

Service Manual

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
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Installing, starting up, and servicing air-conditioning equipment can be hazardous due to system pressures, electrical components, and equipment location (roofs, elevated structures, etc.). Only trained, qualified installers and service mechanics should install, start-up, and service this equipment.

Untrained personnel can perform basic maintenance functions such as coil cleaning. All other operations should be performed by trained service personnel.

When working on the equipment, observe precautions in the product literature and on tags, stickers, and labels attached to the equipment.

Follow all safety codes. Wear safety glasses and work gloves. Keep a quenching cloth and fire extinguisher nearby when brazing. Use care in handling, rigging, and setting bulky equipment.

Read this manual thoroughly and follow all warnings or cautions included in the literature and attached to the unit. Consult local building codes and National Electrical Code (NEC) for special requirements. Recognize safety information. This is the safety-alert symbol . When you see this symbol on the unit and in instructions or manuals, be alert to the potential for personal injury.

Understand these signal words: **DANGER**, **WARNING**, and **CAUTION**. These words are used with the safety-alert symbol.

DANGER identifies the most serious hazards which **will** result in severe personal injury or death. **WARNING** signifies hazards which **could** result in personal injury or death. **CAUTION** is used to identify unsafe practices which **may** result in minor personal injury or product and property damage. **NOTE** is used to highlight suggestions which **will** result in enhanced installation, reliability, or operation.



WARNING

ELECTRICAL SHOCK HAZARD

Failure to follow this warning could result in personal injury or death.

Before installing, modifying, or servicing system, main electrical disconnect switch must be in the **OFF** position. There may be more than 1 disconnect switch. Lock out and tag switch with a suitable warning label.



WARNING

EXPLOSION HAZARD

Failure to follow this warning could result in death, serious personal injury, and/or property damage. Never use air or gases containing oxygen for leak testing or operating refrigerant compressors.

Pressurized mixtures of air or gases containing oxygen can lead to an explosion.



CAUTION

EQUIPMENT DAMAGE HAZARD

Failure to follow this caution may result in equipment damage or improper operation. Do not bury more than 36 in. (914 mm) of refrigerant pipe in the ground. If any section of pipe is buried, there must be a 6 in. (152 mm) vertical rise to the valve connections on the outdoor units.

If more than the recommended length is buried, refrigerant may migrate to the cooler buried section during extended periods of system shutdown. This causes refrigerant slugging and could possibly damage the compressor at start-up.

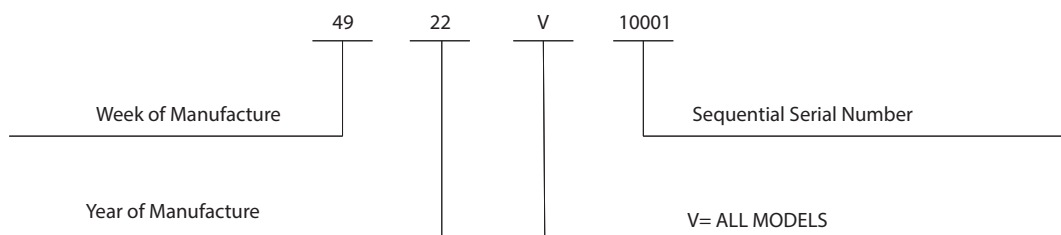
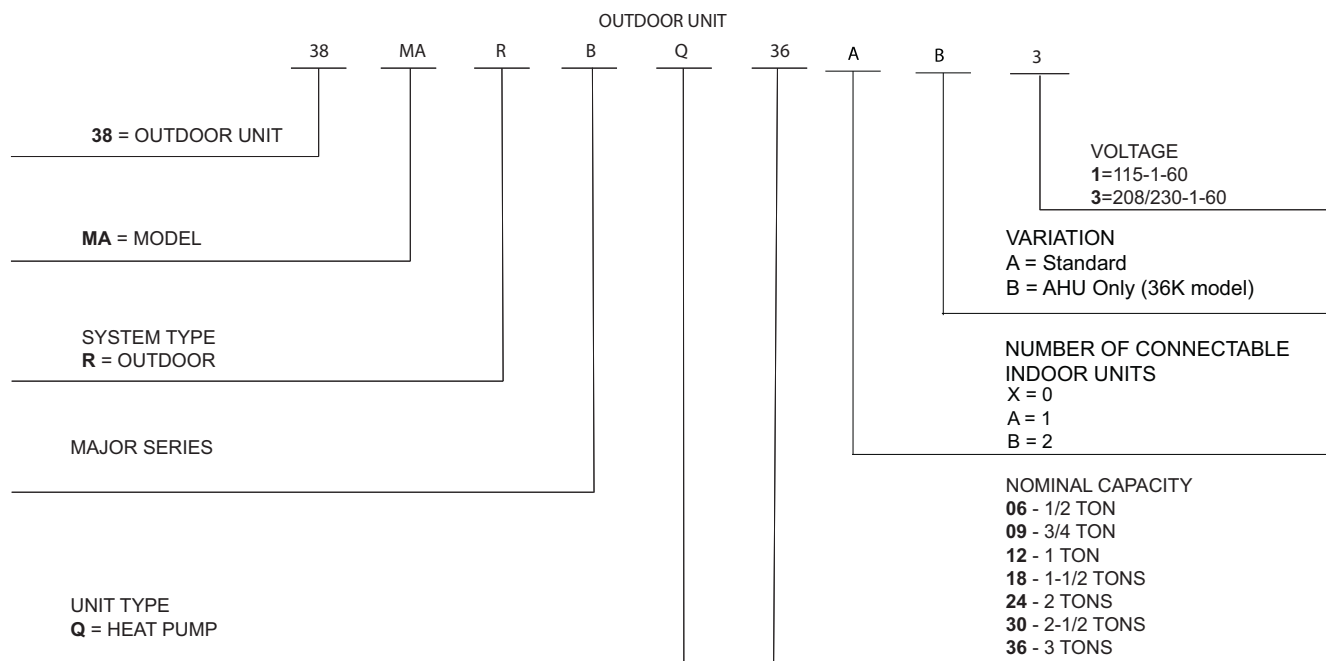
INTRODUCTION

This service manual provides the necessary information to service, repair, and maintain the **38MARB** family of heat pumps. This manual has an "APPENDICIES" with data required to perform troubleshooting. Use the "TABLE of CONTENTS" to locate a desired topic.

MODEL / SERIAL NUMBER NOMENCLATURES

Table 1 —Unit Sizes

SYSTEM TONS	kBTUh	VOLTAGE	OUTDOOR MODEL
1.00	12,000	115-1-60	38MARBQ12AA1
0.50	6,000	208/230-1	38MARBQ06AA3
0.75	9,000		38MARBQ09AA3
1.00	12,000		38MARBQ12AA3
1.50	18,000		38MARBQ18AA3
2.00	24,000		38MARBQ24AA3
2.50	30,000		38MARBQ30AA3
3.00	36,000		38MARBQ36AA3
3.00	36,000		38MARBQ36AB3 (AHU Only)



Use of the AHRI Certified TM Mark indicates a manufacturer's participation in the program For verification of certification for individual products, go to www.ahrirectory.org.



WIRING

All wires must be sized per NEC (National Electrical Code) or CEC (Canadian Electrical Code) and local codes. Use Electrical Data table MCA (minimum circuit amps) and MOCP (maximum over current protection) to correctly size the wires and the disconnect fuse or breakers respectively.

Recommended Connection Method for Power and Communication Wiring:

The main power is supplied to the outdoor unit. The field supplied 14/3 power/communication wiring, from the outdoor unit to the indoor unit, consists of four (4) wires and provides the power for the indoor unit. Two wires are high voltage AC power, one is communication wiring and the other is a ground wire. Wiring between indoor and outdoor unit is polarity sensitive. The use of BX wire is NOT recommended.

If installed in a high Electromagnetic field (EMF) area and communication issues exists, a 14/2 stranded shielded wire can be used to replace L2 and (S) between outdoor unit and indoor unit landing the shield onto ground in the outdoor unit only.



CAUTION

EQUIPMENT DAMAGE HAZARD

Failure to follow this caution may result in equipment damage or improper operation.

Wires should be sized based on NEC and local codes.



CAUTION

EQUIPMENT DAMAGE HAZARD

Failure to follow this caution may result in equipment damage or improper operation.

Be sure to comply with local codes while running wire from the indoor unit to the outdoor unit.

Every wire must be connected firmly. Loose wiring may cause the terminal to overheat or result in unit malfunction. A fire hazard may also exist. Ensure all wiring is tightly connected.

No wire should touch the refrigerant tubing, compressor or any moving parts.

Disconnecting means must be provided and shall be located within sight and readily accessible from the air conditioner.

Connecting cable with conduit shall be routed through the hole in the conduit panel.

NOTE: Matches with multi-family and residential fan coils require separate power for the indoor and outdoor unit. A 24V interface kit is required for compatibility. Refer to the *24V Interface Kit* installation manual.

CONNECTION DIAGRAMS

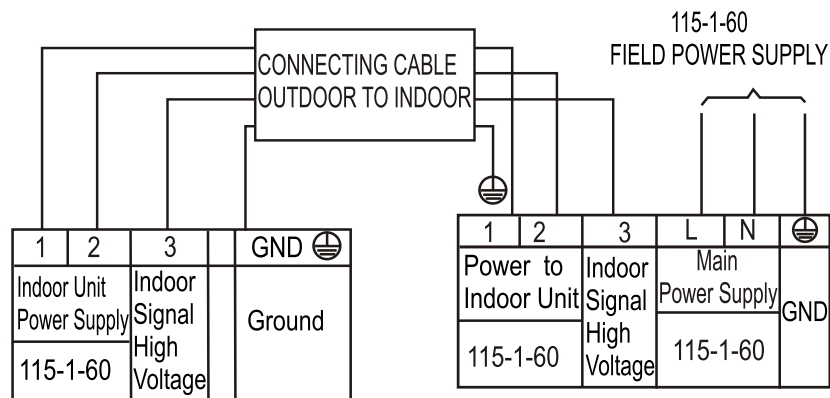


Fig. 1 — Connection Diagram 12K (115V)

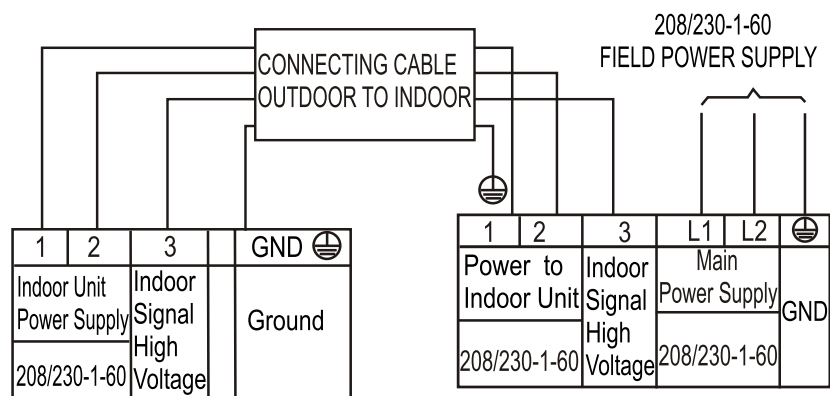


Fig. 2 — Connection Diagram 6K-12K (208/230-1-60V)

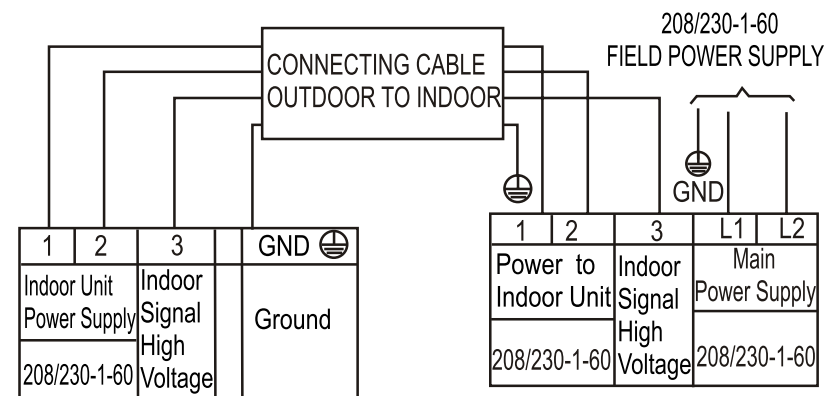


Fig. 3 — Connection Diagram 24K-36K (208/230-1-60V)

NOTES:

1. Do not use thermostat wire for any connection between indoor and outdoor units.
2. All connections between indoor and outdoor units must be as shown in Figures 1 - 3. The connections are sensitive to polarity and will result in a fault code.

WIRING DIAGRAMS

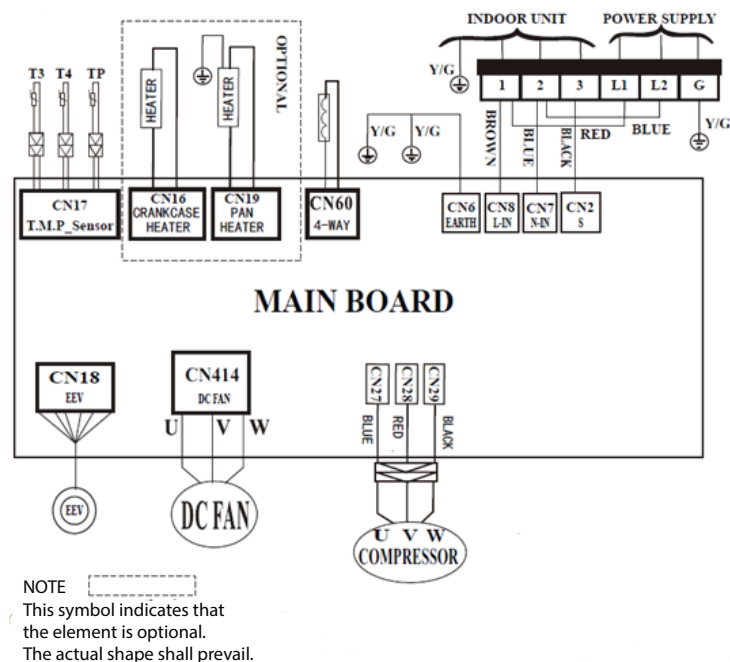


Fig. 4 — Wiring Diagram Size 12K (115V)

Table 2 — Wiring Diagram Size 12K (115V)

CN2/7/8	Input	115V	AC
CN18	Output	0~12V	DC
CN414	Output	0~160V	AC
CN60	Output	115V	AC
CN17	Input	0~5V	DC
CN16	Output	115V	AC
CN19	Output	115V	AC
CN27/28/29	Output	0~160V	AC

Table 3 — Wiring Diagram Size 12K (115V)

T3	Condenser Temperature Sensor
T4	Ambient Temperature Sensor
TP	Discharge Temperature Sensor

WIRING DIAGRAMS (CONT)

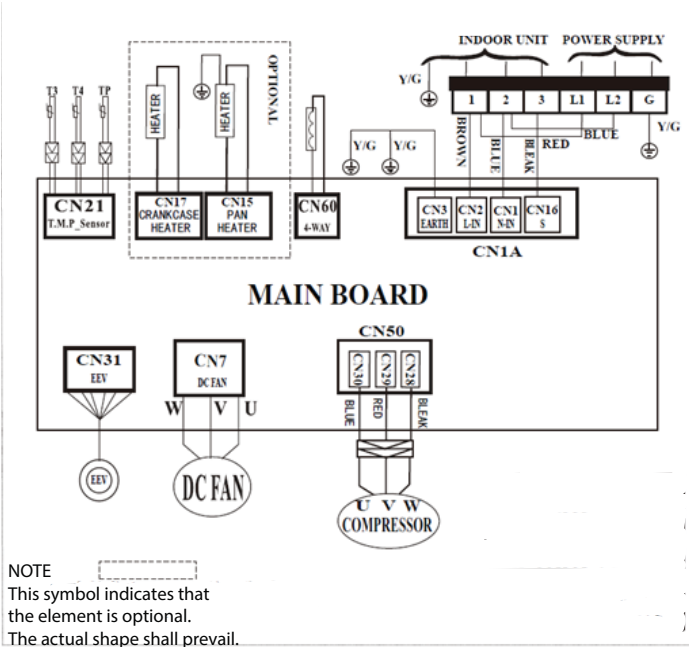


Fig. 5 — Wiring Diagram - Sizes 6-12K (208/230V)

Table 4 — Wiring Diagram - Sizes 6-12K (208/230V)

CN1A	Input	230V	AC
CN31	Output	0~12V	DC
CN7	Output	0~310V	AC
CN60	Output	230V	AC
CN21	Input	0~5V	DC
CN15	Output	230V	AC
CN17	Output	230V	AC
CN50	Output	0~310V	AC

Table 5 — Wiring Diagram - Sizes 6-12K (208/230V)

T3	Condenser Temperature Sensor
T4	Ambient Temperature Sensor
TP	Discharge Temperature Sensor

WIRING DIAGRAMS (CONT)

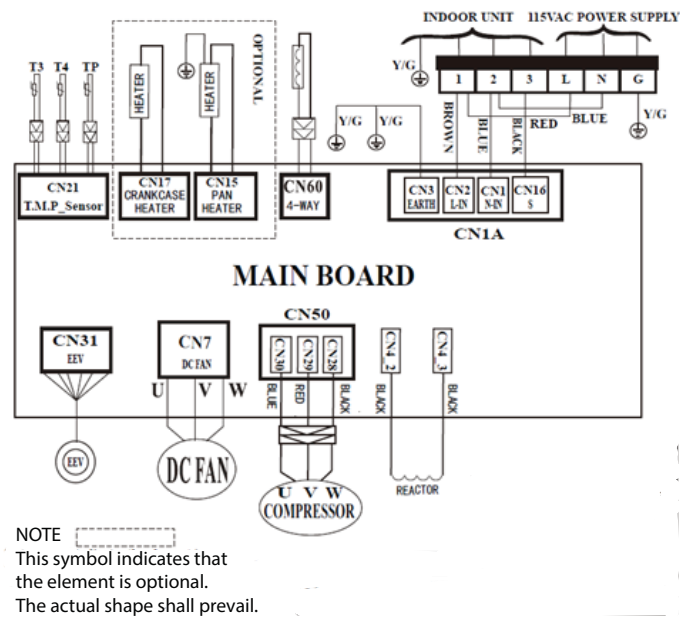


Fig. 6 — Wiring Diagram - Size 18K (208/230V)

Table 6 — Wiring Diagram - Size 18K (208/230V)

CN1A	Input	230V	AC
CN4_2/4_3	Input	230V	AC
CN7	Output	0~310V	AC
CN60	Output	230V	AC
CN21	Input	0~5V	DC
CN31	Output	0~12V	DC
CN15	Output	230V	AC
CN17	Output	230V	AC
CN50	Output	0~310V	AC

Table 7 — Wiring Diagram - Size 18K (208/230V)

T3	Condenser Temperature Sensor
T4	Ambient Temperature Sensor
TP	Discharge Temperature Sensor

WIRING DIAGRAMS (CONT)

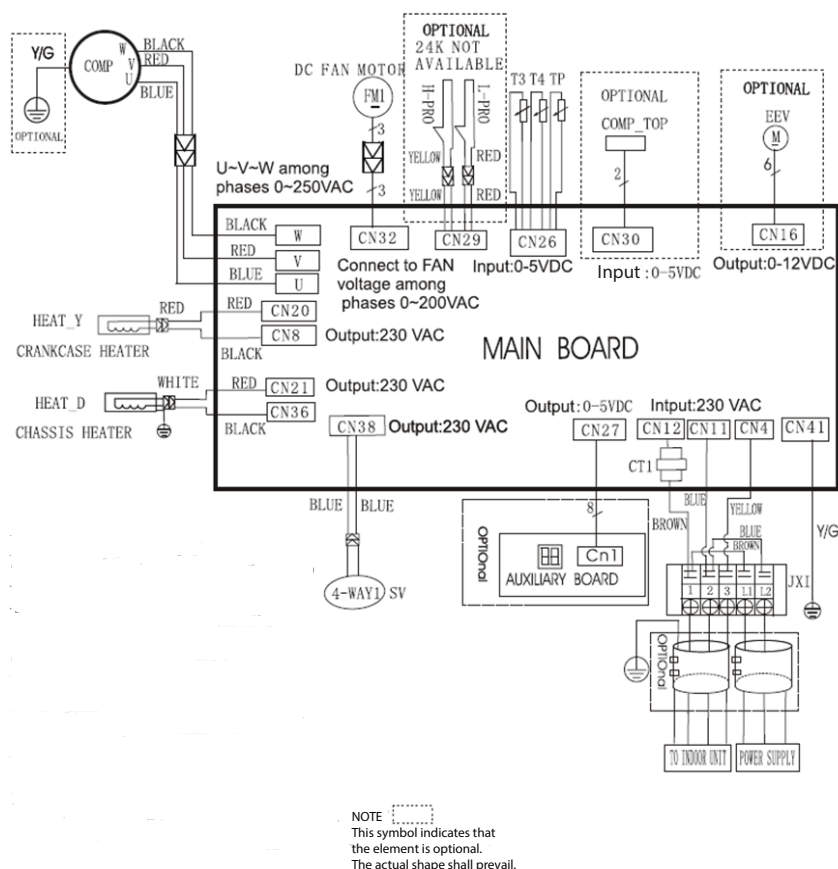


Fig. 7 — Wiring Diagram - Sizes 24-36K (208/230V)

Table 8 — Wiring Diagram - Sizes 24-36K (208/230V)

CODE	PART NAME
JX1	Terminal Block
COMP_TOP	Compressor Top OLP Temperature Sensor
EEV	Electronic Expansion Valve
FM1	DC Fan Motor
COMP	Compressor
HEAT_Y	Crankcase Heater
CT1	AC Current Detector
H-PRO	High Pressure Switch
L-PRO	Low Pressure Switch
SV	Reverse Valve
TP	COMP. Discharge Temperature Sensor
T3	Coil Temperature Sensor
T4	Outdoor Ambient Temperature Sensor
HEAT_D	Chassis Heater

REFRIGERATION CYCLE DIAGRAMS

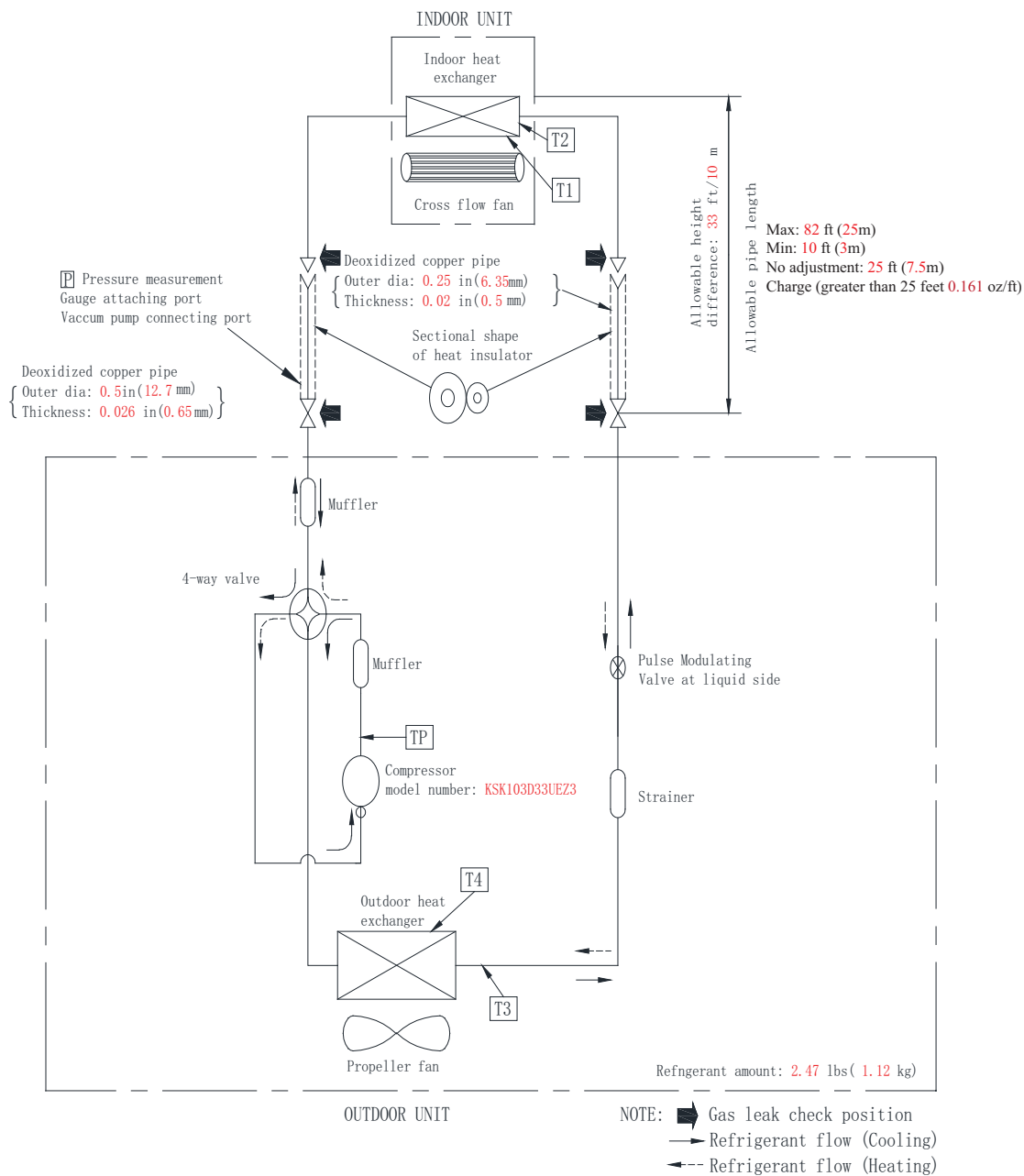


Fig. 8 — Refrigerant Cycle Diagram - Size 12K (115V)

REFRIGERATION CYCLE DIAGRAMS (CONT)

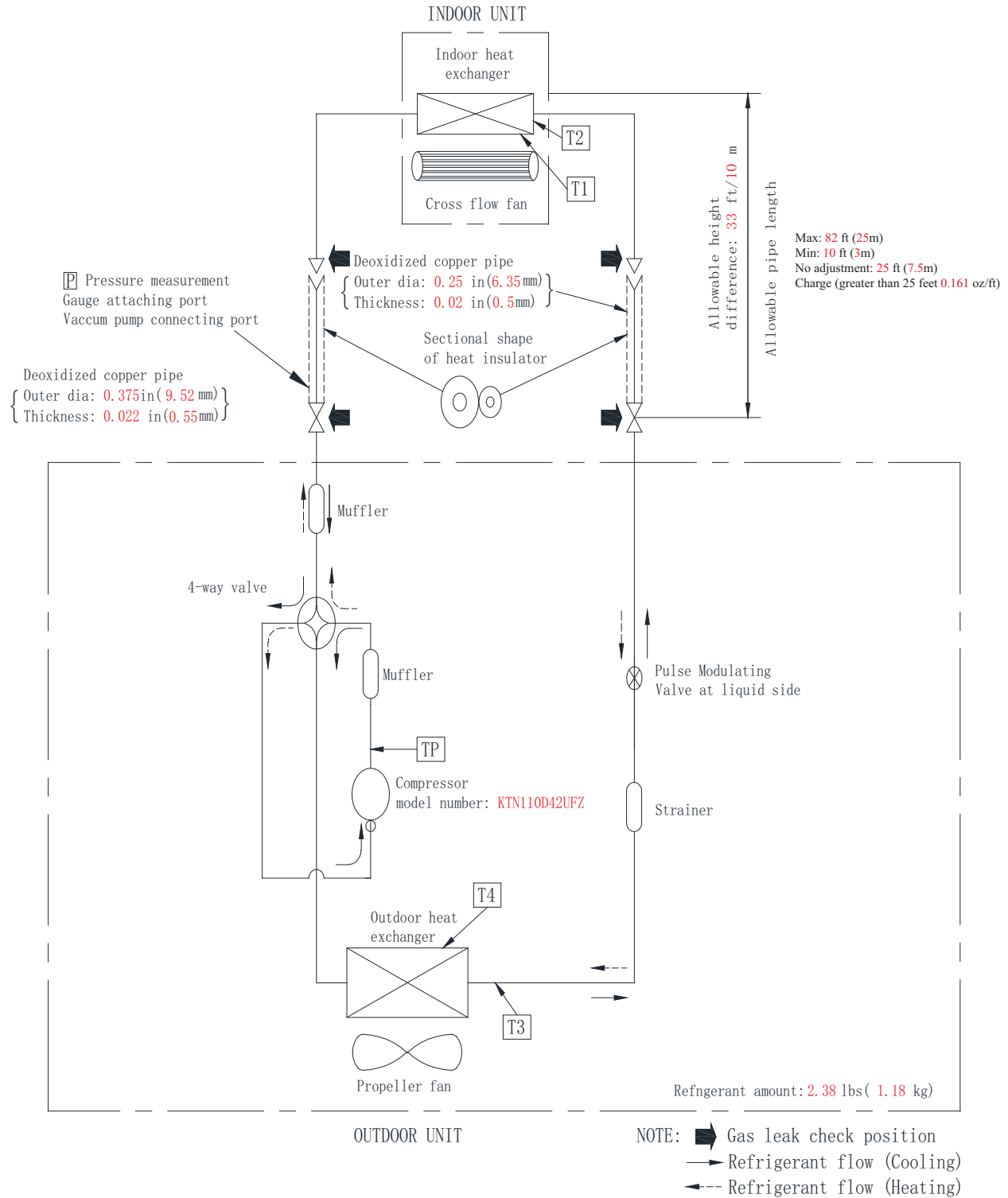


Fig. 9 — Refrigerant Cycle Diagram - Size 6K (208/230V)

REFRIGERATION CYCLE DIAGRAMS (CONT)

