

Service Bulletin

SA-016

DATE: March 2, 2012
TO: All Service and Parts Managers
SUBJECT: Memory Chip Rework

Memory chips are a service only item and are not sent out with new equipment. They are used only in the rare occurrence where communicating equipment shared data replenishment is required. It has recently come to our attention that some of the inventoried memory chips are void of shared data.

We are requesting that all memory chips in customer inventory be returned to Goodman® HLC for credit. Distributors will need to contact their CSR to request an RMA to return their current inventory. Replacement memory chips will have to be ordered by the distributor from HLC to replace their current inventory. These new memory chips can be identified by "gray" dot on package and "black" felt pen marking on the chip. We will use these markings on memory chip packaging until the end of May 2012.

We are requesting that current distributor stock of memory chips be returned at the earliest convenience. The end date to receive credit for returned stock is May 30, 2012.



NOTE: Memory chips are not normally required and should not be routinely installed. A memory chip is not required when an individual control board or motor is replaced. A memory chip is only required when all communicating components have been replaced with service parts containing no shared data.

Furnace Model	Memory Card	Furnace Model	Memory Card	Split Model	Memory Card	Air Handler Model	Memory Card
*CVM960604CXAA	0130F00163S	*CVC950714CXAC	0130F00186S	*SXC160241	0130R00038S	AVPTC180314AA	0130A00022S
*CVM960805DXAA	0130F00164S	*CVC950915DXAC	0130F00104S	*SXC160361	0130R00039S	AVPTC313714AA	0130A00023S
GCV961005DXAA	0130F00165S	GVC951155DXAD	0130F00089S	*SXC160481	0130R00040S	AVPTC426014AA	0130A00024S
				*SXC160601	0130R00044S		
*MVM960603BXAA	0130F00166S	*MVC950453BXAD	0130F00090S	*SXC180361	0130R00019S	MBVC1200AA-1AC	0130A00006S
*MVM960805CXAA	0130F00167S	*MVC950704CXAD	0130F00121S	*SXC180481	0130R00013S	MBVC1600AA-1AC	0130A00007S
*MVM961005DXAA	0130F00168S	*MVC950905CXAB	0130F00190S	*SXC180601	0130R00017S	MBVC2000AA-1AC	0130A00008S
GMVM961155DXAA	0130F00169S	*MVC950905DXAD	0130F00122S				
		*MVC951155DXAD	0130F00103S	*SZC160241	0130R00007S		
*MVC80604B*AA	0130F00072S			*SZC160361	0130R00009S		
*MVC80704B*AA		ADVC80603B*AA	0130F00064S	*SZC160481	0130R00012S		
*MVC80805C*AA	0130F00073S	ADVC80703B*AA		*SZC160601	0130R00016S		
*MVC80905C*AB		ADVC80805C*AA	0130F00065S	*SZC180361	0130R00010S		
*MVC81005C*AA	0130F00074S	ADVC80905C*AA		*SZC180481	0130R00014S		
*MVC81155C*AB		ADVC81005C*AA	0130F00066S	*SZC180601	0130R00018S		
		ADVC81155C*AA					

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