

AIR CONDITIONER

Wall mounted type

SERVICE MANUAL

INDOOR



ASUG09LMAS
ASUG12LMAS

OUTDOOR



AOUG09LMAS1
AOUG12LMAS1

FUJITSU GENERAL LIMITED

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- Product specifications and design are subject to change without notice for future improvement.
- For further details, please check with our authorized dealer.

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1. GENERAL INFORMATION

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1. GENERAL INFORMATION

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1. Specifications

1-1. Indoor unit

Type				Wall mounted	
				Inverter heat pump	
Model name				ASUG09LMAS	ASUG12LMAS
Power supply				208/230 V ~ 60 Hz	
Power supply intake				Outdoor unit	
Available voltage range				187—253 V	
Capacity	Cooling	Rated	kW	2.64	3.52
			Btu/h	9,000	12,000
		Min.—Max.	kW	1.0—3.2	1.0—3.9
			Btu/h	3,400—10,900	3,400—13,300
	Heating	Rated	kW	3.52	4.69
			Btu/h	12,000	16,000
		Min.—Max.	kW	0.82—4.4	0.82—5.6
			Btu/h	2,800—15,000	2,800—19,100
	Heating (17 °F) ¹	Rated	kW	2.17	3.02
			Btu/h	7,400	10,300
		Max.	kW	2.96	3.72
			Btu/h	10,100	12,700
Input power	Cooling	Rated	kW	0.63	0.96
		Min.—Max.		0.14—0.92	0.14—1.27
	Heating	Rated		0.84	1.28
		Min.—Max.		0.14—1.61	0.14—1.67
	Heating (17 °F) ¹	Rated		0.68	1.04
		Max.		1.34	1.39
Current	Cooling	Rated	A	3.1	4.7
	Heating		4.0	6.0	
EER	Cooling	kW/kW	4.19	3.66	
		Btu/hW	14.3	12.5	
COP	Heating	kW/kW	4.19	3.66	
		Btu/hW	14.3	12.5	
SEER	Cooling	Btu/hW	26.5	23.0	
HSPF	Heating	Btu/hW	13.0	12.5	
Power factor	Cooling	%	88.4	88.8	
	Heating		91.3	92.8	
Moisture removal		pints/h (L/h)	2.7 (1.3)	3.8 (1.8)	
Maximum operating current*2		Cooling	A	6.4	6.9
		Heating		7.9	9.4
Fan	Airflow rate	Cooling	HIGH	453 (770)	453 (770)
			MED	353 (600)	353 (600)
			LOW	265 (450)	265 (450)
			QUIET	147 (250)	147 (250)
		Heating	HIGH	453 (770)	453 (770)
			MED	377 (640)	377 (640)
			LOW	306 (520)	306 (520)
			QUIET	182 (310)	182 (310)
	Type × Q'ty	Crossflow fan × 1			
	Motor output		W	49	
Sound pressure level*3	Cooling	HIGH	dB (A)	43	43
		MED		36	36
		LOW		30	30
		QUIET		19	19
	Heating	HIGH		43	43
		MED		38	38
		LOW		33	33
		QUIET		21	21
Heat exchanger type	Dimensions (H × W × D)		in (mm)	Main1: 8-1/4 × 26-3/8 × 1-1/16 (210 × 670 × 26.6) Main2: 4-7/16 × 26-3/8 × 13/16 (112 × 670 × 20) Sub: 3-5/16 × 26-3/8 × 1/2 (84 × 670 × 13.3)	
	Fin pitch		FPI	Main1: 21 Main2: 23 Sub: 18	
	Rows × Stages			Main1: 2 × 10 Main2: 2 × 7 Sub: 1 × 4	
	Pipe type			Copper	
	Fin type			Aluminum	
	Material			Polystyrene	
Enclosure	Color			White Approximate color of Munsell N 9.25/	
Dimensions (H × W × D)	Net	in (mm)	10-5/8 × 32-13/16 × 8-3/4 (270 × 834 × 222)		
	Gross		10-7/8 × 36 × 13-1/16 (277 × 914 × 332)		
Weight	Net	lb (kg)	22 (10)		
	Gross		29 (13)		
Connection pipe	Size	Liquid Gas	in (mm)	Ø 1/4 (6.35)	
				Ø 3/8 (Ø 9.52)	
Drain hose	Method			Flare	
	Material			PP+HDPE	
Operation range	Tip diameter		in (mm)	Ø15/32 (Ø 11.8) (I.D.), Ø19/32 to 21/32 (Ø 15.0 to 16.8) (O.D.)	
	Cooling		°F (°C)	64 to 90 (18 to 32)	
			%RH	80 or less	
Remote controller type	Heating		°F (°C)	60 to 86 (16 to 30)	
Remote controller type				Wireless (Wired, Mobile app**4 [FGLair™] [option])	

Type	Wall mounted	
	Inverter heat pump	
Model name	ASUG09LMAS	ASUG12LMAS
NOTES: <ul style="list-style-type: none"> Specifications are based on the following conditions: <ul style="list-style-type: none"> Cooling: Indoor temperature of 80 °F (26.67 °CDB) /67 °FWB (19.44 °CWB), and outdoor temperature of 95 °FDB (35 °CDB) / 75 °FWB (23.9 °CWB). Heating: Indoor temperature of 70 °FDB (21.11 °CDB) /60 °FWB (15.56 °CWB), and outdoor temperature of 47 °FDB (8.33 °CDB) /43 °FWB (6.11 °CWB). *1: Heating (17 °F): Indoor temperature of 70 °FDB (21.11 °CDB) /60 °FWB (15.56 °CWB), and outdoor temperature of 17 °FDB (-8.33 °CDB) /15 °FWB (-9.44 °CWB). Pipe length: 25 ft (7.5 m), Height difference: 0 ft (0 m). (Between outdoor unit and indoor unit.) Protective function might work when using it outside the operation range. *2: Maximum current is maximum value when operated within the operation range. *3: Sound pressure level: <ul style="list-style-type: none"> Measured values in manufacturer's anechoic chamber. Because of the surrounding sound environment, the sound levels measured in actual installation conditions might be higher than the specified values here. *4: Available on Google Play™ store or on App Store®. Optional WLAN adapter is also required. For details, refer to the setting manual. 		

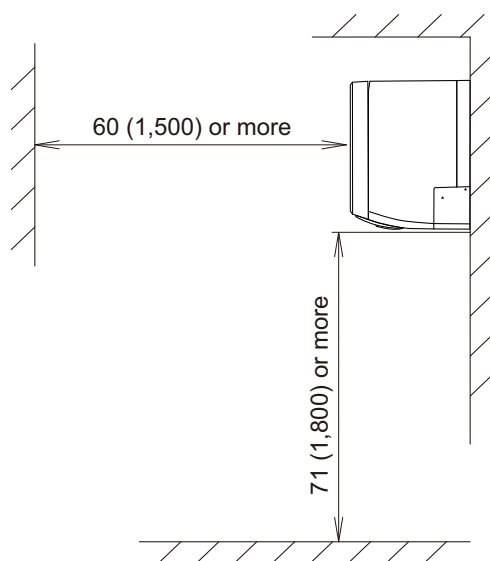
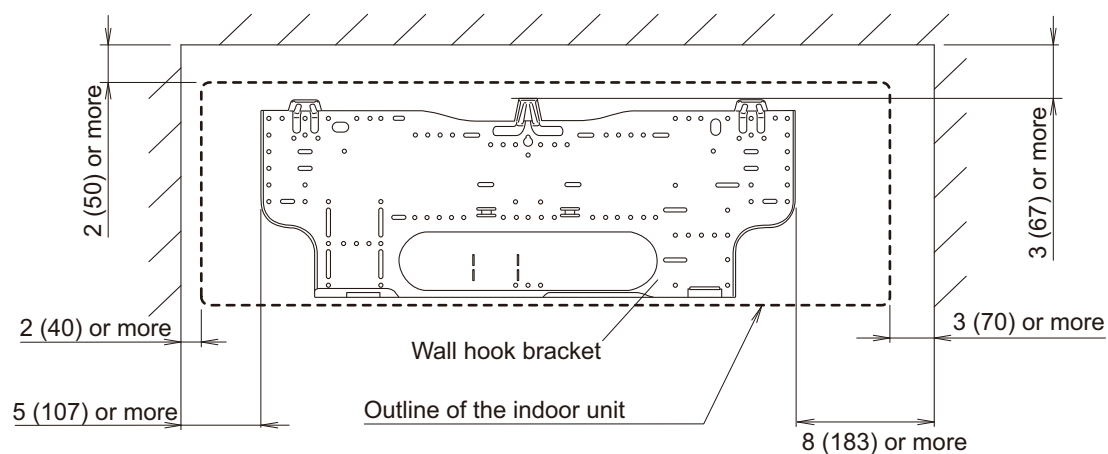
1-2. Outdoor unit

Type				Inverter heat pump	
Model name				AOUG09LMAS1	AOUG12LMAS1
Power supply				208/230 V ~ 60 Hz	
Power supply intake				Outdoor unit	
Available voltage range				187—253 V	
Starting current			A	4.0	6.0
Fan	Airflow rate	Cooling	CFM (m³/h)	954 (1,620)	1,065 (1,810)
		Heating		954 (1,620)	1,065 (1,810)
	Type × Q'ty			Propeller fan × 1	
Motor output		W	23		
Sound pressure level *1		Cooling	dB (A)	46	49
		Heating		48	51
Heat exchanger type		Dimensions (H × W × D)	in (mm)	Main1: 19-13/16 × 34-15/16 × 11/16 (504 × 888 × 18.19) Main2: 19-13/16 × 20-1/16 × 11/16 (504 × 510 × 18.19)	Main1: 19-13/16 × 34-11/16 × 11/16 (504 × 881 × 18.19) Main2: 19-13/16 × 33-1/2× 11/16 (504 × 851 × 18.19)
		Fin pitch	FPI	20	
		Rows × Stages		Main1: 1 × 24 Main2: 1 × 24	
		Pipe type		Copper	
		Fin type	Type (Material)	Aluminum	
			Surface treatment	PC fin	
Compressor	Type	DC rotary			
	Motor output	W	900		
Refrigerant		Type	R410A		
		Charge	lb oz	2 lb 2 oz	2 lb 3 oz
		g	950	1,000	
Refrigerant oil		Type	RB68A		
		Amount	in³ (cm³)	20.7 (340)	
Enclosure		Material	Steel sheet		
		Color	Beige Approximate color of Munsell 10YR 7.5/1.0		
Dimensions (H × W × D)	Net	in (mm)	21-5/16 × 31-7/16 × 11-7/16 (542 × 799 × 290)		
	Gross		23-11/16 × 37 × 14-3/4 (602 × 940 × 375)		
Weight	Net	lb (kg)	68 (31)	71 (32)	
	Gross		75 (34)	77 (35)	
Connection pipe	Size	Liquid	in (mm)	Ø 1/4 (Ø 6.35)	
		Gas		Ø 3/8 (Ø 9.52)	
	Method		Flare		
	Pre-charge length		ft (m)	49 (15)	
	Max. length			66 (20)	
	Max. height difference			49 (15)	
Operation range		Cooling	°F (°C)	14 to 115 (-10 to 46)	
		Heating		5 to 75 (-15 to 24)	
Drain hose		Material	PP		
		Tip diameter	in (mm)	Ø 1/2 (Ø 13.0) (I. D.), Ø 5/8 to 11/16 (Ø 16.0 to 16.8) (O. D.)	
NOTES:					
<ul style="list-style-type: none">Specifications are based on the following conditions:<ul style="list-style-type: none">Cooling: Indoor temperature of 80 °FDB (26.67 °CDB) / 67 °FWB (19.44 °CWB), and outdoor temperature of 95 °FDB (35 °CDB) / 75 °FWB (23.9 °CWB).Heating: Indoor temperature of 70 °FDB (21.11 °CDB) / 60 °FWB (15.56 °CWB), and outdoor temperature of 47 °FDB (8.33 °CDB) / 43 °FWB (6.11 °CWB).Pipe length: 25 ft (7.5 m), Height difference: 0 ft (0 m). (Between outdoor unit and indoor unit.)Protective function might work when using it outside the operation range.*1: Sound pressure level<ul style="list-style-type: none">Measured values in manufacturer's anechoic chamber.Because of the surrounding sound environment, the sound levels measured in actual installation conditions might be higher than the specified values here.					

■ Installation space requirement

Provide sufficient installation space for product safety.

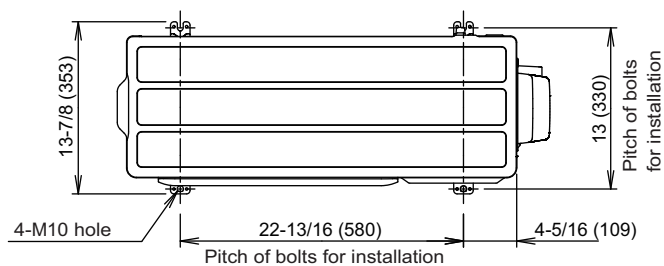
Unit: in (mm)



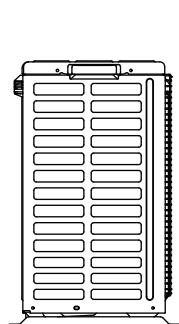
2-2. Outdoor unit

■ Models: AOUG09LMAS1 and AOUG12LMAS1

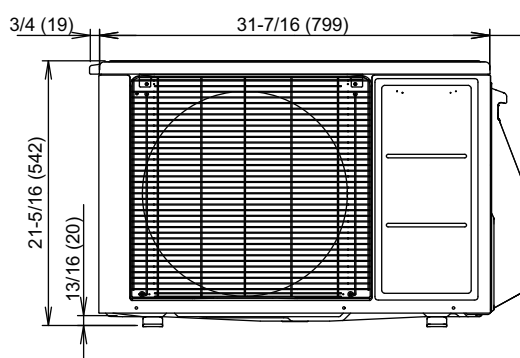
Unit: in (mm)



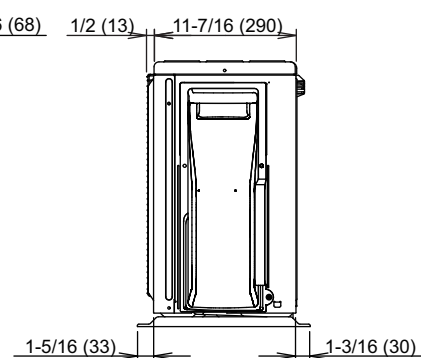
Top view



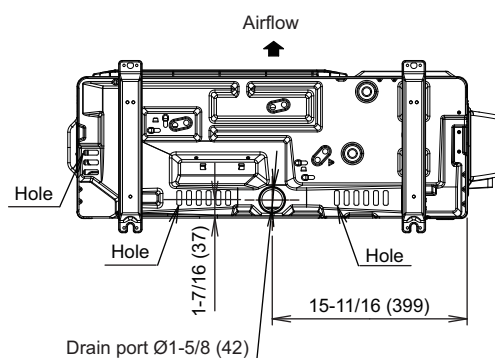
Side view



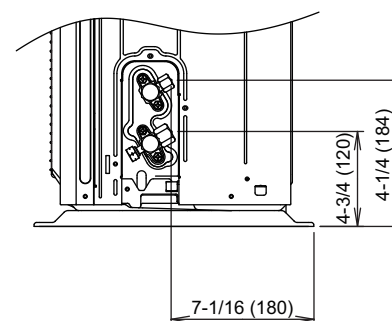
Front view



Side view



Bottom view



Side view (Valve part)

2. TECHNICAL DATA AND PARTS LIST

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2. TECHNICAL DATA AND PARTS LIST

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1. Precautions

When you start servicing, pay attention to the following points. For detailed precautions, refer to the installation manual of the products.

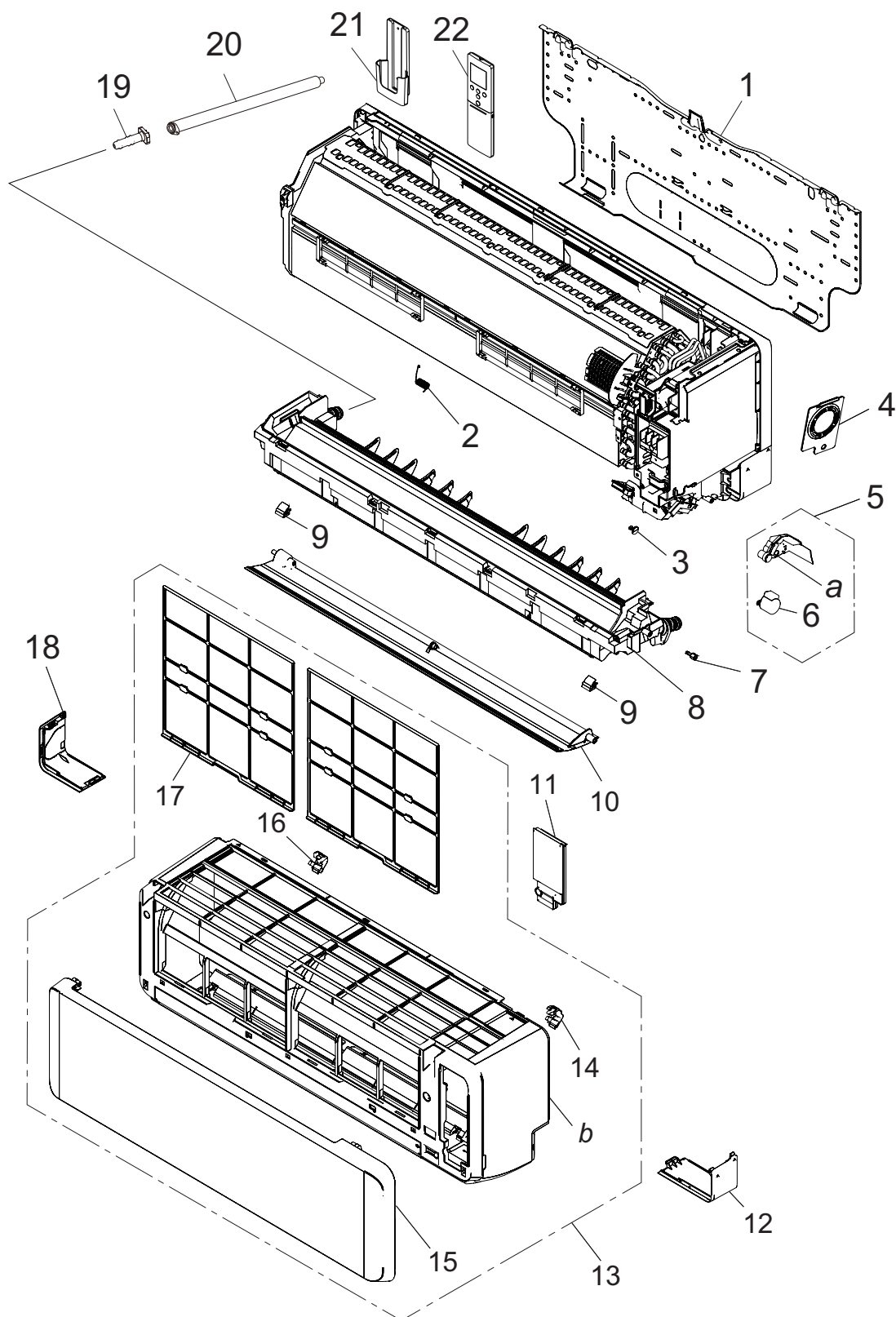
CAUTION

- Service personnel
 - Any person who is involved with working on or breaking into a refrigerant circuit should hold a current valid certificate from an industry-accredited assessment authority, which authorizes their competence to handle refrigerants safely in accordance with an industry recognized assessment specification.
 - Servicing shall only be performed as recommended by the equipment manufacturer. Maintenance and repair requiring the assistance of other skilled personnel shall be carried out under the supervision of the person competent in the use of flammable refrigerants.
 - Servicing shall be performed only as recommended by the manufacturer.
 - Work
 - Work in confined spaces shall be avoided.
 - The area around the workspace shall be sectioned off.
 - Electric shock may occur. After turning off the power, always wait 5 minutes before touching electrical components.
 - Do not touch the fins of the heat exchanger. Touching the heat exchanger fins could result in damage to the fins or personal injury such as skin rupture.
 - Do not place any other electrical products or household belongings under the product.
 - Condensation dripping from the product might get them wet, and may cause damage or malfunction to the property.
-
- Service parts information and design are subject to change without notice for product improvement.
 - For the latest information of the service parts, refer to our Service Portal.
<https://fujitsu-general.force.com/portal/>
 - Precise figure of the service parts listed in this manual may differ from the actual service parts.