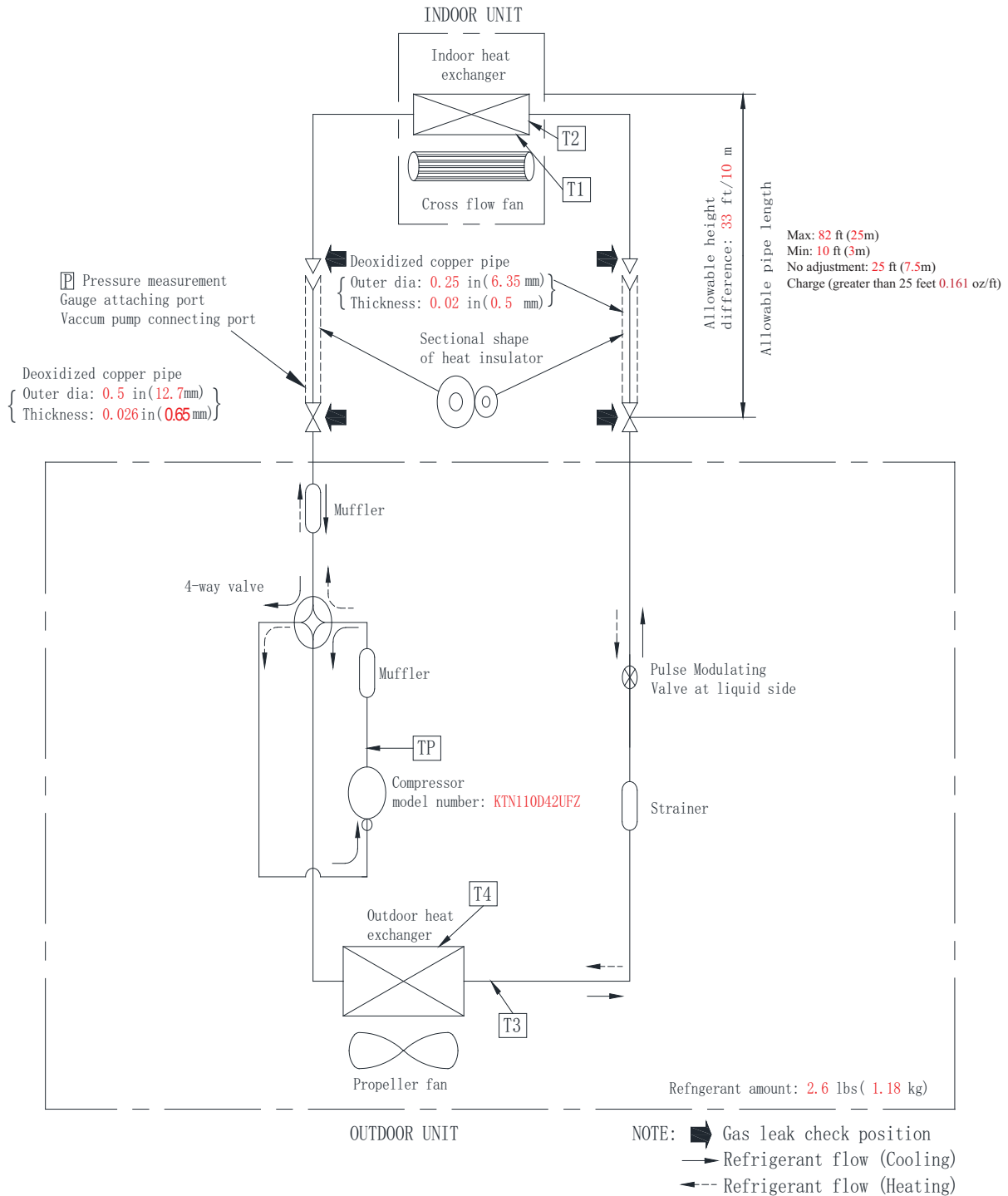


Fig. 10 — Refrigerant Cycle Diagram - Sizes 9K-12K (208/230V)

REFRIGERATION CYCLE DIAGRAMS (CONT)

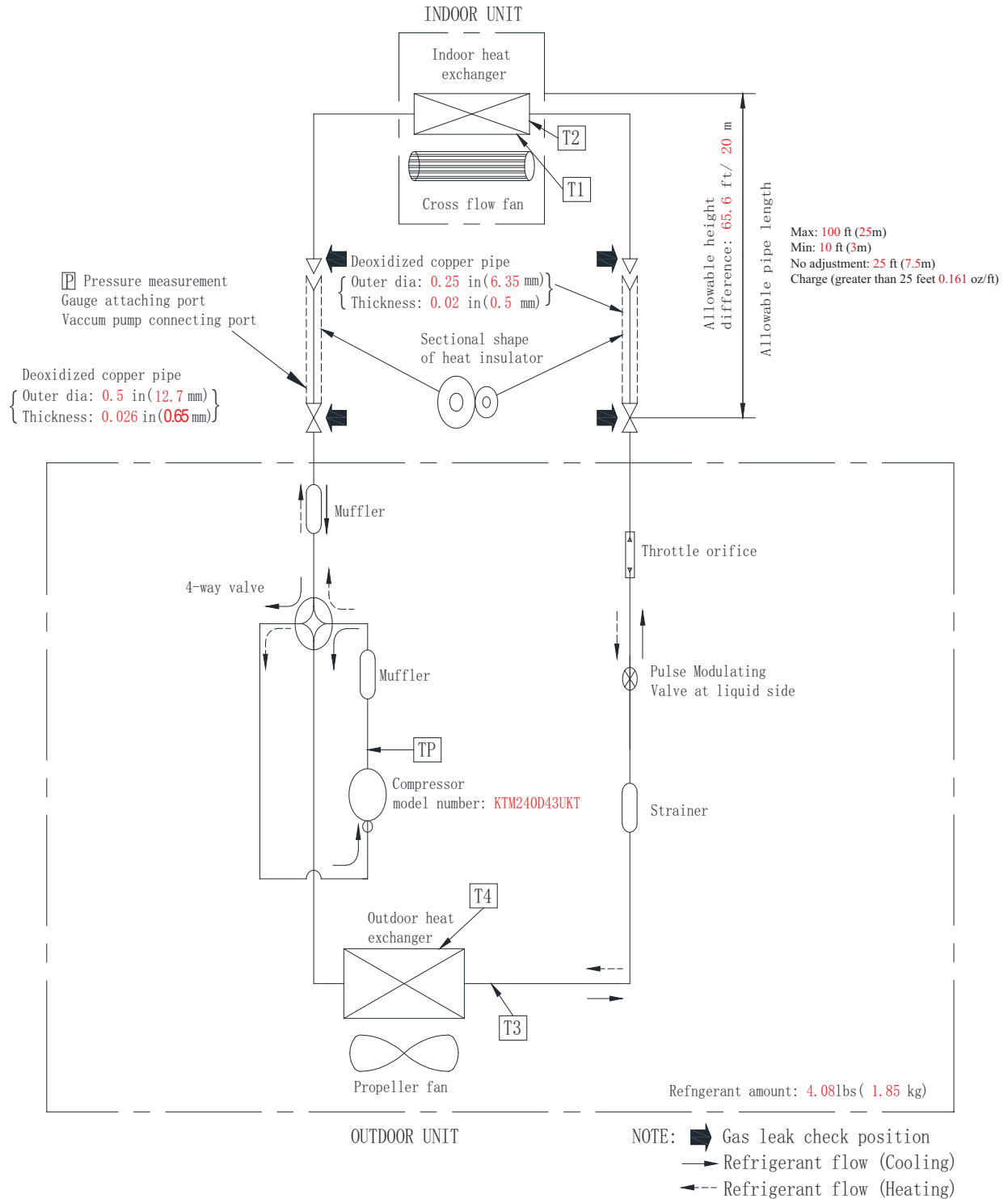


Fig. 11 — Refrigerant Cycle Diagram - Size 18K (208/230V)

REFRIGERATION CYCLE DIAGRAMS (CONT)

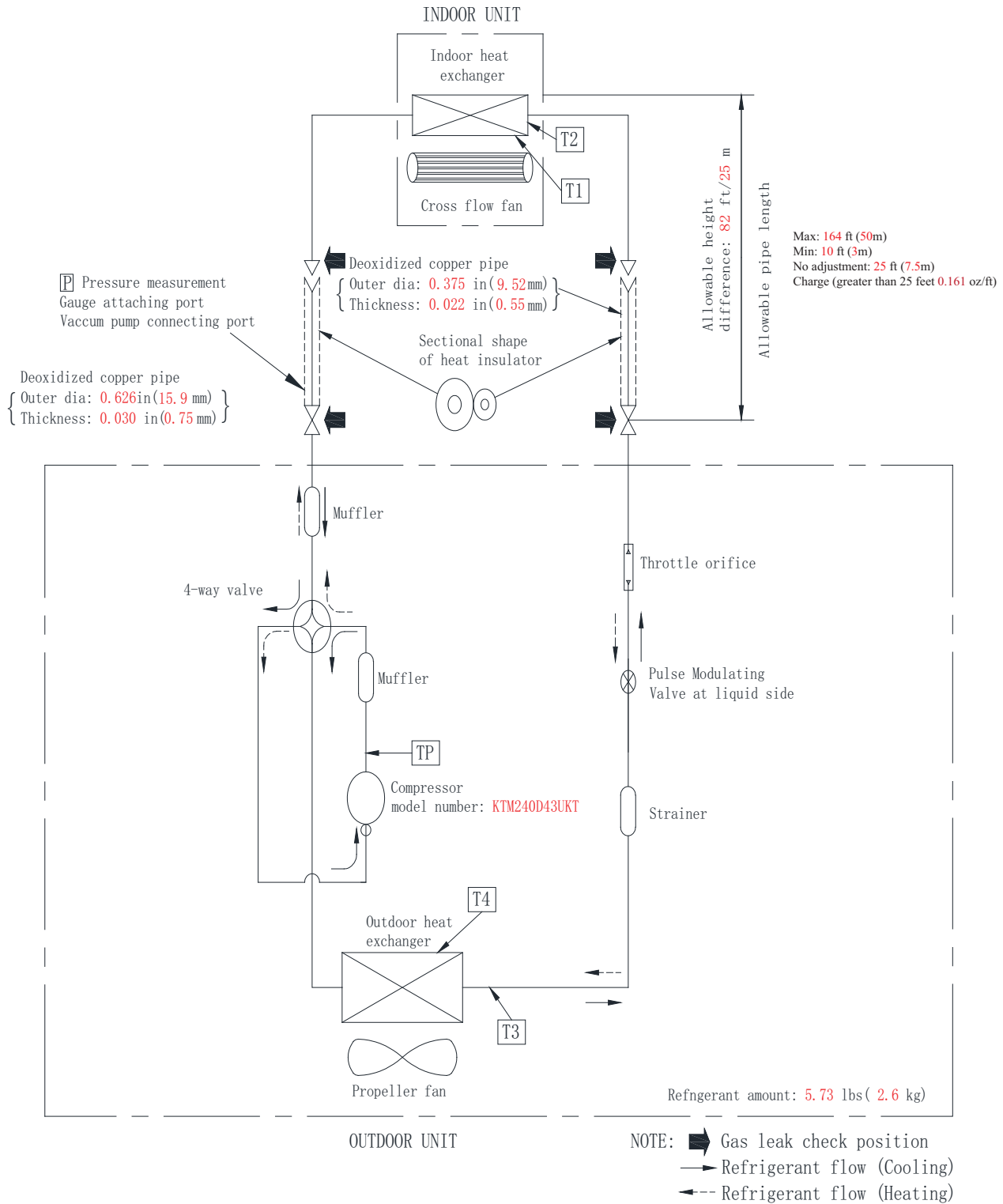


Fig. 12 — Refrigerant Cycle Diagram - Size 24K (208/230V)

REFRIGERATION CYCLE DIAGRAMS (CONT)

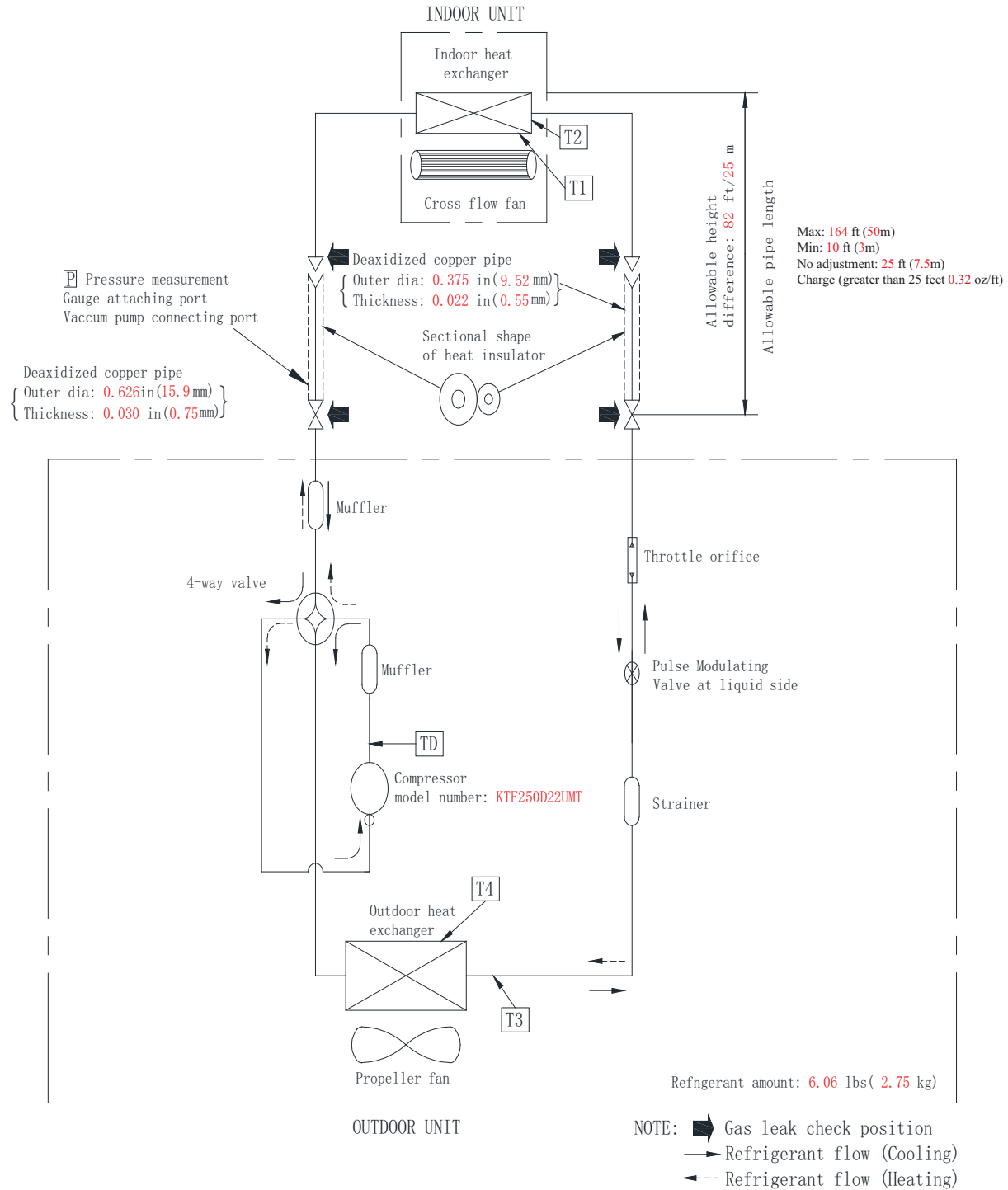


Fig. 13 — Refrigerant Cycle Diagram - Size 30K (208/230V)

REFRIGERATION CYCLE DIAGRAMS (CONT)

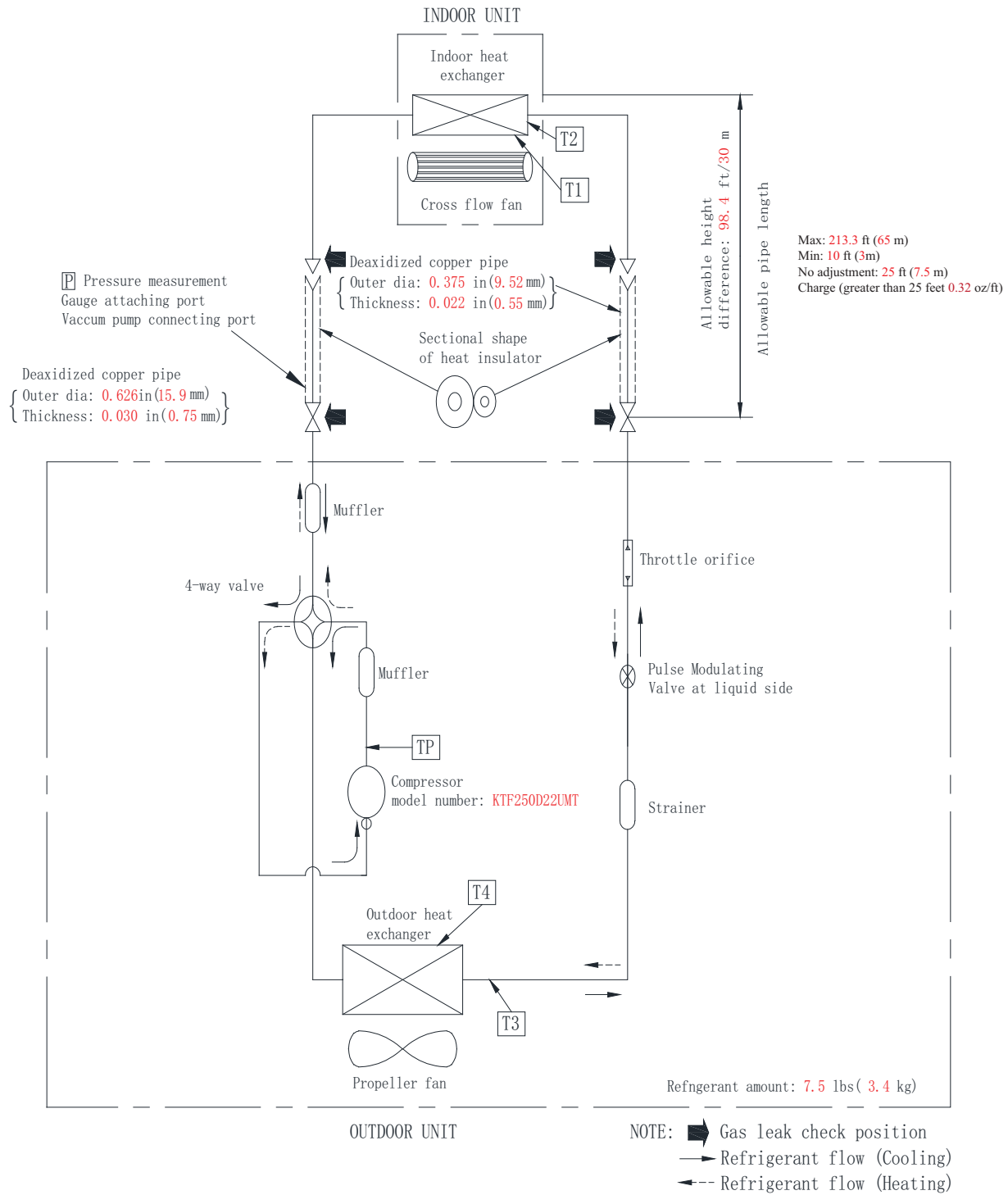


Fig. 14 — Refrigerant Cycle Diagram - Size 36K (208/230V)

REFRIGERANT LINES

General Refrigerant Line Sizing

1. The outdoor units are shipped with a full charge of R410A refrigerant. All charges, line sizing, and capacities are based on runs of 25 ft. (7.6 m). For runs over 25 ft. (7.6 m), consult the long-line applications section for the proper charge adjustments.
2. The minimum refrigerant line length between the indoor and outdoor units is 10 ft. (3 m).
3. Refrigerant lines should not be buried in the ground. If it is necessary to bury the lines, not more than 36 in (914 mm) should be buried. Provide a minimum 6 in (152 mm) vertical rise to the service valves to prevent refrigerant migration.
4. Both lines must be insulated. Use a minimum of 1/2 in. (12.7 mm) thick insulation. Closed-cell insulation is recommended in all long-line applications.
5. Special consideration should be given to isolating interconnecting tubing from the building structure. Isolate the tubing so vibration or noise is not transmitted into the structure.

IMPORTANT: Both refrigerant lines must be insulated separately.

Table 9 displays the following maximum lengths allowed.

Table 9 — Piping and Refrigerant

System Size			12K (115V)	6K (208/230V)	9K (208/230V)	12K (208/230V)	18K (208/230V)	24K (208/230V)	30K (208/230V)	36K (208/230V)
Piping	Min. Piping Length	ft.(m)	9.8 (3)	9.8 (3)	9.8 (3)	9.8 (3)	9.8 (3)	9.8 (3)	9.8 (3)	9.8 (3)
	Standard Piping Length	ft.(m)	24.6 (7.5)	24.6 (7.5)	24.6 (7.5)	24.6 (7.5)	24.6 (7.5)	24.6 (7.5)	24.6 (7.5)	24.6 (7.5)
	Max. outdoor-indoor height difference (OU higher than IU)	ft.(m)	32.8 (10)	32.8 (10)	32.8 (10)	32.8 (10)	65.6 (20)	82 (25)	82 (25)	98.4 (30)
	Max. outdoor-indoor height difference (IU higher than OU)	ft.(m)	32.8 (10)	32.8 (10)	32.8 (10)	32.8 (10)	65.6 (20)	82 (25)	82 (25)	98.4 (30)
	Max. Piping Length with no additional refrigerant charge per System (Standard Piping length)	ft.(m)	24.6 (7.5)	24.6 (7.5)	24.6 (7.5)	24.6 (7.5)	24.6 (7.5)	24.6 (7.5)	24.6 (7.5)	24.6 (7.5)
	Total Maximum Piping Length per system	ft.(m)	82 (25)	82 (25)	82 (25)	82 (25)	98.4 (30)	164 (50)	164 (50)	213 (65)
	Additional refrigerant charge (between Standard – Max piping length)	Oz/ft (g/m)	0.161 (15)	0.161 (15)	0.161 (15)	0.161 (15)	0.161 (15)	0.322 (30)	0.322 (30)	0.322 (30)
	Liquid Pipe (size-connection)		ø1/4" (6.35)	ø1/4" (6.35)	ø1/4" (6.35)	ø1/4" (6.35)	ø1/4" (6.35)	ø3/8" (9.52)	ø3/8" (9.52)	ø3/8" (9.52)
	Suction Pipe (size - connection type)	In (mm)	ø1/2" (12.7)	ø3/8" (9.52)	ø3/8" (9.52)	ø1/2" (12.7)	ø1/2" (12.7)	ø5/8" (15.9)	ø5/8" (15.9)	ø5/8" (15.9)
Refrigerant	Refrigerant Type	Type	R410A	R410A	R410A	R410A	R410A	R410A	R410A	R410A
	Charge Amount	lb. (kg)	2.47 (1.12)	2.38 (1.08)	2.6 (1.18)	2.6 (1.18)	4.08 (1.85)	5.73 (2.6)	6.06 (2.75)	7.5 (3.4) 7.05 (3.2) ‡

NOTE: ‡ AHU compatible only

Long Line Applications.:

- The charge amount listed in Table 9 is for piping runs up to 25 ft. (7.6 m).
- For piping runs greater than 25 ft. (7.6 m), add refrigerant up to the allowable length as specified in Table 10.

1. No change in line sizing is required.
2. Add refrigerant per Table 10.

Table 10 — Additional Charge

UNIT SIZE	TOTAL LINE LENGTH FT (M)		ADDITIONAL CHARGE, OZ/FT. FT (M)			
	MIN	MAX	10-25 (3-8)	>25-82 (8-25)	>82-98 (25-30)	>98-213 (30-65)
6	10 (3)	82 (25)	None	0.16	0.16	
9						
12						
18		98 (30)		0.32	0.32	
24		164 (50)				
30		213 (65)				
36						

SYSTEM EVACUATION AND CHARGING



CAUTION

UNIT DAMAGE HAZARD

Failure to follow this caution may result in equipment damage or improper operation.

Never use the system compressor as a vacuum pump.

Refrigerant tubes and indoor coil should be evacuated using the recommended deep vacuum method of 500 microns. Always break a vacuum with dry nitrogen.

System Vacuum and Charge

Using Vacuum Pump

1. Completely tighten all flare nuts and connect the manifold gage charge hose to a charge port of the low side service valve (see Fig. 15).
2. Connect the charge hose to the vacuum pump.
3. Fully open the low side of the manifold gage (see Fig. 16).
4. Start the vacuum pump.
5. Evacuate using the triple evacuation method.
6. After evacuation is complete, fully close the low side of the manifold gage and stop the vacuum pump operation.
7. The factory charge contained in the outdoor unit is good for up to 25 ft. (8 m) of line length. For refrigerant lines longer than 25 ft. (8 m), add refrigerant as specified in Table 10.
8. Disconnect charge hose from charge connection of the low side service valve.
9. Fully open service valves B and A.
10. Securely tighten caps of service valves.

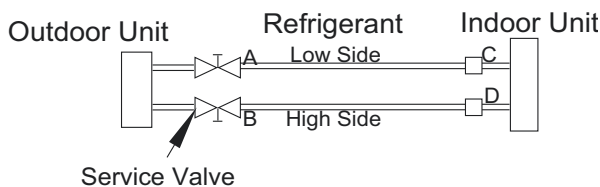


Fig. 15 —Service Valve

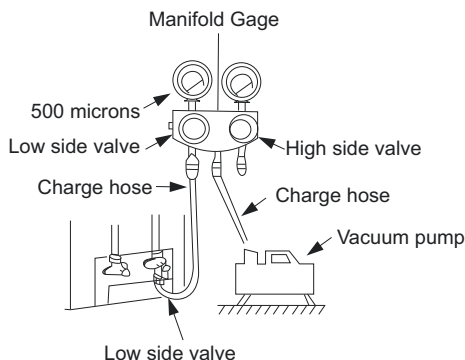


Fig. 16 —Manifold

Deep Vacuum Method

The deep vacuum method requires a vacuum pump capable of pulling a vacuum of 500 microns and a vacuum gage capable of accurately measuring the vacuum depth. The deep vacuum method is the most effective way of assuring a system is free of air and liquid water (see Fig. 17).

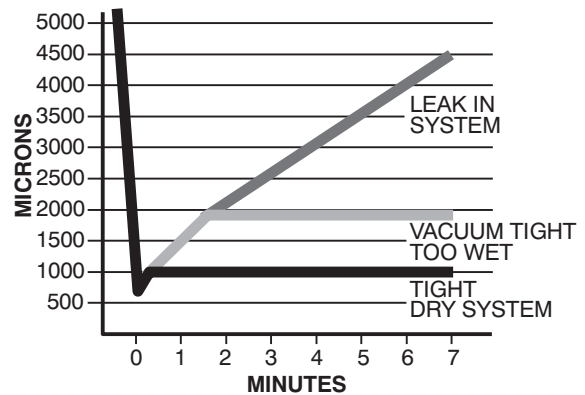


Fig. 17 —Deep Vacuum Graph

Triple Evacuation Method

Proceed as follows (see Fig. 18).

1. Pump the system down to 500 MICRONS of mercury and allow the pump to continue operating for an additional 15 minutes.
2. Close the service valves and shut off the vacuum pump.
3. Connect a nitrogen cylinder and regulator to the system and open until the system pressure is 2 psig.
4. Close the service valve and allow the system to stand for 10 minutes. During this time, dry nitrogen will be allowed to diffuse throughout the system absorbing moisture.
5. Repeat this procedure as indicated in Fig. 18. The system will then be free of any contaminants and water vapor.

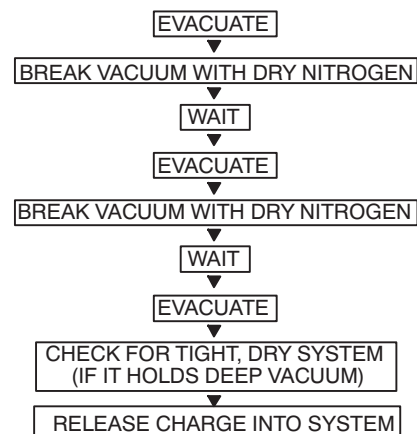


Fig. 18 —Triple Evacuation Method

Final Tubing Check

IMPORTANT: Ensure the factory tubing on both indoor and outdoor unit has not shifted during shipment. Ensure the tubes are not rubbing against each other or any sheet metal. Pay close attention to the feeder tubes, ensuring the wire ties on the feeder tubes are secure and tight.

ELECTRONIC FUNCTIONS

Abbreviation:

- T1: Indoor room temperature
- T2: Coil temperature of indoor heat exchanger middle
- T2B: Coil temperature of indoor heat exchanger outlet
- T3: Coil temperature of condenser
- T4: Outdoor ambient temperature
- T5: Compressor discharge temperature
- Td: Target temperature
- Ts: Set Point Temperature

Main Protection

Three minute delay for compressor restart

Less than a 1 minute delay for the initial start-up and a 3 minute delay for all subsequent starts.

Compressor high temperature cutout

The unit stops working when the compressor high temperature cutout opens, and restarts after the compressor high temperature cutout closes.

Compressor discharge temperature protection

Compressor discharge temp. $T5 > 239^{\circ}\text{F} (115^{\circ}\text{C})$ for 5s, compressor stops.

Fan speed is out of control

When the indoor fan speed is too low (300RPM) or too high (1500RPM) for a certain time, the unit stops and the LED displays the failure.

Inverter module protection

The inverter module has a protection function for current, voltage and temperature. If any of these protections engage, the corresponding code displays on the indoor unit and the unit stops working.

Indoor fan delayed open function

When the unit starts up, the louver is active *immediately* and the indoor fan opens 10s later. If the unit is running in the **HEATING** mode, the indoor fan is also controlled by the anti-cold wind function.

Compressor preheating functions

Preheat parameters: When the T4 (outdoor ambient temperature) $< 37.4^{\circ}\text{F} (3^{\circ}\text{C})$, preheat function is activated.

Zero crossing detection error protection

If the AC detects the time interval is not correct for a continuous 240s, the unit stops and the **LED** displays the failure. The correct zero crossing signal time interval should be between 6-13ms.

Sensor protection at open circuit and breaking disconnection

If only one temperature sensor malfunctions, the air conditioner continues to operate however the error code displays on the LED, in the event of any emergency use. If more than one temperature sensor malfunctions, the air conditioner stops operating.

Refrigerant leakage detection

This function is only active in the **COOLING** mode. The function helps prevent the compressor from being damaged by a refrigerant leak or a compressor overload.

Open condition:

When the compressor is active, the evaporator T2 coil temperature value has no or very little change.

Operation Modes and Functions

FAN Mode

1. Outdoor fan and compressor stop
2. Temperature setting function is disabled and no setting temperature appears.
3. Indoor fan can be set to **HIGH**, **MEDIUM**, **LOW** or **AUTO**.
4. The louver operates same as in the **COOLING** mode.
5. Auto fan

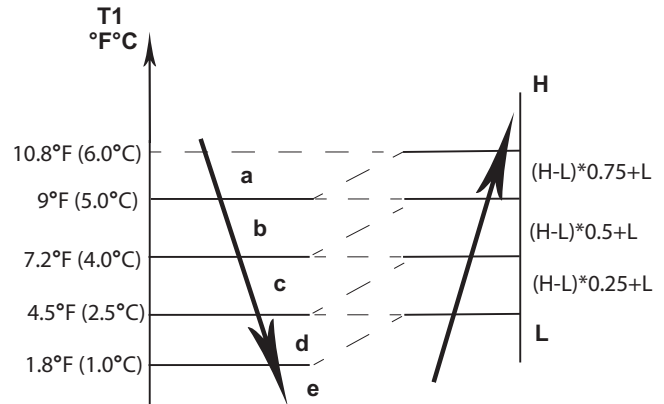


Fig. 19 —AUTO FAN Mode

COOLING Mode

Compressor Running Rules:

- When $T1 - T_s < -4^{\circ}\text{F} (-2^{\circ}\text{C})$, the compressor stops.
- When $T1 - T_s > -1^{\circ}\text{F} (-0.5^{\circ}\text{C})$, the compressor activates.
- When the AC runs in the mute mode, the compressor runs with low frequency.
- When the current is more than setting value, the current protection function activates, and the compressor stops.

Outdoor Fan Running Rules:

The outdoor unit runs at a different fan speed according to T4. For different outdoor units, the fan speeds differ.

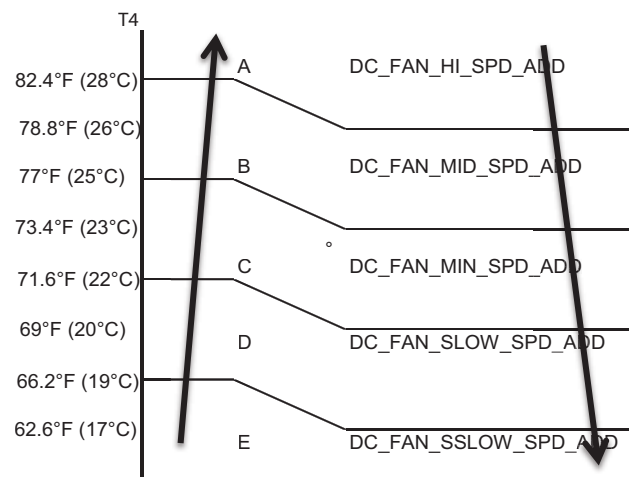


Fig. 20 —Outdoor Fan Running Rules

Indoor Fan Running Rules:

- In the **COOLING** mode, the indoor fan runs continuously and the user can select any of the following speeds: **HIGH, MEDIUM, LOW** and **AUTO**.
- When the setting temperature is reached, if the compressor stops operating, the indoor fan motor runs in the minimum or setting speed (see Fig. 21).

Setting Fan Speed	T1-Td °F (°C)		Actual Fan Speed
H	8.1°F (4.5°C)	A	$H + (H - H + G)$
	5.4°F (3.0°C)	B	$H (=H)$
	2.7°F (1.5°C)	C	$H - (H - H + G)$
M	8.1°F (4.5°C)	D	$M + (M - M + Z)$
	5.4°F (3.0°C)	E	$M (=M)$
	2.7°F (1.5°C)	F	$M - (M - M + Z)$
L	8.1°F (4.5°C)	G	$L + (L - L + D)$
	5.4°F (3.0°C)	H	$L (=L)$
	2.7°F (1.5°C)	I	$L - (L - L + D)$

Fig. 21 —Indoor Fan Running Rules

The **AUTO** fan adheres to the following rules (see Fig. 22):

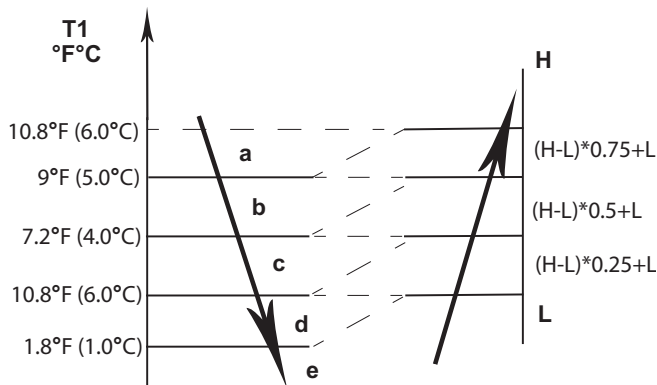


Fig. 22 —AUTO FAN Running Rules

Compressor Temperature Protection

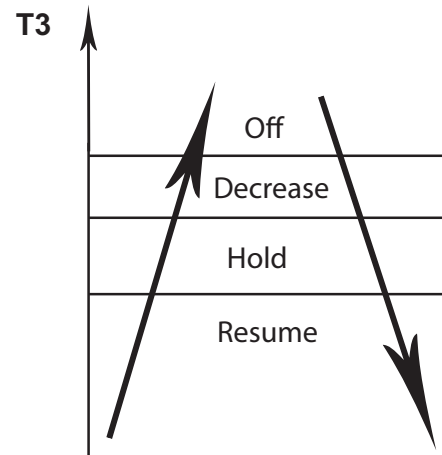


Fig. 23 —Compressor Temperature Protection

- Off:** Compressor stops
- Decrease:** Decrease the running frequency to the lower level
- Hold:** Keep the current frequency
- Resume:** No limitation for frequency

When the condenser temperature is higher than the setting value, the compressor stops.

Evaporator Temperature Protection

When the evaporator temperature is lower than the setting value the compressor stops.

HEATING Mode

Compressor Running Rules:

- When $T1 - T_s > -\Delta T$, the compressor stops.
- When $T1 - T_s < \Delta T - 1.5$, the compressor is on. ΔT is the programmed parameter for temperature compensation.
- When the AC runs in the **MUTE** mode, the compressor runs with a low frequency.
- When the current is more than the setting value, the current protection function activates and the compressor stops.

Outdoor Fan Running Rules:

The outdoor unit runs at a different fan speed according to T4. For different outdoor units, the fan speeds differ.

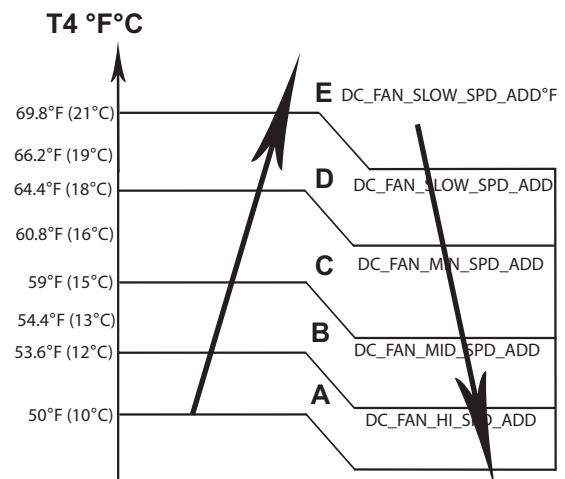


Fig. 24 —Outdoor Fan Running Rules

Indoor Fan Running Rules:

When the compressor is on, the user can set the indoor fan to either **HIGH/MED/LOW/AUTO/MUTE**. When the indoor unit coil temperature is low, the anti-cold air function starts and the indoor fan motor runs at the low speed.

NOTE: The speed can not be changed.

When the temperature is lower than the setting value, the indoor fan motor stops. When the indoor temperature reaches the setting temperature, the compressor stops and the indoor fan motor runs at the minimum speed or setting speed. The anti-cold air function is valid. The indoor fan is controlled as shown in Fig. 25.

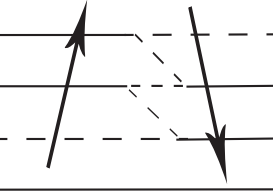
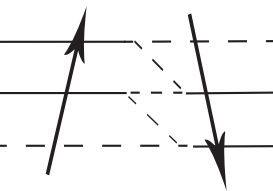
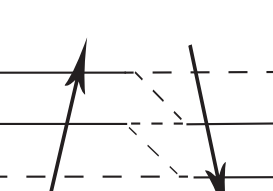
Setting Fan Speed	T1-Td+34.7°F (1.5 °C)		Actual Fan Speed
H	-2.7°F(-1.5°C)		H - (H=H-G)
	-5.4°F (-3.0°C)		H (=H)
	-8.1°F(-4.5°C)		H + (H+ =H+G)
M	-2.7°F(-1.5°C)		M - (M=M-Z)
	-5.4°F (-3.0°C)		M (M=M)
	-8.1°F(-4.5°C)		M + (M+ =M+Z)
L	-2.7°F(-1.5°C)		L - (L=L-D)
	-5.4°F (-3.0°C)		L (L=L)
	-8.1°F(-4.5°C)		L + (L+ =L+D)

Fig. 25 —Indoor Fan Running Rules

AUTO FAN ACTION in the **HEATING** mode.

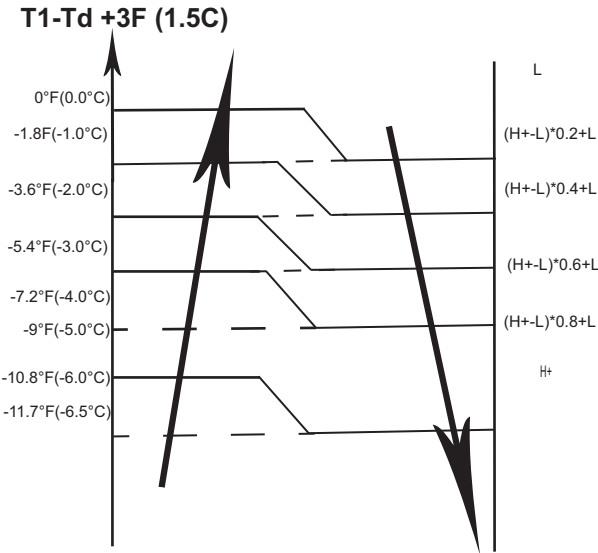


Fig. 26 —Auto Fan Action in HEATING Mode

DEFROST Mode

The air conditioning unit enters the **DEFROST** mode according to the value of temperature of T3 and the value range of temperature change of T3 plus the compressor running time (see Fig. 27).

During the **DEFROST** mode, the compressor keeps running however the indoor and outdoor fan motors stop.

Forced DEFROSTING Mode:

1. Press and hold **AUTO/COOL** for 5s to enter the mode. The indoor fan stops and the defrosting lamp **df** illuminates. Use the remote control to exit this mode and turn off the unit to stop the normal defrosting mode.
2. To exit the **FORCED DEFROSTING** mode, press and hold **AUTO/COOL** for 5s again.

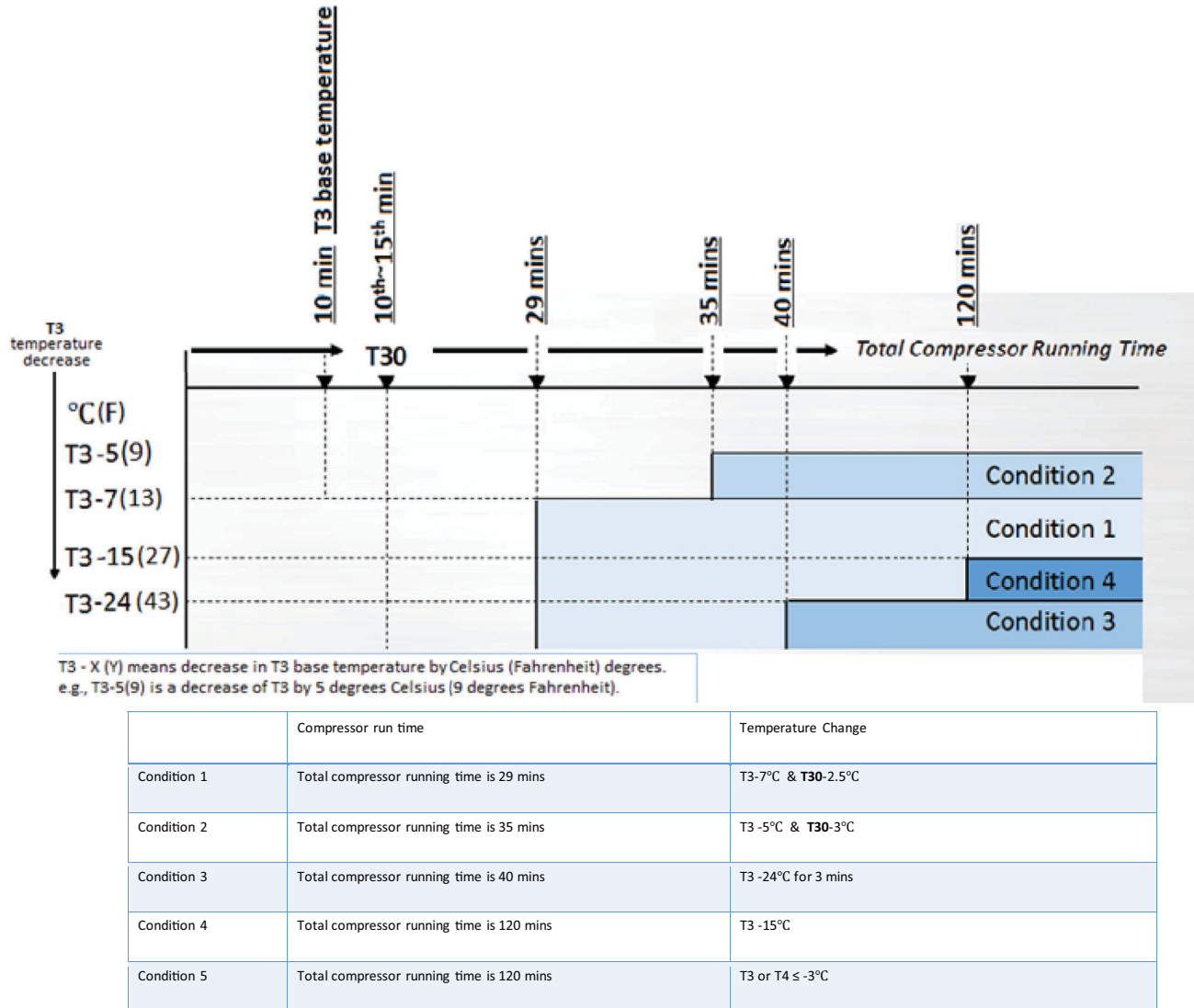


Fig. 27 — Defrost Chart

Defrost Exit Conditions: Any of the following conditions will cancel the **DEFROST** mode and change the unit to the normal **HEATING** mode:

NOTE: T3 temperature refers to the sensor reading at the time when the **DEFROST** mode begins.

- T3 temperature rises above 59°F (15°C).
- T3 temperature remains above 46°F (8°C) for more than 80 seconds.
- The unit has been in the **DEFROST** mode for 10 minutes.

The indoor unit defrost lamp illuminates and the **df** logo appears.

Evaporator Coil Temperature Protection

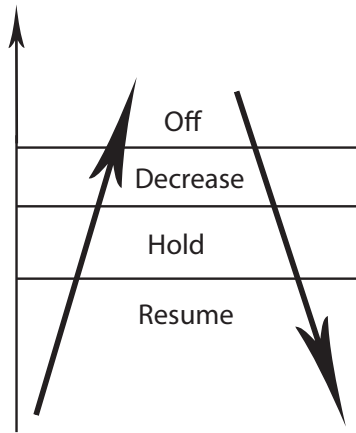


Fig. 28 —Evaporator Coil Temperature Protection

When the evaporator temperature is higher than the setting protection value, the compressor stops.

AUTO Mode

AUTO mode can be selected with the remote controller and the setting temperature can be changed between 60.0°F~86°F (16°C~30°C).

In the **AUTO** mode, the unit chooses either the **COOLING**, **HEATING** or the **FAN-ONLY** mode accT2, T4 and relative humidity.

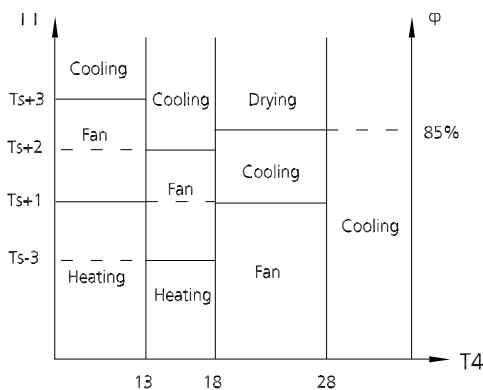


Fig. 29 —AUTO Mode

Heating*: **COOLING ONLY** models run at fan speed. The indoor fan runs in the **AUTO** fan speed for the relevant mode. The louver operates the same as in the relevant mode.

If the unit switches mode between **HEATING** and **COOLING**, the compressor repeatedly stops for a certain time and then chooses the mode according to T1-Ts. If the setting temperature is modified, the unit selects a running function again.

DRYING mode

The indoor fan speed is fixed at **BREEZE** and can not be changed. The louver angle is the same as in the **COOLING** mode.

Low Indoor Room Temperature Protection

In the **DRYING** mode, if the room temperature is lower than 50°F(10°C), the compressor stops and does not resume until the room temperature exceeds 53.6°F (12°C).

Evaporator anti-freezing protection, condenser high temperature protection and outdoor unit frequency limit are active and are the same as that in the **COOLING** mode. The outdoor fan operates the same as in **COOLING** mode.

FORCED OPERATION Function

Enter FORCED OPERATION function:

When the machine is off, press **TOUCH** to engage the **Forced Auto Mode**. Press **TOUCH** again, within 5 seconds, to engage the **FORCED COOLING** mode. In **FORCED AUTO**, **FORCED COOLING** or any other operation mode, press **TOUCH** to turn off the unit.

In the **FORCED OPERATION** mode, all general protections and the remote controller are available.

Operation Rules:

FORCED COOLING mode:

The compressor runs at the F2 frequency and the indoor fan runs as a breeze. After running for 30 minutes, the unit enters the **AUTO** mode at a 75.2°F (24°C) setting temperature.

FORCED AUTO mode:

The **FORCED AUTO** mode is the same as the normal **AUTO** mode with a 75.2°F (24°C) setting temperature.

AUTO-RESTART function

The indoor unit is equipped with an **AUTO-RESTART** function, which is carried out through an auto-restart module. In case of a sudden power failure, the module memorizes the setting conditions before the power failure. The unit resumes the previous operation setting (not including the swing function) automatically 3 minutes after the power returns.

If the memorization condition is the **FORCED COOLING** mode, the unit runs in the **COOLING** mode for 30 minutes and enters the **AUTO** mode as 75.2°F (24°C) setting temp.

If the air conditioner turns off before the unit powers off and the air conditioner is required to restart immediately, the compressor delays for 1 minute when the power is on. Under other conditions, the compressor has a 3 minute delay when it restarts.

Refrigerant Leakage Detection



With this new technology, the display area displays **EC** when the outdoor unit detects a refrigerant leak.

46°F (8°C) Heating

When the compressor is running, the indoor fan motor runs without the anti-cold air function. When the compressor is off, the indoor fan motor is off.

INQUIRY MODE

To enter the **Inquiry Mode**:

Press and hold together the **On/Off** and **Fan** buttons   for 8 seconds. The remote control remains in **Inquiry Mode** for 1 minute if no button is pressed. In the **Inquiry Mode**, the remote display cancels all icons except **AUTO**, **COOL**, **DRY**, **HEAT** and battery strength. The digital display defaults to “0” upon entering the **Inquiry Mode**. In **Inquiry Mode**, each digital code (from 0 to 30) is accessed by pressing the **UP** or **DOWN** arrow.

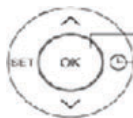




Table 11 — Up and Down Arrow

The Inquiry information displays on the High Wall indoor unit display in approximately 1 second of accessing the digital code. Press “**OK**” to send as well.

Table 12 — Inquiry Codes and Symbols

CODE	INQUIRY SYMBOL	DESCRIPTION
Code 0		None
Code 1	T1	Indoor ambient
Code 2	T2	Indoor pipe
Code 3	T3	Outdoor pipe
Code 4	T4	Outdoor air
Code 5	TP (T5)	Compressor discharge
Code 6	FT	Compressor target frequency
Code 7	Fr	Compressor run frequency
Code 8	dL	Unit amperage
Code 9	Uo	Unit voltage
Code 10	Sn	Capacity test (special usage)
Code 11	----	N/A
Code 12	Pr	Indoor fan speed
Code 13	Lr	Electronic Expansion Valve (EEV) opening
Code 14	ir	Indoor fan speed
Code 15	HU	Humidity
Code 16	TT	Set point compensation temperature
Code 17	dT	Dust concentration (not used)
Code 18	WIFI	Wi-Fi signal strength
Code 19	----	N/A
Code 20	oT	Indoor fan target frequency
Code 21	----	N/A
Code 22	----	N/A
Code 23	----	N/A
Code 24	----	N/A
Code 25	----	N/A
Code 26	----	N/A
Code 27	----	N/A
Code 28	----	N/A
Code 29	----	N/A
Code 30	----	N/A

To exit the **Inquiry Mode**:

Press and hold together the **On/Off** and **Fan** buttons   for 2 seconds.

TROUBLESHOOTING

Safety

NOTE: Electricity power is kept in capacitors even if the power supply is shut off.

NOTE: Remember to discharge the electricity power in capacitor.

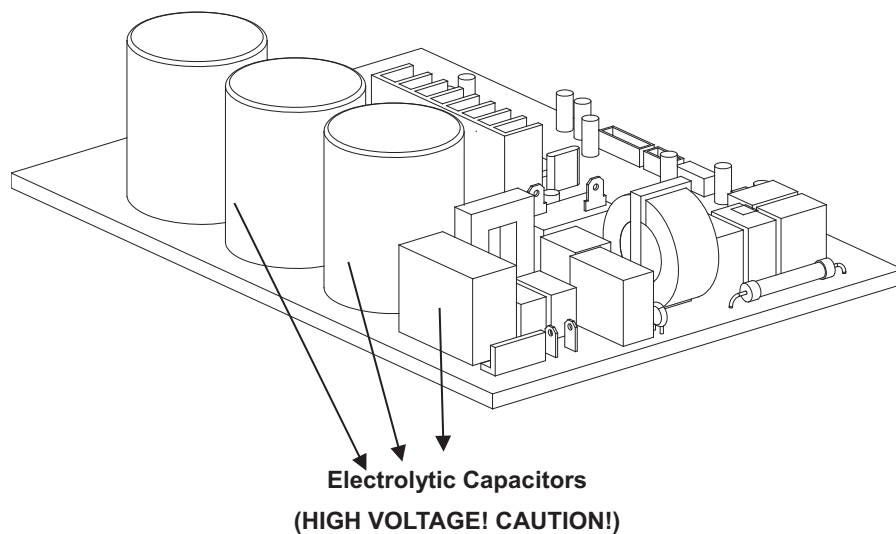


Fig. 30 —Electrolytic Capacitors

For other models, connect discharge resistance (approximately 100Ω 40W) or a soldering iron (plug) between the +, - terminals of the electrolytic capacitor on the contrary side of the outdoor PCB.

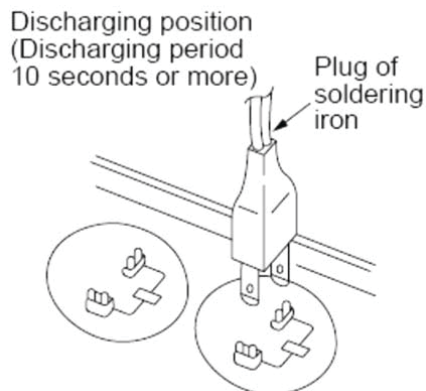


Fig. 31 —Discharge Position

NOTE: Fig. 31 is for reference only. The plug on your unit may differ.

INDOOR UNIT DIAGNOSTIC GUIDES

Table 13 — Indoor Unit Diagnostic Guide

OPERATION LAMP	TIMER LAMP	DISPLAY	LED STATUS	SOLUTION
★ 1 time	X	EH 00/ EH 0A	Indoor unit EEPROM parameter error	--
★ 2 times	X	EL 01	Indoor / outdoor units communication error	Page 27
★ 3 times	X	EH 02	Zero-crossing signal detection error	Page 29
★ 4 times	X	EH 03	The indoor fan speed is operating outside of the normal control	Page 30
★ 5 times	X	EC 51	Outdoor unit EEPROM parameter error	Page 26
★ 5 times	X	EC 52	Condenser coil temperature sensor T3 is an open circuit or has short circuited	--
★ 5 times	X	EC 53	Outdoor room temperature sensor T4 is an open circuit or has short circuited	Page 34
★ 5 times	X	EC 54	Compressor discharge temperature sensor TP is an open circuit or has short circuited	--
★ 5 times	X	EC 56	Evaporator coil outlet temperature sensor T2B is an open circuit or has short circuited (for free-match indoor units)	--
★ 6 times	X	EH 60	Indoor room temperature sensor T1 is an open circuit or has short circuited	Page 33
★ 6 times	X	EH 61	Evaporator coil middle temperature sensor T2 is an open circuit or has short circuited	--
★ 12 times	X	EC 07	The outdoor fan speed is operating outside of the normal range	Page 31
★ 9 times	X	EH 06	Indoor PCB/Display board communication error	Page 36
★ 8 times	X	EL 0C	Refrigerant leakage detection	Page 35
★ 7 times	★	PC 00	IPM malfunction or IGBT over-strong current protection	Page 38
★ 2 times	★	PC 01	Over voltage or over low voltage protection	Page 41
★ 3 times	★	PC 02	Top temperature protection of the compressor or high temperature protection of the IPM module or high pressure protection	Page 42
★ 5 times	★	PC 04	Inverter compressor drive error	Page 44
★ 1 time	★	PC 08	Current overload protection	Page 37
★ 6 times	★	PC 40	Communication error between the outdoor main chip and the compressor driven chip	Page 46
★ 7 times	★	PC 03	Low pressure protection	Page 45
★ 1 time	O	--	Indoor units mode conflict (match with multi outdoor unit)	--

O (light) X (off) ★ (flash)

NOTES:

PC03

Low pressure protection switch is open. Check the switch and repair or leak check the unit and recharge.

Troubleshooting

Use the remote controller. If the unit does not respond to the remote, the indoor PCB needs to be replaced; if the unit does respond, then the display board needs to be replaced.

DIAGNOSIS AND SOLUTION (CONT)

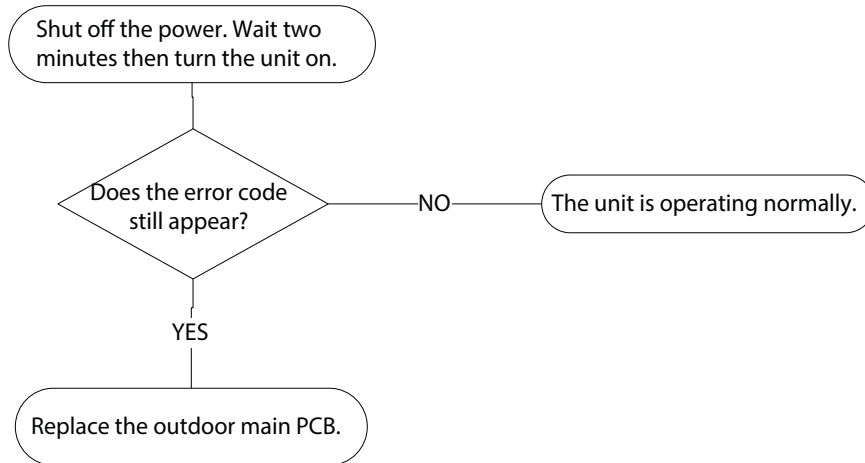
Outdoor EEPROM Parameter Error or Compressor Driven Chip EEPROM Parameter Error (EC51)

Description: The outdoor PCB main chip does not receive feedback from the EEPROM chip or the compressor driven chip.

Recommended parts to repair:

- Outdoor PCB

Troubleshooting



DIAGNOSIS AND SOLUTION (CONT)

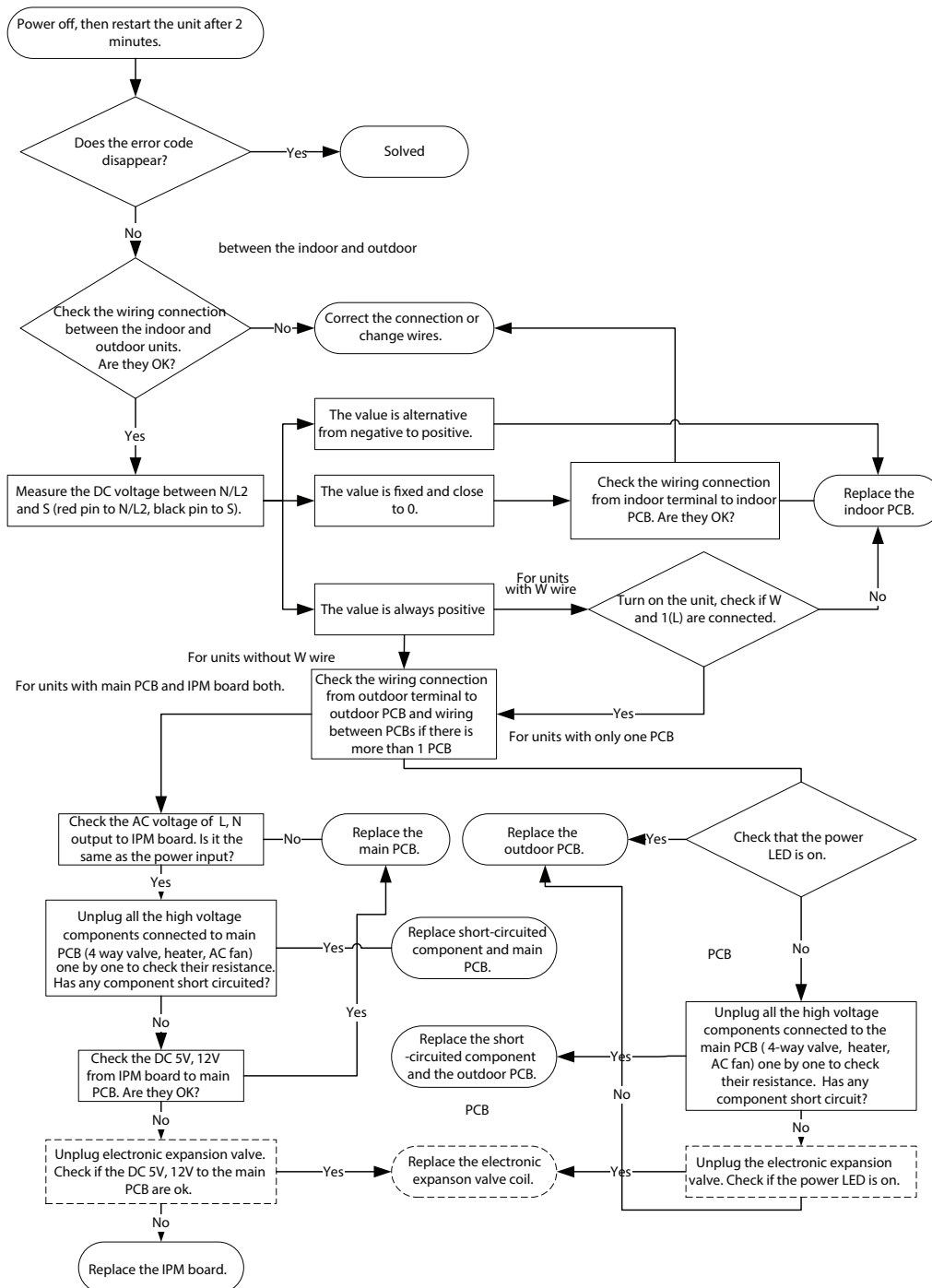
Indoor and Outdoor Unit Communication Error (EL01)

Description: The indoor unit cannot communicate with the outdoor unit

Recommended parts to repair:

- Indoor PCB
- Outdoor PCB
- Short-circuited component

Troubleshooting

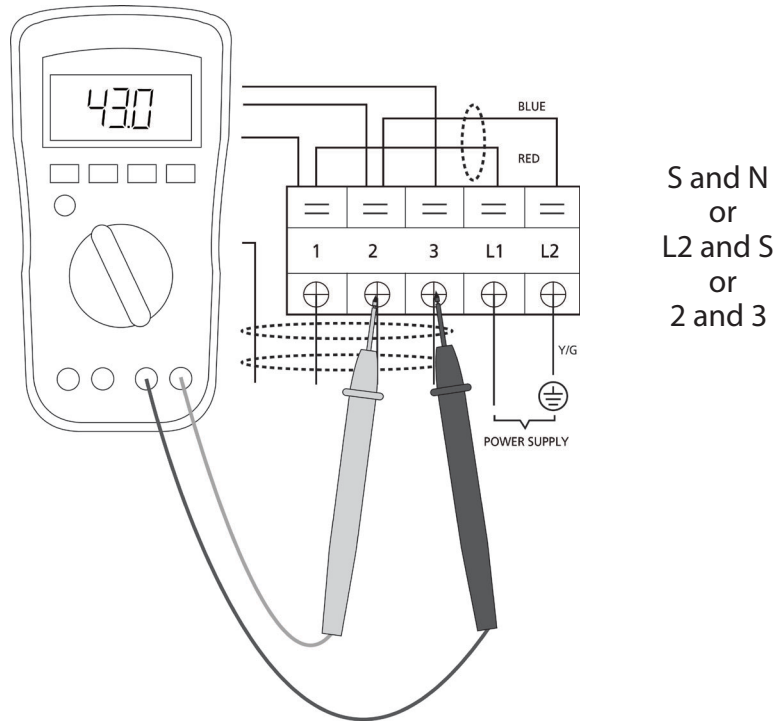


For certain models, outdoor PCB could not be removed separately. In this case, the outdoor electric control box should be replaced as a whole.