2. Indoor unit parts list

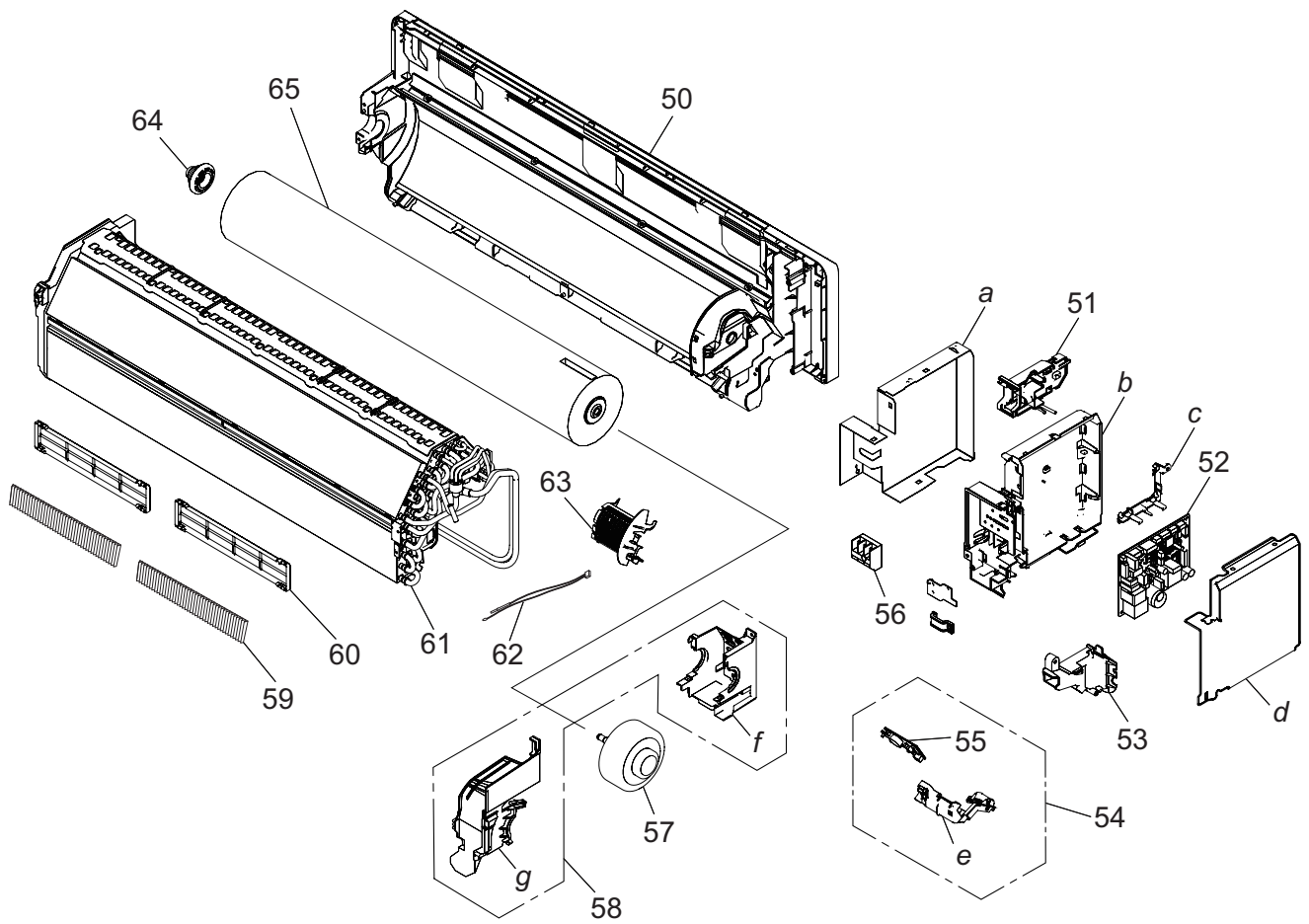
2-1. Models: ASUG09LMAS and ASUG12LMAS

■ Exterior parts



Item no.	Part no.	Part name	Service part
1	9387480009	Bracket panel	◆
2	9387471007	Louver spring	◆
3	9333608006	Bush	◆
4	9313951047	Conduit holder	◆
5	9387714036	Step motor holder assy	◆
6	9901011047	Step motor	◆
7	9332861006	Shaft cover	◆
8	9387590050	Drain pan total assy	◆
9	9387476002	Screw cap	◆
10	9387479003	U/D louver assy	◆
11	9387597035	Wire cover assy	◆
12	9387478020	Under cover R	◆
13	9387596458	Front panel total assy	◆
14	9333704005	Grille clamper R	◆
15	9387799057	Intake grill B	◆
16	9333719009	Grille clamper L	◆
17	9387473001	Air filter	◆
18	9387477023	Under cover L	◆
19	9316177017	Drain cap	◆
20	9316904002	Drain hose assy	◆
21	9318912005	Remote controller holder	◆
22	9332438772	Remote controller	◆
<i>a</i>	—	Step motor holder	—
<i>b</i>	—	Front panel	—

■ Base, evaporator, and control

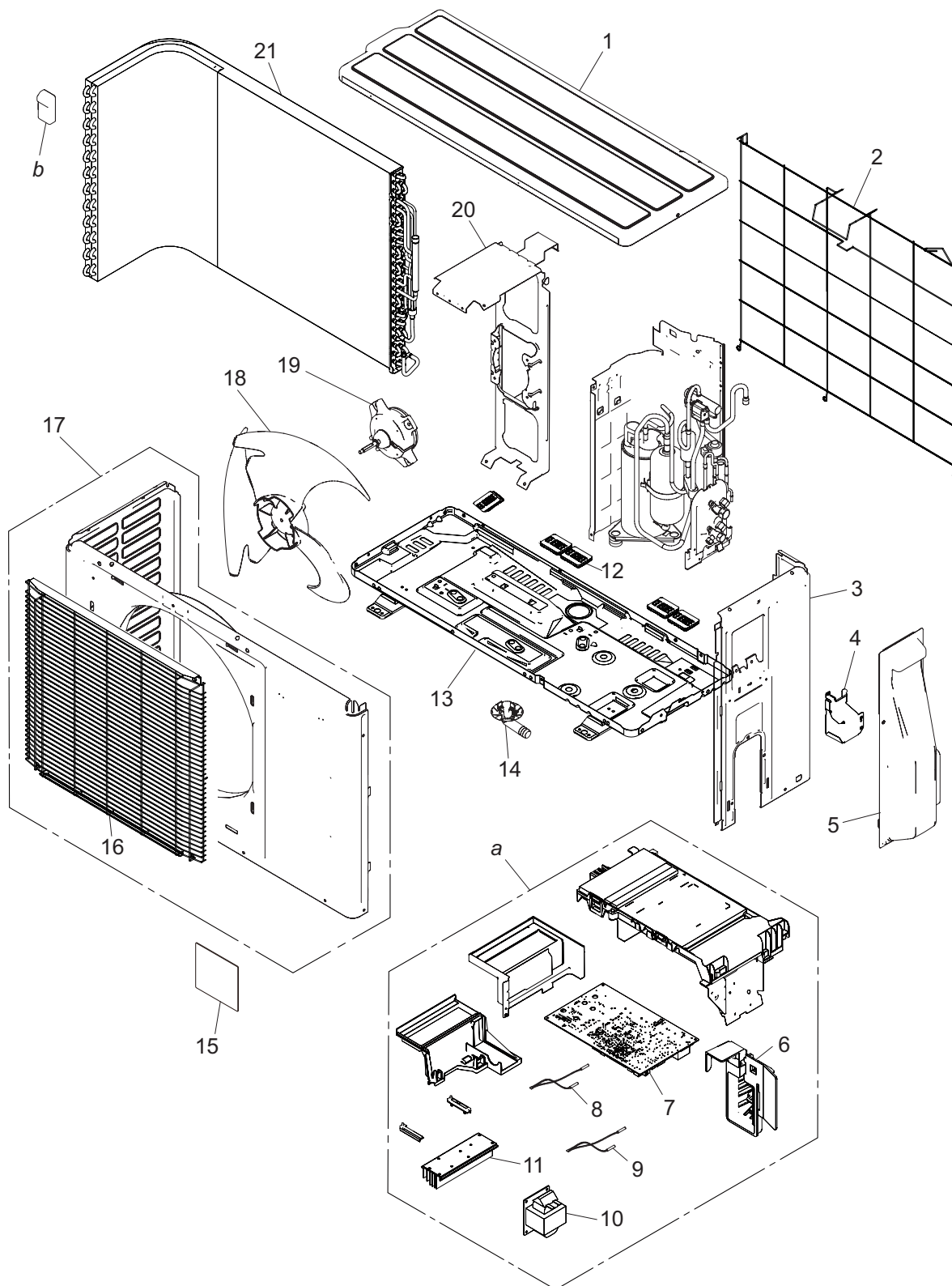


Item no.	Part no.	Part name	Service part
50	9387587012	Base assy	◆
51	9383765032	WLAN adapter holder assy	◆
52	9711141422	Main PCB (For 09 model)	◆
	9711141439	Main PCB (For 12 model)	◆
53	9387488043	Cable guide	◆
54	9711146076	Display assy	◆
55	9711147011	Indicator PCB	◆
56	9306489045	Terminal	◆
57	9603821012	Brushless motor	◆
58	9387589030	Motor case assy	◆
59	9317250009	Air clean filter assy	◆
60	9332911008	Electric filter holder	◆
61	9387593228	Evaporator total assy	◆
62	9900627041	Thermistor assy	◆
63	9387467000	Room thermistor holder	◆
64	9333628004	Bearing D assy	◆
65	9387055016	Crossflow fan assy	◆
<i>a</i>	—	Box shield	—
<i>b</i>	—	Control box	—
<i>c</i>	—	PCB holder A	—
<i>d</i>	—	Control cover	—
<i>e</i>	—	Display case assy	—
<i>f</i>	—	Motor case	—
<i>g</i>	—	Motor cover	

3. Outdoor unit parts list

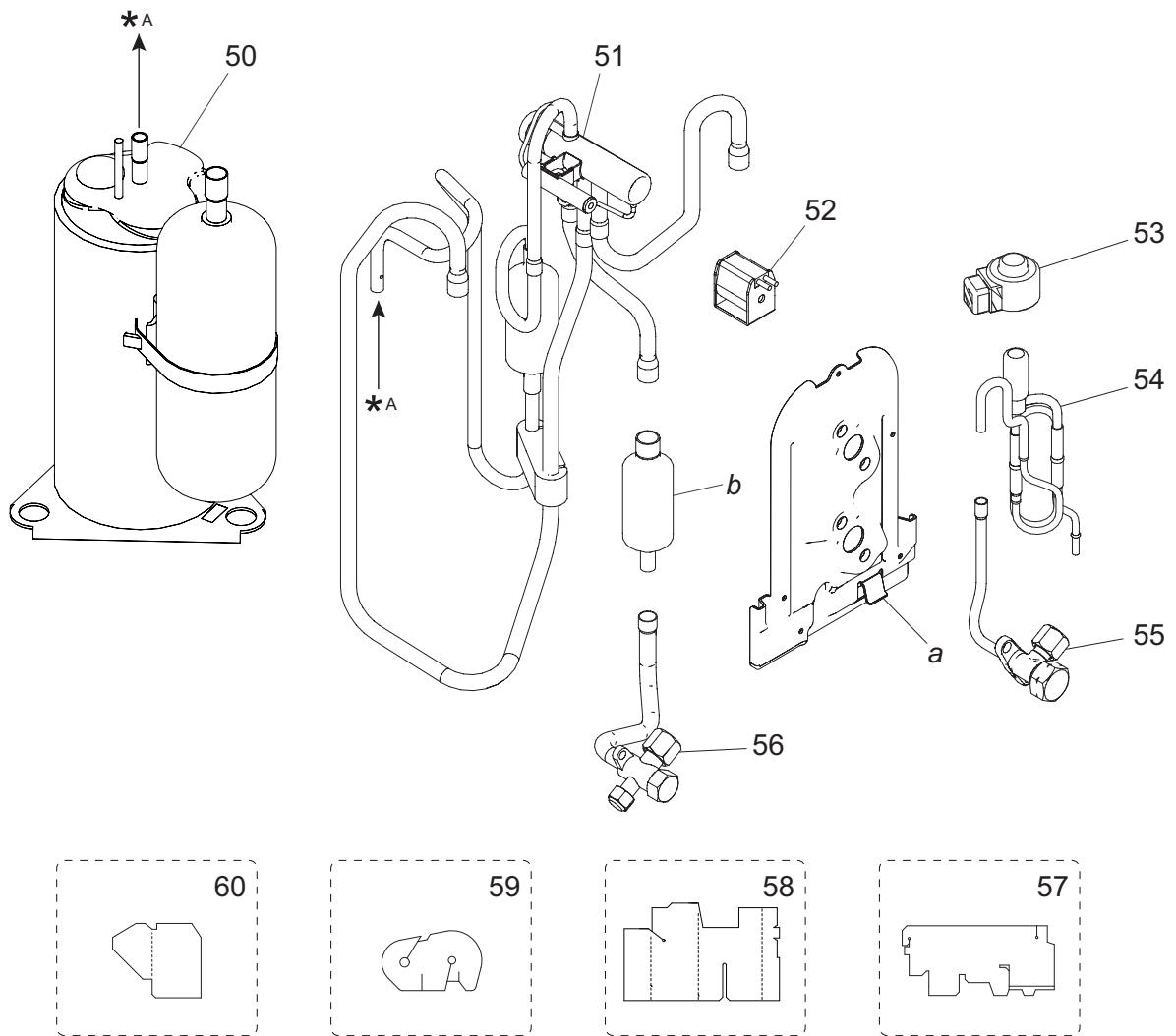
3-1. Models: AOUG09LMAS1 and AOUG12LMAS1

■ Exterior parts and Chassis



Item no.	Part no.	Part name	Service part
1	9322556028	Top panel assy	◆
2	9377840004	Protective net	◆
3	9322552259	Cabinet right assy	◆
4	9384268006	Conduit cover	◆
5	9322570055	Switch cover assy	◆
6	9322138002	Thermistor holder	◆
7	9709684030	Main PCB (For 09 model)	◆
	9709684047	Main PCB (For 12 model)	◆
8	9900565060	Thermistor assy	◆
9	9900727062	Thermistor assy	◆
10	9900583019	Reactor assy	◆
11	9322418005	Heat sink	◆
12	9383720000	Drain cap assy	◆
13	9323550025	Base assy	◆
14	9322144003	Drain pipe	◆
15	9317903011	Emblem	◆
16	9384265005	Fan guard	◆
17	9322555199	Front panel assy	◆
18	9322136008	Propeller fan	◆
19	9603657017	Brushless motor	◆
20	9322553010	Motor bracket assy	◆
21	9322274021	Condenser total assy (For 09 model)	◆
	9322275004	Condenser total assy (For 12 model)	◆
a	—	Inverter assy	
b	—	Hair pin cushion	

Compressor


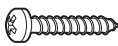


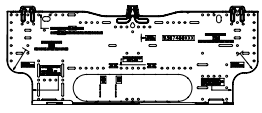
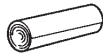
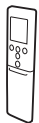


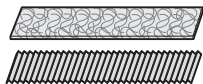



Item no.	Part no.	Part name	Service part
50	9384354006	Compressor assy	◆
51	9322444011	4-way valve assy	◆
52	9970110160	Solenoid	◆
53	9970173028	Expansion valve coil	◆
54	9322463029	Pulse motor valve assy	◆
55	9322474001	2-way valve assy	◆
56	9322475008	3-way valve assy	◆
57	9322535009	S-insulator B	◆
58	9322536020	S-insulator F	◆
59	9322537003	S-insulator H	◆
60	9323045002	S-insulator V	◆
a	—	Valve bracket	—
b	—	Muffler	—

4. Accessories




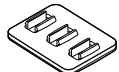
4-1. Indoor unit

■ Models: ASUG09LMAS and ASUG12LMAS

Part name	Exterior	Q'ty	Part name	Exterior	Q'ty
Operating manual		1	Tapping screw (large)		5
Installation manual		1	Tapping screw (small)		2
Wall hook bracket		1	Cloth tape		1
Remote controller		1	Filter holder		2
Remote controller holder		1	Air cleaning filters		1
Battery		2			

4-2. Outdoor unit


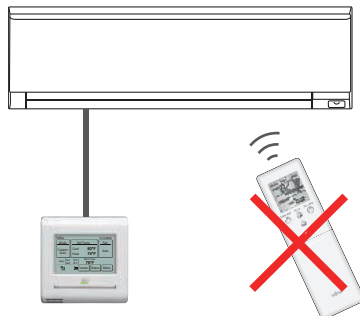

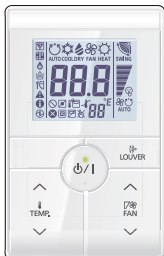
■ Models: AOUG09LMAS1 and AOUG12LMAS1

Part name	Exterior	Q'ty	Part name	Exterior	Q'ty
Installation manual		1	Cable tie		2
Drain pipe		1	Drain cap		5

5. Optional parts

5-1. Indoor unit


■ Controllers


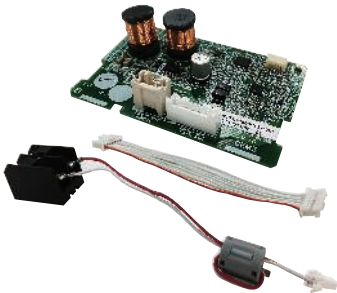

Exterior	Part name	Model name	Summary
	Wired remote controller	UTY-RNRUZ*	<p>Easy finger touch operation with LCD panel. Backlit LCD enables easy operation in a dark room. Wire type: Non-polar 2-wire Optional communication kit is necessary for installation.</p> <p>NOTE: When this remote controller is connected, wireless remote controller cannot be used.</p> 
	Simple remote controller	UTY-RSRY	<p>Compact remote controller concentrates on the basic functions such as Start/Stop, fan control, temperature setting, and operation mode. Wire type: Non-polar 2-wire Optional communication kit is necessary for installation.</p>
	Simple remote controller	UTY-RHRY	<p>Compact remote controller concentrates on the basic functions such as Start/Stop, fan control, and temperature setting. Wire type: Non-polar 2-wire Optional communication kit is necessary for installation.</p>

NOTES:

- Available functions may differ by the remote controller. For details, refer to the operation manual.
- When using a Wireless LAN adapter, group controlling system of the wired remote controller is prohibited.

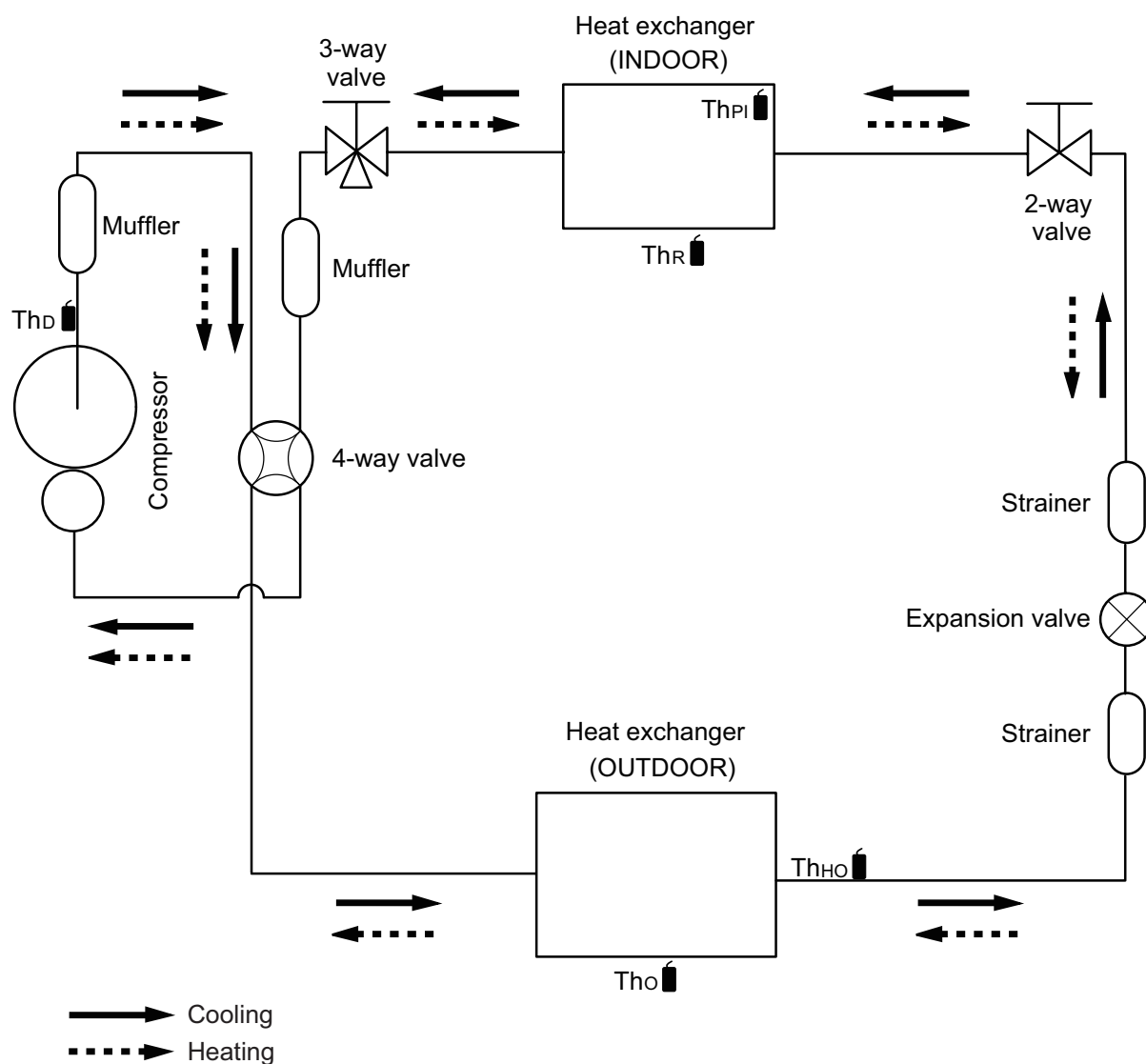
■ Others

Exterior	Part name	Model name	Summary
	External connect kit	UTY-XWZXZ5	Required when external device is connected.