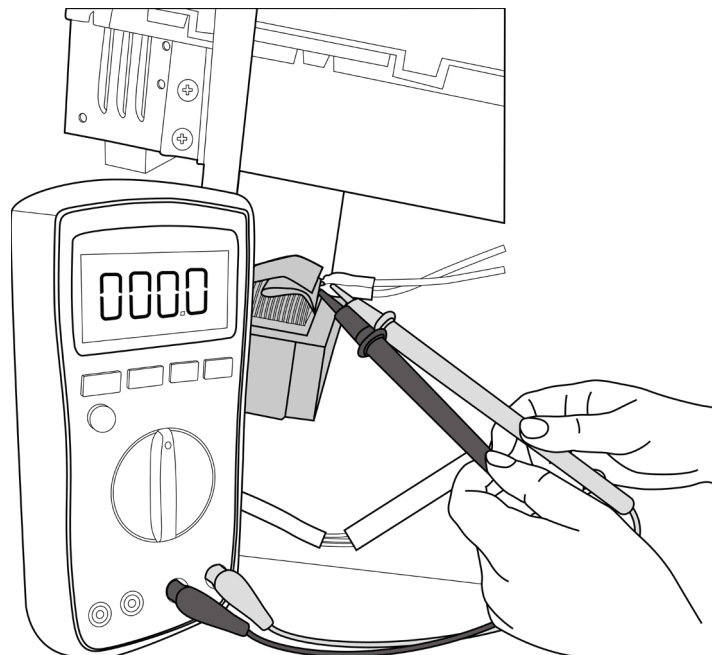
DIAGNOSIS AND SOLUTION (CONT)

Remarks:

- Use a multimeter to test the DC voltage between the 2 port (or S or L2 port) and 3 port (or N or S port) of the outdoor unit.
- The multimeter's red pin connects with the 2 port (or S or L2 port) while the black pin is for the 3 port (or N or S port). If the unit is running normally, the voltage moves alternately as positive values and negative values.
- If the outdoor unit malfunctions, the voltage remains a narrow positive value.
- If the indoor unit malfunctions, the voltage value will be fixed.



- Use a multimeter to test the reactor's resistance which does not connect with the capacitor.
- The normal value should be around zero ohm. Otherwise, the reactor has malfunctioned. Check the reactor to ensure it is not shorted to ground.



DIAGNOSIS AND SOLUTION (CONT)

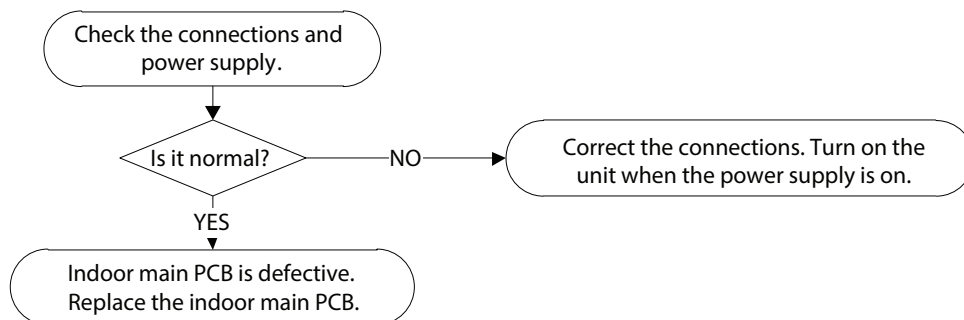
Zero Crossing Detection Error Diagnosis and Solution (EH02)

Description: When the PCB does not receive a zero crossing signal feedback for 4 minutes or the zero crossing signal time interval is abnormal.

Recommended parts to repair:

- Connection wires
- Indoor main PCB

Troubleshooting



Note: A zero crossing detection error is only valid for a unit with an AC fan motor. For other models, this error does not apply.

DIAGNOSIS AND SOLUTION (CONT)

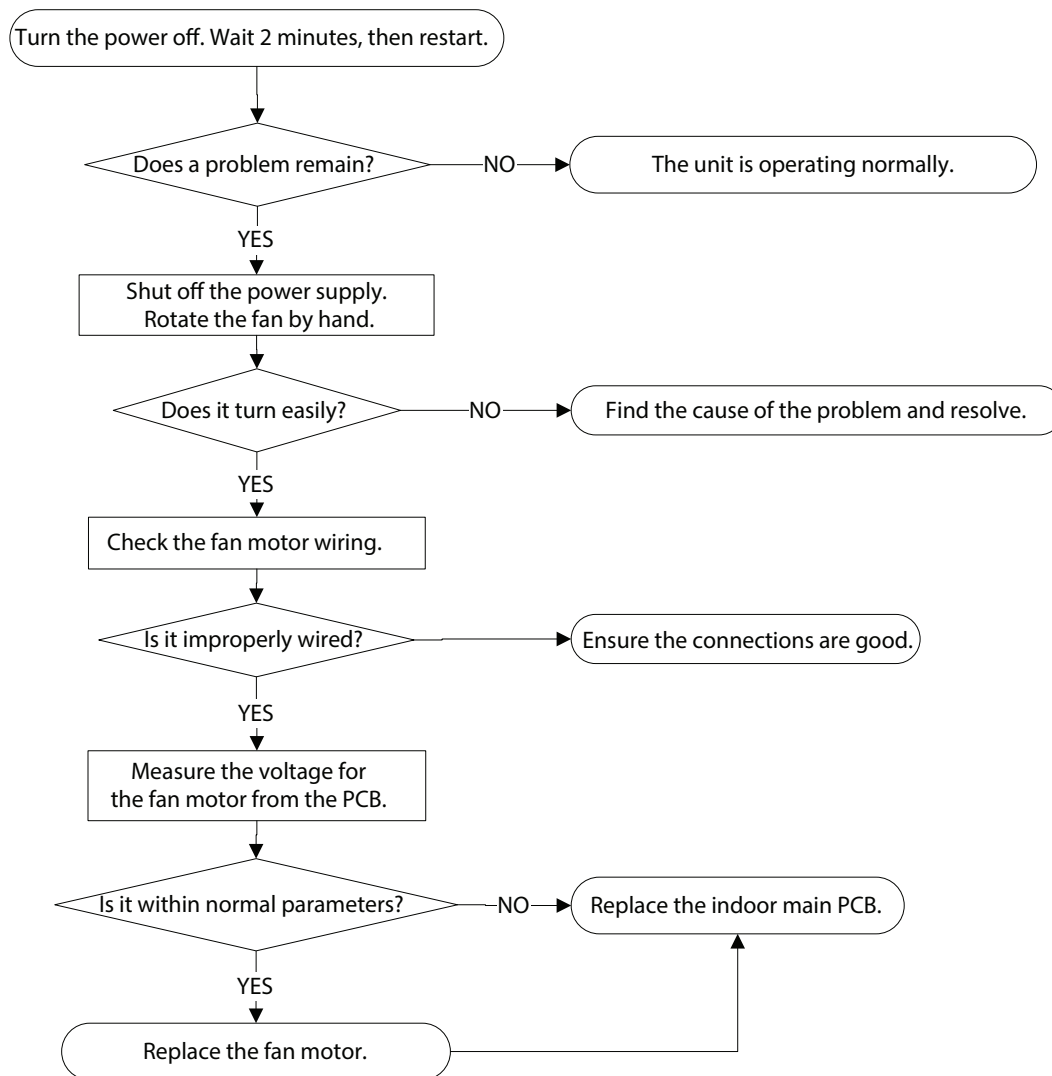
The indoor fan speed is operating outside of the normal range (EH03)

Description: When the indoor fan speed remains too slow or too fast for an extended period of time, the LED displays a failure code and the unit turns off.

Recommended parts to repair:

- Connection wires
- Indoor main PCB
- Fan assembly
- Indoor main PCB

Troubleshooting



DIAGNOSIS AND SOLUTION (CONT)

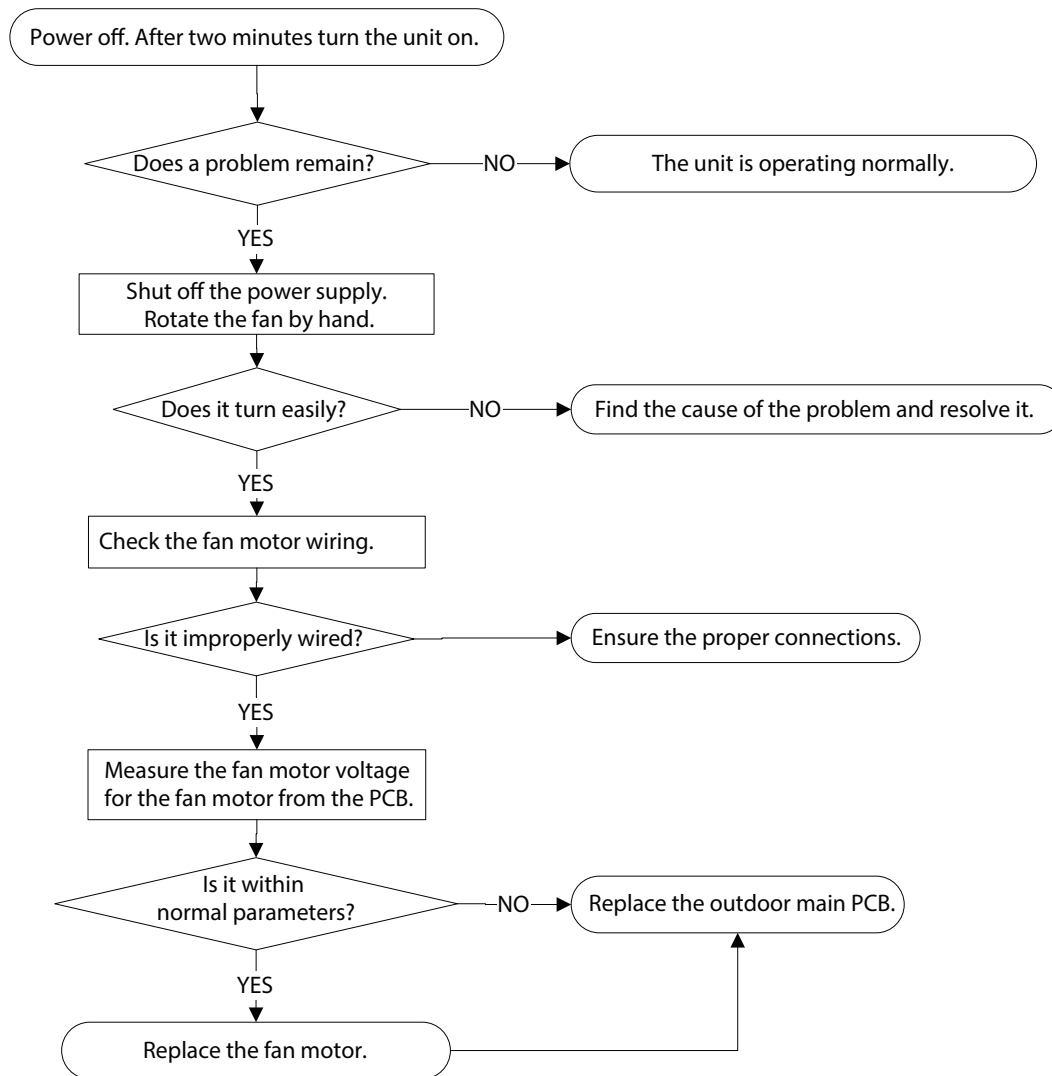
The Outdoor Fan Speed is Operating Outside of Normal Range (EC07)

Description: When the outdoor fan speed remains too slow or too fast for a certain time, the LED displays the failure code and the AC turns off.

Recommended parts to repair:

- Connection wires
- Fan assembly
- Fan motor
- Outdoor main PCB

Troubleshooting



NOTE: For certain models, outdoor PCB could not be removed separately. In this case, the outdoor electric control box should be replaced in its entirety.

DIAGNOSIS AND SOLUTION (CONT)

Outdoor DC Fan Motor (DC motor that controls the chip on the PCB)

- 1. Release the UVW connector. Measure the resistance of U-V, U-W, V-W. If the resistance is not equal to each other, the fan motor is faulty and must be replaced. Otherwise, proceed to step 2.
- 2. Power on the unit and when the unit is in standby, measure the pin4-5 voltage in the feedback signal connector. If the value is not 5V, change the PCB. Otherwise, proceed to step 3.
- 3. Rotate the fan by hand, measure the pin1-5, pin 2-5 and pin 3-5 voltage levels in the feedback signal connector. If any voltage is not in the positive voltage fluctuation, the fan motor is faulty and must be replaced.

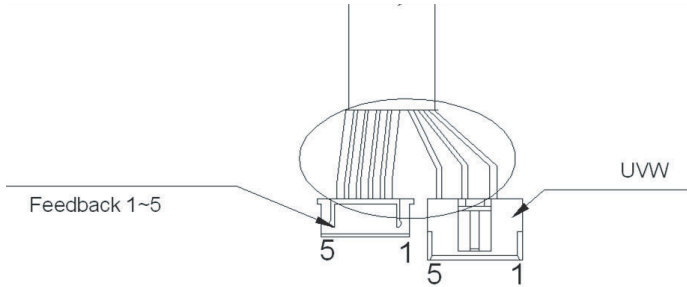


Fig. 32 — Outdoor DC Fan Motor (DC motor that controls the chip on the PCB)

NO.	1	2	3	4	5
Color	Orange	Grey	White	Pink	Black
Signal	Hu	Hv	Hw	Vcc	GND

Color	Red	Blue	Yellow
Signal	W	V	U

DIAGNOSIS AND SOLUTION (CONT)

Indoor Temperature Sensor Is an Open Circuit or a Short Circuit (T1, T2) (EH60)

Description: If the sampling voltage is lower than 0.06V or higher than 4.94V, the LED displays the failure code.

Recommended parts to repair:

- Connection wires
- Sensors
- Indoor main PCB

Troubleshooting

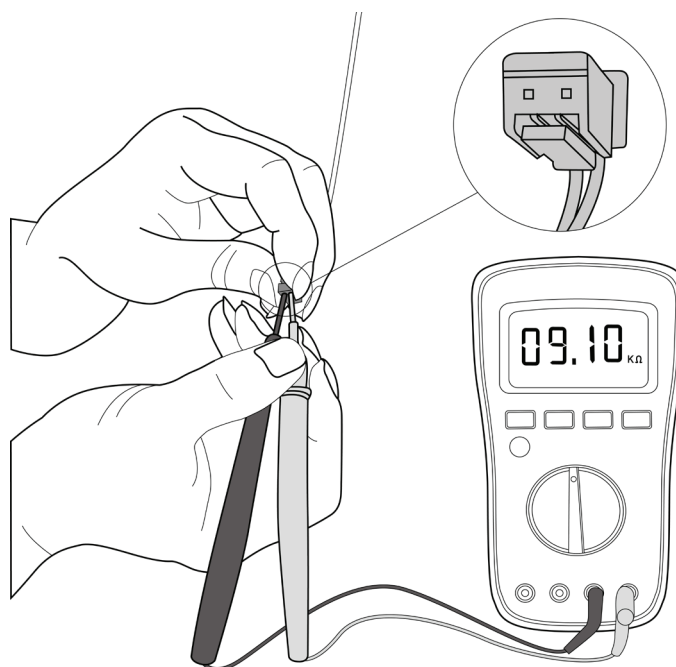
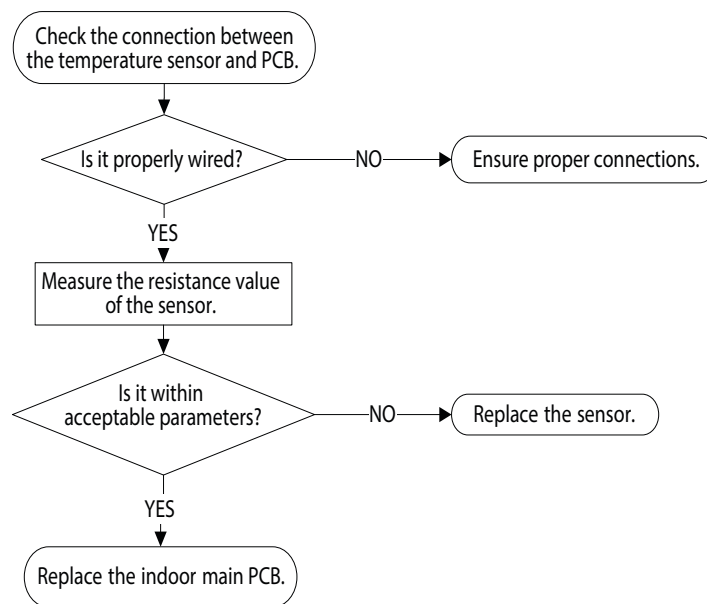


Fig. 33 — Test

NOTE: Figure 33 and the value shown within are for reference only.

DIAGNOSIS AND SOLUTION (CONT)

Outdoor Temperature Sensor Is an Open Circuit or Short Circuited (T3, T4, TP, T2B, TH) (EC53)

Description: If the sampling voltage is lower than 0.06V or higher than 4.94V, the LED displays the failure code.

Recommended parts to repair:

- Connection wires
- Sensors
- outdoor main PCB

Troubleshooting

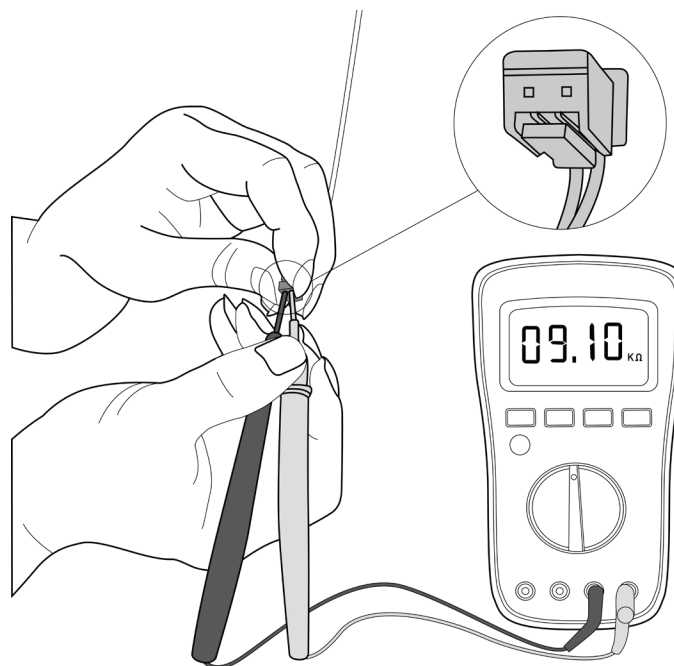
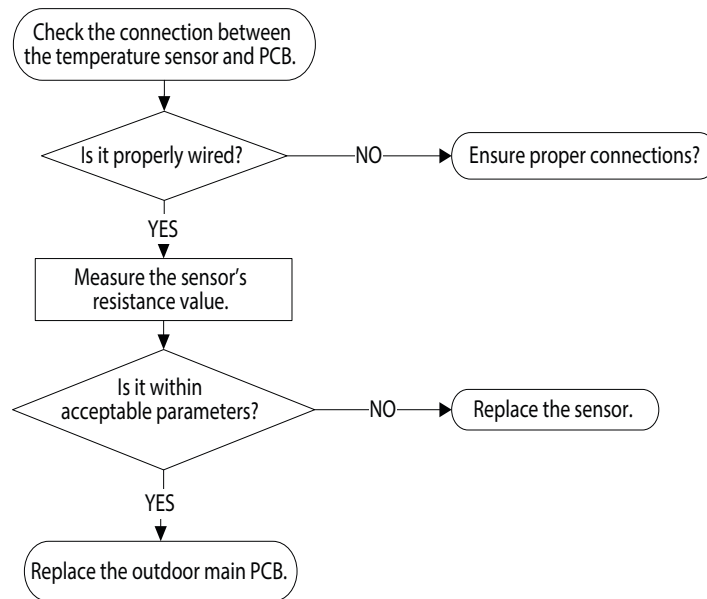


Fig. 34 —Test

NOTE: For certain models, the outdoor PCB can not be removed separately. In this case, the outdoor electric control box should be replaced as a whole. For certain models, the outdoor unit uses a combination sensor, T3,T4 and TP are the same sensor. Figure 34 and the value within are for reference only.

DIAGNOSIS AND SOLUTION (CONT)

Refrigerant Leakage Detection (EL0C)

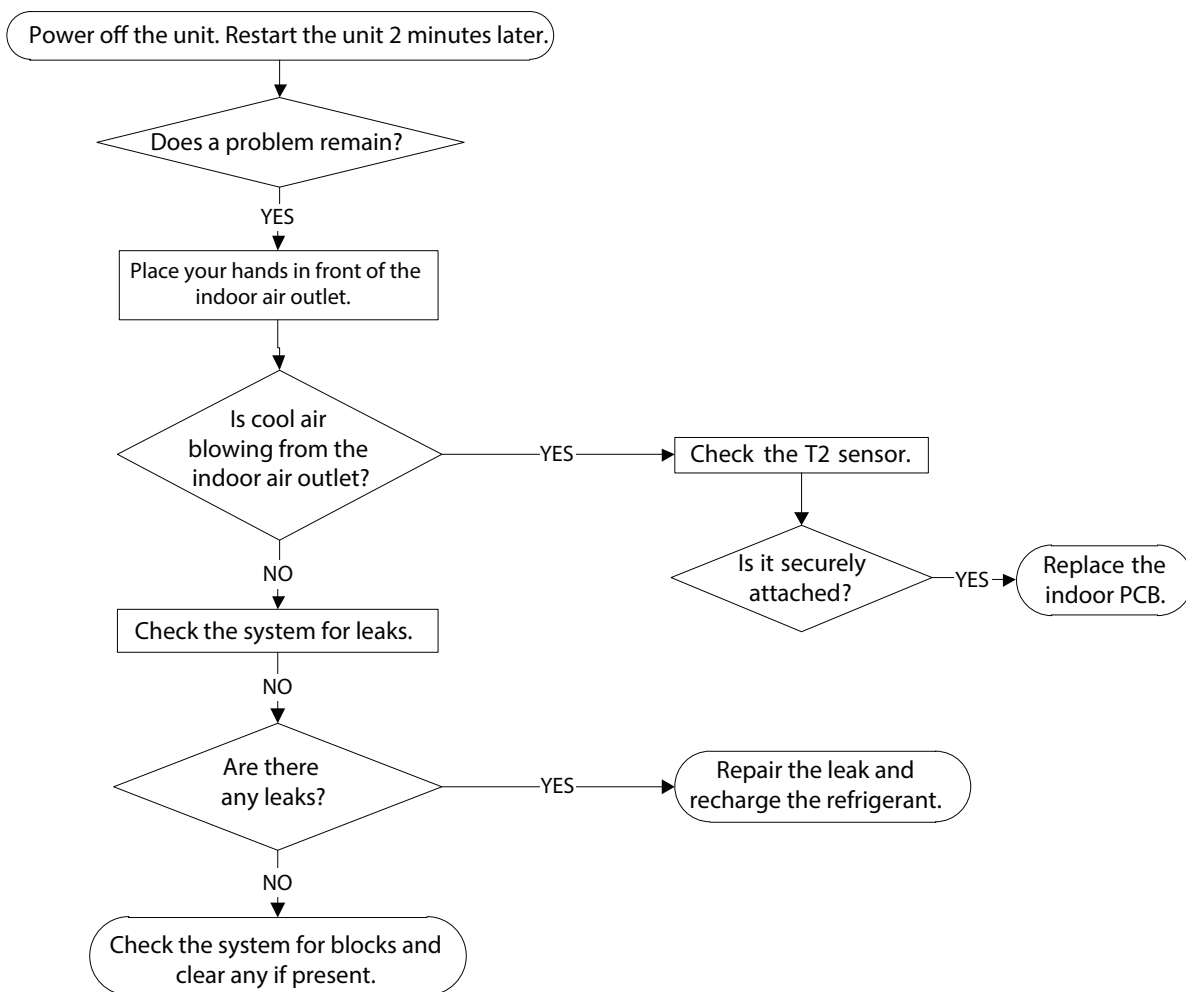
Description: Define the compressor's evaporator coil temperature (T2) starts running as Tcool.

In the initial 5 minutes after the compressor starts, if $T2 < T_{cool} - 1.8^{\circ}\text{F}$ (1°C) is not maintained for 4 seconds and the compressor runs at a frequency higher than 50Hz however it does not maintain for a minimum of three minutes and this issue occurs 3 times, the LED displays the failure code and the unit turns off.

Recommended parts to repair:

- T2 Sensor
- Indoor PCB
- Additional refrigerant

Troubleshooting



DIAGNOSIS AND SOLUTION (CONT)

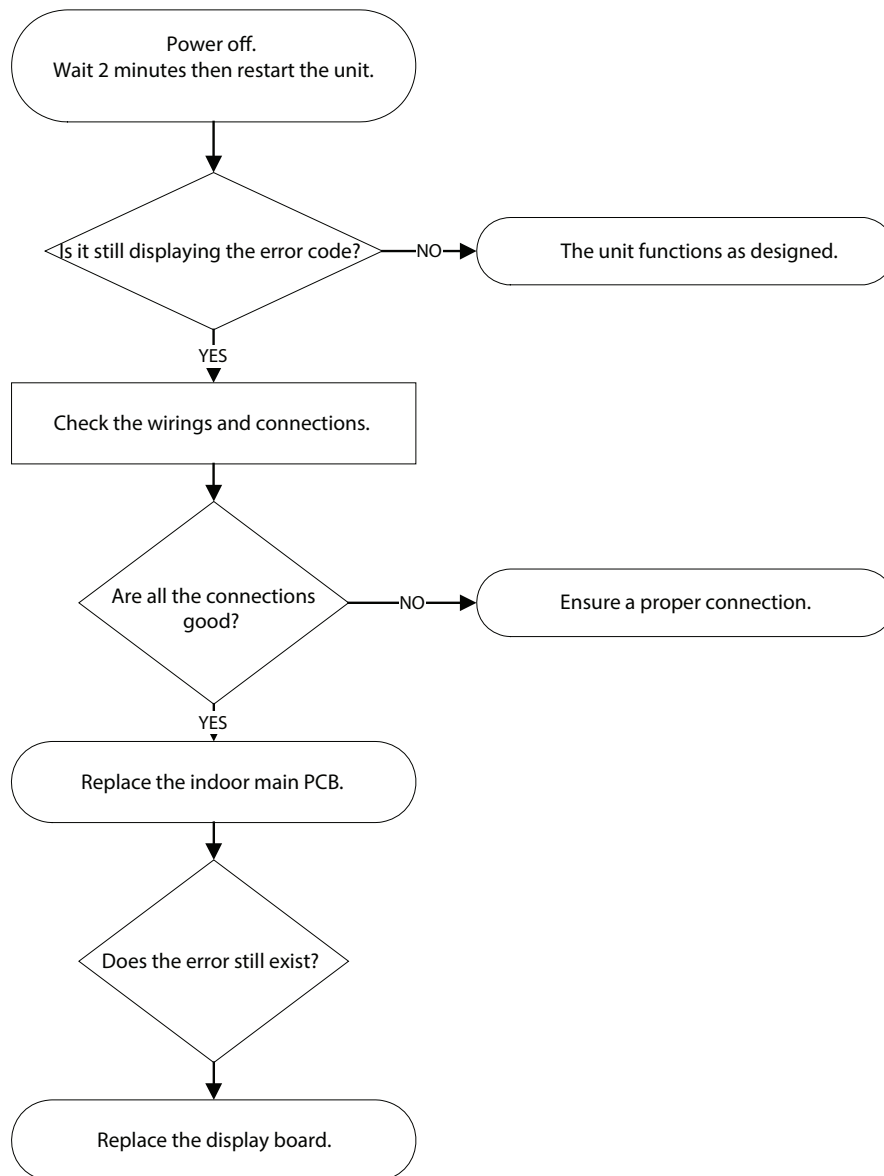
Indoor PCB/Display Board Communication Error (EH06)

Description: The indoor PCB does not receive feedback from the display board.