Exterior	Part name	Model name	Summary
	External input and output PCB	UTY-XCSXZ2	Use to connect with external devices and air conditioner PCB. Optional External connect kit is necessary for installation.
	Communication kit	UTY-TWRXZ2	Use to connect Non-polar 2-core wired remote controller.
	Wireless LAN adapter	UTY-TFSXF1	Remotely manage an air conditioning system using mobile devices such as smartphones and tablets.

6. Refrigerant system diagrams

6-1. Models: AOUG09LMAS1 and AOUG12LMAS1



Th_D : Thermistor (Discharge temperature)

Th_O : Thermistor (Outdoor temperature)

Th_{HO} : Thermistor (Heat exchanger out temperature)

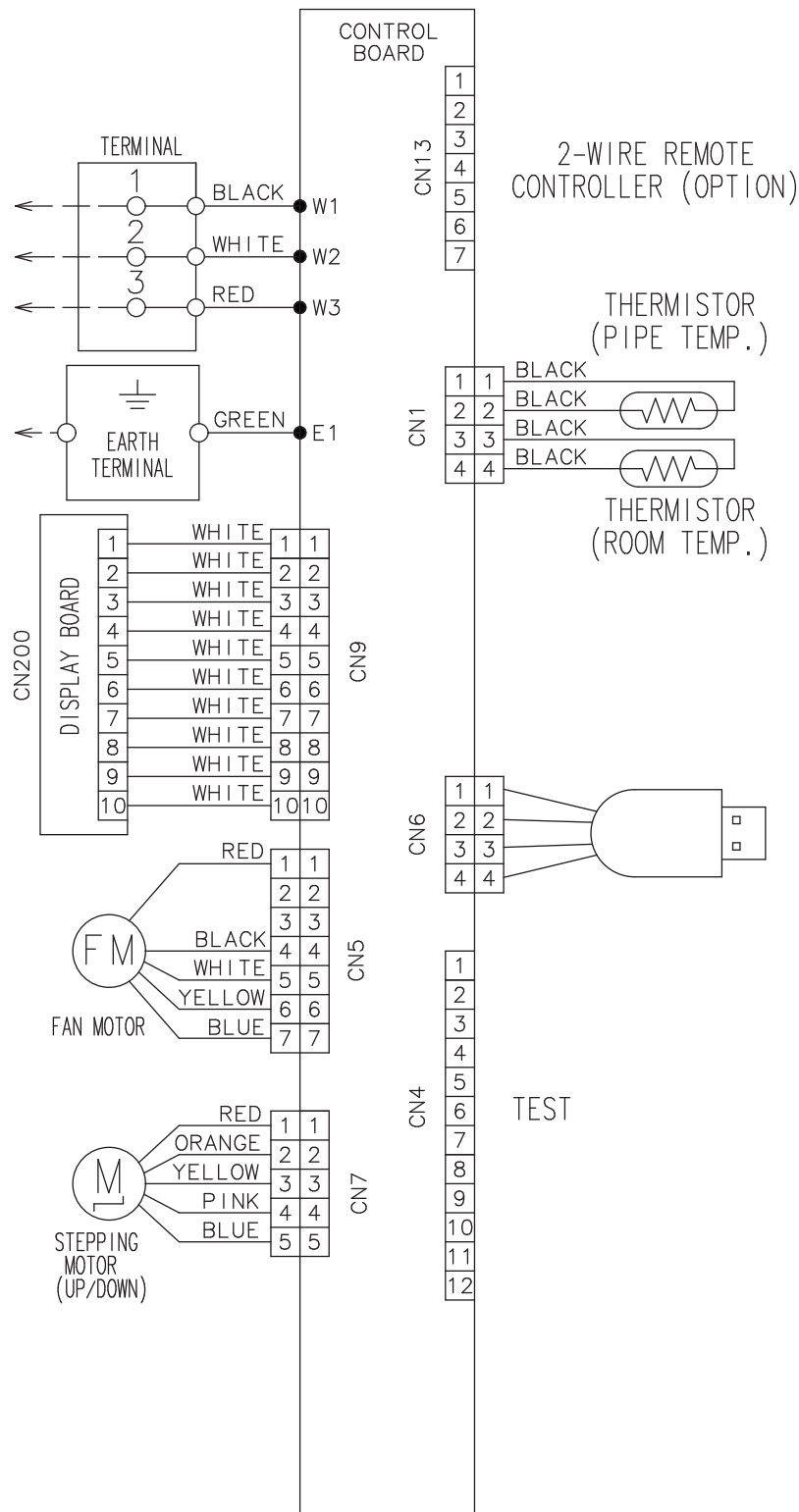
Th_R : Thermistor (Room temperature)

Th_{PI} : Thermistor (Pipe temperature)

7. Wiring diagrams

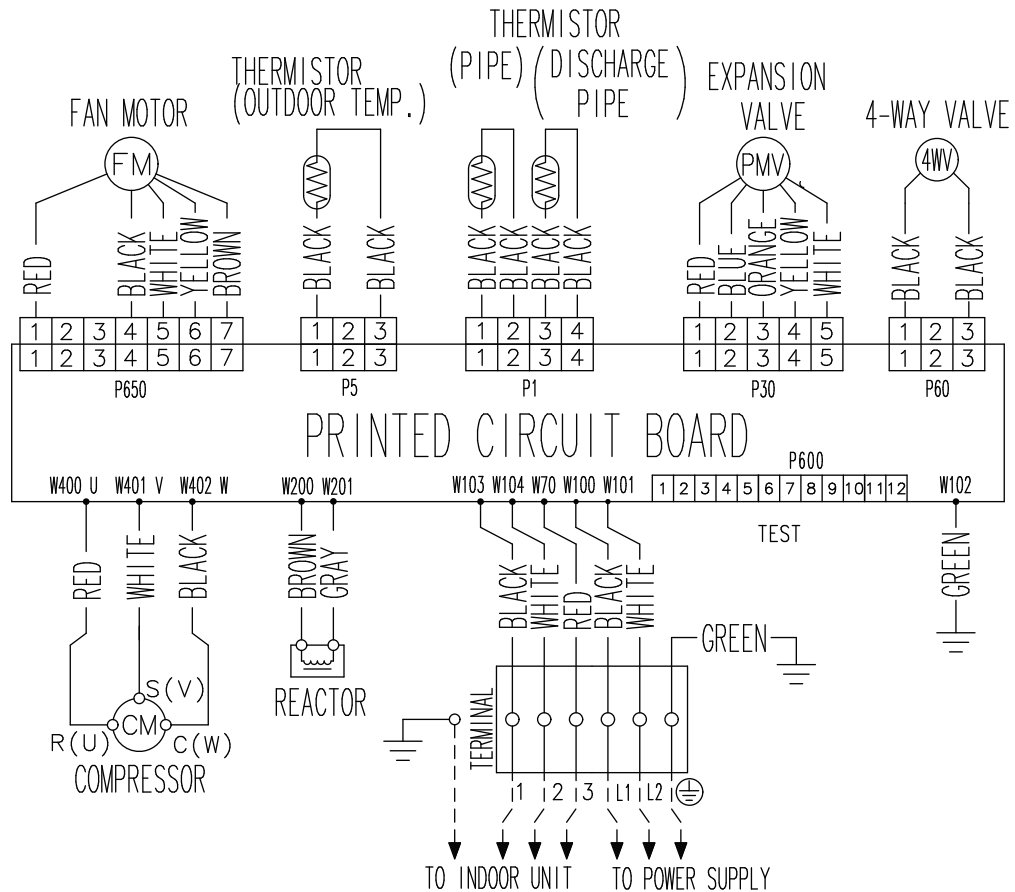
7-1. Indoor unit

Models: ASUG09LMAS and ASUG12LMAS



7-2. Outdoor unit

Models: AOUG09LMAS1 and AOUG12LMAS1



8-1. Models: ASUG09LMAS and ASUG12LMAS

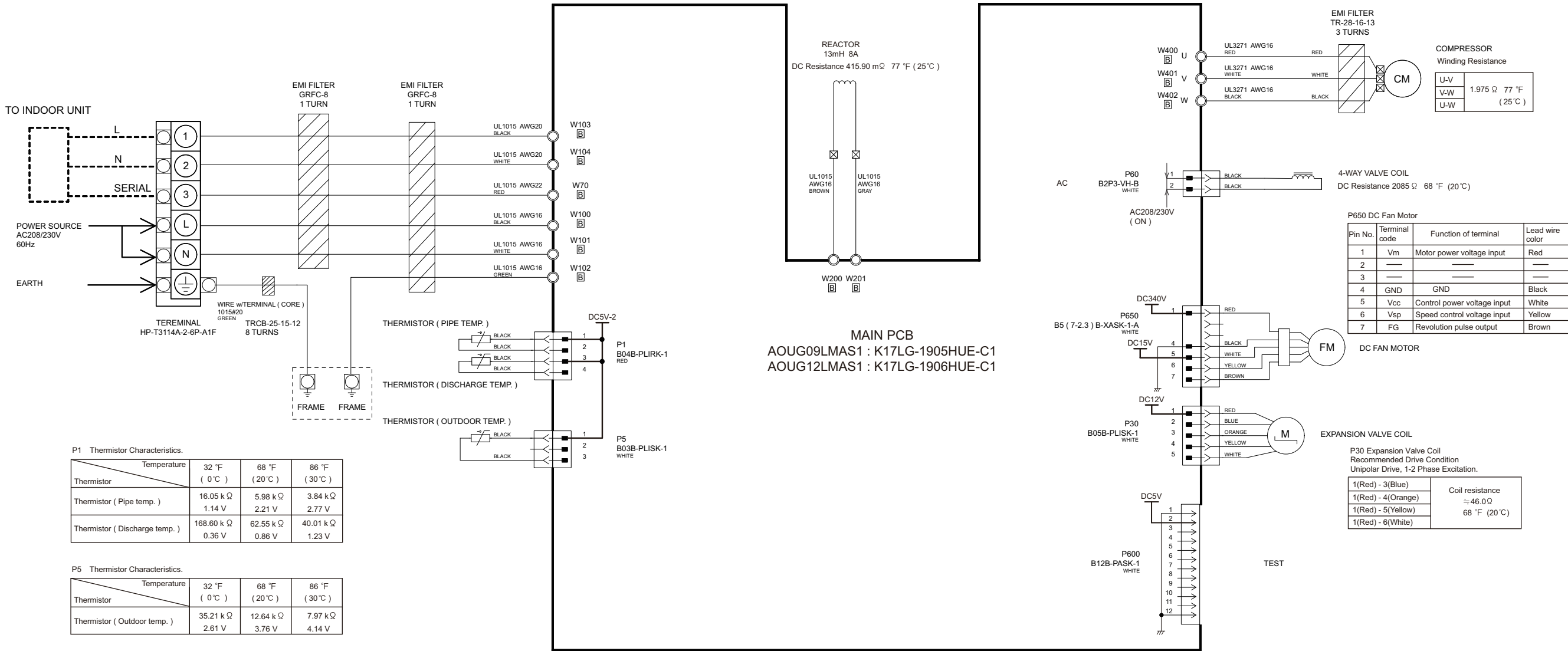


8-2. Models: AOUG09LMAS1 and AOUG12LMAS1

INVERTER ASSEMBLY
AOUG09LMAS1 : EZ-01911HUE
AOUG12LMAS1 : EZ-01912HUE

TECHNICAL DATA
AND PARTS LIST

TECHNICAL DATA
AND PARTS LIST



3. TROUBLESHOOTING

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3. TROUBLESHOOTING

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1. Error code

1-1. Error code table (Indoor unit and wired remote controller)

The operation, timer, and economy indicators operate according to the error contents.

For confirmation of the error contents, refer the flashing pattern as follows.

Error contents	Indoor unit display			Wired remote controller display
	Operation [I] (Green)	Timer [⏰] (Orange)	Economy [E] (Green)	
E: 11. Serial communication error (Serial reverse transfer error) (Outdoor unit)	1 times	1 times	Continuous	11
E: 11. Serial communication error (Serial forward transfer error) (Indoor unit)	1 times	1 times	Continuous	11
E: 12. Wired remote controller communication error (Indoor unit)	1 times	2 times	Continuous	12
E: 18. External communication error (Indoor unit)	1 times	8 times	Continuous	18
E: 32. Indoor unit main PCB error (Indoor unit)	3 times	2 times	Continuous	32
E: 35. MANUAL AUTO button error (Indoor unit)	3 times	5 times	Continuous	35
E: 41. Room temperature sensor error (Indoor unit)	4 times	1 times	Continuous	41
E: 42. Indoor unit heat exchanger sensor error (Indoor unit)	4 times	2 times	Continuous	42
E: 51. Indoor unit fan motor error (Indoor unit)	5 times	1 times	Continuous	51
E: 62. Outdoor unit main PCB error (Outdoor unit)	6 times	2 times	Continuous	62
E: 64. PFC circuit error (Outdoor unit)	6 times	4 times	Continuous	64
E: 71. Discharge thermistor error (Outdoor unit)	7 times	1 times	Continuous	71
E: 73. Outdoor unit heat exchanger thermistor error (Outdoor unit)	7 times	3 times	Continuous	73
E: 74. Outdoor temperature thermistor error (Outdoor unit)	7 times	4 times	Continuous	74
E: 84. Current sensor error (Outdoor unit)	8 times	4 times	Continuous	84
E: 94. Trip detection (Outdoor unit)	9 times	4 times	Continuous	94
E: 95. Compressor motor control error (Outdoor unit)	9 times	5 times	Continuous	95
E: 97. Outdoor unit fan motor error (Outdoor unit)	9 times	7 times	Continuous	97
E: 99. 4-way valve error (Outdoor unit)	9 times	9 times	Continuous	99
E: A1. Discharge temperature error (Outdoor unit)	10 times	1 times	Continuous	A1

2. Troubleshooting with error code

2-1. E: 11. Serial communication error (Serial reverse transfer error) (Outdoor unit)

Indicator	Indoor unit	Operation indicator	1 time flash
		Timer indicator	1 time flash
		Economy indicator	Continuous flash
		Error code	E: 11
Detective actuator	Outdoor unit	Main PCB	When the indoor unit cannot receive the serial signal from outdoor unit more than 2 minutes after power on, or the indoor unit cannot receive the serial signal more than 15 seconds during normal operation.
		Fan motor	
Forecast of cause			Connection failure
			External cause
			Main PCB failure
			Outdoor unit fan motor failure

Check point 1. Reset the power and operate

Does error indication show again?

→ If no, go to "Check point 1-2".



Check point 2. Check connection

Check any loose or removed connection line of indoor unit and outdoor unit.

Check connection condition is control unit. (If there is loose connector, open cable or mis-wiring.)

→ If there is an abnormal condition, correct it by referring to the installation manual or the "DESIGN & TECHNICAL MANUAL".



Check point 3. Check the voltage of power supply

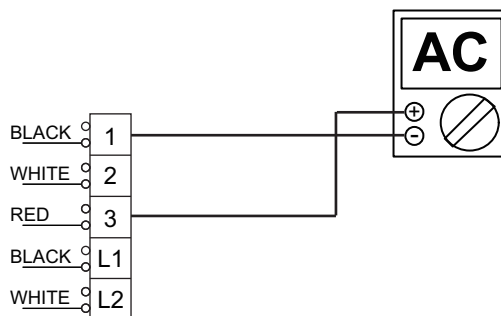
Check the voltage of power supply

Check if AC 187 V (AC 208 V -10%) to AC 253 V (AC 230 V +10%) appears at outdoor unit terminal L1 - L2.



Check point 4. Check serial signal (Reverse transfer signal)

Check serial signal (Reverse transfer signal)



- Check if indicated value swings between AC 90 V and AC 270 V at the outdoor unit terminal 1—3.
- If it is abnormal, check the parts below.
 - Outdoor unit fan motor in "[Service parts information](#)" on page 03-34
- If outdoor fan motor is abnormal, replace outdoor unit fan motor and main PCB.
- If the checked parts are normal, replace the main PCB.



End

Check point 1-2. Check external cause such as noise

- Check the complete insulation of the grounding.
- Check if there is any equipment that causes harmonic wave near the power cable (Neon light bulb or any electronic equipment which causes harmonic wave).



End

2-2. E: 11. Serial communication error (Serial forward transfer error) (Indoor unit)

Indicator	Indoor unit	Operation indicator	1 time flash
		Timer indicator	1 time flash
		Economy indicator	Continuous flash
		Error code	E: 11
Detective actuator	Indoor unit	Main PCB	When the outdoor unit cannot receive the serial signal from indoor unit more than 10 seconds.
		Fan motor	
Forecast of cause			Connection failure
			External cause
			Main PCB failure
			Indoor unit fan motor failure

Check point 1. Reset the power and operate

Does error indication show again?

→ If no, go to "Check point 1-2".



Check point 2. Check connection

Check any loose or removed connection line of indoor unit and outdoor unit.

Check connection condition is control unit. (If there is loose connector, open cable or mis-wiring.)

→ If there is an abnormal condition, correct it by referring to the installation manual or the "DESIGN & TECHNICAL MANUAL".



Check point 3. Check the voltage of power supply

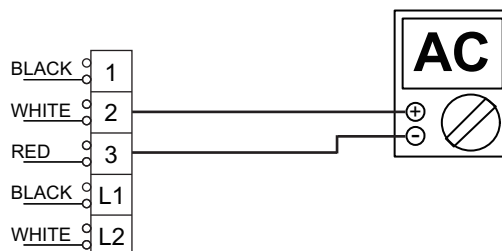
Check the voltage of power supply

Check if AC 187 V (AC 208 V -10%) to AC 253 V (AC 230 V +10%) appears at outdoor unit terminal L—N.



Check point 4. Check serial signal (reverse transfer signal)

Check serial signal (Forward transfer signal)



- Check if indicated value swings between AC 30 V and AC 130 V at outdoor unit terminal 2—3.
- If it is abnormal, replace main PCB.
- If it is abnormal, check indoor unit fan motor. (Indoor unit fan motor in "[Service parts information](#)" on page 03-34)
- If indoor unit fan motor is abnormal, replace indoor unit fan motor and main PCB.



End

Check point 1-2. Check external cause such as noise

- Check the complete insulation of the grounding.
- Check if there is any equipment that causes harmonic wave near the power cable (Neon light bulb or any electronic equipment which causes harmonic wave).



End

2-3. E: 12. Wired remote controller communication error (Indoor unit)

Indicator	Indoor unit	Operation indicator	1 time flash
		Timer indicator	2 time flash
		Economy indicator	Continuous flash
		Error code	E: 12
Detective actuator	Indoor unit	Main PCB	When the indoor unit cannot receive the signal from Wired remote controller more than 1 minute during normal operation.
	Wired remote control		
Forecast of cause			Terminal connection abnormal
			Wired remote control failure
			Main PCB failure

Check point 1. Check the connection of terminal

After turning off the power, check & correct the followings.

- Check the connection of terminal between remote controller and indoor unit, and check if there is a disconnection of the cable.



Check point 2. Check connection

Check voltage at CN305 (terminal 1—3) of UTY-XCBXZ1 (Communication kit). (Power supply to the remote controller)

Upon correcting the removed connector or mis-wiring, reset the power.



- If it is DC 13 V, remote controller is failure. (Main PCB is normal)
 - Replace Remote Control
- If it is DC 0 V, main PCB is failure. (Check remote controller once again)
 - Replace main PCB



End

2-4. E: 18. External communication error (Indoor unit)

Indicator	Indoor unit	Operation indicator	1 time flash
		Timer indicator	8 time flash
		Economy indicator	Continuous flash
		Error code	E: 18
Detective actuator	Indoor unit	External communication error	After receiving a signal from the external input and output PCB, the same signal has not been received for 15 seconds.
Forecast of cause			Connection failure
			External input and output PCB failure
			Main PCB

Check point 1. Check the connection

- Check any loose or removed connection between the main PCB to the external input and output PCB.
-> If there is an abnormal condition, correct it by refer to the installation manual or the "DESIGN & TECHNICAL MANUAL".
- Check the connection condition on the external input and output PCB and the main PCB (If there is loose connector, open cable or mis-wiring.)



Check point 2. Replace the external input and output PCB

If check point 1 do not improve the symptom, change external input and output PCB



Check point 3. Replace main PCB

If check point 2 do not improve the symptom, change main PCB



End

2-5. E: 32. Indoor unit main PCB error (Indoor unit)

Indicator	Indoor unit	Operation indicator	3 time flash
		Timer indicator	2 time flash
		Economy indicator	Continuous flash
		Error code	E: 32
Detective actuator	Indoor unit	main PCB	When power is on and there is some below case. 1. When model information of EEPROM is incorrect. 2. When the access to EEPROM failed.
Forecast of cause			External cause
			Defective connection of electric components
			Main PCB failure

Check point 1. Reset power supply and operate

Does error indication show again?

→ If no, go to "Check point 1-2".



Check point 2. Check Indoor unit electric components

- Check all connectors. (loose connector or incorrect wiring)
- Check any shortage or corrosion on PCB.



Check point 3. Replace main PCB

Change main PCB.



End

Check point 1-2. Check external cause such as noise

- Check if the ground connection is proper.
- Check if there is any equipment that causes harmonic wave near the power cable (Neon light bulb or any electronic equipment which causes harmonic wave).



End

NOTE: EEPROM

EEPROM (Electrically Erasable and Programmable Read Only Memory) is a non-volatile memory which keeps memorized information even if the power is turned off. It can change the contents electronically. To change the contents, it uses higher voltage than normal, and it cannot change a partial contents. (Rewriting shall be done upon erasing the all contents.) There is a limit in a number of rewriting.

2-6. E: 35. MANUAL AUTO button error (Indoor unit)

Indicator	Indoor unit	Operation indicator	3 time flash
		Timer indicator	5 time flash
		Economy indicator	Continuous flash
		Error code	E: 35
Detective actuator	Indoor unit controller PCB		When the MANUAL AUTO button becomes on for consecutive 30 or more seconds.
	Indicator PCB		
	Manual auto switch		
Forecast of cause			MANUAL AUTO button failure
			Controller PCB and indicator PCB failure

Check point 1. Check the MANUAL AUTO button

- Check if MANUAL AUTO button is kept pressed.
- Check On/Off switching operation by using a meter.



If MANUAL AUTO button is disabled (on/off switching), replace it.



Check point 2. Replace main PCB and indicator PCB

If Check Point 1 does not improve the symptom, change main PCB and indicator PCB.



End

2-7. E: 41. Room temperature sensor error (Indoor unit)

Indicator	Indoor unit	Operation indicator	4 time flash
		Timer indicator	1 time flash
		Economy indicator	Continuous flash
		Error code	E: 41
Detective actuator	Indoor unit main PCB	Room temperature thermistor is open or short is detected always.	
	Room temperature thermistor		
Forecast of cause		Connector failure	
		Thermistor failure	
		Main PCB failure	

Check point 1. Check connection of connector

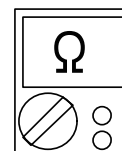
- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open

-> Reset power when reinstalling due to removed connector or incorrect wiring.



Check point 2. Remove connector and check thermistor resistance value

- For the room thermistor resistance value, refer to "[Thermistor resistance values](#)" on page 03-40.
- If thermistor is either open or shorted, replace it and reset the power.



Check point 3. Check voltage of main PCB

Make sure circuit diagram of each indoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "[Wiring diagrams](#)" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-14.
If the voltage does not appear, replace main PCB.



End

2-8. E: 42. Indoor unit heat exchanger sensor error (Indoor unit)

Indicator	Indoor unit	Operation indicator	4 time flash
		Timer indicator	2 time flash
		Economy indicator	Continuous flash
		Error code	E: 42
Detective actuator	Indoor unit main PCB	When heat exchanger temperature thermistor open or short circuit is detected.	
	Heat exchanger temperature thermistor		
Forecast of cause		Connector connection failure	
		Thermistor failure	
		Main PCB failure	

Check point 1. Check connection of connector

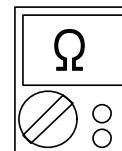
- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open

-> Reset power when reinstalling due to removed connector or incorrect wiring.



Check point 2. Remove connector and check thermistor resistance value

- For the room thermistor resistance value, refer to "[Thermistor resistance values](#)" on page 03-40.
- If thermistor is either open or shorted, replace it and reset the power.



Check point 3. Check voltage of main PCB

Make sure circuit diagram of each indoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "[Wiring diagrams](#)" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-14.
If the voltage does not appear, replace main PCB.



End

2-9. E: 51. Indoor unit fan motor error (Indoor unit)

Indicator	Indoor unit	Operation indicator	5 time flash
		Timer indicator	1 time flash
		Economy indicator	Continuous flash
		Error code	E: 51
Detective actuator	Indoor unit	main PCB	When the condition that actual frequency of indoor fan is below 1/3 of target frequency is continued more than 56 seconds.
		Fan motor	
Forecast of cause			Fan rotation failure
			Fan motor winding open
			Motor protection by surrounding temperature rise
			Control PCB failure
			Indoor unit fan motor failure

Check point 1. Check rotation of fan

Rotate the fan by hand when operation is off. (Check if fan is caught, dropped off or locked motor)
→ If fan or bearing is abnormal, replace it.



Check point 2. Check ambient temp. around motor

Check excessively high temperature around the motor. (If there is any surrounding equipment that causes heat)
→ Upon the temperature coming down, restart operation.



Check point 3. Check indoor unit fan motor

Check Indoor unit fan motor. (Refer to indoor unit fan motor in ["Service parts information"](#) on page 03-34.)
→ If Indoor unit fan motor is abnormal, replace Indoor unit fan motor.



Check point 4. Replace main PCB

If Check Point 1 to 3 do not improve the symptom, replace main PCB.



End

2-10. E: 62. Outdoor unit main PCB error (Outdoor unit)

Indicator	Indoor unit	Operation indicator	6 time flash
		Timer indicator	2 time flash
		Economy indicator	Continuous flash
		Error code	E: 62
Detective actuator	Outdoor unit	Main PCB	Access to EEPROM failed due to some cause after outdoor unit started.
Forecast of cause			External cause (Noise, temporary open, voltage drop)
			Main PCB failure

Check point 1. Reset power supply and operate

Does error indication show again?

If no, go to "Check point 1-2".



Check point 2. Replace main PCB

Change main PCB.



End

Check point 1-2. Check external cause

- Check if temporary voltage drop was not generated.
- Check if momentary open was not generated.
- Check if ground is connection correctly or there are no related cables near the power line.



End

2-11. E: 64. PFC circuit error (Outdoor unit)

Indicator	Indoor unit	Operation indicator	6 time flash
		Timer indicator	4 time flash
		Economy indicator	Continuous flash
		Error code	E: 64
Detective actuator	Outdoor unit	Main PCB	<ul style="list-style-type: none"> When inverter input DC voltage is higher than 415 V for over 3 seconds, the compressor stops. If the same operation is repeated 5 times, the compressor stops permanently.
Forecast of cause			External cause
			Connector connection failure
			Main PCB failure

Check point 1. Check external cause at indoor and outdoor (Voltage drop or Noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
Check the complete insulation of grounding.



Check point 2. Check connection of Connector

- Check if connector is removed.
- Check erroneous connection.
- Check if cable is open.

→ Upon correcting the removed connector or mis-wiring, reset the power.



Check point 3. Replace main PCB

If check point 1 to 2 do not improve the symptom, change main PCB.



End

2-12. E: 71. Discharge thermistor error (Outdoor unit)

Indicator	Indoor unit	Operation indicator	7 time flash
		Timer indicator	1 time flash
		Economy indicator	Continuous flash
		Error code	E: 71
Detective actuator	Outdoor unit main PCB	When discharge pipe temperature thermistor open or short circuit is detected at power on or while running the compressor	
	Discharge pipe temperature thermistor		
Forecast of cause		Connector failure	
		Thermistor failure	
		Main PCB failure	

Check point 1. Check connection of connector

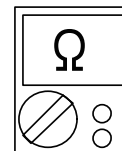
- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open

→ Reset power when reinstalling due to removed connector or incorrect wiring.



Check point 2. Remove connector and check thermistor resistance value

- For the discharge temperature thermistor resistance value, refer to "[Thermistor resistance values](#)" on page 03-40.
- If thermistor is either open or shorted, replace it and reset the power.



Check point 3. Check voltage of main PCB

Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "[Wiring diagrams](#)" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-14.
If the voltage does not appear, replace main PCB.



End

2-13. E: 73. Outdoor unit heat exchanger thermistor error (Outdoor unit)

Indicator	Indoor unit	Operation indicator	7 time flash
		Timer indicator	3 time flash
		Economy indicator	Continuous flash
		Error code	E: 73
Detective actuator	Outdoor unit main PCB		When heat exchanger temperature thermistor open or short circuit is detected at power on or while running the compressor
	Heat exchanger temperature thermistor		
Forecast of cause			Connector failure
			Thermistor failure
			Main PCB failure

Check point 1. Check connection of connector

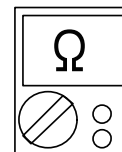
- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open

→ Reset power when reinstalling due to removed connector or incorrect wiring.



Check point 2. Remove connector and check thermistor resistance value

- For the outdoor unit heat exchanger thermistor resistance value, refer to "[Thermistor resistance values](#)" on page 03-40.
- If thermistor is either open or shorted, replace it and reset the power.



Check point 3. Check voltage of main PCB

Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "[Wiring diagrams](#)" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-14.

If the voltage does not appear, replace main PCB.



End

2-14. E: 74. Outdoor temperature thermistor error (Outdoor unit)

Indicator	Indoor unit	Operation indicator	7 time flash
		Timer indicator	4 time flash
		Economy indicator	Continuous flash
		Error code	E: 74
Detective actuator	Outdoor unit main PCB	When outdoor temperature thermistor open or short circuit is detected at power on or while running the compressor	
	Outdoor temperature thermistor		
Forecast of cause		Connector failure	
		Thermistor failure	
		Main PCB failure	

Check point 1. Check connection of connector

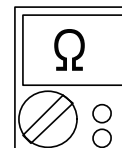
- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open

-> Reset power when reinstalling due to removed connector or incorrect wiring.



Check point 2. Remove connector and check thermistor resistance value

- For the outdoor temperature thermistor resistance value, refer to "[Thermistor resistance values](#)" on page 03-40.
- If thermistor is either open or shorted, replace it and reset the power.



Check point 3. Check voltage of main PCB

Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "[Wiring diagrams](#)" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-14.

If the voltage does not appear, replace main PCB.



End

2-15. E: 84. Current sensor error (Outdoor unit)

Indicator	Indoor unit	Operation indicator	8 time flash
		Timer indicator	4 time flash
		Economy indicator	Continuous flash
		Error code	E: 84
Detective actuator	Outdoor unit	main PCB	When input current sensor has detected 0 A, while inverter compressor is operating at higher than 56 rps, after 1 minute upon starting the compressor. (Except during the defrost operation)
Forecast of cause			Defective connection of electric components
			External cause
			Main PCB failure

Check point 1. Reset power supply and operate

Does error indication show again?

If no, go to "Check point 1-2".



Check point 2. Check connections of outdoor unit electrical components

- Check if the terminal connection is loose.
- Check if connector is removed.
- Check erroneous connection.
- Check if cable is open.

Upon correcting the removed connector or miswiring, reset the power.



Check point 3. Replace main PCB

If Check point 1, 2 do not improve the symptom, change main PCB.



End

Check point 1-2. Check external cause at Indoor and Outdoor (Voltage drop or Noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
Check the complete insulation of grounding.



End

2-16. E: 94. Trip detection (Outdoor unit)

Indicator	Indoor unit	Operation indicator	9 time flash
		Timer indicator	4 time flash
		Economy indicator	Continuous flash
		Error code	E: 94
Detective actuator	Outdoor unit	Main PCB	Protection stop by over-current generation after inverter compressor start processing completed generated consecutively 10 times. NOTE: The number of generations is reset when the compressor starts up.
		Compressor	
Forecast of cause			Outdoor unit fan operation defective, foreign matter on heat-exchanger, excessive rise of ambient temperature
			Main PCB failure
			Inverter compressor failure (lock, winding short)

Check point 1. Check the outdoor unit fan operation, heat-exchanger, ambient temperature

- No obstructions in air passages?
- Heat exchange fins clogged
- Outdoor unit fan motor check
- Ambient temperature not raised by the effect of other heat sources?
- Discharged air not sucked in?



Check point 2. Replace main PCB

If Check point 1 do not improve the symptom, change main PCB.



Check point 3. Replace compressor

If Check point 2 do not improve the symptom, change compressor.



End

2-17. E: 95. Compressor motor control error (Outdoor unit)

Indicator	Indoor unit	Operation indicator	9 time flash
		Timer indicator	5 time flash
		Economy indicator	Continuous flash
		Error code	E: 95
Detective actuator	Outdoor unit	Main PCB	<div>1. When running the compressor, if the detected rotor location is out of phase with actual rotor location more than 90°, the compressor stops.</div> <div>2. After the compressor restarts, if the same operation is repeated within 40 seconds, the compressor stops again.</div> <div>3. If 1. and 2. repeats 5 times, the compressor stops permanently.</div>
		Compressor	
Forecast of cause			Defective connection of electric components
			Main PCB failure
			Compressor failure

Check point 1. Check Noise from Compressor

Turn on Power and check operation noise.
→ If an abnormal noise show, replace compressor.



Check point 2. Check connection of around the compressor components

For compressor terminal, main PCB

- Check if connector is removed.
- Check erroneous connection.
- Check if cable is open. (Refer to inverter compressor in ["Service parts information"](#) on page 03-34.)

→ Upon correcting the removed connector or mis-wiring, reset the power.



Check point 3. Replace main PCB

If Check point 1, 2 do not improve the symptom, change main PCB.



Check point 4. Replace compressor

If Check point 3 do not improve the symptom, change compressor.



End

2-18. E: 97. Outdoor unit fan motor error (Outdoor unit)

Indicator	Indoor unit	Operation indicator	9 time flash
		Timer indicator	7 time flash
		Economy indicator	Continuous flash
		Error code	E: 97
Detective actuator	Outdoor unit	Main PCB	<div>1. When outdoor fan rotation speed is less than 100 rpm in 20 seconds after fan motor starts, fan motor stops.</div> <div>2. After fan motor restarts, if the same operation within 60 seconds is repeated 3 times in a row, compressor and fan motor stops.</div> <div>3. If 1. and 2. repeats 5 times in a row, compressor and fan motor stops permanently.</div>
		Fan motor	
Forecast of cause			Fan rotation failure
			Motor protection by surrounding temperature rise
			Main PCB failure
			Outdoor unit fan motor

Check point 1. Check rotation of fan

Rotate the fan by hand when operation is off. (Check if fan is caught, dropped off or locked motor)
→ If fan or bearing is abnormal, replace it.



Check point 2. Check ambient temp. around motor

Check excessively high temperature around the motor. (If there is any surrounding equipment that causes heat)
Upon the temperature coming down, restart operation.



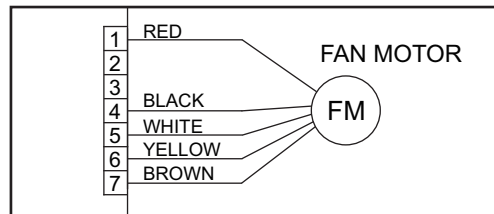
Check point 3. Check outdoor unit fan motor

Check outdoor unit fan motor. (Refer to outdoor unit fan motor in "[Service parts information](#)" on page 03-34.)
→ If outdoor unit fan motor is abnormal, replace outdoor unit fan motor and main PCB.



Check point 4. Check output voltage of main PCB

Check outdoor unit circuit diagram and the voltage. (Measure at main PCB side connector)



NOTE: For details of wiring diagram, refer to "[Wiring diagrams](#)" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-14.

Read wire	DC voltage
Red—Black	280 V \pm 10%
White—Black	15 \pm 1.5 V

-> If the voltage is not correct, replace Main PCB.



End

2-19. E: 99. 4-way valve error (Outdoor unit)

Indicator	Indoor unit	Operation indicator	9 time flash
		Timer indicator	9 time flash
		Economy indicator	Continuous flash
		Error code	E: 99
Detective actuator	Indoor unit	main PCB	When the indoor heat exchanger temperature is compared with the room temperature, and either following condition is detected continuously two times, the compressor stops. Indoor heat exchanger temp. - Room temp. > 20 °F (10 °C) (Cooling or Dry operation) Indoor heat exchanger temp. - Room temp. < -20 °F (-10 °C) (Heating operation) If the same operation is repeated 5 times, the compressor stops permanently.
	Heat exchanger temperature thermistor		
	Room temperature thermistor		
	4-way valve		
Forecast of cause			Connector connection failure
			Thermistor failure
			Coil failure
			4-way valve failure
			Main PCB failure

Check point 1. Check connection of connector

- Check if connector is removed.
- Check erroneous connection.
- Check if thermistor cable is open.

→ Upon correcting the removed connector or mis-wiring, reset the power.



Check point 2. Check each thermistor

- Isn't it fallen off the holder?
- Is there a cable pinched?

Check characteristics of room thermistor and indoor unit heat exchanger thermistor.

For the thermistor resistance value, refer to "[Thermistor resistance values](#)" on page 03-40.

→ If defective, replace the thermistor.



Check point 3. Check the solenoid coil and 4-way valve

- **Solenoid coil**
Remove CN501 from PCB and check the resistance value of coil. Resistance value is 1.22 kΩ — 1.49 kΩ (at 68 °F (20 °C)).
→ If it is open or abnormal resistance value, replace solenoid coil.
- **4-way valve**
Check each piping temperature, and the location of the valve by the temperature difference.
If the value location is not proper, replace 4-way valve.



Check point 4. Check the voltage of 4-way valve

Check the voltage CN501 of Main PCB.

→ Check if AC 187 V (AC 208 V -10%) to AC 253 V (AC 230 V +10%) appears at CN501 of Main PCB.

- **Heating operation**
→ If it is not voltage, Replace Main PCB.
- **Cooling operation**
→ If it is voltage, Replace Main PCB.



Check point 5. Replace main PCB

If Check Point 1 to 4 do not improve the symptom, replace main PCB.



End

2-20. E: A1. Discharge temperature error (Outdoor unit)

Indicator	Indoor unit	Operation indicator	10 time flash
		Timer indicator	1 time flash
		Economy indicator	Continuous flash
		Error code	E: A1
Detective actuator	Outdoor unit main PCB	Protection stop by discharge temperature $\geq 230^{\circ}\text{F}$ (110°C) during compressor operation generated 2 times within 24 hours.	
	Discharge temperature thermistor		
Forecast of cause		3-way valve not opened	
		EEV defective, strainer clogged	
		Outdoor unit operation failure, foreign matter on heat exchanger	
		Discharge temperature thermistor failure	
		Insufficient refrigerant	
		Main PCB failure	

Check point 1. Check if 3-way valve is open

If the 3-way valve is closed, open the 3-way valve and check operation.

NOTE: For cooling operation, check gas side of the 3-way valve.
For heating operation, check liquid side of the 3-way valve.



Check point 2. Check the electronic expansion valve (EEV) and strainer

- Check if EEV open.
Refer to outdoor unit Electronic Expansion Valve (EEV) in "[Service parts information](#)" on page 03-34.
- Check the strainer clogging.



Check point 3. Check the outdoor unit fan and heat exchanger

- Check for foreign object at heat exchanger
- Check if fan can be rotated by hand.
- Check the motor. (Refer to outdoor unit fan motor in "[Service parts information](#)" on page 03-34.)



Check point 4. Check the discharge thermistor

The discharge temperature thermistor characteristics check. (Check by disconnecting thermistor from PCB.)

NOTE: For the characteristics of the thermistor, refer to "[Thermistor resistance values](#)" on page 03-40.



Check point 5. Check the refrigerant amount

Check the refrigerant leakage.



Check point 6. Replace main PCB

If check point 1 to 5 do not improve the symptom, replace the main PCB.



End

3. Troubleshooting without error code

3-1. Indoor unit—No power

Forecast of cause	Power supply failure
	External cause
	Electrical components defective

Check point 1. Check installation condition

- Isn't the breaker down?
- Check loose or removed connection cable.

-> If abnormal condition is found, correct it by referring to the installation manual or the "DESIGN & TECHNICAL MANUAL".



Check point 2. Check external cause at indoor and outdoor (voltage drop or noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
Check the complete insulation of grounding.



Check point 3. Check electrical components

Check the voltage of power supply.

Check if AC 187 to 253 V appears at outdoor unit terminal L—N.

-> If no, go to "Check point 1" and "Check point 2".



- Check fuse in filter PCB.
If fuse is open, check if the wiring between terminal and filter PCB is loose, and replace fuse.
- Check varistor in filter PCB.
If varistor is defective, there is a possibility of an abnormal power supply.
Check the correct power supply and replace varistor.
Upon checking the normal power supply, replace varistor.



End

3-2. Outdoor unit—No power

Forecast of cause	Power supply failure
	External cause
	Electrical components defective

Check point 1. Check installation condition

- Isn't the breaker down?
- Check loose or removed connection cable.

→ If abnormal condition is found, correct it by referring to the installation manual or the "DESIGN & TECHNICAL MANUAL".



Check point 2. Check external cause at indoor and outdoor (voltage drop or noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
Check the complete insulation of grounding.



Check point 3. Check electrical components

Check the voltage of power supply.

Check if AC 187 to 253 V appears at outdoor unit terminal L1 - L2

→ If no, go to "[Check point 1](#)" and "[Check point 2](#)".



- Check fuse in main PCB.
If fuse is open, check if the wiring between terminal and main PCB is loose, and replace fuse.
- Check varistor in main PCB.
If varistor is defective, there is a possibility of an abnormal power supply. Check the correct power supply and replace varistor.
→ Upon checking the normal power supply, replace varistor.



Check point 4. Replace main PCB

If check point 1 to 3 do not improve the symptom, change main PCB.