Recommended parts to repair:

- Communication wire
- Indoor PCB
- Display board

Troubleshooting



DIAGNOSIS AND SOLUTION (CONT)

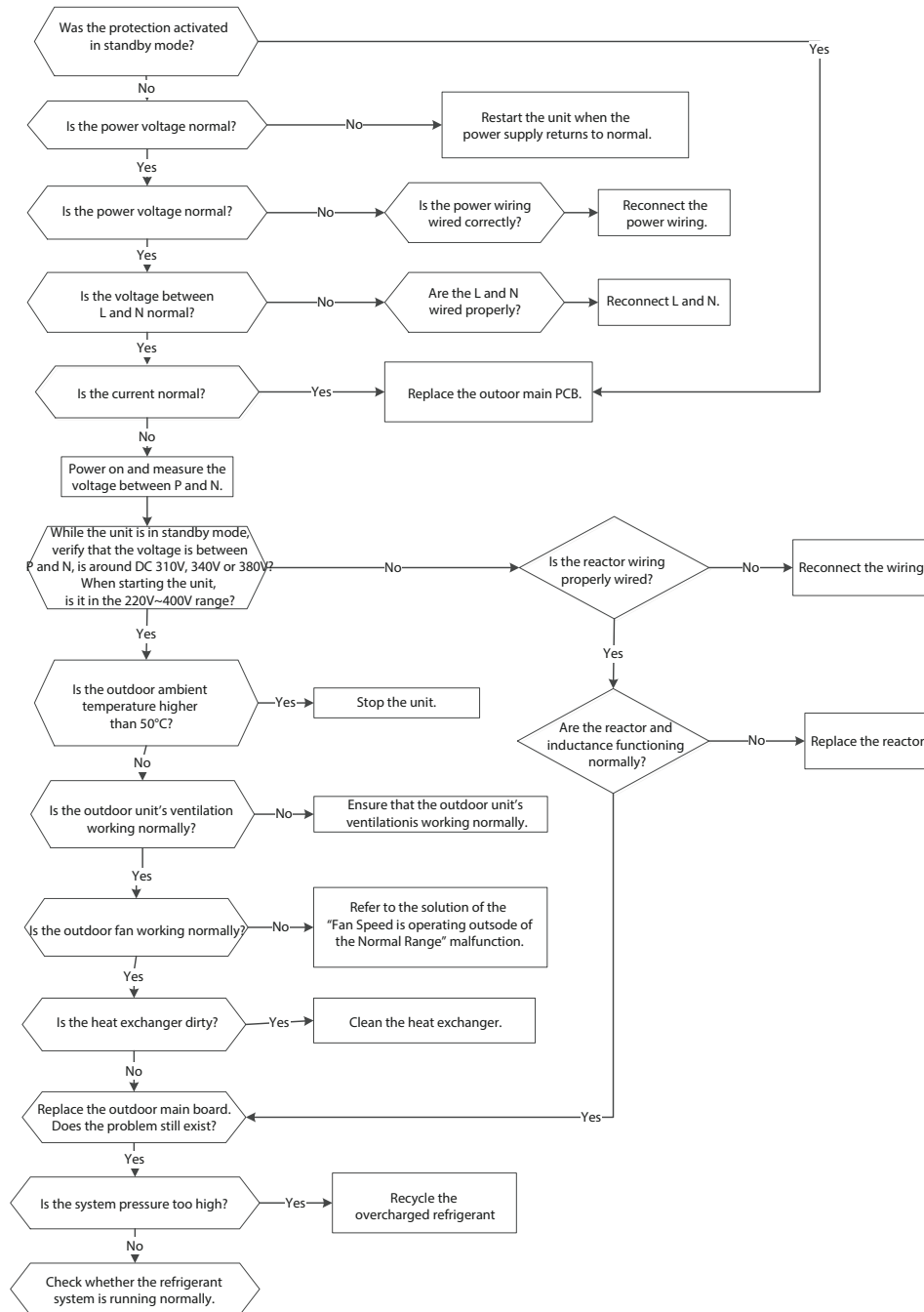
Current Overload Protection (PC08)

Description: An abnormal current rise is detected by checking the specified detection circuit.

Recommended parts to repair:

- Communication wires
- Reactor
- Outdoor fan
- Outdoor PCB

Troubleshooting



NOTE: For certain models, the outdoor PCB can not be removed separately. In the case, the outdoor electric control box should be replaced as a whole.

DIAGNOSIS AND SOLUTION (CONT)

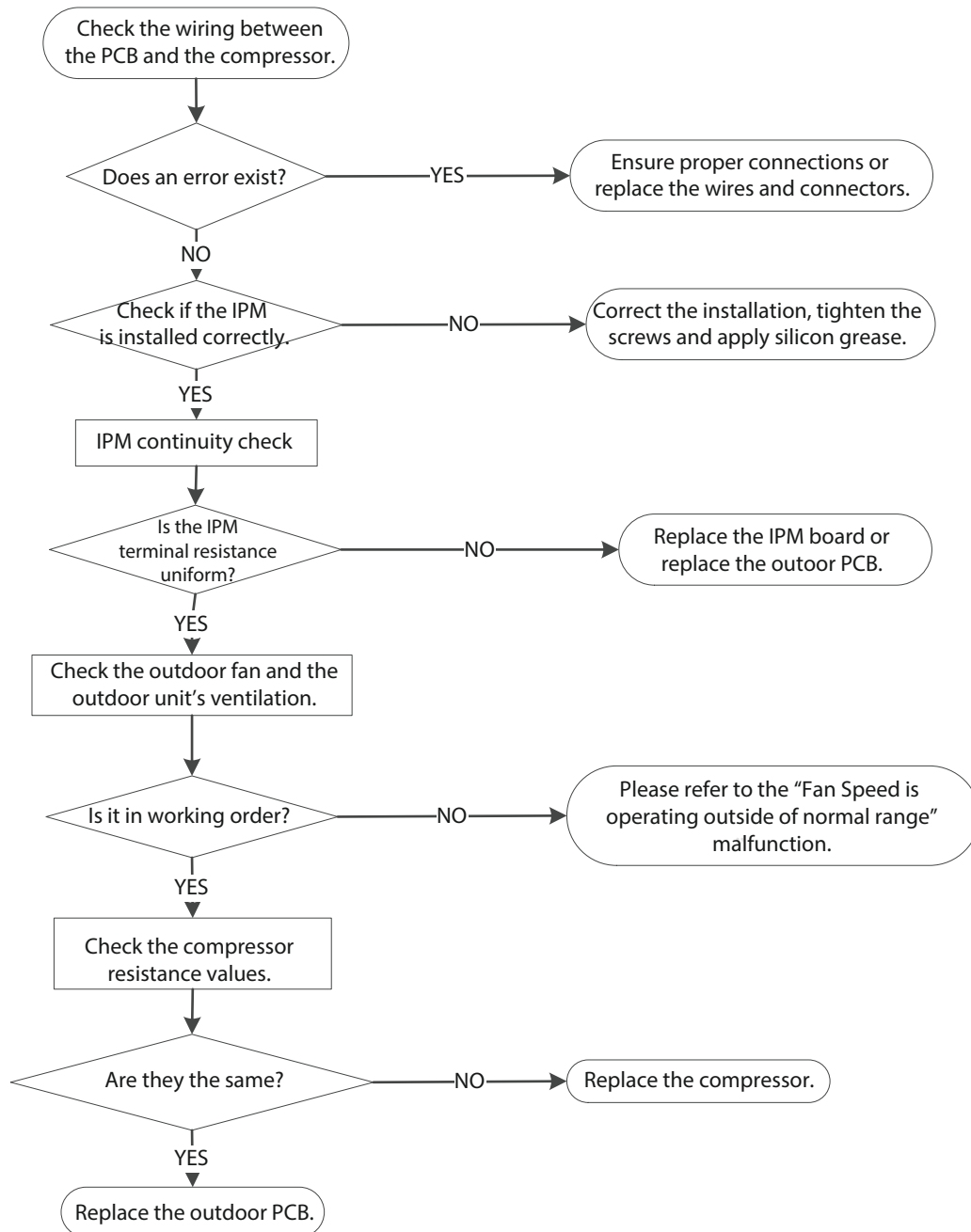
IPM Malfunction or IGBT over-strong current protection (PC00)

Description: If the IPM sends an abnormal voltage signal to the compressor drive chip, the LED displays the failure code and the unit turns off.

Recommended parts to repair:

- Communication wires
- IPM module board
- Outdoor fan assembly
- Compressor
- Outdoor PCB


Troubleshooting



DIAGNOSIS AND SOLUTION (CONT)

Index

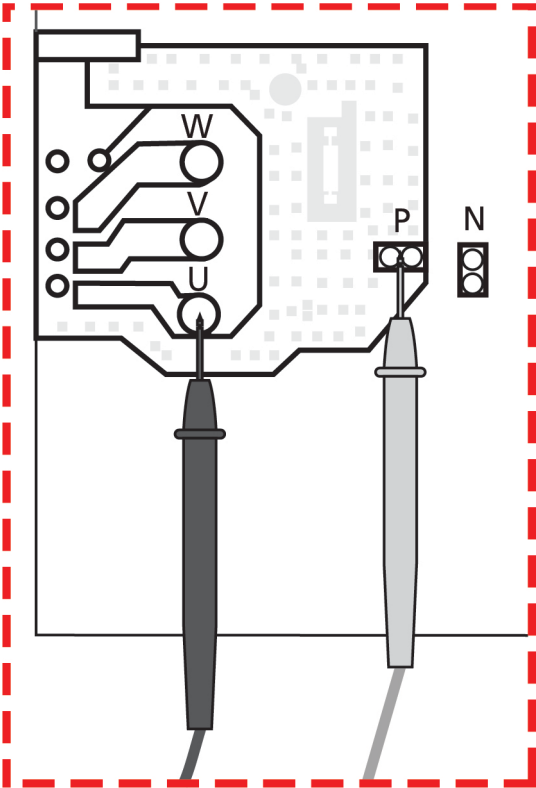
IPM Continuity Check

**WARNING**

Electricity remains in the capacitors even when the power supply is off.
Ensure the capacitors are fully discharged before troubleshooting.

- 1. Turn off the outdoor unit and disconnect the power supply.
- 2. Discharge the electrolytic capacitors and ensure all the energy storage has been discharge.
- 3. Disassemble the outdoor PCB or disassemble the IPM board.
- 4. Measure the resistance value between P and U(V,W,N), U (V,W) and N.

DIGITAL TESTER		RESISTANCE VALUE	DIGITAL TESTER		RESISTANCE VALUE
(+) Red	(-) Black	¥ (Several MW)	(+) Red	(-) Black	¥ (Several MW)
P	N		U	N	
	U		V		
	V		W		
	W		-		



DIAGNOSIS AND SOLUTION (CONT)

Compressor Check

Disconnect the compressor and check the resistance between U-V, V-W and U-W, and all 3 values should be equal. If not, the compressor is faulty and needs to be replaced.

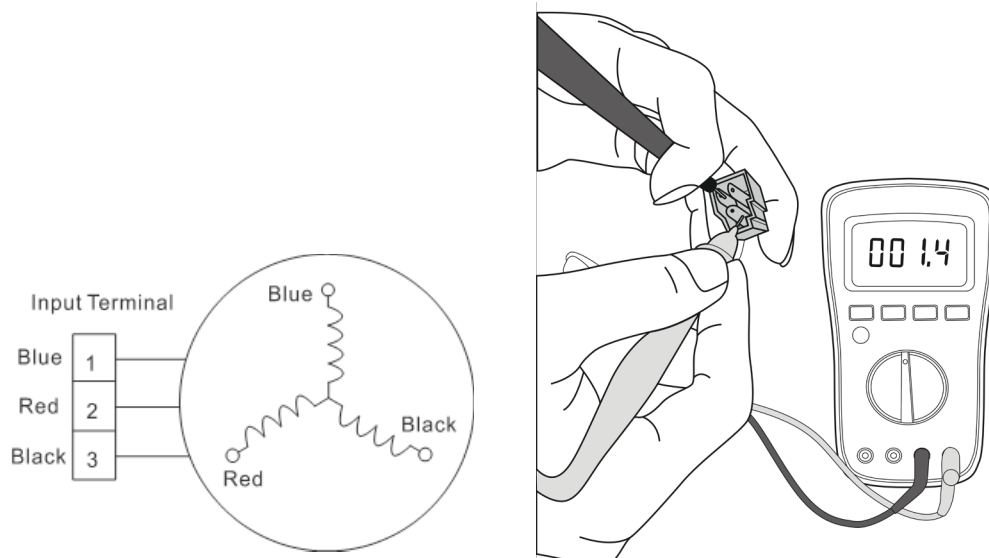


Fig. 35 — Compressor Checks

NOTE: Figure 35 is for reference only.

DIAGNOSIS AND SOLUTION (CONT)

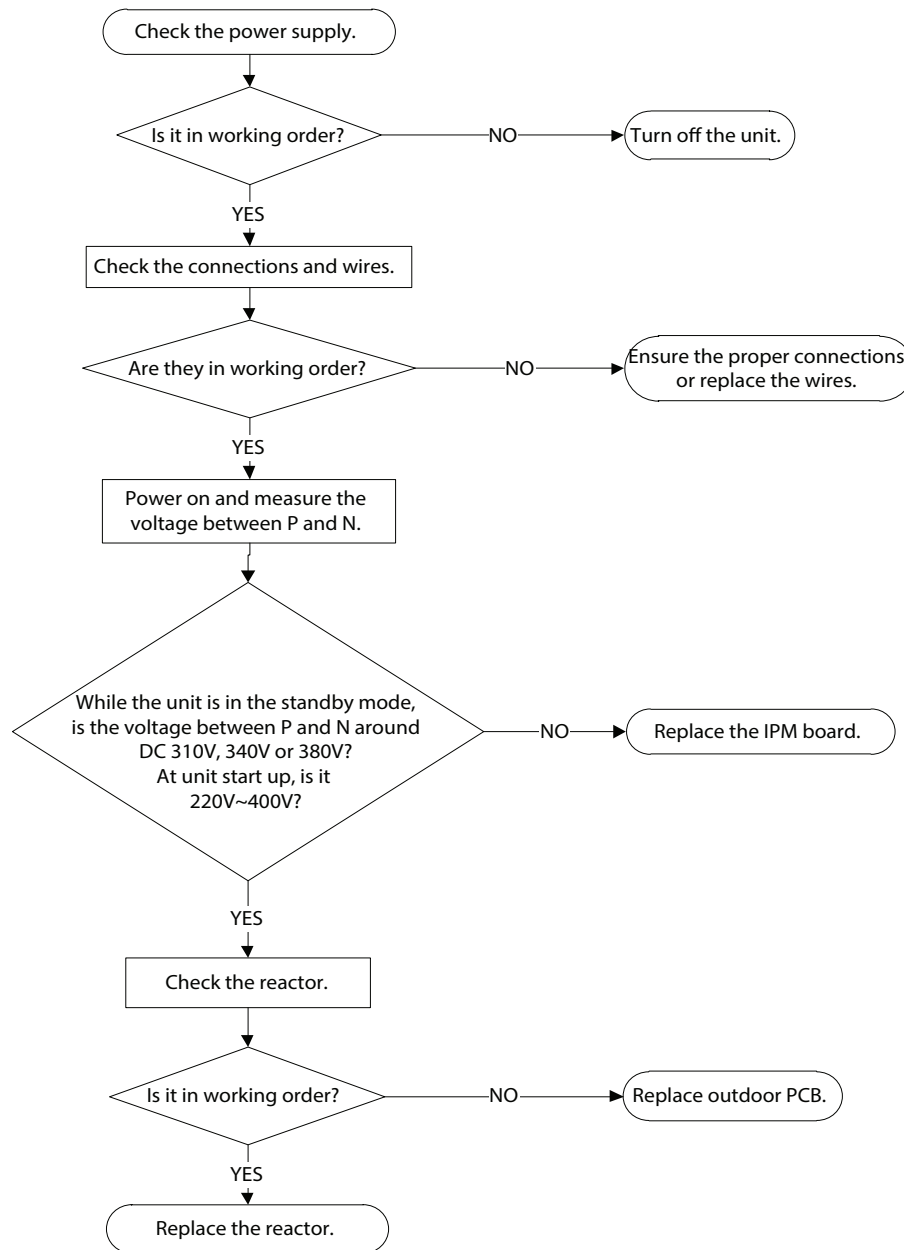
Over voltage or low voltage protection (PC01)

Description: Abnormal increases or decreases in voltage are detected by checking the specified voltage detection circuit.

Recommended parts to repair:

- Power supply wires
- IPM module board
- PCB
- Reactor

Troubleshooting



DIAGNOSIS AND SOLUTION (CONT)

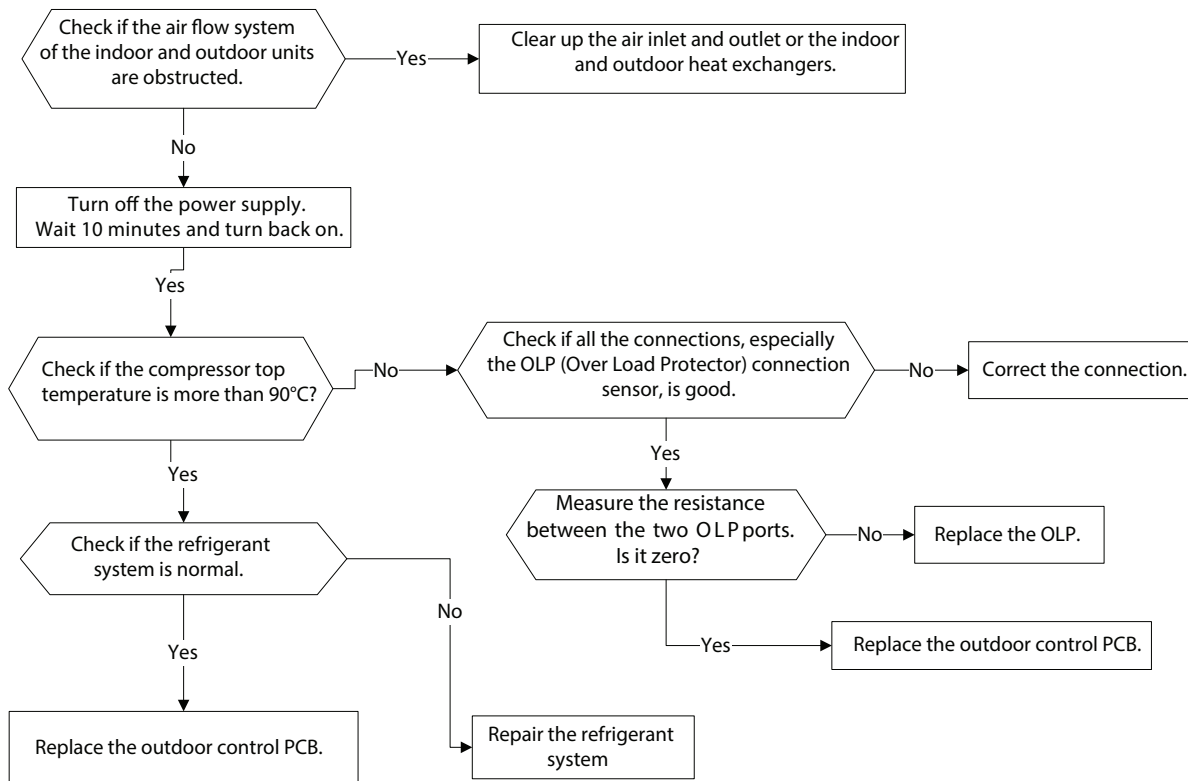
Top temperature protection for compressor or High temperature or High pressure protection of IPM module (PC02)

Description: For some models with overload protection, if the sampling voltage is not 5V, the LED displays the failure. If the IPM module temperature is higher than a certain value, the LED displays the failure code. For some models with a high pressure switch, the outdoor pressure switch cuts off the system when the pressure is higher than 4.4 MPa and the LED displays the failure code.

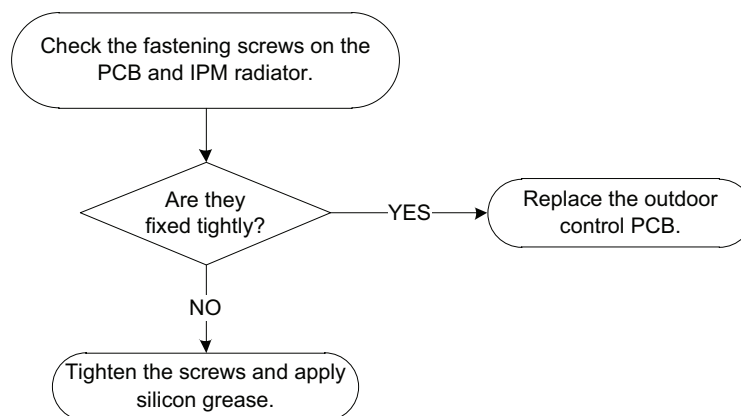
Recommended parts to repair:

- Connection wires
- Outdoor PCB
- IPM module board
- High pressure protector
- System blockages

Troubleshooting

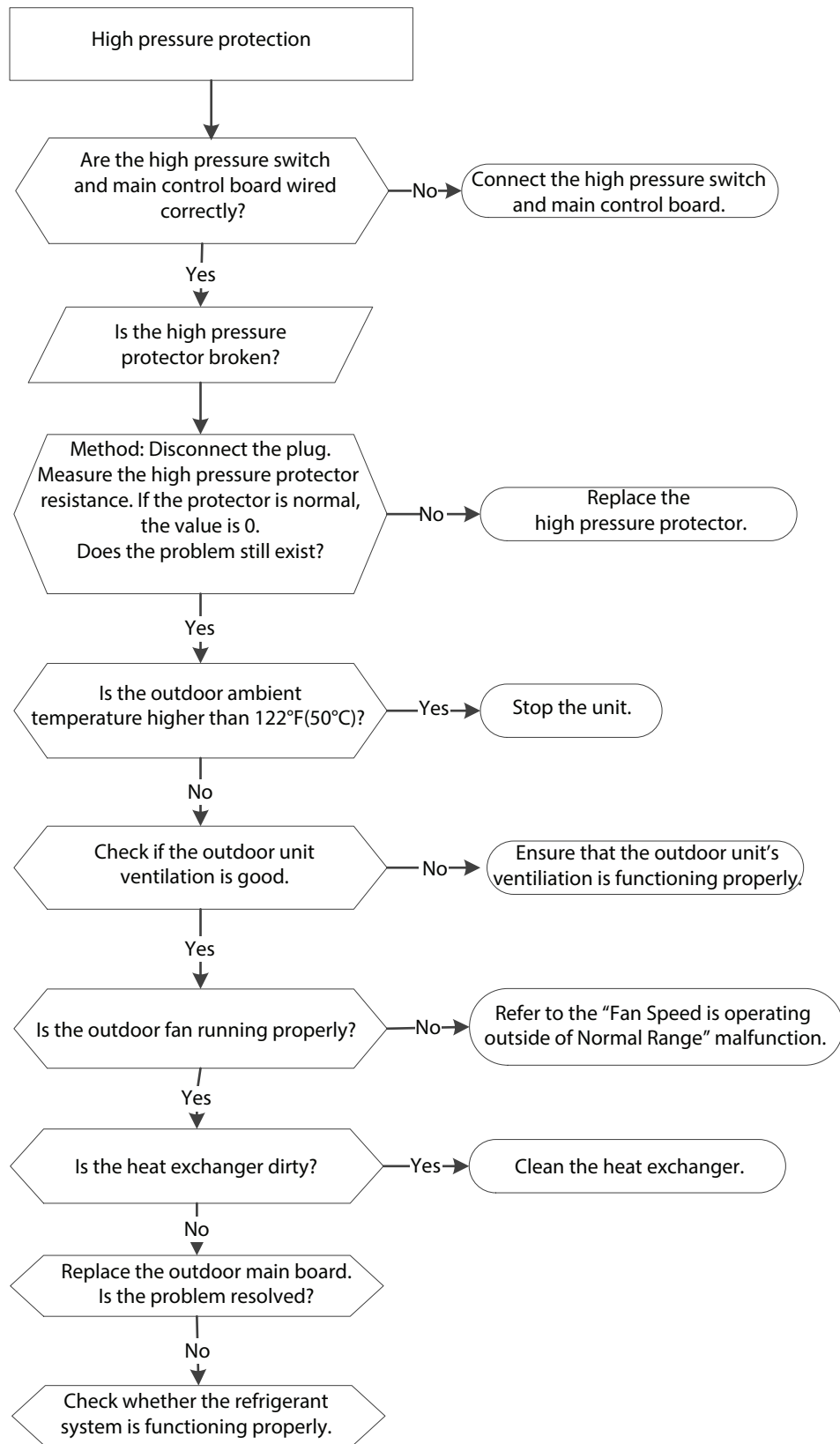


NOTE: For certain models, the outdoor PCB can not be removed separately. In this case, the outdoor electric control box should be replaced as a whole.



DIAGNOSIS AND SOLUTION (CONT)

Top temperature protection for compressor or High temperature or High pressure protection of IPM module (PC02) (cont.)



DIAGNOSIS AND SOLUTION (CONT)

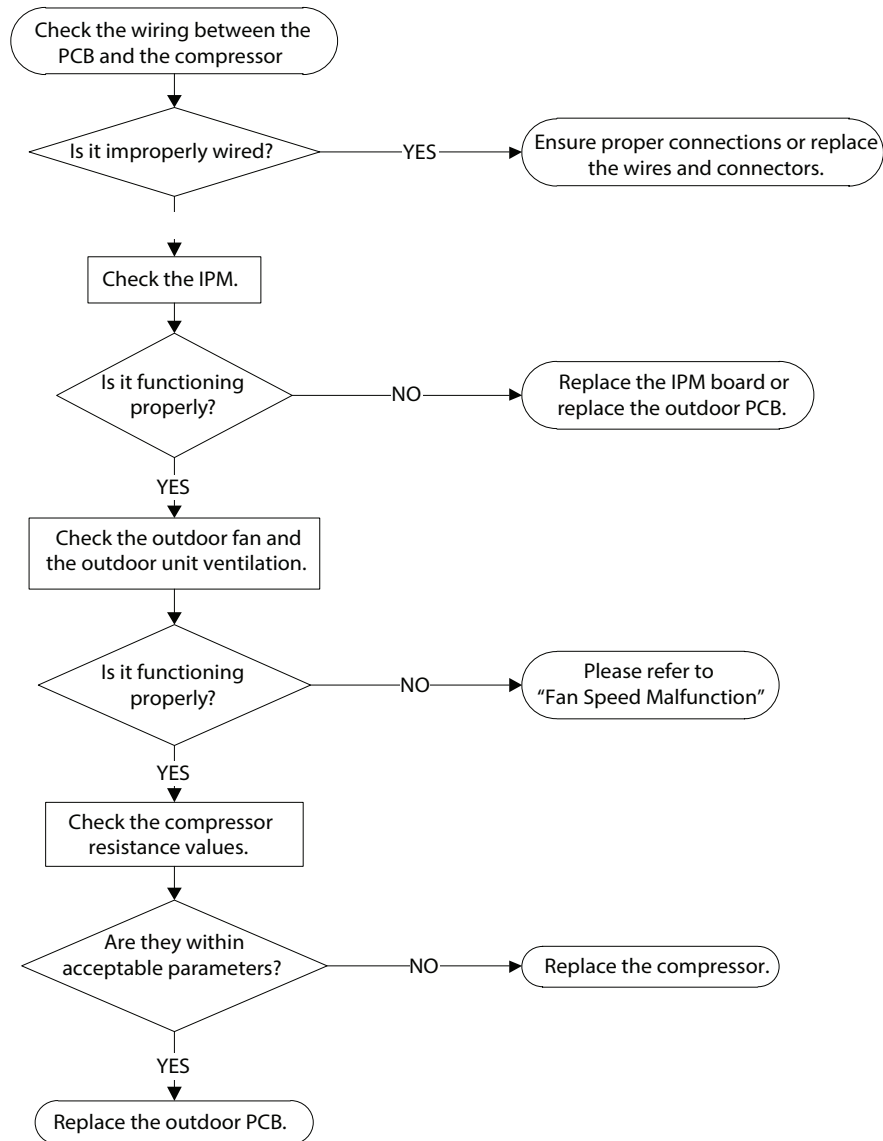
Inverter compressor Drive Error (PC04)

Description: An abnormal inverter compressor drive is detected by a special detection circuit, including communication signal detection, voltage detection, compressor rotation and speed signal detection.

Recommended parts to repair:

- Connection wires
- IPM module board
- Outdoor fan assembly
- Compressor
- Outdoor PCB

Troubleshooting



DIAGNOSIS AND SOLUTION (CONT)

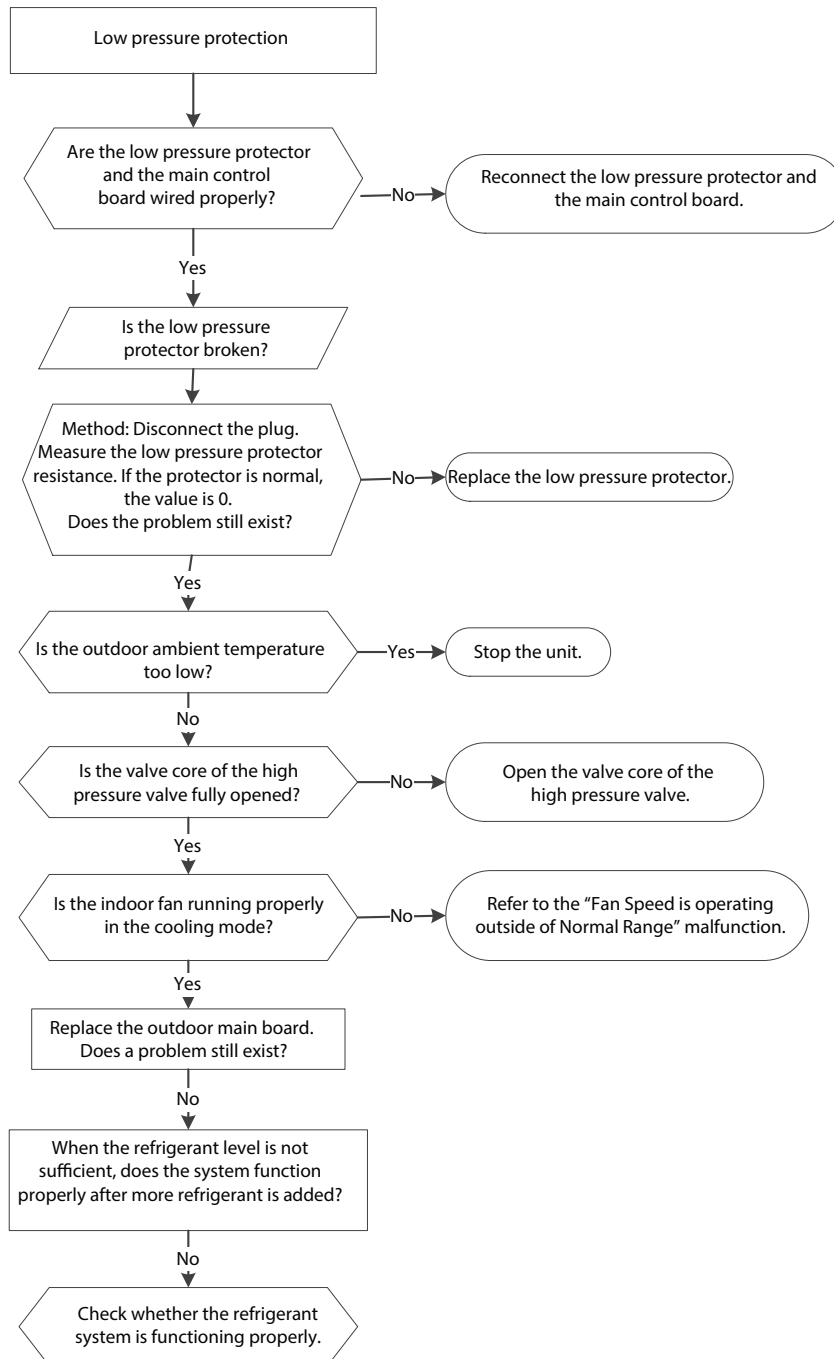
Low Pressure Protection (PC03)

Description: The outdoor pressure switch shuts the unit down because the low pressure is lower than 0.13 MPa and the LED displays the failure code.