End

3-3. No operation (Power is on)

Forecast of cause	Setting/ Connection failure
	External cause
	Electrical components defective

Check point 1. Check indoor and outdoor installation condition

- Indoor unit:
 - Check incorrect wiring between indoor unit and remote controller.
 - Check if there is an open cable connection.
 - Are these indoor unit, outdoor unit, and remote controller suitable model numbers to connect?
- > If there is some abnormal condition, correct it by referring to the installation manual and "DESIGN & TECHNICAL MANUAL".



Turn off the power and check correct followings.

- Is there loose or removed communication line of indoor unit and outdoor unit?



Check point 2. Check external cause at indoor and outdoor (Voltage drop or Noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
Check the complete insulation of grounding.



Check point 3. Check wired remote controller and controller PCB

Check voltage at CN305 (terminal 1—3) of UTY-XCBXZ1(Communication kit).
(Power supply to remote controller)

- If it is DC 13 V, remote controller is failure. (The controller PCB is normal)
-> Replace remote controller.
- If it is DC 0 V, controller PCB is failure. (Check the remote controller once again)
-> Replace controller PCB.



Check point 4. Replace main PCB

If check point 1 to 3 do not improve the symptom, change main PCB.



End

3-4. No cooling/No heating

Forecast of cause	Indoor unit error
	Outdoor unit error
	Effect by surrounding environment
	Connection pipe/Connection wire failure
	Refrigeration cycle failure

Check point 1. Check Indoor unit

- Does Indoor unit fan run in the HIGH mode?
- Is air filter dirty?
- Is heat exchanger clogged?
- Check if energy save function is operated.



Check point 2. Check outdoor unit operation

- Check if outdoor unit is operating.
- Check any objects that obstruct the air flow route.
- Check if heat exchanger is clogged.
- Is the valve open?



Check point 3. Check site condition

- Is capacity of Indoor unit fitted to the room size?
- Any windows open or direct sunlight?



Check point 4. Check Indoor/ Outdoor installation condition

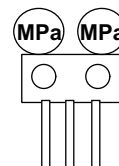
- Check connection pipe (specified pipe length and pipe diameter?)
- Check any loose or removed communication line.

→ If there is an abnormal condition, correct it by referring to the installation manual or the "DESIGN & TECHNICAL MANUAL".



Check point 5. Check Refrigeration cycle

- Check if strainer is clogged (Refer to the figure below).
- Measure gas pressure, and if there is a leakage, correct it.
- Check the electronic expansion valve.
Refer to outdoor unit Electronic Expansion Valve (EEV) in "[Service parts information](#)" on page 03-34.
- Check compressor.
Refer to compressor in "[Service parts information](#)" on page 03-34.
Refer to inverter compressor in "[Service parts information](#)" on page 03-34.



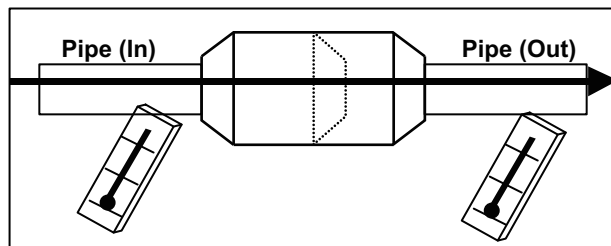
NOTE: When recharging the refrigerant, make sure to perform vacuuming, and recharge the specified amount.



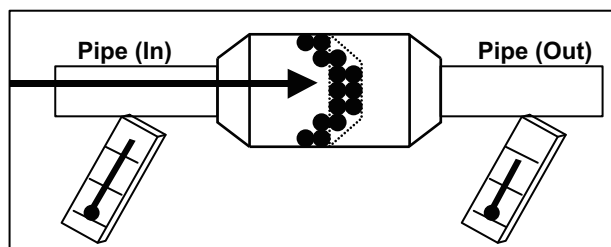
End

NOTES:

- Strainer normally does not have temperature difference between inlet and outlet as shown below.



- If there is a difference like shown below, there is a possibility of inside clogged. In this case, replace the strainer.



3-5. Abnormal noise

Forecast of cause	Abnormal installation (indoor unit/outdoor unit)
	Fan failure (indoor unit/outdoor unit)
	Compressor failure (outdoor)

Diagnosis method when abnormal noise is occurred

Abnormal noise is coming from Indoor unit.
(Check and correct followings)



- Is main unit installed in stable condition?
- Is the installation of air suction grille and front panel normal?

↓

- Is fan broken or deformed?
- Is the screw of fan loose?
- Is there any object which obstruct the fan rotation?

↓

End

Abnormal noise is coming from Indoor unit.
(Check and correct followings)

↓

- Is main unit installed in stable condition?
- Is fan guard installed normally?

↓

- Is fan broken or deformed?
- Is the screw of fan loose?
- Is there any object which obstruct the fan rotation?

↓

Check if vibration noise by loose bolt or contact noise of piping is happening.

↓

Is compressor locked?

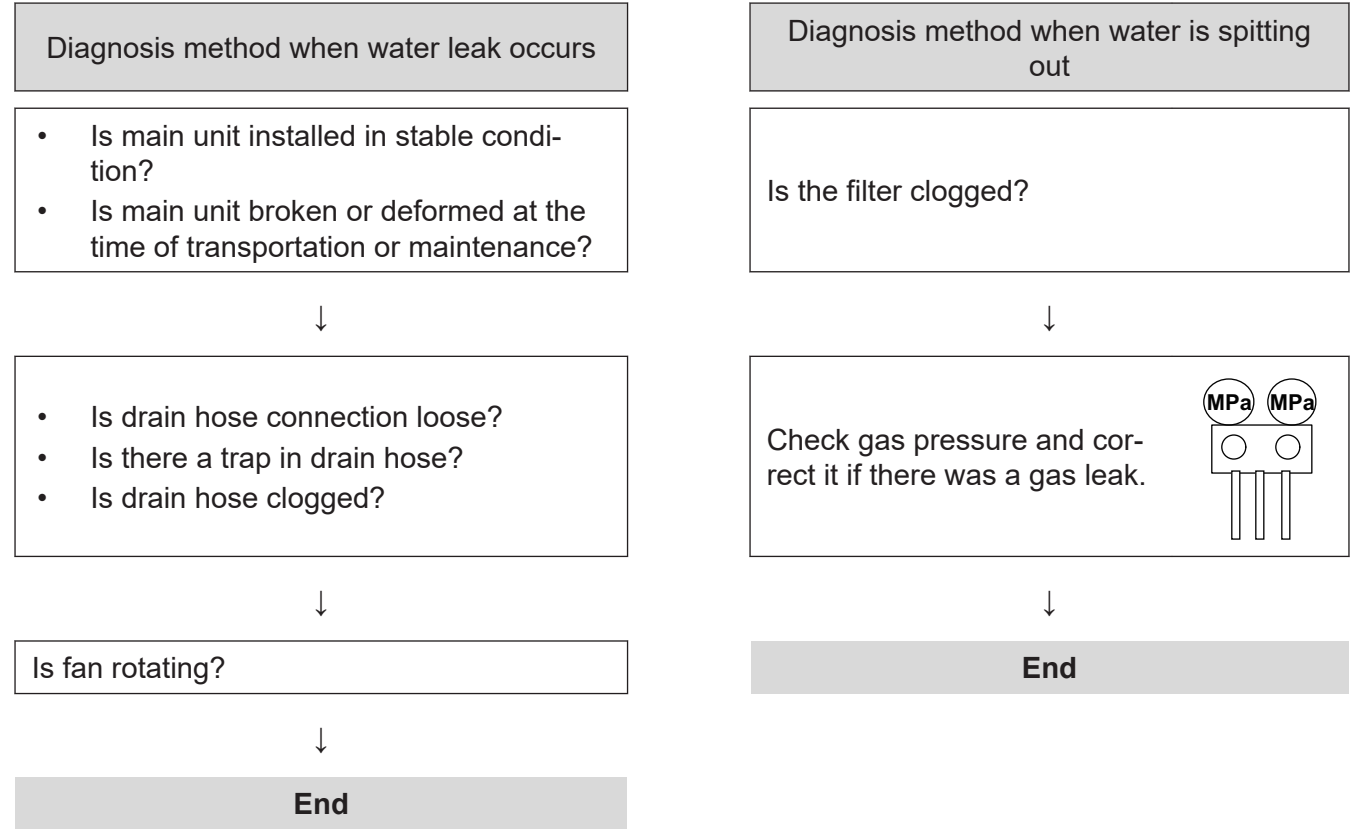
- Check Compressor
Refer to compressor and inverter compressor in "[Service parts information](#)" on page 03-34.

↓

End

3-6. Water leaking

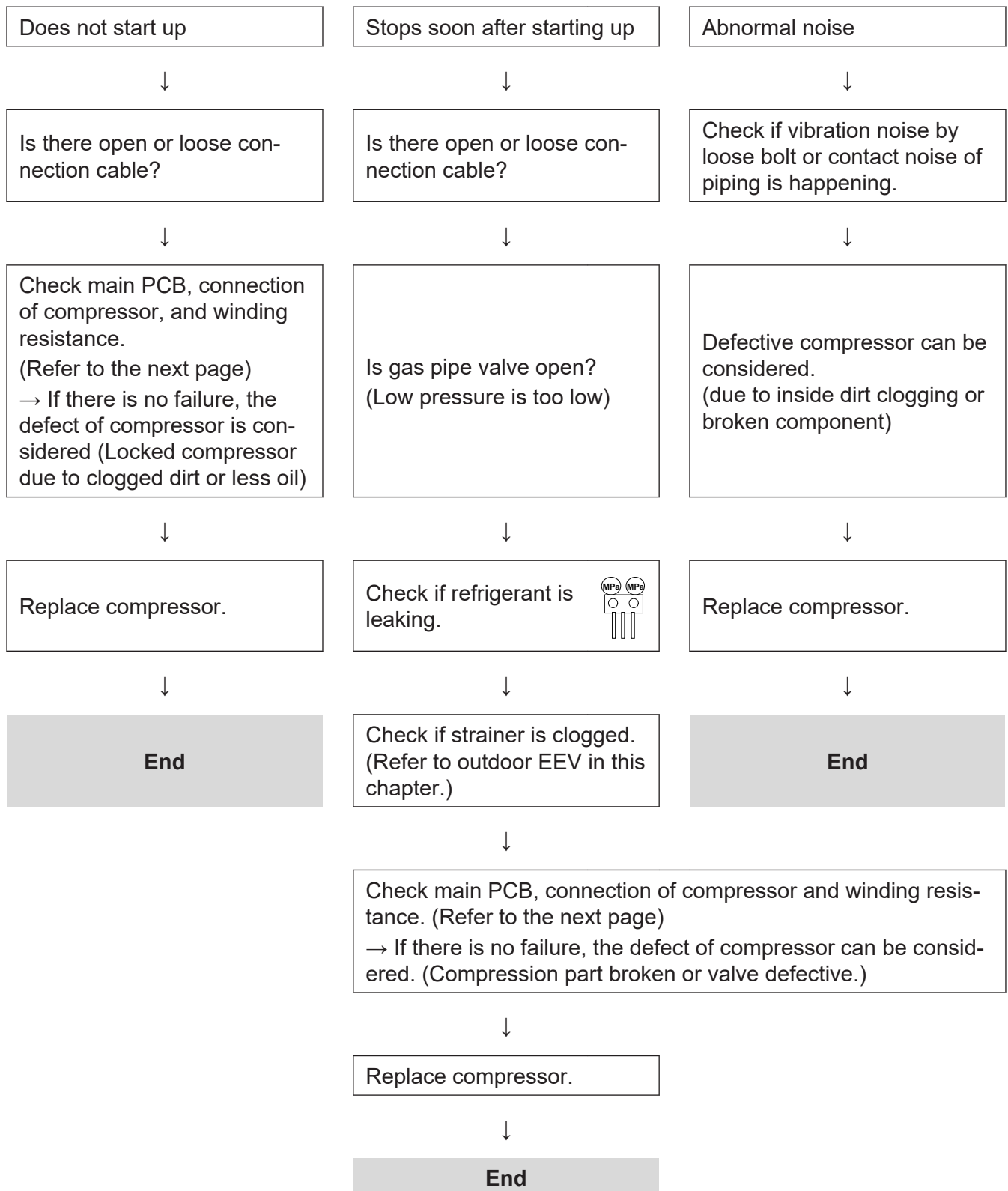
Forecast of cause	Erroneous installation
	Drain hose failure



4. Service parts information

4-1. Compressor

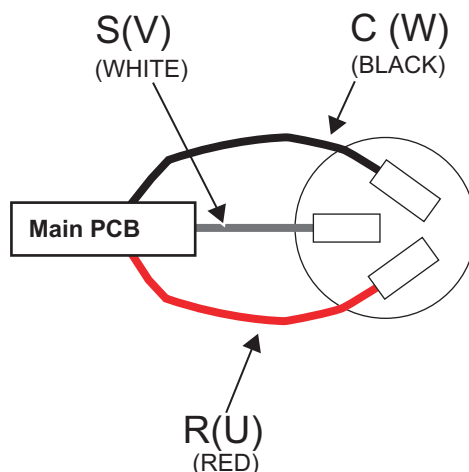
Diagnosis method of compressor (If outdoor unit LED displays error, refer to troubleshooting)



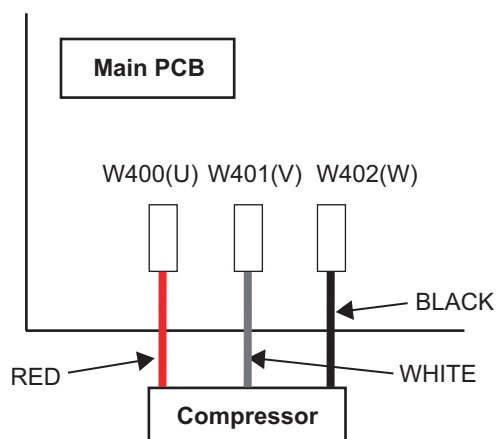
4-2. Inverter compressor

Check point 1. Check connection

- Check terminal connection of compressor (loose or incorrect wiring)



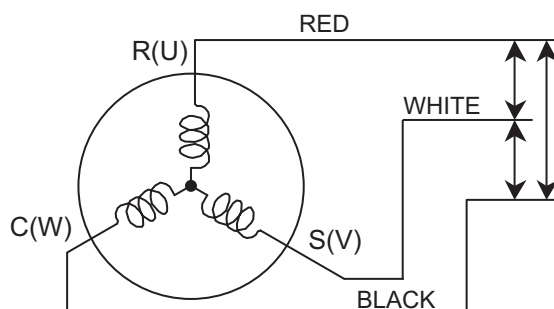
- Check terminal connection of main PCB (loose or incorrect wiring)



Check point 2. Check winding resistance

Check winding resistance of each terminal.

Resistance value: $1.975 \Omega \pm 7\%$ at 77°F (25°C)



→ If the resistance value is 0Ω or infinite, replace compressor.



Check point 3. Replace inverter PCB

If check point 1 to 2 do not improve the symptom, replace main PCB.

4-3. Outdoor unit Electronic Expansion Valve (EEV)

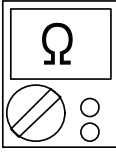
Check point 1. Check connections

Check connection of connector. (Loose connector or open cable)

NOTE: For details of wiring diagram, refer to "Wiring diagrams" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-14.

Check point 2. Check coil of EEV

Remove connector, check each winding resistance of coil.

Read wire	Resistance value
1 (Red)—2 (Blue)	$46 \Omega \pm 4 \Omega$ at 68°F (20°C) 
1 (Red)—3 (Orange)	
1 (Red)—4 (Yellow)	
1 (Red)—5 (White)	

→ If Resistance value is abnormal, replace EEV.

Check point 3. Check Voltage from main PCB

Remove connector and check voltage (DC 12 V)

→ If it does not appear, replace main PCB.



Check point 4. Check noise at start up

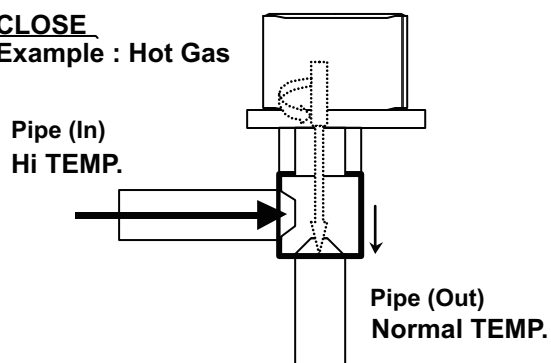
Turn on the power and check the operation noise.

→ If an abnormal noise does not show, replace main PCB.

Check point 5. Check Opening and Closing Operation of Valve

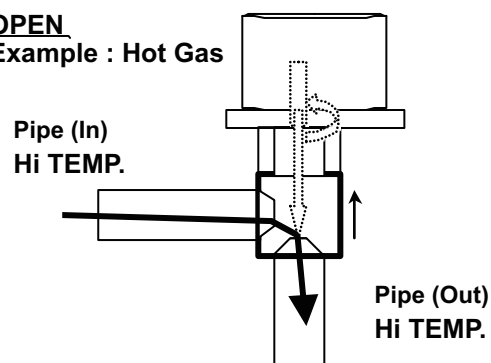
When valve is closed, it has a temp. difference between inlet and outlet

CLOSE
Example : Hot Gas



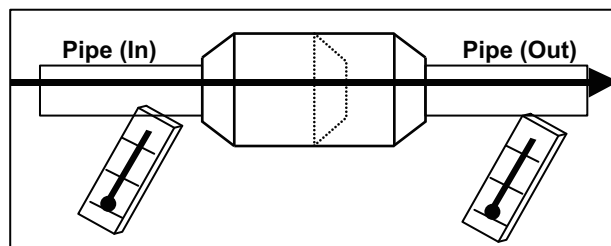
If it is open, it has no temp. difference between inlet and outlet

OPEN
Example : Hot Gas

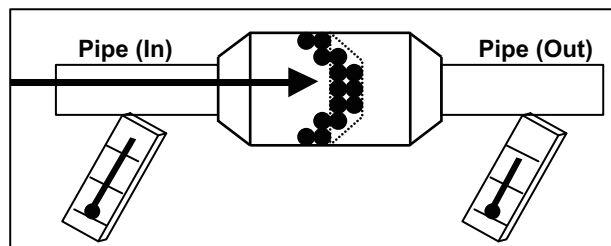


Check point 6. Check strainer

- Strainer normally does not have temperature difference between inlet and outlet as shown below.



- If there is a difference like shown below, there is a possibility of inside clogged. In this case, replace the strainer.



4-4. Indoor unit fan motor

Check point 1. Check rotation of fan

Rotate the fan by hand when operation is off.
(Check if fan is caught, dropped off or locked motor)
→ If fan or bearing is abnormal, replace it.

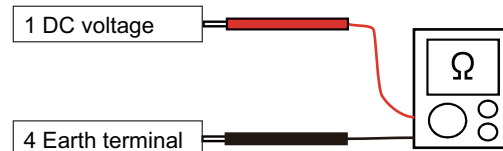
Check point 2. Check resistance of indoor fan motor

Refer to below. Circuit-test “Vm” and “GND” terminal

NOTE: Vm: DC voltage, GND: Earth terminal

→ If they are short-circuited (below 300 kΩ), replace indoor fan motor and controller PCB.

Pin number (wire color)	Terminal function (symbol)
1 (Red)	DC voltage (Vm)
2	No function
3	No function
4 (Black)	Earth terminal (GND)
5 (White)	Control voltage (Vcc)
6 (Yellow)	Speed command (Vsp)
7 (Brown))	Feed back (FG)



4-5. Outdoor unit fan motor

Check point 1. Check rotation of fan

Rotate the fan by hand when operation is off.
(Check if fan is caught, dropped off or locked motor)
→ If fan or bearing is abnormal, replace it.

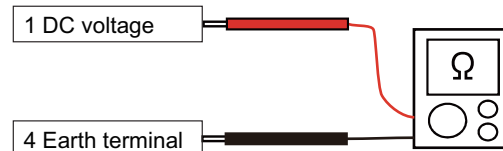
Check point 2. Check resistance of outdoor fan motor

Refer to below. Circuit-test “Vm” and “GND” terminal

NOTE: Vm: DC voltage, GND: Earth terminal

→ If they are short-circuited (below 300 kΩ), replace outdoor fan motor and controller PCB.