Recommended parts to repair:

- Connection wires
- Outdoor PCB
- Low pressure protector
- Refrigerant

Troubleshooting



DIAGNOSIS AND SOLUTION (CONT)

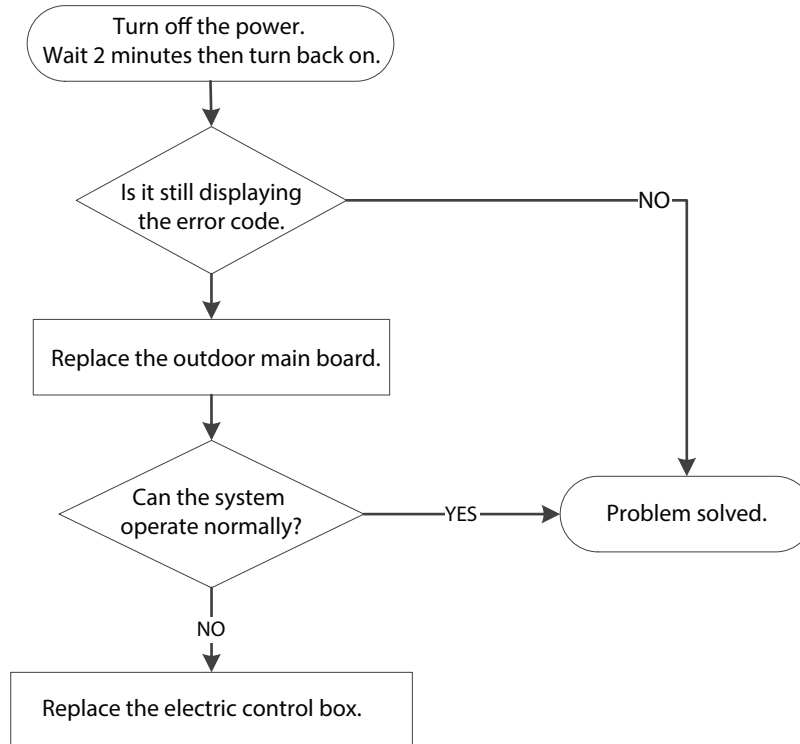
Communication Error Between Outdoor Main Chip and Compressor Driven Chip (PC40)

Description: The main chip cannot detect the compressor driven chip.

Recommended parts to repair:

- Outdoor PCB
- Electric control box

Troubleshooting



Check Procedures

Temperature Sensor Check



WARNING

Be sure to turn off all power supplies or disconnect all wires to avoid shock.

Operate after the compressor and coil have returned to a normal temperature in case of injury.

1. Disconnect the temperature sensor from PCB.
2. Measure the sensor's resistance value using a multi-meter.
3. Check the corresponding temperature sensor's resistance value table.

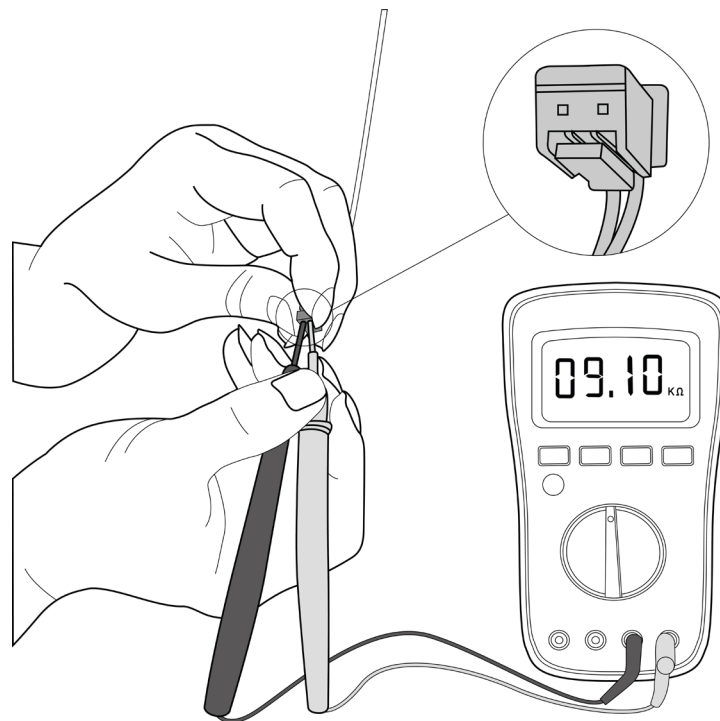


Fig. 36 — Test

Compressor Check

- 1. Disconnect the compressor power cord from the outdoor PCB.
- 2. Measure the resistance valve of each winding using a multi-meter.
- 3. Check the resistance valve of each winding in Table 14.

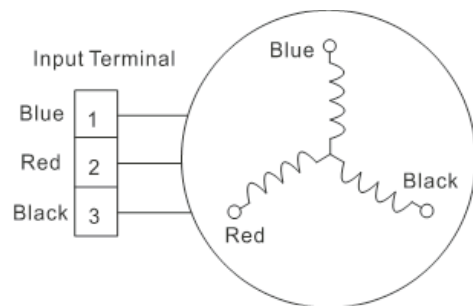


Table 14 — Resistance Value

Resistance Value	KSK103D33UEZ3(YJ)	KTM240D43UKT	KTN110D42UFZ	KTF250D22UMT
Blue-Red	2.13W	1.03W	1.82W	0.75W
Blue-Black				
Red-Black				

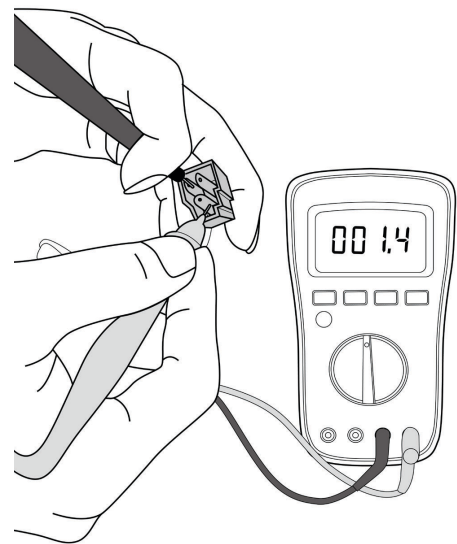



Fig. 37 — Testing

IPM Continuity Check

**WARNING**

ELECTRICAL SHOCK HAZARD
Electricity remains in the capacitors even when the power is off.
Ensure the capacitors are fully discharged before troubleshooting.

- 1. Turn off the outdoor unit and disconnect the power supply.
- 2. Discharge the electrolytic capacitors and ensure all energy has been discharged.
- 3. Disassemble the outdoor PCB or disassemble the IPM board.
- 4. Measure the resistance valve between P and U(V,W,N); U(V,W) and N.

Digital Tester		Resistance Valve	Digital Tester		Resistance Valve
(+) Red	(-) Black		(+) Red	(-) Black	
P	N	∞ (Several MW)	U	N	∞ (Several MW)
	U		V		
	V		W		
	W		-		

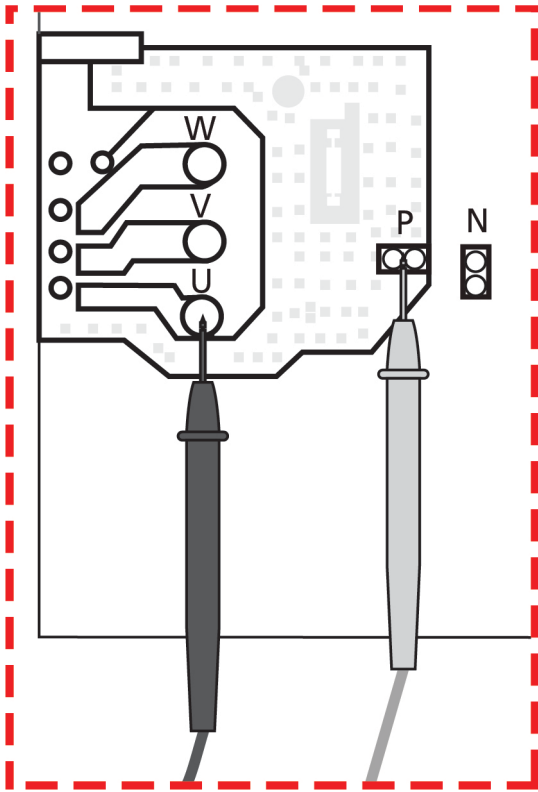


Fig. 38 — Testing

4 - Way Valve Check

1. Power on, use a digital tester to measure the voltage; when the unit operates in the **COOLING** mode, the voltage is 0V. If the voltage value is not in range, the PCB is faulty and needs to be replaced.

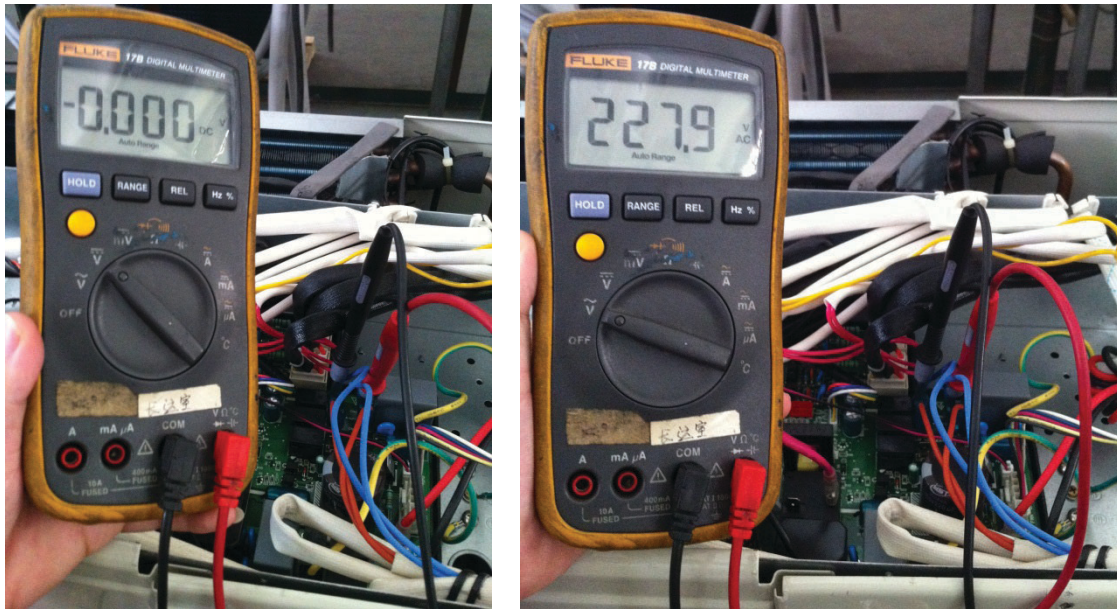


Fig. 39 — Measure the voltage

2. Turn off the power, use a digital tester to measure the resistance. The value should be 1.8~2.5 KW.

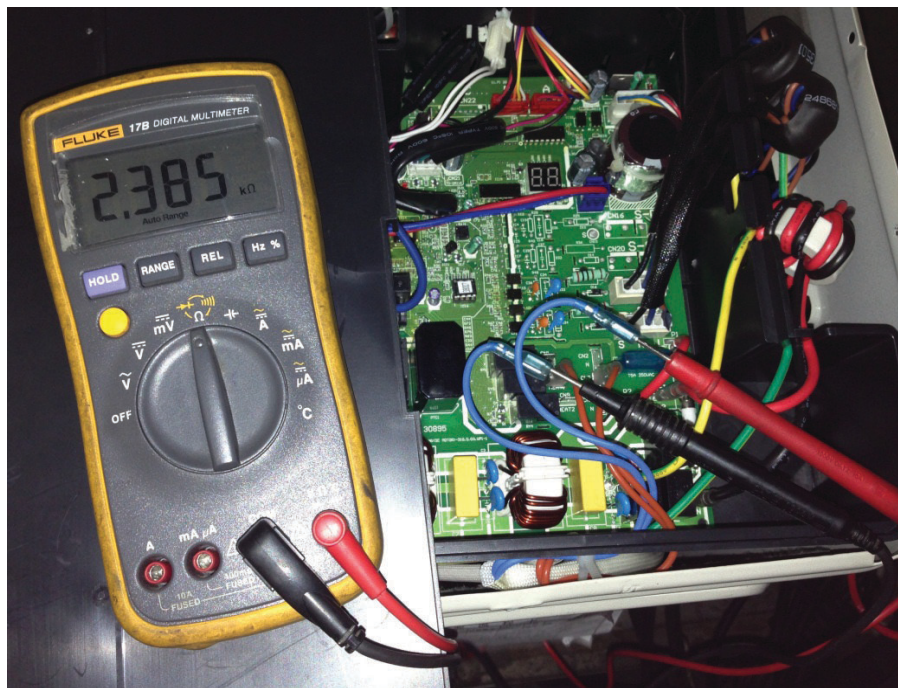



Fig. 40 — Use a digital tester to measure resistance

EXV Check



WARNING

ELECTRICAL SHOCK HAZARD
Electricity remains in the capacitors even when the power is off.
Ensure the capacitors are fully discharged before troubleshooting.

- 1. Disconnect the connector from the outdoor PCB.
- 2. Measure the resistance value of each winding using a multi-meter.
- 3. Check the resistance value of each winding in Table 15.

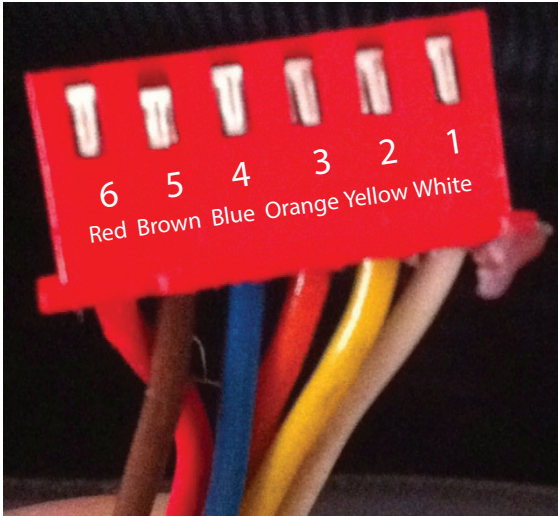


Fig. 41 — EXV Check

Table 15 — Winding Colors

LEAD WINDING COLOR	NORMAL VALUE
Red-Blue	About 50W
Red-Yellow	
Brown-Orange	
Brown-White	

Main Parts Check

1. Temperature sensor checking

Disconnect the temperature sensor from PCB, measure the resistance value with a tester.

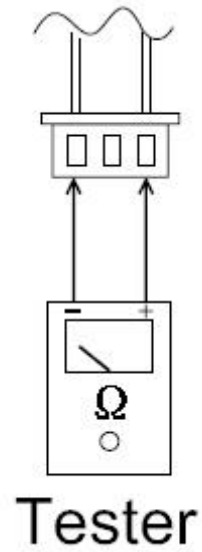


Fig. 42 —Tester

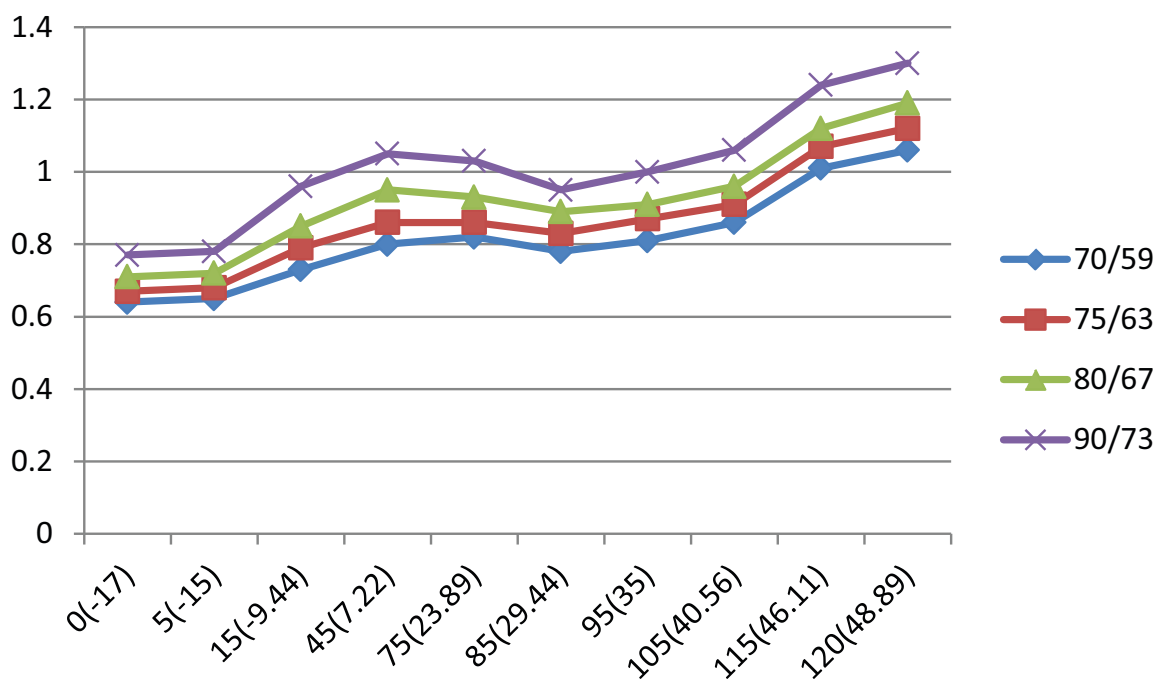
Temperature sensors

- Room temp. (T1) sensor,
- Indoor coil temp. (T2) sensor,
- Outdoor coil temp. (T3) sensor,
- Outdoor ambient temp. (T4) sensor,
- Compressor discharge temp. (T5) sensor.
- Measure the resistance value of each winding by using the multi-meter.

Pressure on Service Port

Table 16 — Cooling Chart (R410A)

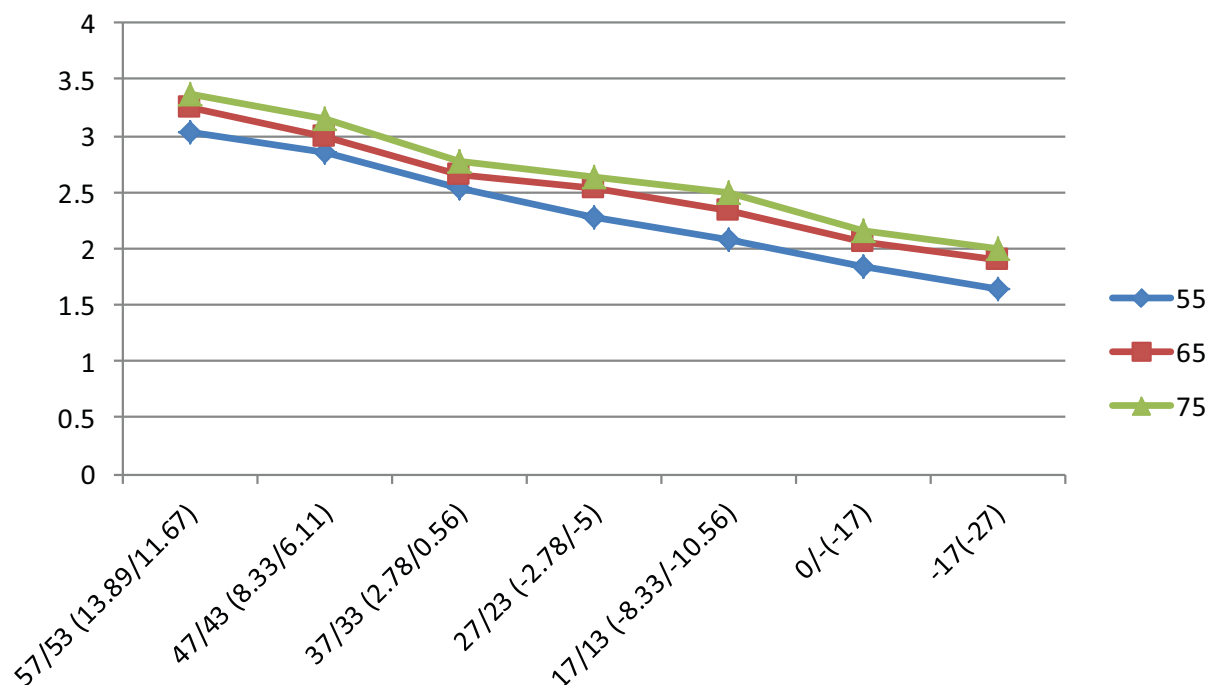
°F(°C)	ODU(DB)	0	5	15	45	75	85	95	105	115	120
	IDU(DB/WB)	(-17)	(-15)	(-9.44)	(7.22)	(23.89)	(29.44)	(35)	(40.56)	(46.11)	(48.89)
BAR	70/59 (21.11/15)	6.4	6.5	7.3	8.0	8.2	7.8	8.1	8.6	10.1	10.6
	75/63 (23.89/17.22)	6.7	6.8	7.9	8.6	8.6	8.3	8.7	9.1	10.7	11.2
	80/67 (26.67/19.44)	7.1	7.2	8.5	9.5	9.3	8.9	9.1	9.6	11.2	11.9
	90/73 (32.22/22.78)	7.7	7.8	9.6	10.5	10.3	9.5	10.0	10.6	12.4	13.0
PSI	70/59 (21.11/15)	93	94	106	116	119	113	117	125	147	154
	75/63 (23.89/17.22)	97	99	115	125	124	120	126	132	155	162
	80/67 (26.67/19.44)	103	104	123	138	135	129	132	140	162	173
	90/73 (32.22/22.78)	112	113	139	152	149	138	145	154	180	189
MPa	70/59 (21.11/15)	0.64	0.65	0.73	0.8	0.82	0.78	0.81	0.86	1.01	1.06
	75/63 (23.89/17.22)	0.67	0.68	0.79	0.86	0.86	0.83	0.87	0.91	1.07	1.12
	80/67 (26.67/19.44)	0.71	0.72	0.85	0.95	0.93	0.89	0.91	0.96	1.12	1.19
	90/73 (32.22/22.78)	0.77	0.78	0.96	1.05	1.03	0.95	1	1.06	1.24	1.3


Fig. 43 — Cooling Chart

Pressure on Service Port (Cont)

Table 17 — Heating Chart (R410A)

°F(°C)	ODU(DB/WB) IDU(DB)	57/53 (13.89/11.67)	47/43 (8.33/6.11)	37/33 (2.78/0.56)	27/23 (-2.78/-5)	17/13 (-8.33/-10.56)	0/-2 (-17/-19)	-17/-18 (-27/-28)
BAR	55(12.78)	30.3	28.5	25.3	22.8	20.8	18.5	16.5
	65(18.33)	32.5	30.0	26.6	25.4	23.3	20.5	19.0
	75(23.89)	33.8	31.5	27.8	26.3	24.9	21.5	20.0
PSI	55(12.78)	439	413	367	330	302	268	239
	65(18.33)	471	435	386	368	339	297	276
	75(23.89)	489	457	403	381	362	312	290
MPa	55(12.78)	3.03	2.85	2.53	2.28	2.08	1.85	1.65
	65(18.33)	3.25	3.00	2.66	2.54	2.33	2.05	1.90
	75(23.89)	3.38	3.15	2.78	2.63	2.49	2.15	2.00


Fig. 44 — Heating Chart

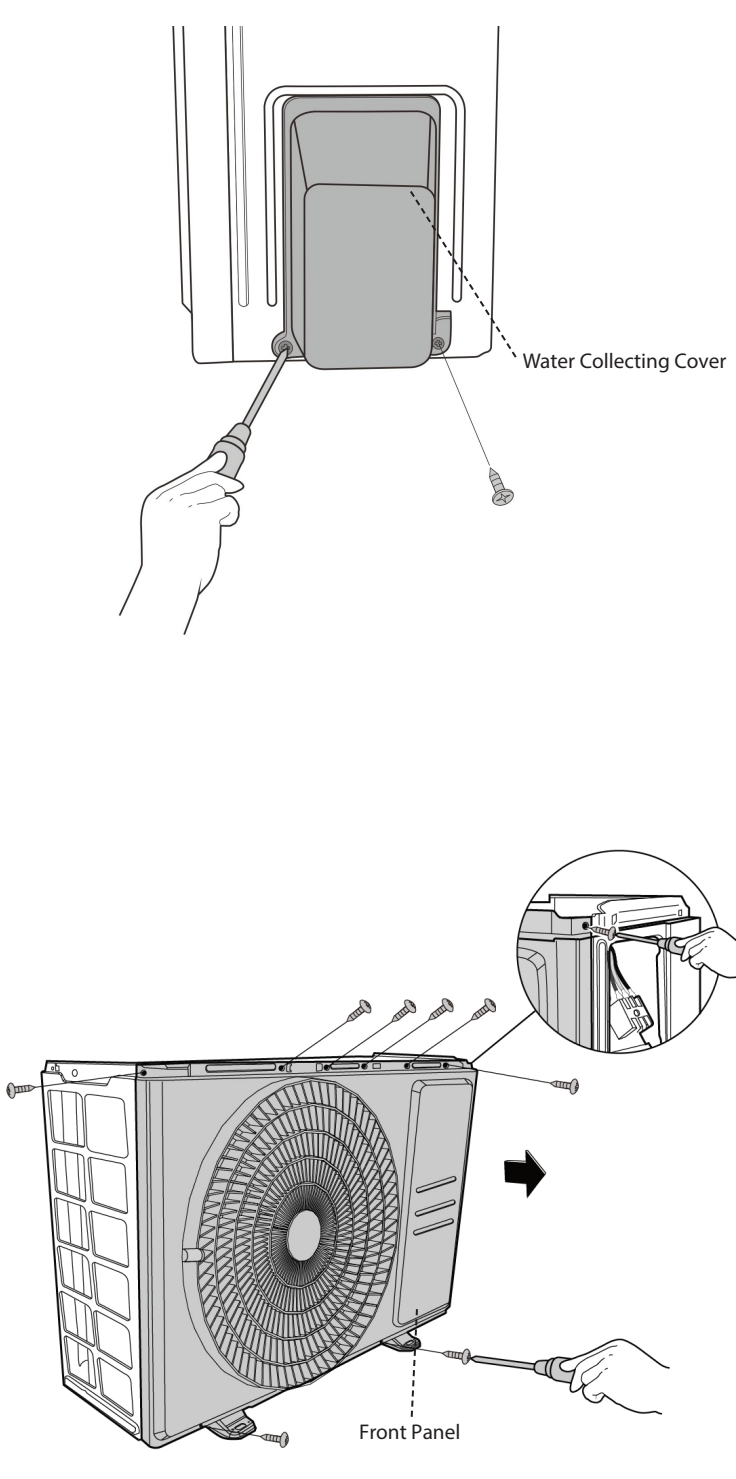
System Pressure

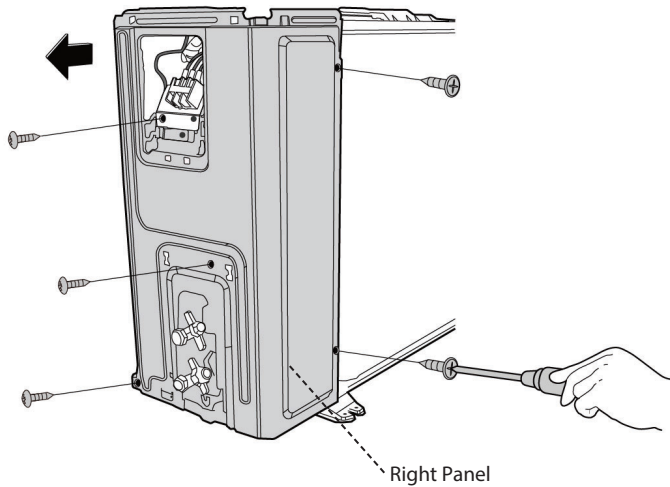
Table 18 — System Pressure Table-R410A

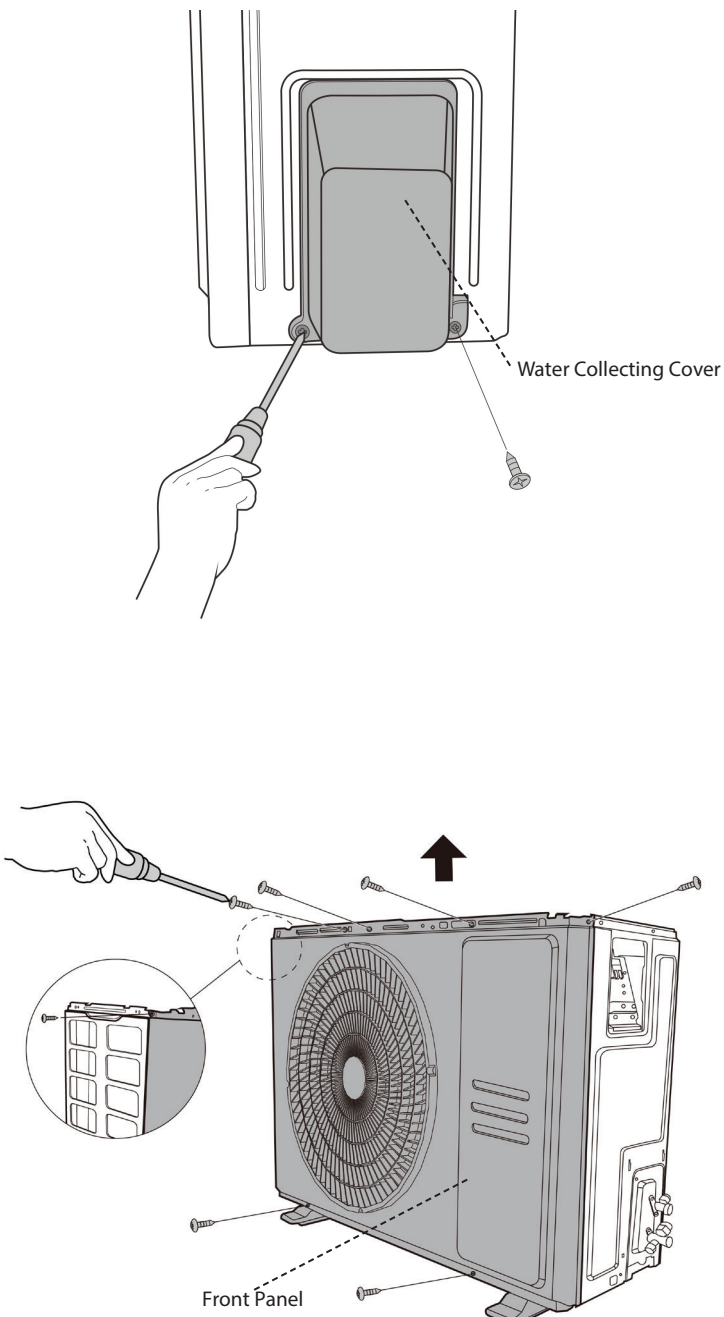
PRESSURE			TEMPERATURE		PRESSURE			TEMPERATURE	
Kpa	bar	PSI	°C	°F	Kpa	bar	PSI	°C	°F
100	1	14.5	-51.623	-60.921	2350	23.5	340.75	38.817	101.871
150	1.5	21.75	-43.327	-45.989	2400	24	348	39.68	103.424
200	2	29	-36.992	-34.586	2450	24.5	355.25	40.531	104.956
250	2.5	36.25	-31.795	-25.231	2500	25	362.5	41.368	106.462
300	3	43.5	-27.351	-17.232	2550	25.5	369.75	42.192	107.946
350	3.5	50.75	-23.448	-10.206	2600	26	377	43.004	109.407
400	4	58	-19.953	-3.915	2650	26.5	384.25	43.804	110.847
450	4.5	65.25	-16.779	1.798	2700	27	391.5	44.592	112.266
500	5	72.5	-13.863	7.047	2750	27.5	398.75	45.37	113.666
550	5.5	79.75	-11.162	11.908	2800	28	406	46.136	115.045
600	6	87	-8.643	16.444	2850	28.5	413.25	46.892	116.406
650	6.5	94.25	-6.277	20.701	2900	29	420.5	47.638	117.748
700	7	101.5	-4.046	24.716	2950	29.5	427.75	48.374	119.073
750	7.5	108.75	-1.933	28.521	3000	30	435	49.101	120.382
800	8	116	0.076	32.137	3050	30.5	442.25	49.818	121.672
850	8.5	123.25	1.993	35.587	3100	31	449.5	50.525	122.945
900	9	130.5	3.826	38.888	3150	31.5	456.75	51.224	124.203
950	9.5	137.75	5.584	42.052	3200	32	464	51.914	125.445
1000	10	145	7.274	45.093	3250	32.5	471.25	52.596	126.673
1050	10.5	152.25	8.901	48.022	3300	33	478.5	53.27	127.886
1100	11	159.5	10.471	50.848	3350	33.5	485.75	53.935	129.083
1150	11.5	166.75	11.988	53.578	3400	34	493	54.593	130.267
1200	12	174	13.457	56.223	3450	34.5	500.25	55.243	131.437
1250	12.5	181.25	14.879	58.782	3500	35	507.5	55.885	132.593
1300	13	188.5	16.26	61.268	3550	35.5	514.75	56.52	133.736
1350	13.5	195.75	17.602	63.684	3600	36	522	57.148	134.866
1400	14	203	18.906	66.031	3650	36.5	529.25	57.769	135.984
1450	14.5	210.25	20.176	68.317	3700	37	536.5	58.383	137.089
1500	15	217.5	21.414	70.545	3750	37.5	543.75	58.99	138.182
1550	15.5	224.75	22.621	72.718	3800	38	551	59.591	139.264
1600	16	232	23.799	74.838	3850	38.5	558.25	60.185	140.333
1650	16.5	239.25	24.949	76.908	3900	39	565.5	60.773	141.391
1700	17	246.5	26.074	78.933	3950	39.5	572.75	61.355	142.439
1750	17.5	253.75	27.174	80.913	4000	40	580	61.93	143.474
1800	18	261	28.251	82.852	4050	40.5	587.25	62.499	144.498
1850	18.5	268.25	29.305	84.749	4100	41	594.5	63.063	145.513
1900	19	275.5	30.338	86.608	4150	41.5	601.75	63.62	146.516
1950	19.5	282.75	31.351	88.432	4200	42	609	64.172	147.510
2000	20	290	32.344	90.219	4250	42.5	616.25	64.719	148.494
2050	20.5	297.25	33.319	91.974	4300	43	623.5	65.259	149.466
2100	21	304.5	34.276	93.697	4350	43.5	630.75	65.795	150.431
2150	21.5	311.75	35.215	95.387	4400	44	638	66.324	151.383
2200	22	319	36.139	97.050	4450	44.5	645.25	66.849	152.328
2250	22.5	326.25	37.047	98.685	4500	45	652.5	67.368	153.262
2300	23	333.5	37.939	100.290					

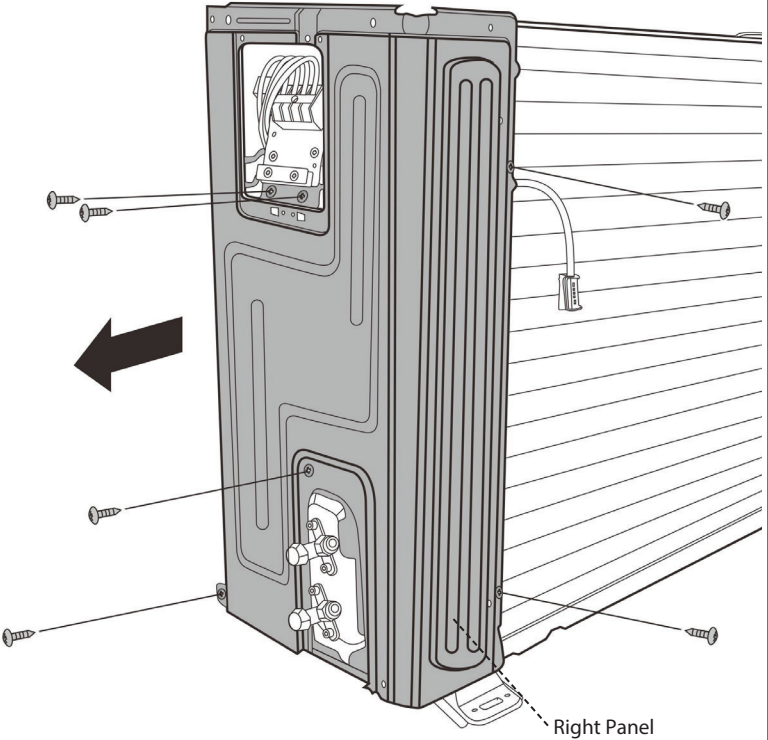
NOTE: This part is for reference only and the photos may differ from your actual unit.

Manufacturer reserves the right to change, at any time, specifications and designs without notice and without obligations.

Procedure	Illustration
<p>4) Remove the water collecting cover screws (2) then remove the water collecting cover.</p>	 <p>The illustration is divided into two parts. The top part shows a hand using a screwdriver to remove two screws from a rectangular 'Water Collecting Cover' mounted on the back of the air conditioner. A dashed line points to the cover with the label 'Water Collecting Cover'. The bottom part shows the back of the air conditioner with the front panel removed. A hand is shown removing screws from the back of the front panel. A dashed line points to the front panel with the label 'Front Panel'. An inset circular diagram shows a close-up of the internal wiring and components being accessed after the front panel is removed. A large black arrow points from the top part of the illustration to the bottom part.</p>

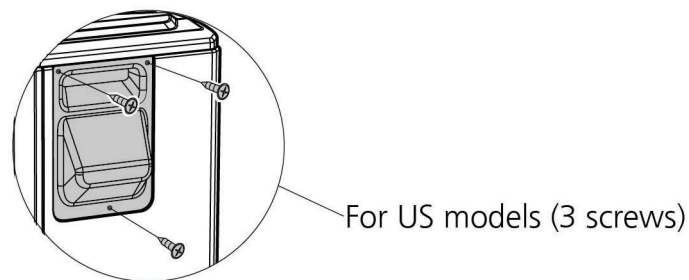
Procedure	Illustration
<p>6) Remove the right panel screws (5) then remove the right panel.</p>	 <p>The illustration shows a side view of a mechanical unit with a right panel. A hand is using a screwdriver to remove a screw from the right panel. A dashed line points to the right panel, labeled "Right Panel". A large black arrow points to the left, indicating the direction of removal. Five screws are shown being removed from the right panel.</p>

Procedure	Illustration
<p>4) Remove the water collecting cover screws (2) then remove the water collecting cover.</p>	 <p>The illustration consists of two parts. The top part shows a hand using a screwdriver to remove screws from a rectangular 'Water Collecting Cover' mounted on the side of the outdoor unit. A label 'Water Collecting Cover' points to the cover. The bottom part shows the same outdoor unit with the front panel being removed. A hand is shown unscrewing the top of the front panel. A large black arrow points upwards from the top of the unit, indicating the direction of removal. A label 'Front Panel' points to the front of the unit. An inset shows a close-up of the front panel's internal structure.</p>

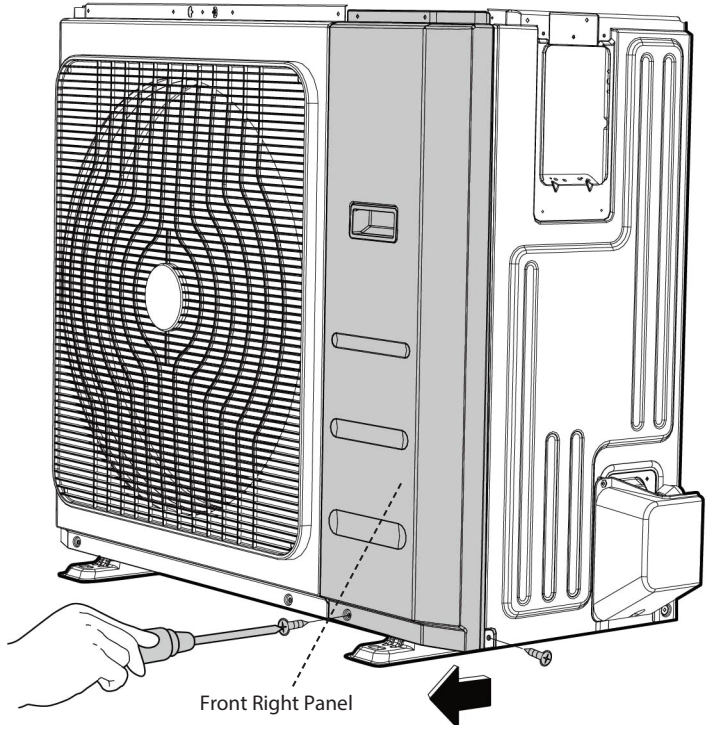
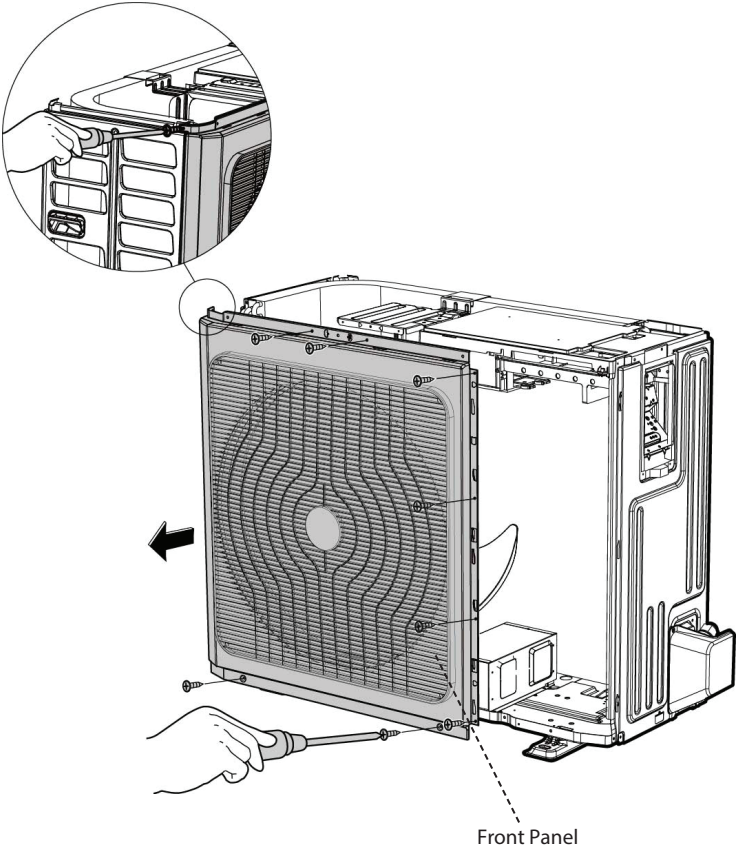
Procedure	Illustration
<p>6) Remove the right panel screws (6) then remove the right panel.</p>	 <p>The illustration shows a side view of a vertical electronic device with a corrugated metal housing. A large black arrow points to the left, indicating the removal of the right panel. Six screws are shown being removed from the right side of the panel: two at the top, one in the middle, and three at the bottom. A label 'Right Panel' with a dashed line points to the right side of the device. The internal components, including a circuit board and various connectors, are visible through the opening created by the removal of the panel.</p>

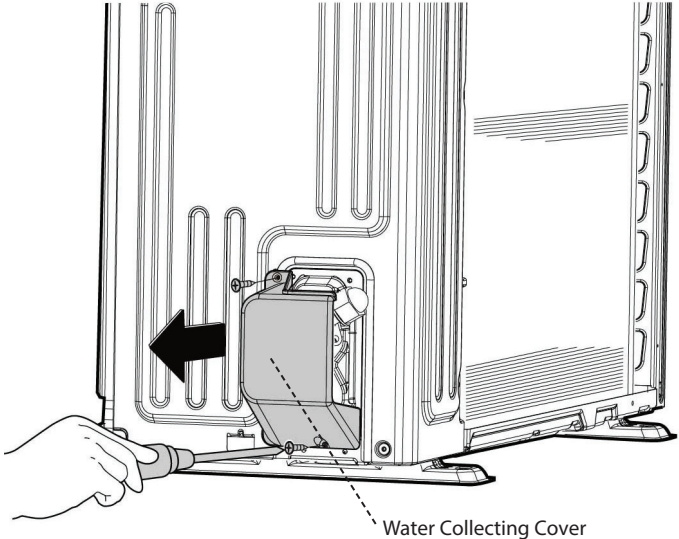
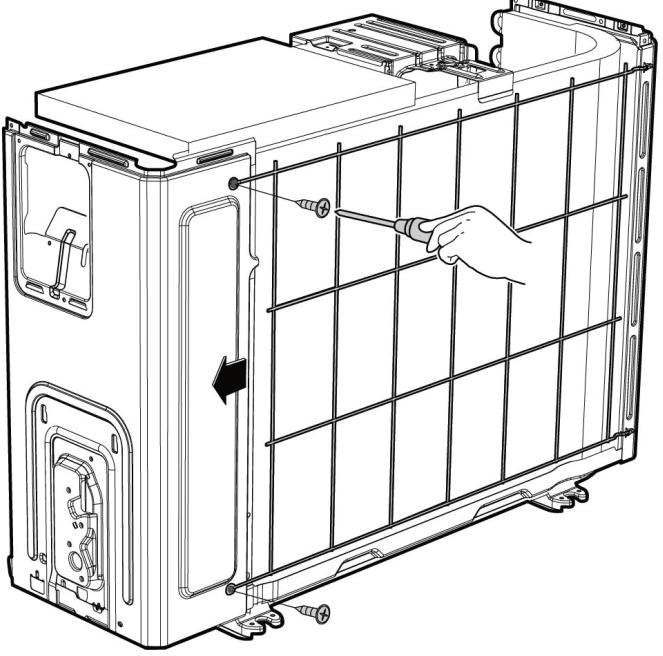
Procedure

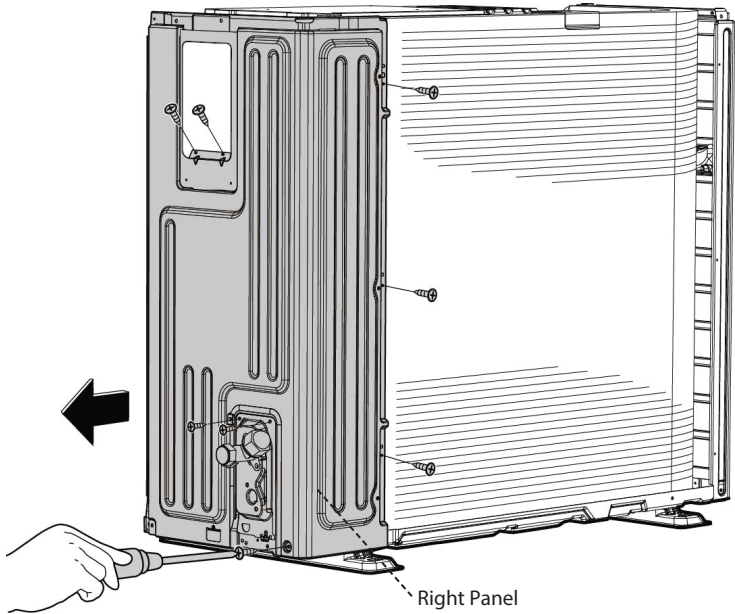
- ## Illustration



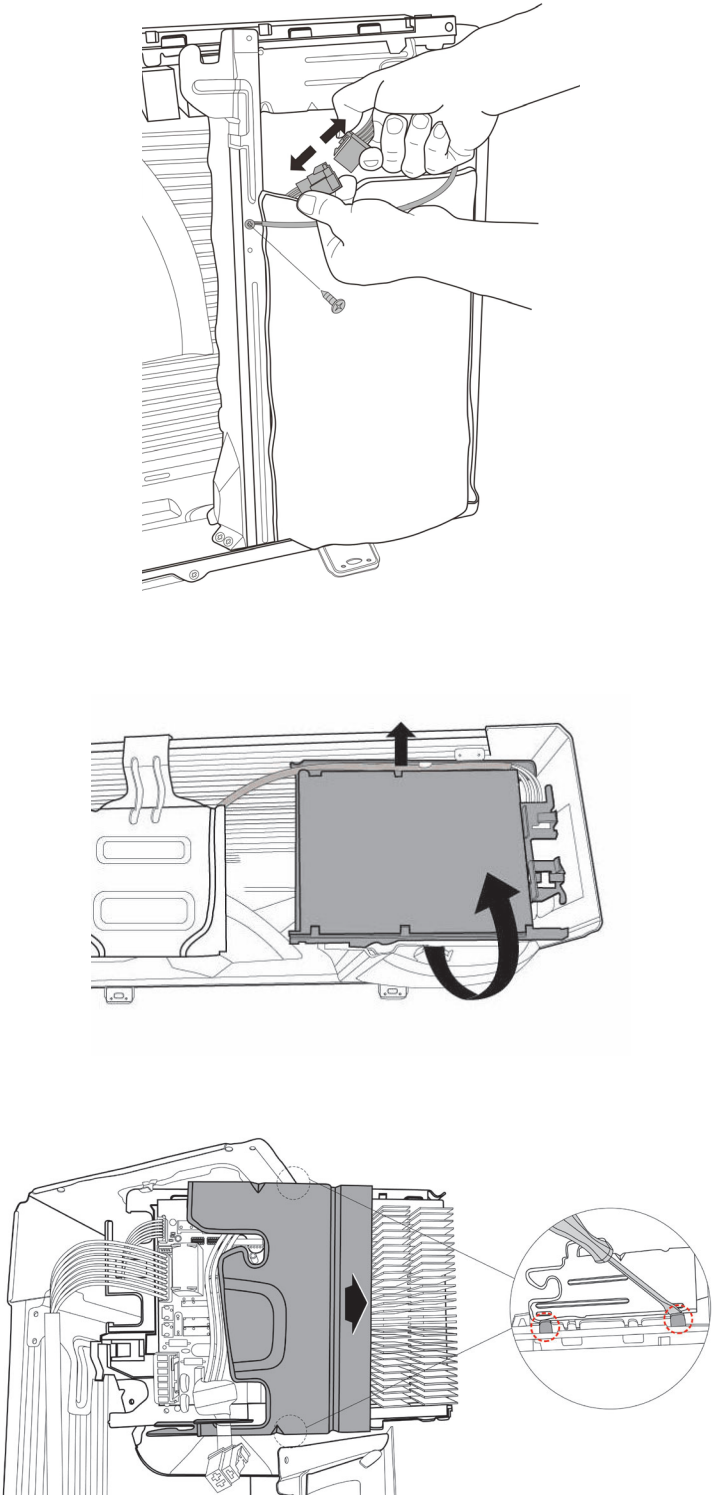
-
- Top Cover

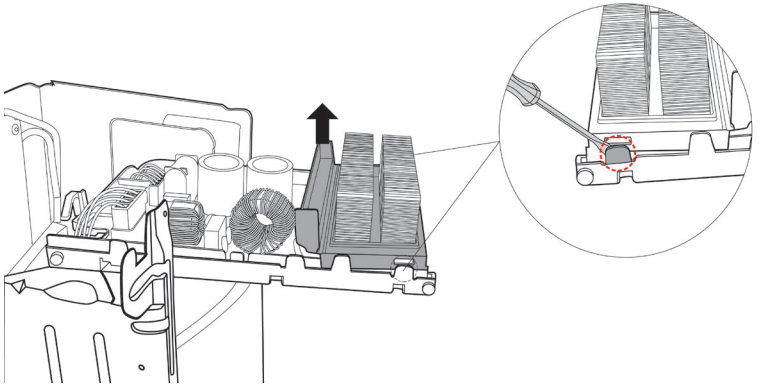
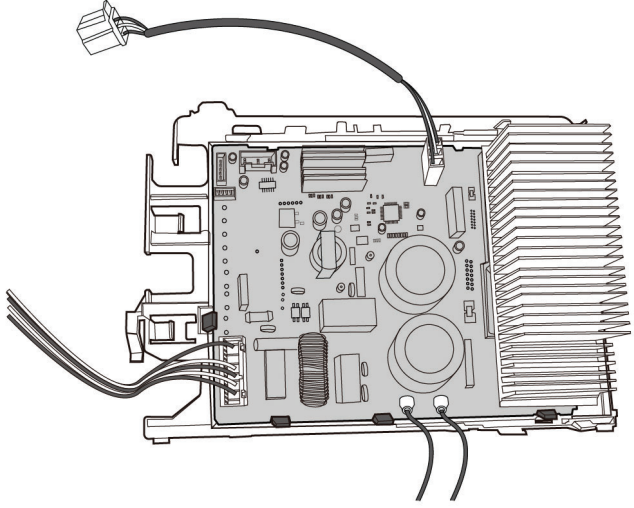
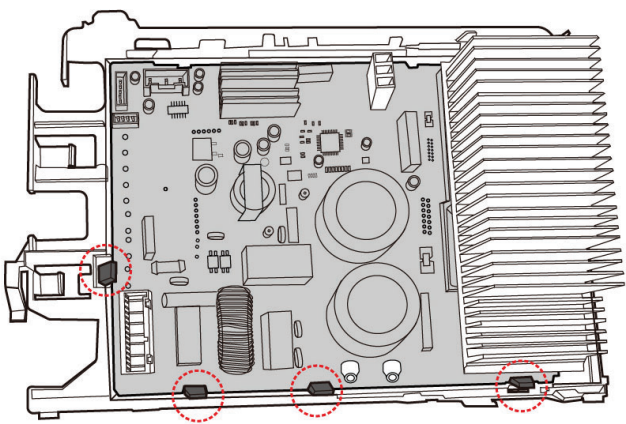
Procedure	Illustration
<p>4) Remove the front right panel screws (2) and then remove the front right panel.</p>	 <p>Front Right Panel</p>
<p>5) Remove the front panel screws (9) and then remove the front panel.</p>	 <p>Front Panel</p>

Procedure	Illustration
<p>6) Remove the water collecting cover screws (2) then remove the water collecting cover.</p>	 <p>Water Collecting Cover</p>
<p>7) Remove the rear net screws (2) then remove the rear net.</p>	 <p>Rear Net</p>

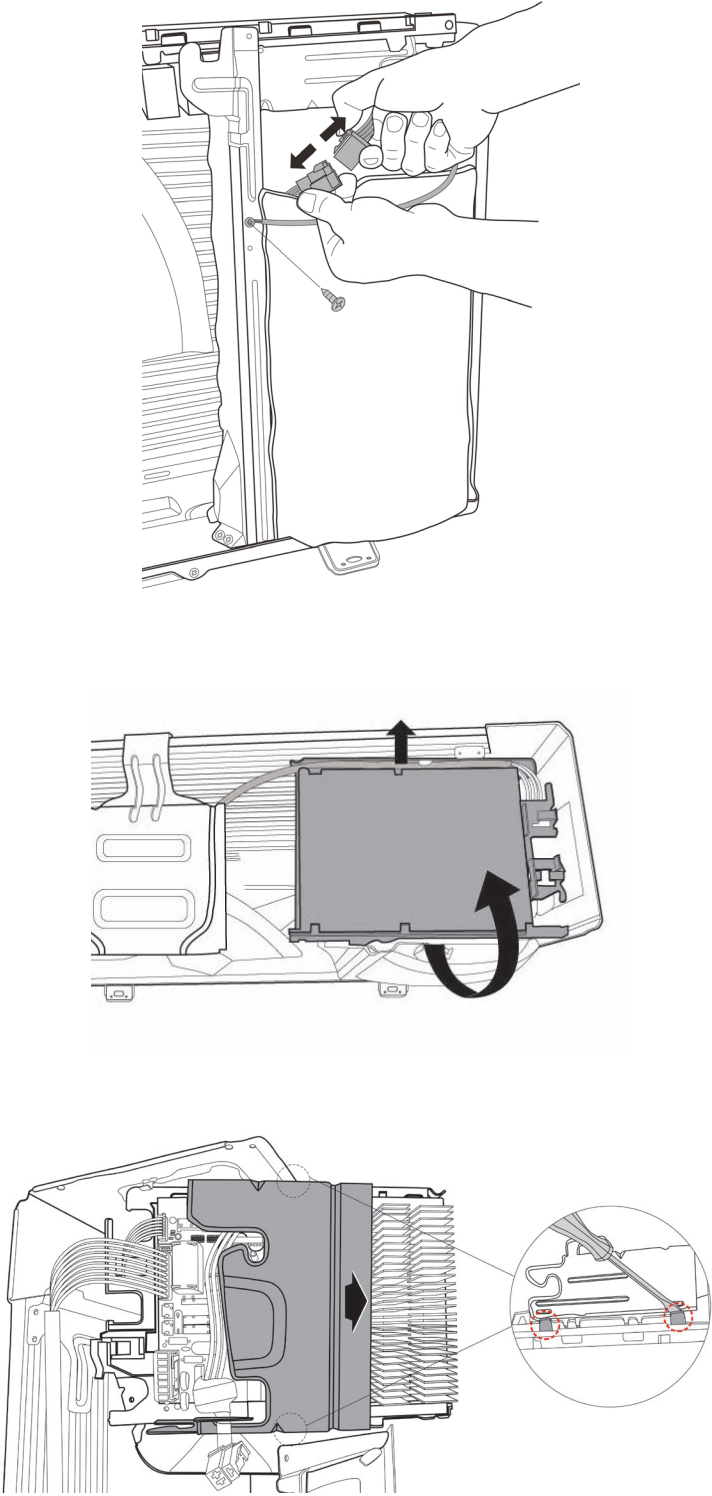
Procedure	Illustration
<p>8) Remove the right panel screws (8) then remove the right panel.</p>	 <p>The illustration shows a side view of a rectangular electronic device. A hand is using a screwdriver to remove screws from the right panel. A large black arrow points to the left, indicating the direction of removal. The right panel is labeled 'Right Panel' with a dashed line pointing to it. There are eight screws in total, four on the top and four on the bottom. The device has a textured surface on the right side and a smoother surface on the left side.</p>

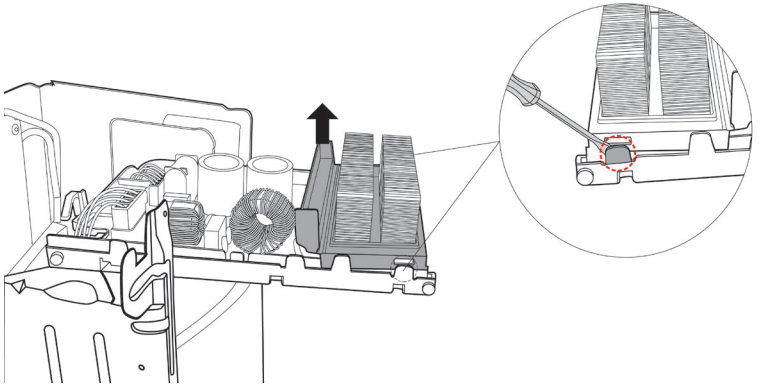
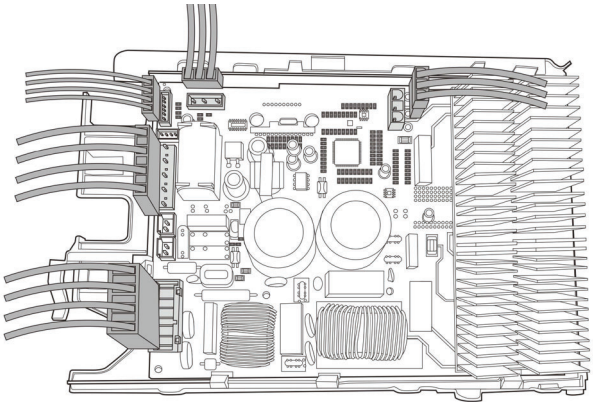
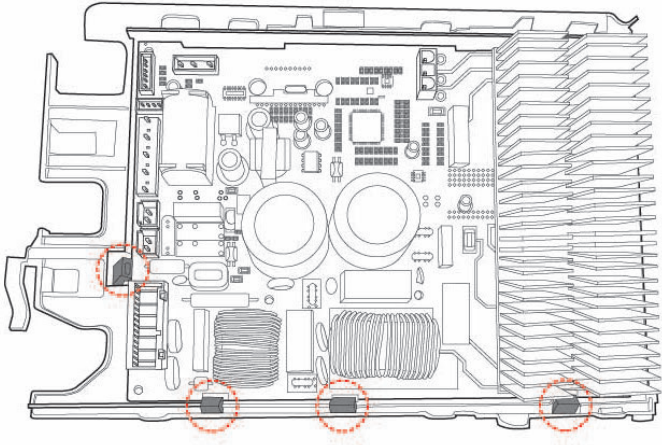
ELECTRICAL PARTS**PCB Board 12K (115V)**

Procedure	Illustration
<p>1) Disconnect the compressor connector and release the ground wire (1 screw).</p> <p>2) Pull out the wires from the electrical supporting plate and turn over the electronic control assembly.</p> <p>3) Remove the electronic installing box subassembly (4 hooks).</p>	

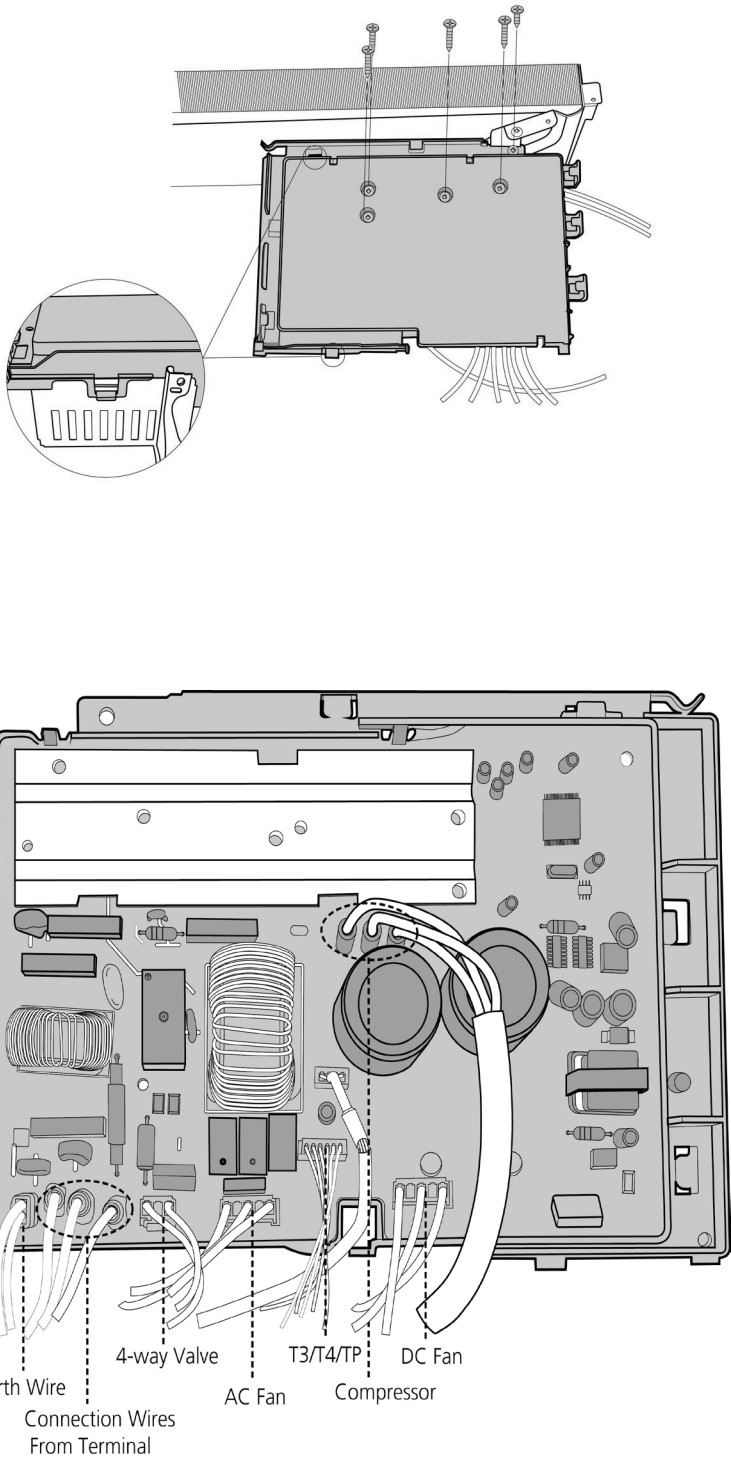
Procedure	Illustration
4) Remove the board (2 hooks).	
5) Disconnect the connectors from the electronic control board.	
6) Remove the electronic control board (4 hooks).	