Pin number (wire color)	Terminal function (symbol)
1 (Red)	DC voltage (Vm)
2	No function
3	No function
4 (Black)	Earth terminal (GND)
5 (White)	Control voltage (Vcc)
6 (Yellow)	Speed command (Vsp)
7 (Brown))	Feed back (FG)



5. Thermistor resistance values

5-1. Indoor unit

■ Room temperature thermistor

Temperature °F (°C)	Resistance (kΩ)	Voltage (V)
14.0 (-10.0)	58.25	0.73
23.0 (-5.0)	44.03	0.93
32.0 (0.0)	33.62	1.15
41.0 (5.0)	25.93	1.39
50.0 (10.0)	20.18	1.66
59.0 (15.0)	15.84	1.94
68.0 (20.0)	12.54	2.22
77.0 (25.0)	10.00	2.50
86.0 (30.0)	8.04	2.77
95.0 (35.0)	6.51	3.03
104.0 (40.0)	5.30	3.27
113.0 (45.0)	4.35	3.49

■ Heat exchanger temperature thermistor

Temperature °F (°C)	Resistance (kΩ)	Voltage (V)
-22.0 (-30.0)	1,131.91	0.21
-13.0 (-25.0)	804.52	0.29
-4.0 (-20.0)	579.59	0.40
5.0 (-15.0)	422.89	0.53
14.0 (-10.0)	312.27	0.69
23.0 (-5.0)	233.21	0.88
32.0 (0.0)	176.03	1.10
41.0 (5.0)	134.23	1.36
50.0 (10.0)	103.34	1.63
59.0 (15.0)	80.28	1.92
68.0 (20.0)	62.91	2.21
77.0 (25.0)	49.70	2.51
86.0 (30.0)	39.57	2.79
95.0 (35.0)	31.74	3.06
104.0 (40.0)	25.64	3.30
113.0 (45.0)	20.85	3.53
122.0 (50.0)	17.06	3.73
131.0 (55.0)	14.05	3.90
140.0 (60.0)	11.64	4.02
149.0 (65.0)	9.69	4.19

5-2. Outdoor unit

■ Discharge temperature thermistor

Temperature °F (°C)	Resistance (kΩ)	Voltage (V)
-22.0 (-30.0)	1,013.11	0.06
-12.0 (-25.0)	729.09	0.09
-4.0 (-20.0)	531.56	0.12
5.0 (-15.0)	392.31	0.16
14.0 (-10.0)	292.91	0.21
23.0 (-5.0)	221.09	0.28
32.0 (0.0)	168.60	0.36
41.0 (5.0)	129.84	0.46
50.0 (10.0)	100.91	0.57
59.0 (15.0)	79.12	0.71
68.0 (20.0)	62.55	0.86
77.0 (25.0)	49.84	1.03
86.0 (30.0)	40.01	1.23
95.0 (35.0)	32.35	1.43
104.0 (40.0)	26.34	1.65
113.0 (45.0)	21.58	1.88
122.0 (50.0)	17.79	2.11
131.0 (55.0)	14.75	2.34
140.0 (60.0)	12.30	2.57
149.0 (65.0)	10.32	2.79
158.0 (70.0)	8.70	3.00
167.0 (75.0)	7.36	3.19
176.0 (80.0)	6.27	3.37
185.0 (85.0)	5.36	3.54
194.0 (90.0)	4.60	3.69
203.0 (95.0)	3.96	3.83
212.0 (100.0)	3.43	3.96
221.0 (105.0)	2.98	4.07
230.0 (110.0)	2.60	4.17
239.0 (115.0)	2.27	4.26
248.0 (120.0)	2.00	4.33

■ Heat exchanger temperature thermistor

Temperature °F (°C)	Resistance (kΩ)	Voltage (V)
-22.0 (-30.0)	95.58	0.24
-12.0 (-25.0)	68.90	0.32
-4.0 (-20.0)	50.31	0.43
5.0 (-15.0)	37.19	0.57
14.0 (-10.0)	27.81	0.73
23.0 (-5.0)	21.02	0.92
32.0 (0.0)	16.05	1.14
41.0 (5.0)	12.38	1.39
50.0 (10.0)	9.63	1.65
59.0 (15.0)	7.56	1.93
68.0 (20.0)	5.98	2.21
77.0 (25.0)	4.77	2.49
86.0 (30.0)	3.84	2.77
95.0 (35.0)	3.11	3.02
104.0 (40.0)	2.53	3.26
113.0 (45.0)	2.08	3.48
122.0 (50.0)	1.71	3.68
131.0 (55.0)	1.42	3.85
140.0 (60.0)	1.19	4.00
149.0 (65.0)	1.00	4.13
158.0 (70.0)	0.84	4.25
167.0 (75.0)	0.71	4.35
176.0 (80.0)	0.61	4.43

■ Outdoor temperature thermistor

Temperature °F (°C)	Resistance (kΩ)	Voltage (V)
-22.0 (-30.0)	224.33	0.73
-12.0 (-25.0)	159.71	0.97
-4.0 (-20.0)	115.24	1.25
5.0 (-15.0)	84.21	1.56
14.0 (-10.0)	62.28	1.90
23.0 (-5.0)	46.58	2.26
32.0 (0.0)	35.21	2.61
41.0 (5.0)	26.88	2.94
50.0 (10.0)	20.72	3.25
59.0 (15.0)	16.12	3.52
68.0 (20.0)	12.64	3.76
77.0 (25.0)	10.00	3.97
86.0 (30.0)	7.97	4.14
95.0 (35.0)	6.40	4.28
104.0 (40.0)	5.18	4.41
113.0 (45.0)	4.21	4.51
122.0 (50.0)	3.45	4.59
131.0 (55.0)	2.85	4.65

4. CONTROL AND FUNCTIONS

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4. CONTROL AND FUNCTIONS

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1. Compressor frequency control

1-1. Cooling operation

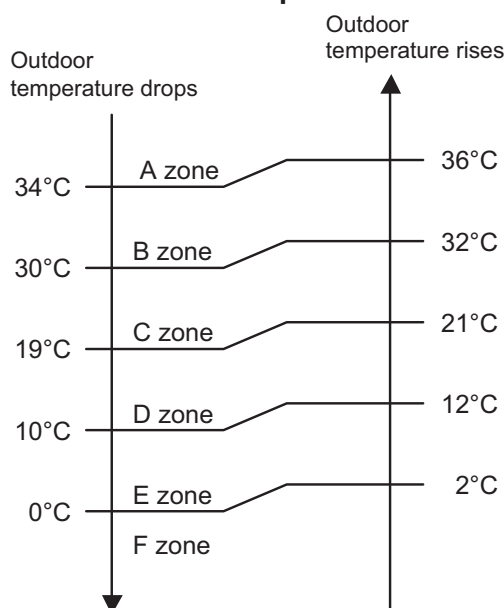
A sensor (room temperature thermistor) built in the indoor unit body will usually perceive difference or variation between a set temperature and present room temperature, and controls the operation frequency of the compressor.

- If the room temperature is 6.0 °C higher than a set temperature, the compressor operation frequency will attain to maximum performance.
- If the room temperature is 1.0 °C lower than a set temperature, the compressor will be stopped.
- When the room temperature is within the range of +6.0°C to -1.0°C of the setting temperature, the compressor frequency is controlled within the range shown in the table below. However, the maximum frequency is limited in the range shown in the figure below based on the indoor fan mode and the outdoor temperature.

• Compressor frequency range

Model name	Minimum frequency	Maximum frequency
ASUG09LMAS	12 rps	67 rps
ASUG12LMAS	12 rps	89 rps

• Limit of maximum speed based on outdoor temperature



Unit: rps

Model name	Outdoor temperature zone	Indoor unit fan mode			
		HIGH	MED	LOW	QUIET
ASUG09LMAS	A zone	67	47	36	26
	B zone	67	47	36	26
	C zone	67	47	36	26
	D zone	54	42	34	26
	E zone	54	42	34	26
	F zone	54	42	34	26
ASUG12LMAS	A zone	89	54	38	26
	B zone	89	54	38	26
	C zone	89	54	38	26
	D zone	62	44	38	26
	E zone	62	44	38	26
	F zone	62	44	38	26

1-2. Heating operation

A sensor (room temperature thermistor) built in indoor unit body will usually perceive difference or variation between setting temperature and present room temperature, and controls operation frequency of compressor.

- If the room temperature is 6.0 °C lower than a set temperature, the compressor operation frequency will attain to maximum performance.
- If the room temperature is 1.0 °C higher than a set temperature, the compressor will be stopped.
- When the room temperature is within the range of +1.0°C to -6.0°C of the setting temperature, the compressor frequency is controlled within the range shown below.

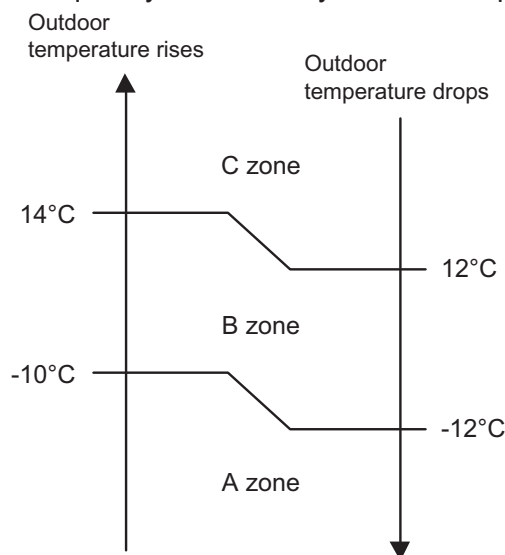
- **Compressor frequency range**

Unit: rps

Model name	Minimum frequency	Maximum frequency
ASUG09LMAS ASUG12LMAS	12	110

- **Limit of maximum speed based on outdoor temperature**

In heating operation, maximum frequency is defined by outdoor temperature and fan mode.



Unit: rps

Model name	Outdoor temperature zone	Indoor unit fan mode			
		HIGH	MED	LOW	QUIET
ASUG09LMAS ASUG12LMAS	A zone	110	89	77	67
	B zone	110	89	77	67
	C zone	110	89	77	36

1-3. Dry operation

The compressor rotation frequency shall change according to the temperature, set temperature, and room temperature variation which the room temperature sensor of the indoor unit has detected as shown in the table below.

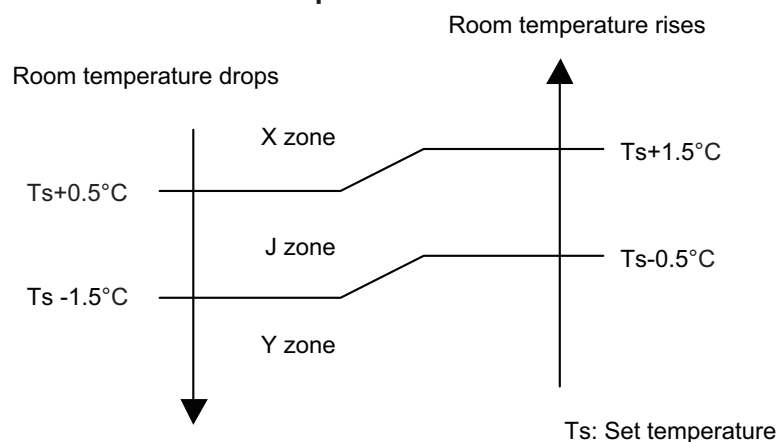
Zone is defined by set temperature and room temperature.

- Compressor frequency range

Unit: rps

Model name	Outdoor temperature zone	Operating frequency
ASUG09LMAS ASUG12LMAS	X zone	22
	J zone	16
	Y zone	0

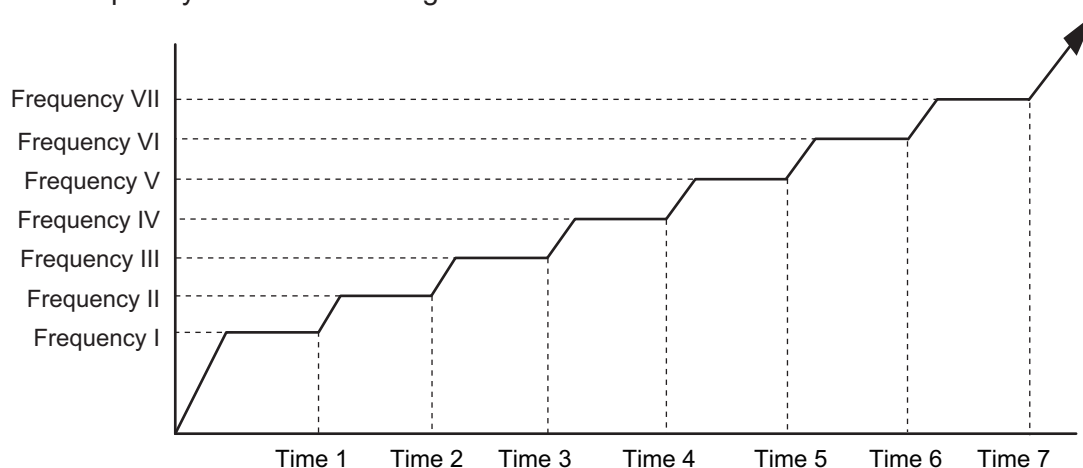
- Compressor control based on room temperature



1-4. Compressor frequency at normal start-up

Models: AOUG09LMAS1 and AOUG12LMAS1

Compressor frequency soon after starting is controlled as below.

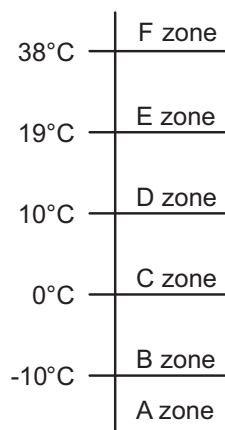


Frequency (rps)	I	II	III	IV	V	VI	VII
	45	56	68	77	84	93	103
Time (sec)	1	2	3	4	5	6	7
	60	140	170	220	280	360	430

1-5. Compressor frequency limitation by outdoor temperature

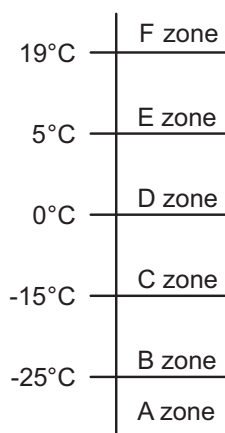
The minimum compressor frequency is limited by outdoor temperature as below.

- **Cooling/Dry mode**



Model name	Outdoor temperature zone	Limitation of compressor frequency
AOUG09LMAS1 AOUG12LMAS1	A zone	35 rps
	B zone	35 rps
	C zone	35 rps
	D zone	15 rps
	E zone	15 rps
	F zone	36 rps

- **Heating mode**



Model name	Outdoor temperature zone	Limitation of compressor frequency
AOUG09LMAS1 AOUG12LMAS1	A zone	37 rps
	B zone	37 rps
	C zone	36 rps
	D zone	15 rps
	E zone	15 rps
	F zone	1 rps

2. Auto changeover operation

When the air conditioner is set to AUTO mode by remote controller, operation starts in the optimum mode from among heating, cooling, dry and monitoring modes. During operation, the optimum mode is automatically switched in accordance with temperature changes. The temperature can be set between 18°C and 30°C in 1.0°C steps.

- When operation starts, indoor fan and outdoor fan are operated for around 1 minute. Room temperature and outdoor temperature are sensed, and the operation mode is selected in accordance with the table below.

Room temperature	Operation mode
$Tr > Ts + 2^{\circ}\text{C}$	Cooling
$Ts + 2^{\circ}\text{C} \geq Tr \geq Ts - 2^{\circ}\text{C}$	Middle zone
$Tr < Ts - 2^{\circ}\text{C}$	Heating

Tr: Room temperature

Ts: Setting temperature

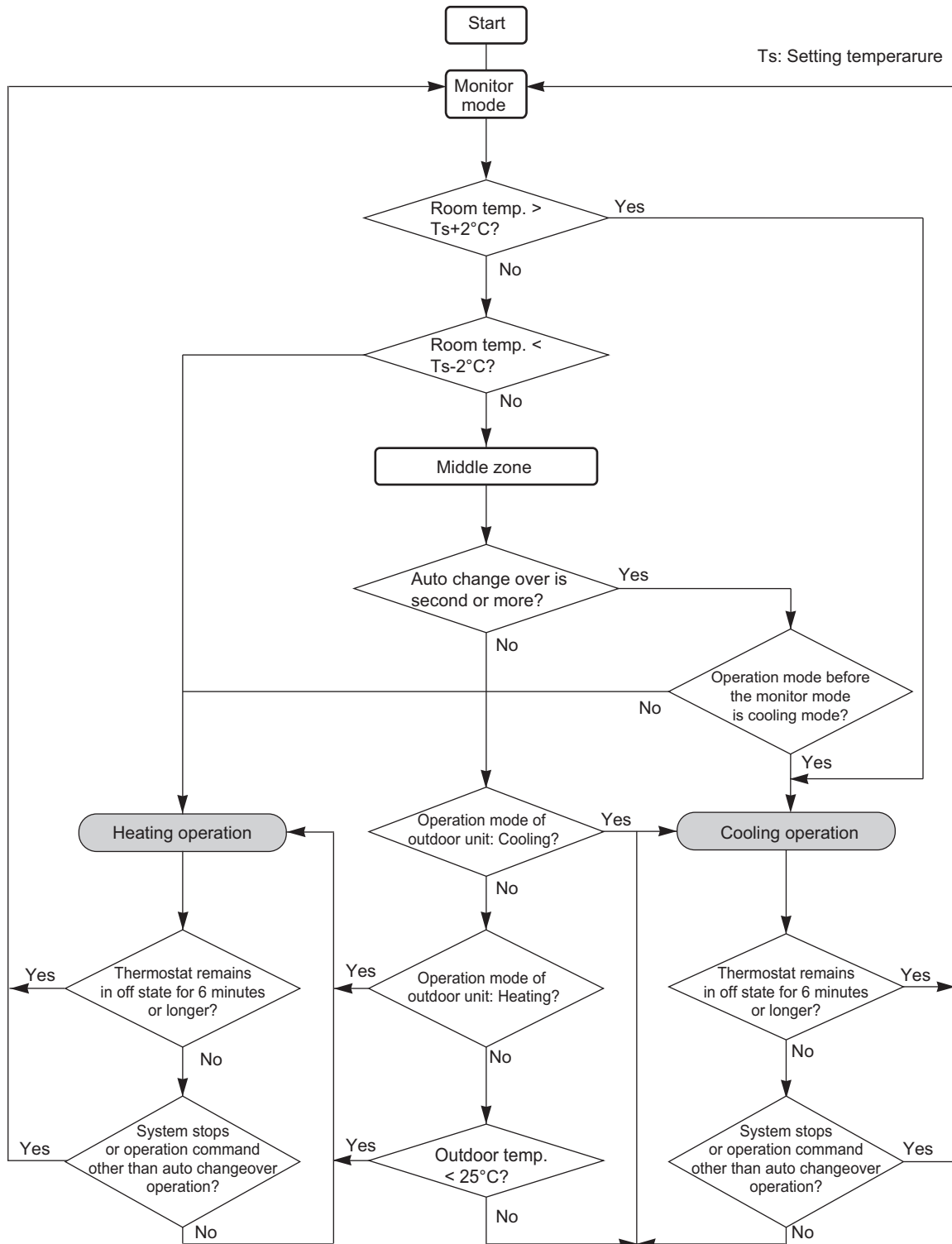
NOTE: When the operation mode is middle zone, indoor unit operation mode is selected as below.

- Same operation mode is selected as outdoor unit.
If outdoor unit is operating in cooling and heating mode, indoor unit will be operated by the same operation mode.
- Selected by outdoor temperature.
If outdoor unit is operating in other than cooling and heating mode, indoor unit will be operated according to the outdoor temperature as below.

Outdoor temp.	Operation mode
25°C or more	Cooling
Less than 25°C	Heating

- When the compressor was stopped for 6 consecutive minutes by temperature control function after the cooling or heating mode was selected as above, operation is switched to monitoring mode and the operation mode selection is done again.
- When the middle zone is selected on the predetermining of the operation mode, the operation mode before the changing to the monitoring mode is selected.

Operation flow chart

CONTROL AND
FUNCTIONSCONTROL AND
FUNCTIONS

3. Fan control

Tr: Room temperature

Ts: Setting temperature

3-1. Indoor fan control

■ Fan speed

Indoor fan speed is defined as below.

Operation mode	Fan mode	Speed (rpm)
		ASUG09LMAS ASUG12LMAS
Heating	POWERFUL	1,290
	HIGH	1,220
	MED+	1,140
	MED	1,060
	LOW	900
	QUIET	630
	Cool air prevention	550
	S-LOW	470
Cooling/Fan	POWERFUL	1,290
	HIGH	1,220
	MED	1,000
	LOW	810
	QUIET	550
	Soft quiet	490 ^{*1}
	S-LOW	470 ^{*2}
Dry		X zone: 550 J zone: 550

*1: Fan mode only

*2: Cooling mode only

■ Fan operation

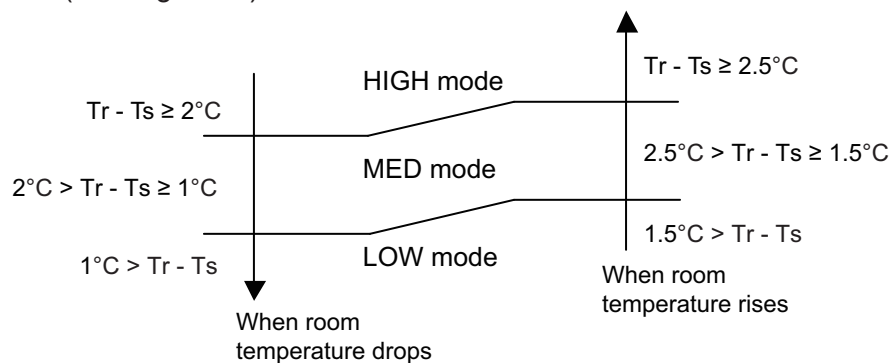
Airflow can be switched in 5 steps such as AUTO, QUIET, LOW, MED, HIGH while indoor unit fan only runs.

When fan mode is set at AUTO, it operates on MED fan speed.

Cooling operation

Switch the airflow AUTO, and indoor fan motor will run according to room temperature, as below.
On the other hand, if switched in HIGH—QUIET, indoor motor will run at a constant airflow of COOL operation modes QUIET, LOW, MED, HIGH as shown in “Fan speed” above.

Airflow change over (Cooling: Auto)



Dry operation

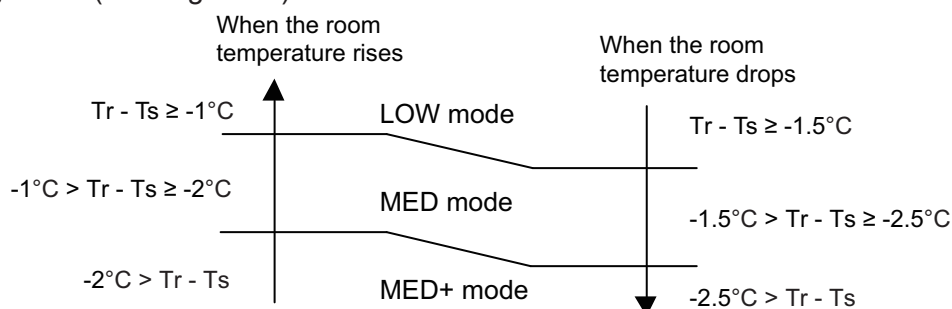
During dry operation, fan speed setting can not be changed as shown in “Fan speed” above.

Heating operation

Switch the airflow AUTO, and the indoor fan motor will run according to a room temperature, as below.

On the other hand, if switched in HIGH—QUIET, the indoor motor will run at a constant airflow of HEAT operation modes QUIET, LOW, MED, HIGH as shown in “Fan speed” above.

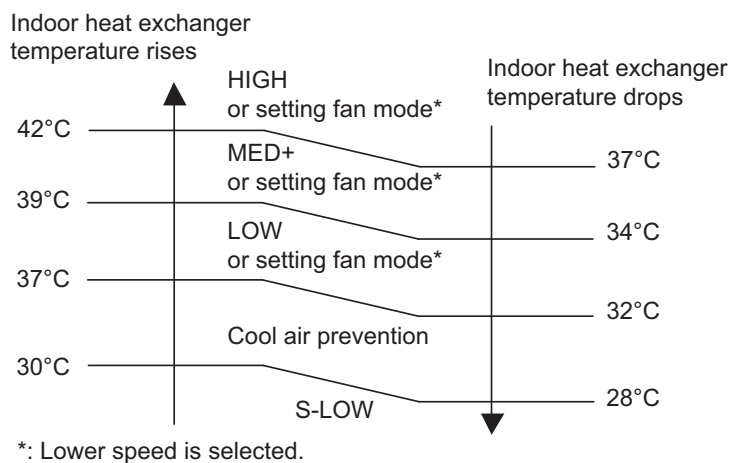
Airflow change over (Heating: Auto)



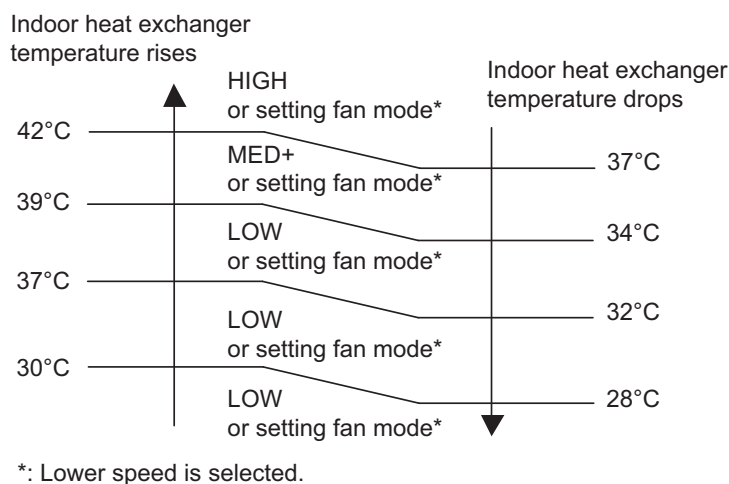
■ Cool air prevention control (heating mode)

The maximum value of the indoor fan speed is set as shown below, based on the detected temperature by the indoor heat exchanger sensor on heating mode.

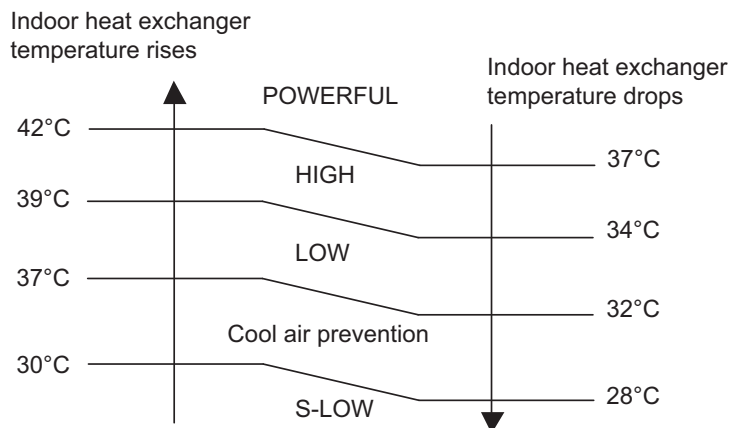
- Normal operation



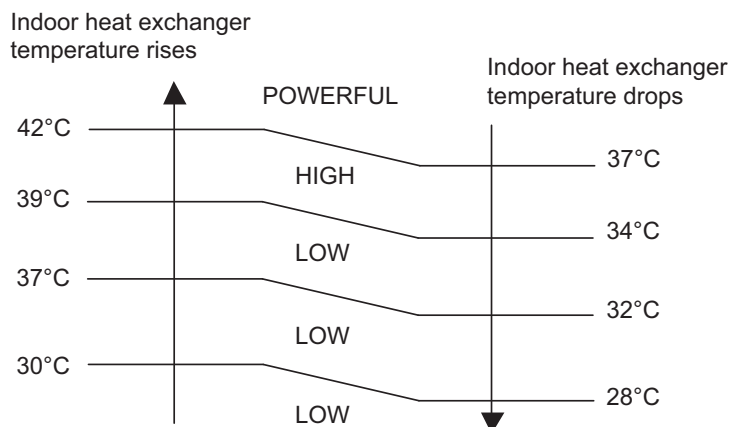
7 minutes later:



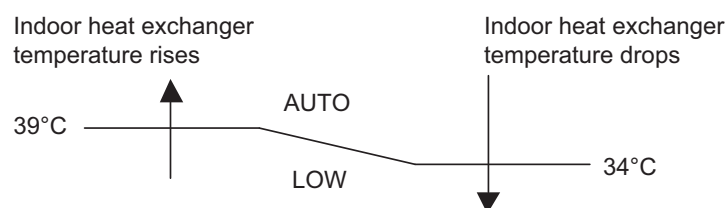
• Powerful operation



7 minutes later:

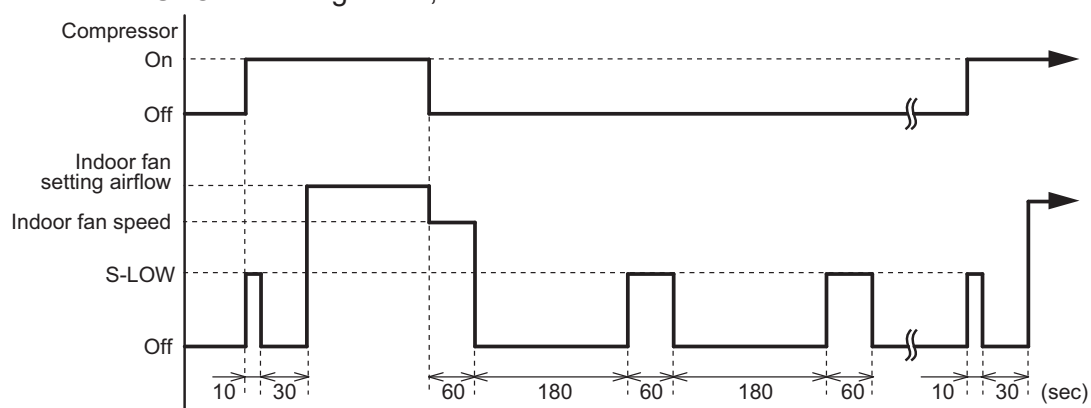


• 10 °C HEAT operation



■ Moisture return prevention control (cooling and dry mode)

Switch the airflow AUTO at cooling mode, and the indoor fan motor will run as shown below.



3-2. Outdoor fan control

■ Outdoor fan motor

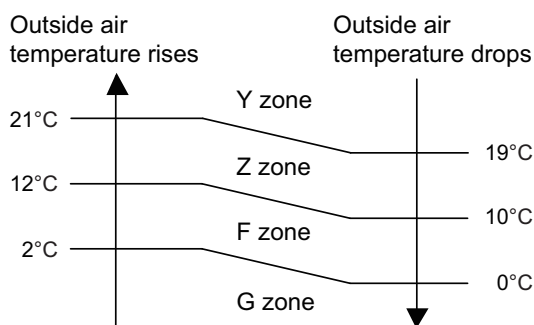
This outdoor unit has a DC fan motor. (Control method is different between AC and DC motors.)

■ Fan speed

● Model: AOUG09LMAS1

Fan speed is defined by outdoor temperature and compressor frequency.

• Outside air temperature zone selection



Unit: rpm

Fan step	Cooling	Heating	Dry	Cooling or dry		
	Y zone		Y zone	Z zone	F zone	G zone
S-HIGH2	—	1,070	—	—	—	—
S-HIGH1	990	1,070	—	—	—	—
HIGH1	990	1,070	—	—	—	—
10	—	1,070	—	—	—	—
9	990	1,070	990	350	260	200
8	990	1,070	990	350	260	200
7	820	1,040	820	350	260	200
6	820	820	820	250	200	170
5	820	700	820	220	200	170
4	740	610	740	220	200	170
3	660	510	660	220	200	170
2	610	510	610	220	200	170
1	600	510	600	220	200	170

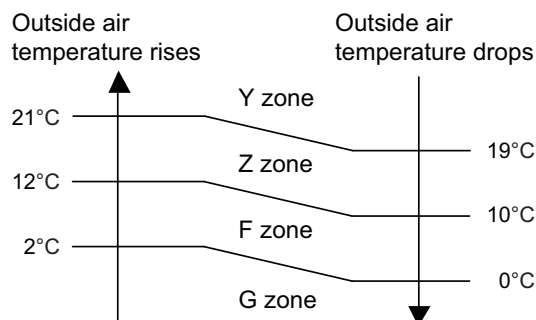
NOTE: After defrost control on the heating mode, the fan speed is kept higher regardless of the compressor frequency.

Fan speed after defrost control: 1,070 rpm

● Model: AOUG12LMAS1

Fan speed is defined by outdoor temperature and compressor frequency.

• Outside air temperature zone selection



Unit: rpm

Fan step	Cooling	Heating	Dry	Cooling or dry		
	Y zone		Y zone	Z zone	F zone	G zone
S-HIGH2	—	1,120	—	—	—	—
S-HIGH1	990	1,120	—	—	—	—
HIGH1	990	1,120	—	—	—	—
10	—	1,120	—	—	—	—
9	990	1,120	990	390	320	240
8	940	1,120	940	390	320	240
7	940	940	940	390	320	240
6	940	780	940	300	240	200
5	890	690	890	250	240	200
4	790	630	790	250	240	200
3	710	570	710	250	240	200
2	660	570	660	250	240	200
1	620	570	620	250	240	200

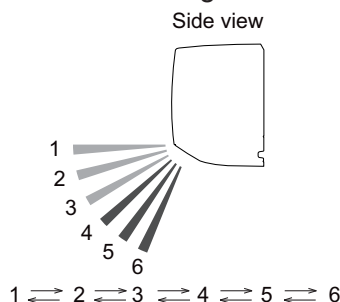
NOTE: After defrost control on the heating mode, the fan speed is kept higher regardless of the compressor frequency.

Fan speed after defrost control: 1,120 rpm

4. Louver control

4-1. Vertical airflow direction louver control

Each time the button is pressed, the air direction range will change as below:



- Remote controller display is not changed.
- Vertical airflow direction is set automatically as shown, in accordance with the type of operation selected.

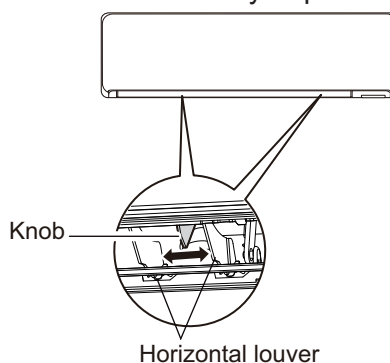
Cooling / Dry mode : Horizontal flow 1

Heating mode : Downward flow 6

- During AUTO operation, for the first a few minutes after beginning operation, airflow will be horizontal 1; the air direction cannot be adjusted during this period. The airflow direction setting will temporarily become 1 when the temperature of the airflow is low at the start of the Heating mode.
- After beginning of AUTO/HEAT mode operated and automatic defrosting operation, the airflow will be horizontal 1. However, the airflow direction cannot be adjusted at beginning AUTO operation mode.

4-2. Adjust the horizontal louver

Move the horizontal louvers to adjust airflow direction you prefer.



4-3. Swing operation

- To select vertical airflow swing operation
When the swing signal is received, the vertical airflow direction louver starts to swing.
 - Swinging range
 - Cooling mode/dry mode/fan mode (1 to 3): 1 ↔ 4
 - Heating mode/fan mode (4 to 6): 3 ↔ 6
 - When the indoor fan is S-LOW or stop mode, the swing operation is interrupted and it stops at either upper end or bottom end.
- To select horizontal airflow swing operation
No function

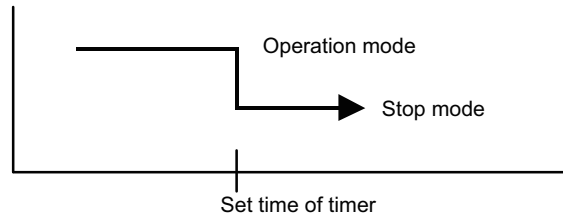
5. Timer operation control

5-1. Wireless remote control

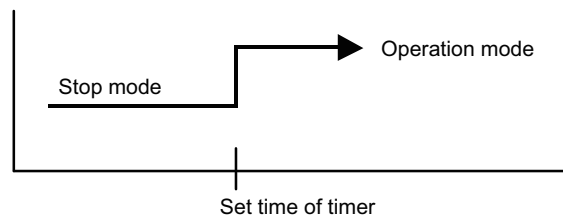
On/Off timer	Program timer	Sleep timer	Weekly timer
○	○	○	○

■ On/Off timer

- Off timer: When the clock reaches the set timer, the air conditioner will be turned off.

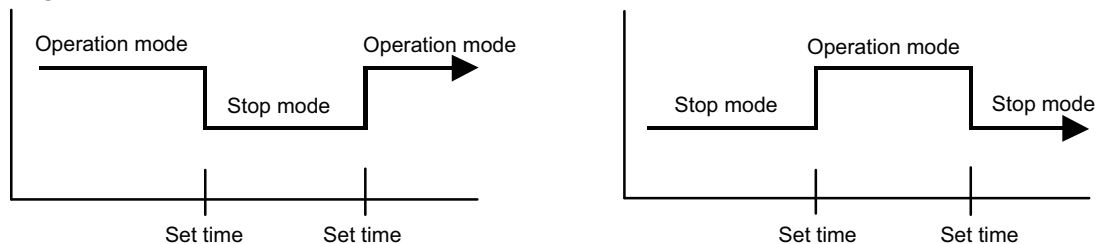


- On timer: When the clock reaches the set timer, the air conditioner will be turned on.



■ Program timer

- The program timer allows the off timer and the on timer to be used in combination one time.



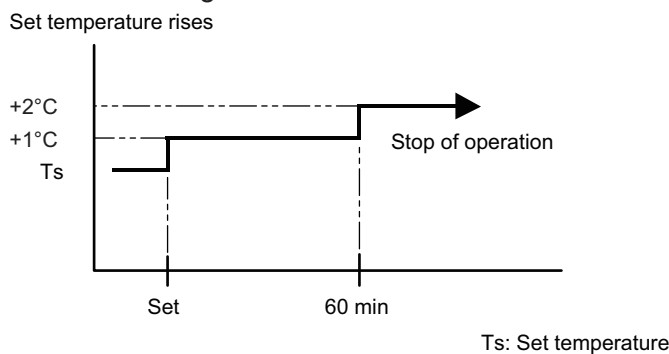
- Operation will start from the timer setting (either off timer and on timer) whichever is closest to the clock current timer setting. The order of operations is indicated by the allow in the remote controller screen.
- Sleep timer operation cannot be combined with on timer operation.

■ Sleep timer

If the sleep timer is set, the room temperature is monitored and the operation is stopped automatically. If the operation mode or the set temperature is change after the sleep timer is set, the operation is continued according to the changed setting of the sleep timer from that time on.

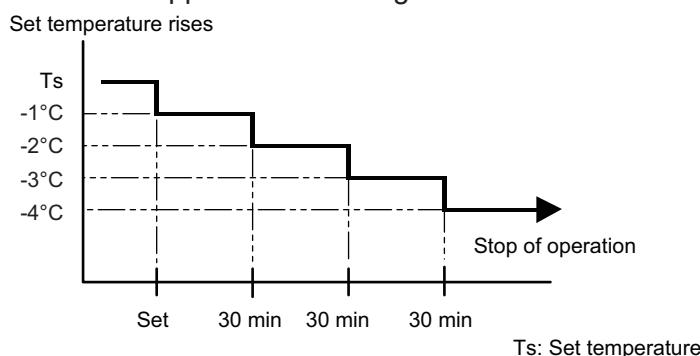
- In the cooling operation mode

When the sleep timer is set, the setting temperature is increased 1°C. It increases the setting temperature another 1°C after 1 hour. After that, the setting temperature is not changed and the operation is stopped at the setting time.



- In the heating operation mode

When the sleep timer is set, the setting temperature is decreased 1°C. It decreases the setting temperature another 1°C every 30 minutes. Upon lowering 4°C, the setting temperature is not changed and the operation is stopped at the setting time.



■ Weekly timer

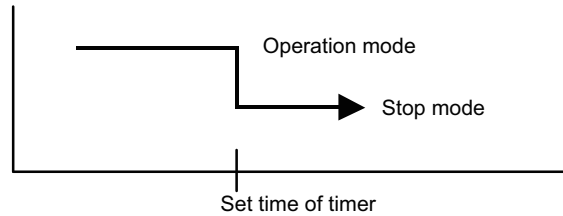
On and off timer can be combined, and up to 4 reservations per day and 28 reservations per week. Before setting the program, set the week and time of the air conditioner at first. If the week and time are not set, the weekly timer will not operate correctly at the setting time.

5-2. Wired remote control

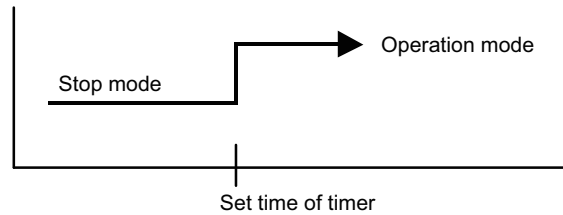
On/Off timer	Program timer	Sleep timer	Weekly timer	Temperature set back timer
○	○	○	○	○

■ On/Off timer

- Off timer: When the clock reaches the set timer, the air conditioner will be turned off.

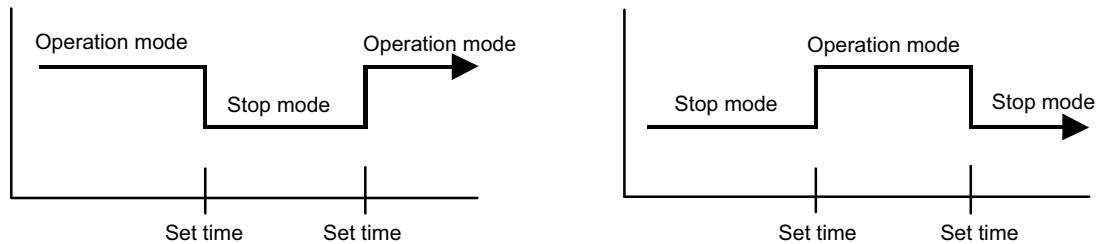


- On timer: When the clock reaches the set timer, the air conditioner will be turned on.



■ Program timer

- The program timer allows the off timer and the on timer to be used in combination one time.



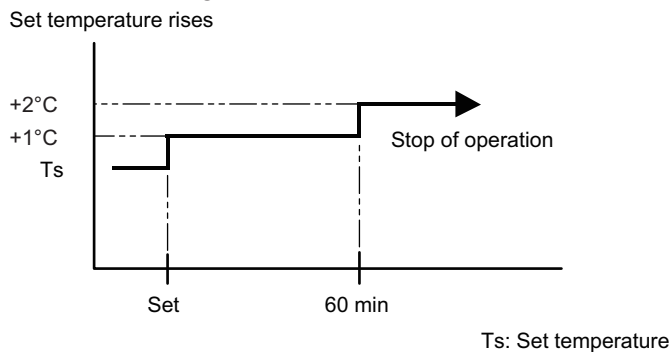
- Operation will start from the timer setting (either off timer and on timer) whichever is closest to the clock current timer setting. The order of operations is indicated by the allow in the remote controller screen.
- Sleep timer operation cannot be combined with on timer operation.