PCB Board 6K-12K (208/230V)

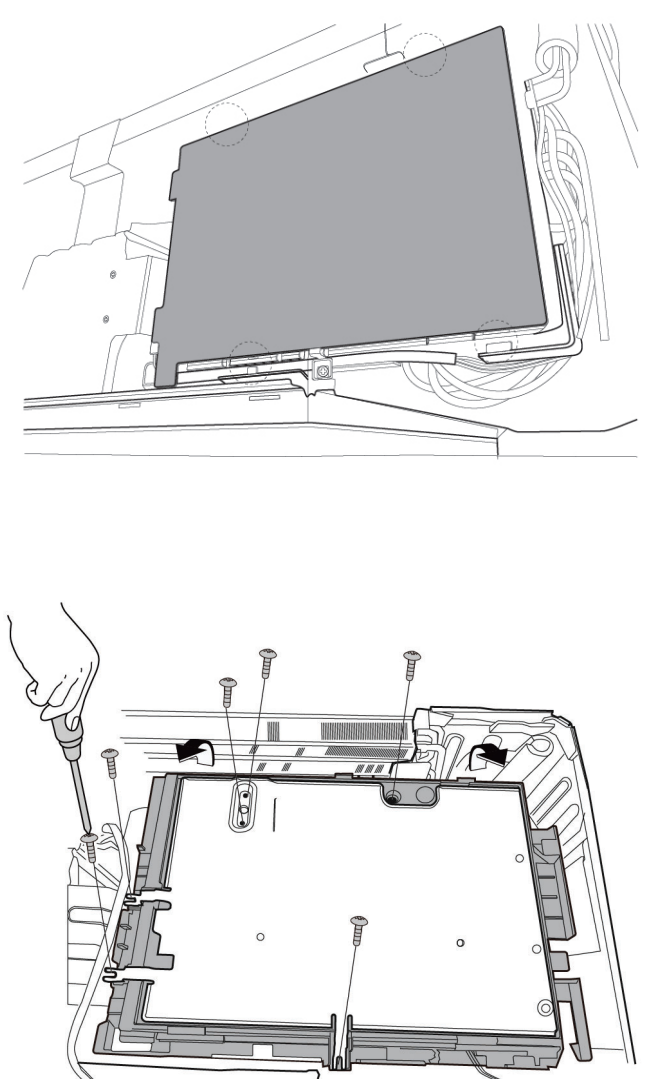
Procedure	Illustration
<p>1) Disconnect the compressor connector and release the ground wire (1 screw).</p> <p>2) Pull out the wires from the electrical supporting plate and turn over the electronic control assembly.</p> <p>3) Remove the electronic installing box subassembly (4 hooks).</p>	 <p>The illustration consists of three line drawings showing the removal process. The first drawing shows a hand using a screwdriver to remove a screw from a ground wire connected to a compressor connector. The second drawing shows the electronic control assembly being flipped over, with arrows indicating the movement of the wires and the assembly. The third drawing shows the electronic installing box subassembly being removed from the unit, with a circular inset showing a close-up of the four hooks used for removal.</p>

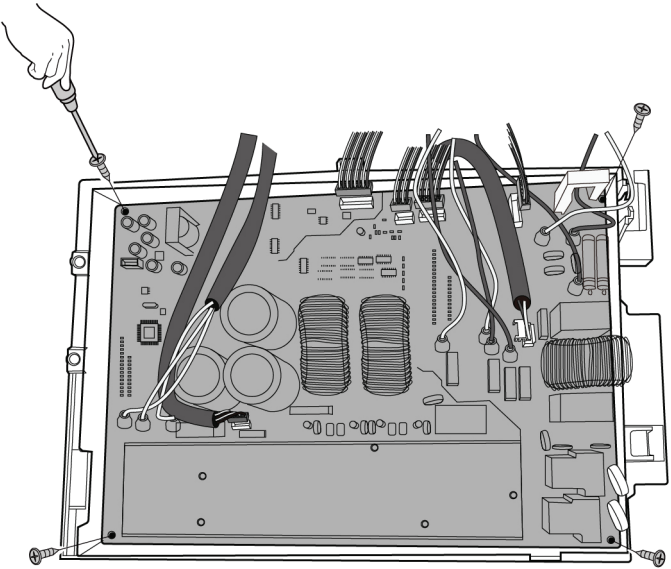
Procedure	Illustration
4) Remove the board (2 hooks).	
5) Disconnect the connectors from the electronic control board.	
6) Remove the electronic control board (4 hooks).	

PCB Board 18K (208/230V)

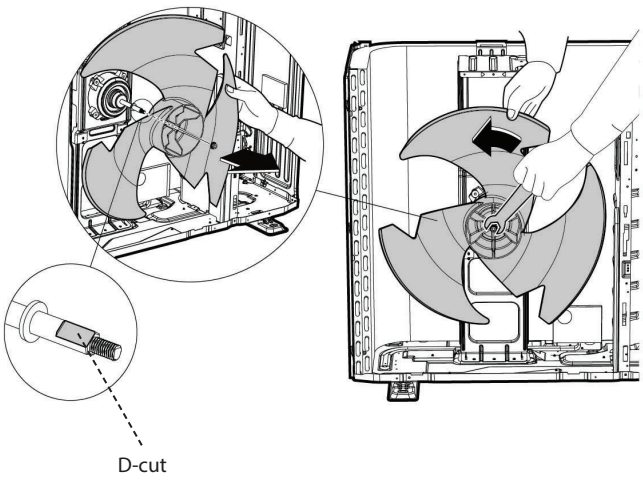
Procedure	Illustration
<ol style="list-style-type: none"> 1) Remove the screws and loosen the hooks, then open the electronic control box cover (5 screws and 2 hooks). 2) Disconnect the fan motor connector motor from the electronic control board. 3) Remove the compressor connector. 4) Pull out the two blue wires connected with the four way valve. 5) Pull out connectors of the condenser coil temp. sensor (T3), outdoor ambient temp. sensor (T4) and discharge temp sensor (TP). 6) Disconnect the electronic expansion valve wire. 7) Remove the connector for the DR and reactor. 8) Then remove the electronic control board. 	 <p>The top illustration shows the electronic control box cover being removed from the main unit. The bottom illustration shows the internal components of the control box with various wires labeled: Earth Wire, Connection Wires From Terminal, 4-way Valve, AC Fan, T3/T4/TP, DC Fan, and Compressor.</p>

PCB Board 24K-36K (208/230V)

Procedure	Illustration
<p>1) Loosen the hooks (4), then open the electronic control box cover.</p> <p>2) Remove the screws (6) on the electronic control board then turn over the electronic control board.</p>	 <p>The illustration consists of two line drawings. The top drawing shows a perspective view of the electronic control box cover being opened. Dashed circles indicate the locations of hooks (4) that are loosened to open the cover. The bottom drawing shows a top-down view of the electronic control board being removed. A hand is shown using a screwdriver to remove screws (6) from the board. Arrows indicate the board is to be turned over.</p>

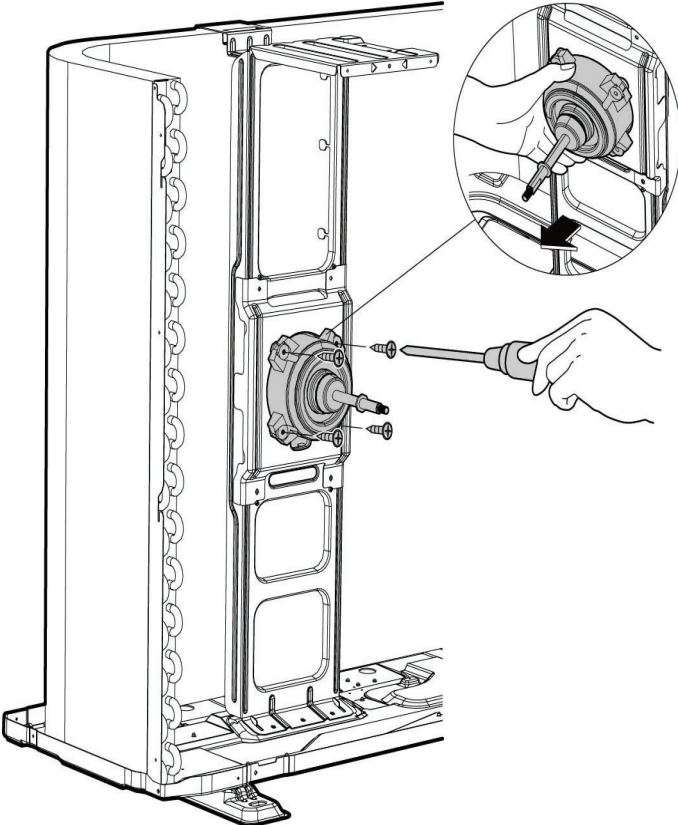
Procedure	Illustration
<p>3) Pull out the connectors</p> <p>4) Remove the 4 screws then remove the electronic control board.</p>	 <p>The illustration shows a top-down view of the electronic control board within a chassis. A hand is using a screwdriver to remove one of the four screws that secure the board to the chassis. The board is populated with various components, including two large cylindrical capacitors, several integrated circuits, and numerous connectors. Thick black cables are connected to the board, and a bundle of thinner wires is also visible. The chassis has a metal frame with mounting points and screws.</p>

Fan Assembly

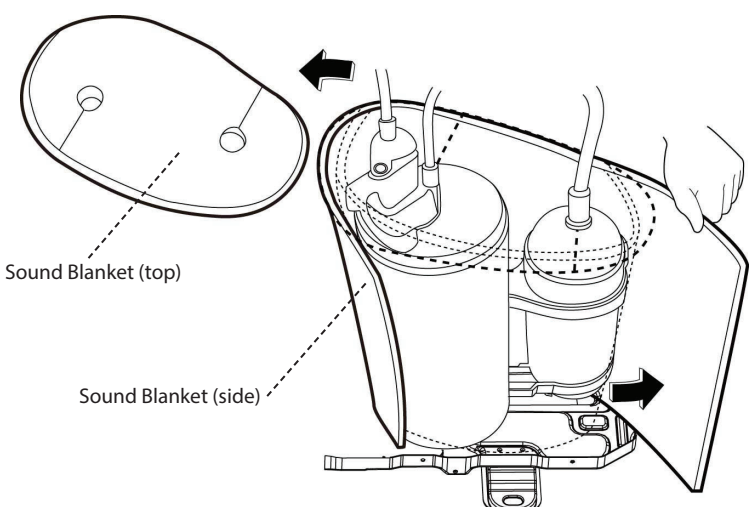
Procedure	Illustration
<ol style="list-style-type: none"> 1) Remove the nut securing the fan with a spanner. 2) Remove the fan. 	 <p>D-cut</p>

Fan Motor

NOTE: Remove the panel plate and the fan motor connection on the PCB before disassembling fan motor.

Procedure	Illustration
<ol style="list-style-type: none"> 1) Remove the fan motor screws (4). 2) Remove the fan motor. 	

Sound Blanket

Procedure	Illustration
<p>1) Remove the sound blanket (side and top).</p>	 <p>The illustration shows a medical device with two cylindrical components. A hand is shown pulling the side of the sound blanket away from the device. A separate view shows the top of the blanket being lifted. Labels indicate 'Sound Blanket (top)' and 'Sound Blanket (side)'.</p>

Four Way Valve (for heat pump models)



WARNING

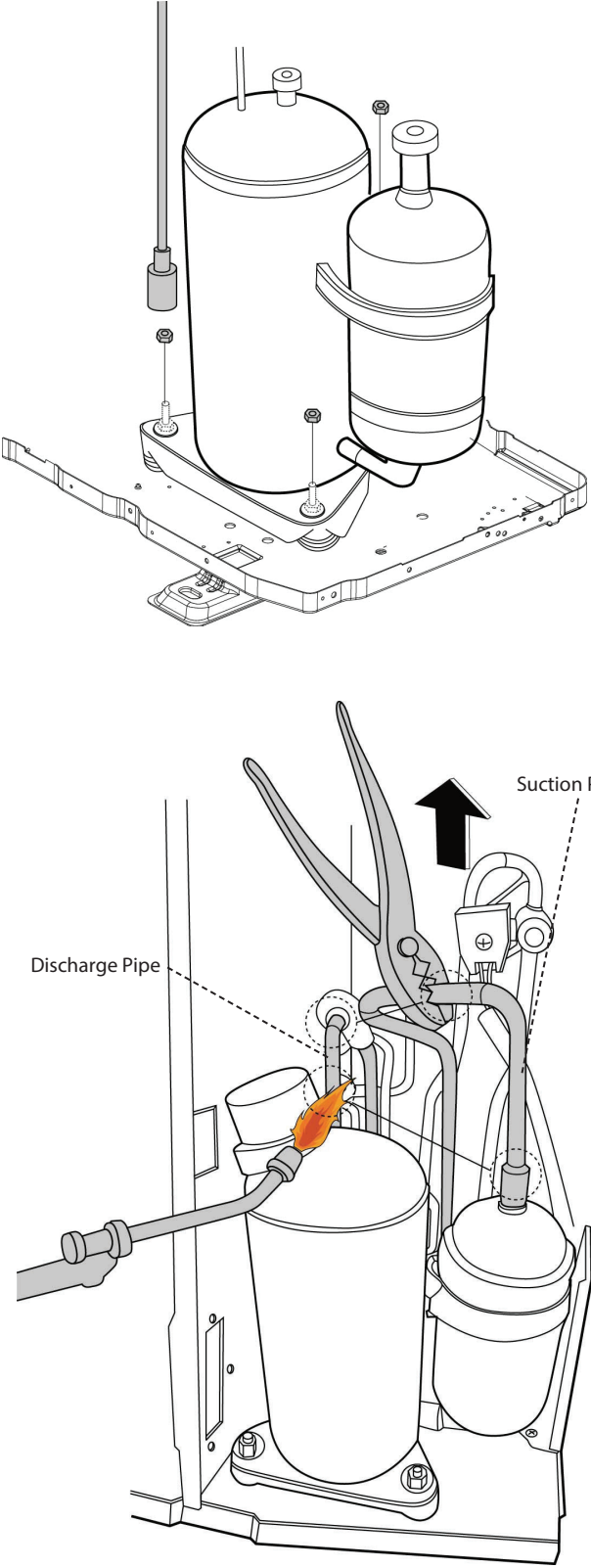
Evacuate the system and confirm that there is no refrigerant left in the system before removing the four-way valve and the compressor. (For R32 & R290, evacuate the system with the vacuum pump; flush the system with nitrogen; then repeat the two steps before heating up the brazed parts. This operation should be implemented by an authorized technician.

Procedure	Illustration
<ol style="list-style-type: none"> 1) Heat up the brazed parts and then detach the 4-way valve and the pipe. 2) Remove the 4-way valve assembly with pliers. 	

Evacuate the system and confirm that there is no refrigerant left in the system before removing the four-way valve and the compressor. (For R32 & R290, you should evacuate the system with the vacuum pump; flush the system with nitrogen; then repeat the two steps before heating up the brazed parts. The operation should be performed by an authorized technician.

NOTE: Remove the panel plate and PCB compressor connection before disassembling sound blanket.

Diagram illustrating the removal of the terminal cover. A hand is shown pulling the terminal cover away from the battery terminal, indicated by an upward arrow.

Procedure	Illustration
<p>3) Remove the hex nuts and washers securing the compressor, located on the bottom plate.</p> <p>4) Heat up the brazed parts and then remove the discharge pipe and the suction pipe.</p> <p>5) Lift the compressor from the base pan assembly with pliers.</p>	 <p>The top illustration shows a compressor unit mounted on a base pan. A hex nut and washer are being removed from the bottom of the compressor. The bottom illustration shows the compressor unit being heated with a torch. A pair of pliers is used to remove the discharge pipe and the suction pipe. Labels indicate the 'Discharge Pipe' and 'Suction Pipe'.</p>

SAFETY CAUTION



WARNING

Be sure to turn off all the power supplies or disconnect all wires to avoid electric shock.

While checking the indoor or outdoor PCB, equip yourself with anti-static gloves or a wrist strap to avoid damage to the board.



WARNING

Electricity remains in the capacitors even when the power supply is off.

Ensure the capacitors are fully discharged before troubleshooting.

Test the voltage between P and N on the back of the main PCB with a multimeter. If the voltage is lower than 36V, the capacitors are fully discharged.

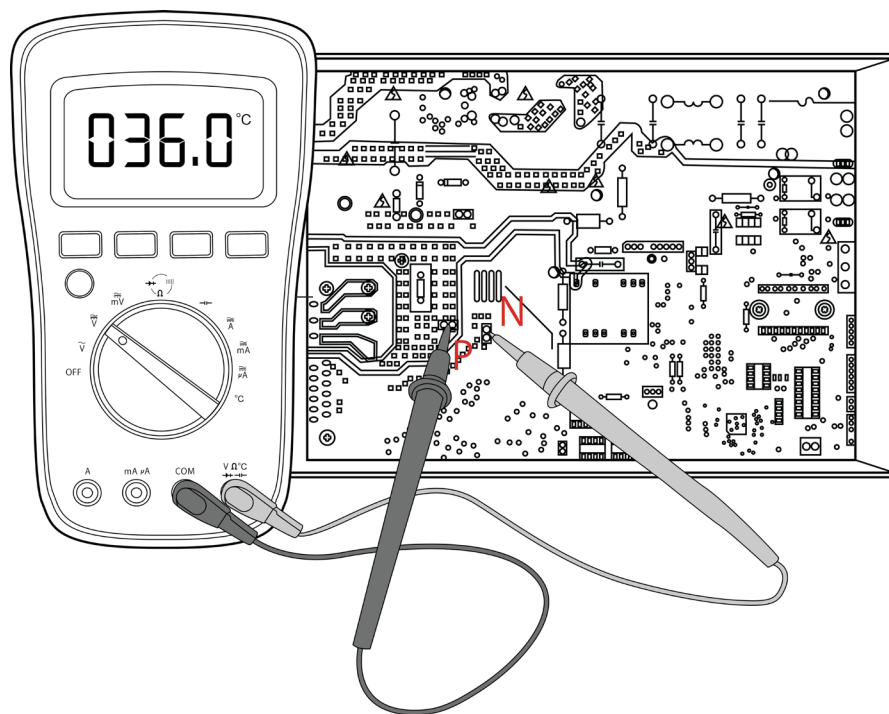


Fig. 45 —Testing

APPENDICIES

Appendix 1

Table 19 — Temperature Sensor Resistance Value Table for T1, T2, T3, T4 (°C--K)

°C	°F	K Ohm	°C	°F	K Ohm	°C	°F	K Ohm	°C	°F	K Ohm
- 20	-4	115.266	20	68	12.6431	60	140	2.35774	100	212	0.62973
- 19	-2	108.146	21	70	12.0561	61	142	2.27249	101	214	0.61148
- 18	0	101.517	22	72	11.5	62	144	2.19073	102	216	0.59386
- 17	1	96.3423	23	73	10.9731	63	145	2.11241	103	217	0.57683
- 16	3	89.5865	24	75	10.4736	64	147	2.03732	104	219	0.56038
- 15	5	84.219	25	77	10	65	149	1.96532	105	221	0.54448
- 14	7	79.311	26	79	9.55074	66	151	1.89627	106	223	0.52912
- 13	9	74.536	27	81	9.12445	67	153	1.83003	107	225	0.51426
- 12	10	70.1698	28	82	8.71983	68	154	1.76647	108	226	0.49989
- 11	12	66.0898	29	84	8.33566	69	156	1.70547	109	228	0.486
- 10	14	62.2756	30	86	7.97078	70	158	1.64691	110	230	0.47256
-9	16	58.7079	31	88	7.62411	71	160	1.59068	111	232	0.45957
-8	18	56.3694	32	90	7.29464	72	162	1.53668	112	234	0.44699
-7	19	52.2438	33	91	6.98142	73	163	1.48481	113	235	0.43482
-6	21	49.3161	34	93	6.68355	74	165	1.43498	114	237	0.42304
-5	23	46.5725	35	95	6.40021	75	167	1.38703	115	239	0.41164
-4	25	44	36	97	6.13059	76	169	1.34105	116	241	0.4006
-3	27	41.5878	37	99	5.87359	77	171	1.29078	117	243	0.38991
-2	28	39.8239	38	100	5.62961	78	172	1.25423	118	244	0.37956
-1	30	37.1988	39	102	5.39689	79	174	1.2133	119	246	0.36954
0	32	35.2024	40	104	5.17519	80	176	1.17393	120	248	0.35982
1	34	33.3269	41	106	4.96392	81	178	1.13604	121	250	0.35042
2	36	31.5635	42	108	4.76253	82	180	1.09958	122	252	0.3413
3	37	29.9058	43	109	4.5705	83	181	1.06448	123	253	0.33246
4	39	28.3459	44	111	4.38736	84	183	1.03069	124	255	0.3239
5	41	26.8778	45	113	4.21263	85	185	0.99815	125	257	0.31559
6	43	25.4954	46	115	4.04589	86	187	0.96681	126	259	0.30754
7	45	24.1932	47	117	3.88673	87	189	0.93662	127	261	0.29974
8	46	22.5662	48	118	3.73476	88	190	0.90753	128	262	0.29216
9	48	21.8094	49	120	3.58962	89	192	0.8795	129	264	0.28482
10	50	20.7184	50	122	3.45097	90	194	0.85248	130	266	0.2777
11	52	19.6891	51	124	3.31847	91	196	0.82643	131	268	0.27078
12	54	18.7177	52	126	3.19183	92	198	0.80132	132	270	0.26408
13	55	17.8005	53	127	3.07075	93	199	0.77709	133	271	0.25757
14	57	16.9341	54	129	2.95896	94	201	0.75373	134	273	0.25125
15	59	16.1156	55	131	2.84421	95	203	0.73119	135	275	0.24512
16	61	15.3418	56	133	2.73823	96	205	0.70944	136	277	0.23916
17	63	14.6181	57	135	2.63682	97	207	0.68844	137	279	0.23338
18	64	13.918	58	136	2.53973	98	208	0.66818	138	280	0.22776
19	66	13.2631	59	138	2.44677	99	210	0.64862	139	282	0.22231

Appendix 2

Table 20 — Temperature Sensor Resistance Value Table for T5 (° C- -K)

°C	°F	K Ohm	°C	°F	K Ohm	°C	°F	K Ohm	°C	°F	K Ohm
-20	-4	542.7	20	68	68.66	60	140	13.59	100	212	3.702
-19	-2	511.9	21	70	65.62	61	142	13.11	101	214	3.595
-18	0	483	22	72	62.73	62	144	12.65	102	216	3.492
-17	1	455.9	23	73	59.98	63	145	12.21	103	217	3.392
-16	3	430.5	24	75	57.37	64	147	11.79	104	219	3.296
-15	5	406.7	25	77	54.89	65	149	11.38	105	221	3.203
-14	7	384.3	26	79	52.53	66	151	10.99	106	223	3.113
-13	9	363.3	27	81	50.28	67	153	10.61	107	225	3.025
-12	10	343.6	28	82	48.14	68	154	10.25	108	226	2.941
-11	12	325.1	29	84	46.11	69	156	9.902	109	228	2.86
-10	14	307.7	30	86	44.17	70	158	9.569	110	230	2.781
-9	16	291.3	31	88	42.33	71	160	9.248	111	232	2.704
-8	18	275.9	32	90	40.57	72	162	8.94	112	234	2.63
-7	19	261.4	33	91	38.89	73	163	8.643	113	235	2.559
-6	21	247.8	34	93	37.3	74	165	8.358	114	237	2.489
-5	23	234.9	35	95	35.78	75	167	8.084	115	239	2.422
-4	25	222.8	36	97	34.32	76	169	7.82	116	241	2.357
-3	27	211.4	37	99	32.94	77	171	7.566	117	243	2.294
-2	28	200.7	38	100	31.62	78	172	7.321	118	244	2.233
-1	30	190.5	39	102	30.36	79	174	7.086	119	246	2.174
0	32	180.9	40	104	29.15	80	176	6.859	120	248	2.117
1	34	171.9	41	106	28	81	178	6.641	121	250	2.061
2	36	163.3	42	108	26.9	82	180	6.43	122	252	2.007
3	37	155.2	43	109	25.86	83	181	6.228	123	253	1.955
4	39	147.6	44	111	24.85	84	183	6.033	124	255	1.905
5	41	140.4	45	113	23.89	85	185	5.844	125	257	1.856
6	43	133.5	46	115	22.89	86	187	5.663	126	259	1.808
7	45	127.1	47	117	22.1	87	189	5.488	127	261	1.762
8	46	121	48	118	21.26	88	190	5.32	128	262	1.717
9	48	115.2	49	120	20.46	89	192	5.157	129	264	1.674
10	50	109.8	50	122	19.69	90	194	5	130	266	1.632
11	52	104.6	51	124	18.96	91	196	4.849			
12	54	99.69	52	126	18.26	92	198	4.703			
13	55	95.05	53	127	17.58	93	199	4.562			
14	57	90.66	54	129	16.94	94	201	4.426			
15	59	86.49	55	131	16.32	95	203	4.294			
16	61	82.54	56	133	15.73	96	205	4.167			
17	63	78.79	57	135	15.16	97	207	4.045			
18	64	75.24	58	136	14.62	98	208	3.927			
19	66	71.86	59	138	14.09	99	210	3.812			

Appendix 3

Table 21 — Appendix 3

°C	°F	°C	°F	°C	°F	°C	°F	°C	°F
-5	23	21	69.8	51	123.8	82	179.6	113	235.4
-4	24.8	22	71.6	52	125.6	83	181.4	114	237.2
-3	26.6	23	73.4	53	127.4	84	183.2	115	239
-2	28.4	24	75.2	54	129.2	85	185	116	240.8
-1	30.2	25	77	55	131	86	186.8	117	242.6
0	32	25.5	77.9	56	132.8	87	188.6	118	244.4
0.5	32.9	26	78.8	57	134.6	88	190.4	119	246.2
1	33.8	27	80.6	58	136.4	89	192.2	120	248
1.5	34.7	28	82.4	59	138.2	90	194	121	249.8
2	35.6	29	84.2	60	140	91	195.8	122	251.6
2.5	36.5	30	86	61	141.8	92	197.6	123	253.4
3	37.4	31	87.8	62	143.6	93	199.4	124	255.2
3.5	38.3	32	89.6	63	145.4	94	201.2	125	257
4	39.2	33	91.4	64	147.2	95	203	126	258.8
4.5	40.1	34	93.2	65	149	96	204.8	127	260.6
5	41	35	95	66	150.8	97	206.6	128	262.4
6	42.8	36	96.8	67	152.6	98	208.4	129	264.2
7	44.6	37	98.6	68	154.4	99	210.2	130	266
8	46.4	38	100.4	69	156.2	100	212	131	267.8
9	48.2	39	102.2	70	158	101	213.8	132	269.6
10	50	40	104	71	159.8	102	215.6	133	271.4
11	51.8	41	105.8	72	161.6	103	217.4	134	273.2
12	53.6	42	107.6	73	163.4	104	219.2	135	275
13	55.4	43	109.4	74	165.2	105	221	136	276.8
14	57.2	44	111.2	75	167	106	222.8	137	278.6
15	59	45	113	76	168.8	107	224.6	138	280.4
16	60.8	46	114.8	77	170.6	108	226.4	139	282.2
17	62.6	47	116.6	78	172.4	109	228.2	140	284
18	64.4	48	118.4	79	174.2	110	230	141	285.8
19	66.2	49	120.2	80	176	111	231.8	142	287.6
20	68	50	122	81	177.8	112	233.6	143	289.4