■ Sleep timer

If the sleep timer is set, the room temperature is monitored and the operation is stopped automatically. If the operation mode or the set temperature is change after the sleep timer is set, the operation is continued according to the changed setting of the sleep timer from that time on.

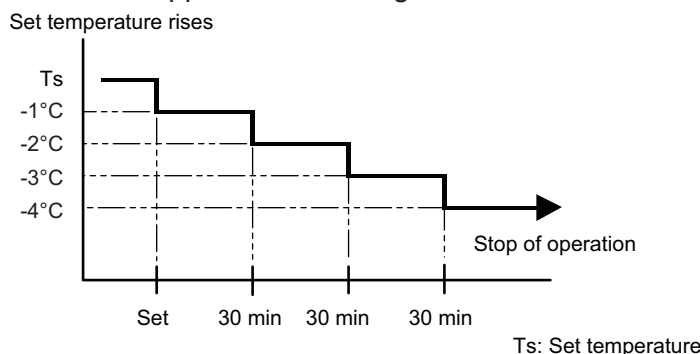
- In the cooling operation mode

When the sleep timer is set, the setting temperature is increased 1°C. It increases the setting temperature another 1°C after 1 hour. After that, the setting temperature is not changed and the operation is stopped at the setting time.



- In the heating operation mode

When the sleep timer is set, the setting temperature is decreased 1°C. It decreases the setting temperature another 1°C every 30 minutes. Upon lowering 4°C, the setting temperature is not changed and the operation is stopped at the setting time.



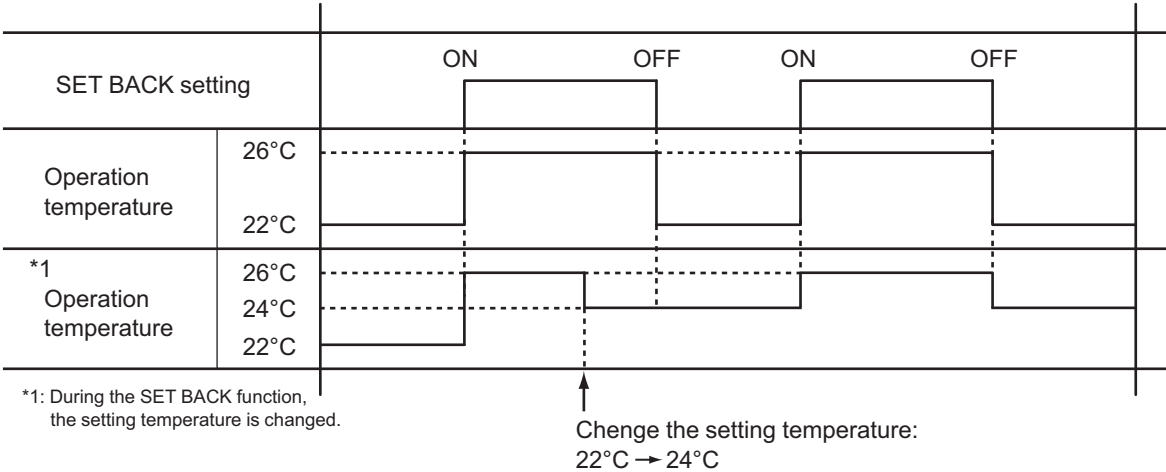
■ Weekly timer

On and off timer can be combined, and up to 4 reservations per day and 28 reservations per week. Before setting the program, set the week and time of the air conditioner at first. If the week and time are not set, the weekly timer will not operate correctly at the setting time.

■ Temperature set back timer

- The SET BACK timer only changes the set temperature for 7 days, it cannot be used to start or stop air conditioner operation.
- The SET BACK timer can be set to operate up to two times per day but only one temperature setting can be used.
- During COOLING/DRY mode, the air conditioner will operate at a minimum of 18°C even if the SET BACK temperature is set to 17°C or lower.

Case of SET BACK timer on the Cooling operation. (Setting temperature :22°C, SET BACK temperature :26°C)



CONTROL AND FUNCTIONS

CONTROL AND FUNCTIONS

6. Defrost operation control

Tn: Outdoor unit heat exchanger temperature

Ta: Outdoor temperature

Tn10: Temperature at 10 minutes after compressor start

Tnb: Temperature before 5 minutes

• Triggering condition

The defrost operation starts when outdoor unit heat exchanger temperature sensor detects the temperature lower than the values shown below.

– 1st time defrosting after starting operation

Compressor integrating operation time	Less than 17 min.	17 to 57 min.	More than 57 min.
Condition	Does not operate	$T_n \leq -9^{\circ}\text{C}$ and $T_n - T_a \geq 5$ deg	$T_n \leq -5^{\circ}\text{C}$

– 2nd time and after

Compressor integrating operation time	Less than 40 min.	More than 40 min.
Condition	Does not operate	$T_n - T_{n10} < -5$ deg ($T_n \leq -6^{\circ}\text{C}$) $T_n - T_{nb} < -2$ deg ($T_n \leq -6^{\circ}\text{C}$) $T_n \leq -17^{\circ}\text{C}$ ($T_a \geq -10^{\circ}\text{C}$) $T_n \leq -7^{\circ}\text{C}$ or $T_n \leq -20^{\circ}\text{C}$ ($T_a < -10^{\circ}\text{C}$)

– Integrating defrost (Constant monitoring)

Compressor integrating operation time	More than 240 min. (For long continuous operation)	More than 213 min. (For long continuous operation)	Less than 10 min.* (For intermittent operation)
Condition	$T_n \leq -3^{\circ}\text{C}$	$T_n \leq -5^{\circ}\text{C}$	Count of the compressor off: 40 times

*: If the compressor continuous operation time is less than 10 minutes, the number of the compressor off is counted. If any defrost operated, the compressor off count is cleared.

• Release condition

The defrost operation is released when either one of the conditions below is satisfied.

Outdoor unit heat exchanger temperature (after 1 minute or later since compressor start)	16°C or more
Compressor operation time	15 minutes

6-1. Defrost operation in heating operation stopped

If the outdoor unit is frosted when stopping the heating operation, it stops after performing the automatic defrosting operation.

In this time, if the indoor unit operation lamp flashes slowly (6 sec on/2 sec off), the outdoor unit allow the heat exchanger to defrost, and then stop.

• Triggering condition

When all of the following conditions are satisfied in heating operation

- Compressor operation integrating time: 30 minutes or more
- Compressor continuous operation time: 10 minutes or more
- Outdoor unit heat exchanger temperature: -4°C or less

• Release condition

The defrost operation is released when either one of the conditions below is satisfied.

Outdoor unit heat exchanger temperature (after 1 minute or later since compressor start)	16°C or more
Compressor operation time	15 minutes

7. Various control

7-1. Auto restart

When the power was interrupted by a power failure etc. during operation, the operation contents at that time are memorized and when the power is recovered, operation is automatically started with the memorized operation contents.

Operation contents memorized when the power is interrupted	
Operation mode	
Setting temperature	
Fan mode setting	
Timer mode and set time (set by wireless remote controller)	
Airflow direction setting	
Swing	
ECONOMY operation	
10 °C HEAT operation	
Outdoor low noise operation	
Remote control setting	
WLAN LED setting	

7-2. MANUAL AUTO operation

When the wireless remote controller is lost or battery power dissipated, this function will work without the remote controller.

When MANUAL AUTO button is pressed more than 3 seconds and less than 10 seconds, MANUAL AUTO operation starts as shown in the table below. To stop operation, press the MANUAL AUTO button for 3 seconds.

Operation mode	Auto changeover
Fan mode	AUTO
Timer mode	Continuous (no timer setting available)
Setting temperature	24°C
Vertical airflow direction louver setting	Standard
SWING	Off
ECONOMY	Off
Human sensor	Off

7-3. Forced cooling operation

The outdoor unit may not operate depending on the room temperature.

When FORCED COOLING OPERATION button is pressed more than 10 seconds, forced cooling operation starts as shown in the table below.

Operation mode	Cooling
Fan mode	HIGH
Timer mode	Continuous (no timer setting available)
Setting temperature	24°C
Vertical airflow direction louver setting	Standard
SWING	Off
ECONOMY	Off
Human sensor	Off

- During the forced cooling operation, it operates regardless of room temperature sensor.
- Operation LED and timer LED blink at the same time during the forced cooling operation. They blink for 1 second ON and 1 second OFF on both operation LED and timer LED (same as test operation).

By performing one of the following action, test operation will be canceled:

- Pressing the remote controller START/STOP button
- Pressing FORCED COOLING OPERATION button for 3 seconds
- 60 minutes passed after starting forced cooling operation

NOTE: When HEAT operation is selected on the remote controller during forced cooling operation, heating test run will begin in about 3 minutes.

7-4. 10 °C HEAT operation

10 °C HEAT operation performs as below setting when pressing 10 °C HEAT button.

Operation mode	Heating
Setting temperature	10°C
Fan mode	AUTO
LED display	Economy
Defrost operation	Operate as normal

7-5. ECONOMY operation

The ECONOMY operation starts by pressing ECONOMY button on the remote controller.

The ECONOMY operation is almost the same operation as below settings.

Mode	Cooling/Dry	Heating
Target temperature	Setting temperature +1°C	Setting temperature -1°C

7-6. POWERFUL operation

The POWERFUL operation starts by pressing POWERFUL button on the remote controller.

The indoor unit and outdoor unit operate at maximum power as shown in the table below.

Compressor frequency		Maximum
Fan mode		POWERFUL
Vertical airflow direction louver setting	Cooling	3
	Dry	
	Heating	6

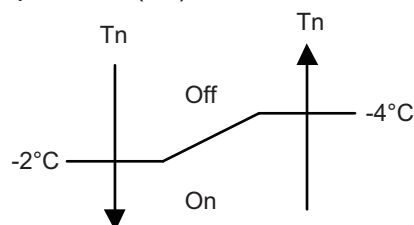
Release condition:

- Cooling/Dry
Room temperature \leq Setting temperature -0.5°C or Operation time has passed 20 minutes.
- Heating
Room temperature \geq Setting temperature +0.5°C or Operation time has passed 20 minutes.

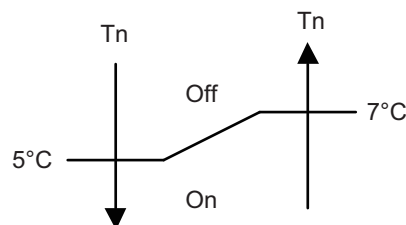
7-7. Compressor preheating

By preheating the compressor, warm airflow is quickly discharged when the operation is started.

- **Triggering condition**
 - 30 minutes after compressor stopped.
 - Outdoor unit heat exchanger temperature (Tn)



When the jumper wire (JM2) is disconnected:



7-8. Electronic expansion valve control

The most proper opening of the electronic expansion valve is calculated and controlled under the present operating condition based on the table below.

Operation mode	Pulse range
Cooling/dry mode	Between 52 and 480 pulses
Heating mode	

NOTE: At the time of supplying the power to the outdoor unit, the initialization of the electronic expansion valve is operated (528 pulses are input to the closing direction).

7-9. Prevention to restart for 3 minutes (3 minutes st)

When the compressor fails to start for the number of times below, it does not enter operation status for 3 minutes.

Retry number	50
Retry set number	3

When the compressor fails to start in the retry set number above, the compressor is stopped.

7-10. 4-way valve control

- If heating mode is selected at the compressor start, 4-way valve is energized for heating.
- When the air conditioner is switched between cooling and heating mode, compressor is stopped, and the 4-way valve is switched when the 140 seconds passes and the compressor is started.

7-11. Outdoor unit low noise operation

The outdoor unit low noise operation functions by OUTDOOR UNIT LOW NOISE button on the remote controller.

This operation stops the PFC control, and changes the current value.

Operation mode	Current	
	Trigger condition	Release condition
Cooling/Dry mode	25.5 A	25.5 A
Heating mode		

8. Various protections

8-1. Discharge gas temperature over-rise prevention control

The discharge gas temperature sensor (discharge thermistor: outdoor unit side) detects the discharge gas temperature.

- When the discharge temperature becomes higher than the trigger condition, the compressor frequency is decreased as the table below, and it continues to decrease until the discharge temperature becomes lower than the trigger condition.
- When the discharge temperature becomes lower than the release condition, control of compressor frequency is released.
- When the discharge temperature becomes higher than the compressor protection temperature, the compressor is stopped and the indoor unit LED starts blinking.

Trigger condition	104°C
Compressor frequency	-20 rps/120 seconds
Release condition	101°C
Compressor protection temperature	110°C

8-2. Anti-freezing control (cooling and dry mode)

The compressor frequency is decrease in cooling and dry mode when the indoor unit heat exchanger temperature sensor detects the temperature lower than the trigger condition.

When the indoor unit heat exchanger temperature reaches release condition, the anti-freezing control is stopped.

Trigger condition		4°C
Release condition	Outdoor temp. ≥ 10°C*1	7°C
	Outdoor temp. ≥ 12°C*2	
	Outdoor temp. < 10°C*1	13°C
	Outdoor temp. < 12°C*2	

*1: During the outdoor temperature dropping

*2: During the outdoor temperature rising

8-3. Current release control

The compressor frequency is controlled so that the outdoor unit input current does not exceeds current limit value set according to the outdoor temperature.

The compressor frequency returns according to the operation mode, when the current becomes lower than the release value.

■ Model: AOUG09LMAS1

Operation mode	Outdoor temp. (Ta)	Trigger condition	Release condition
Cooling	$50^{\circ}\text{C} \leq \text{Ta}$	3.5 A	3.0 A
	$46^{\circ}\text{C} \leq \text{Ta} < 50^{\circ}\text{C}$	3.5 A	3.0 A
	$40^{\circ}\text{C} \leq \text{Ta} < 46^{\circ}\text{C}$	4.0 A	3.5 A
	$12^{\circ}\text{C} \leq \text{Ta} < 40^{\circ}\text{C}$	5.5 A	5.0 A
	$2^{\circ}\text{C} \leq \text{Ta} < 12^{\circ}\text{C}$	5.5 A	5.0 A
	$\text{Ta} < 2^{\circ}\text{C}$	5.5 A	5.0 A
Heating	$17^{\circ}\text{C} \leq \text{Ta}$	5.5 A	5.0 A
	$12^{\circ}\text{C} \leq \text{Ta} < 17^{\circ}\text{C}$	6.0 A	5.5 A
	$5^{\circ}\text{C} \leq \text{Ta} < 12^{\circ}\text{C}$	7.0 A	6.5 A
	$\text{Ta} < 5^{\circ}\text{C}$	7.0 A	6.5 A

■ Model: AOUG12LMAS1

Operation mode	Outdoor temp. (Ta)	Trigger condition	Release condition
Cooling	$50^{\circ}\text{C} \leq \text{Ta}$	4.0 A	3.5 A
	$46^{\circ}\text{C} \leq \text{Ta} < 50^{\circ}\text{C}$	4.0 A	3.5 A
	$40^{\circ}\text{C} \leq \text{Ta} < 46^{\circ}\text{C}$	5.0 A	4.5 A
	$12^{\circ}\text{C} \leq \text{Ta} < 40^{\circ}\text{C}$	6.0 A	5.5 A
	$2^{\circ}\text{C} \leq \text{Ta} < 12^{\circ}\text{C}$	6.0 A	5.5 A
	$\text{Ta} < 2^{\circ}\text{C}$	6.0 A	5.5 A
Heating	$17^{\circ}\text{C} \leq \text{Ta}$	5.5 A	5.0 A
	$12^{\circ}\text{C} \leq \text{Ta} < 17^{\circ}\text{C}$	7.0 A	6.5 A
	$5^{\circ}\text{C} \leq \text{Ta} < 12^{\circ}\text{C}$	7.5 A	7.0 A
	$\text{Ta} < 5^{\circ}\text{C}$	8.5 A	8.0 A

8-4. Cooling pressure over-rise protection

When the outdoor unit heat exchanger temperature reaches trigger condition below, the compressor is stopped and trouble display is performed.

Trigger condition	65°C
-------------------	------

8-5. Low outdoor temperature protection

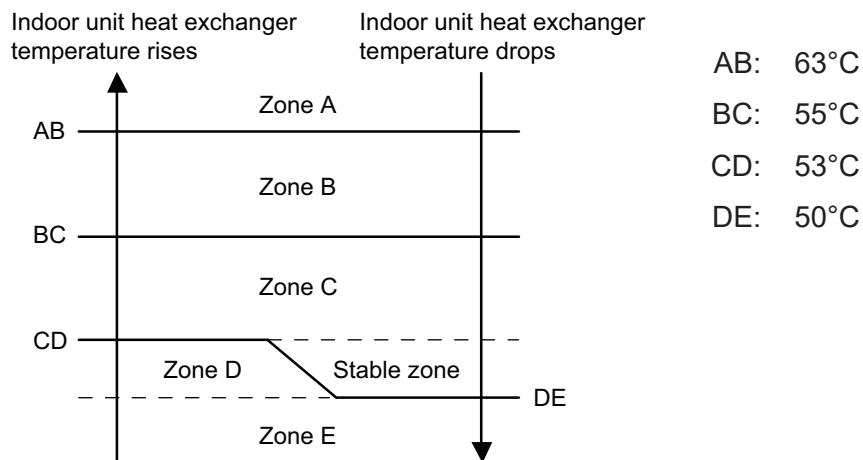
When the outdoor temperature sensor detects lower than the trigger condition below, the compressor is stopped.

Operation mode	Cooling/Dry	Heating
Trigger condition	-15°C	-20°C
Release condition	-10°C	-15°C

8-6. High temperature and high pressure release control

The compressor is controlled as follows.

■ Models: AOUG09LMAS1 and AOUG12LMAS1



Zone	Operation	
Zone A	Compressor is stopped.	
Zone B	The compressor frequency is decreased.	-25 rps/120 sec.
Zone C		-3 rps/60 sec.
Zone D	The protection is released and the operation is returned to normal mode.	
Zone E		

5. FILED WORKING

CONTENTS

5. FILED WORKING

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1. Function settings

To adjust the functions of this product according to the installation environment, various types of function settings are available.

NOTE: Incorrect settings can cause a product malfunction.

1-1. Function settings by using remote controller

Some function settings can be changed on the remote controller. After confirming the setting procedure and the content of each function setting, select appropriate functions for your installation environment.

■ Setting procedure by using wireless remote controller

The function number and the associated setting value are displayed on the LCD of the remote controller. Follow the instructions written in the local setup procedure supplied with the remote controller, and select appropriate setting according to the installation environment.

Before connecting the power supply of the indoor unit, reconfirm following items:

- Cover for the electrical enclosure on the outdoor unit is in place.
- There is no wiring mistake.
- Piping air tight test and vacuuming have been performed firmly.
- All the necessary wiring work for outdoor unit has been finished.

After reconfirming the items listed above, connect the power supply of the indoor unit.

NOTES:

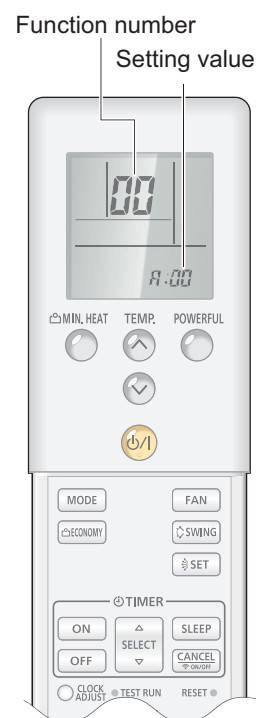
- Settings will not be changed if invalid numbers or setting values are selected.
- When optional wired remote controller is used, refer to the installation manual enclosed with the remote controller.

Entering function setting mode:

While pressing the POWERFUL button and TEMP. (Λ) button simultaneously, press the RESET button to enter the function setting mode.

Selecting the function number and setting value:

1. Press the MIN. HEAT button. TEMP. (Λ) (∇) buttons to select the function number. Press the MIN. HEAT button to switch between the left and right digits.
2. Press the POWERFUL button to proceed to value setting. To return the function number selection, press the POWERFUL button again.
3. Press the TEMP. (Λ) (∇) buttons to select the setting value. To switch between the left and right digits, press the MIN. HEAT button.
4. Press the MODE button once. Confirm that you hear the beep sound.
5. Press the START/STOP button to fix the function setting. Confirm that you hear the beep sound.
6. Press the RESET button to end the function setting mode.
7. After completing the function setting, be sure to disconnect the power supply and then reconnect it.



⚠ CAUTION

After disconnecting the power supply, wait 30 seconds or more before reconnecting it. The function setting will not become active unless the power supply is disconnected and then reconnected.

NOTES:

- The air conditioner custom code is set to \overline{H} prior to shipment.
- If you do not know the air conditioner custom code setting, try each of the custom codes ($\overline{H} \rightarrow \overline{b}$
 $\rightarrow \overline{c} \rightarrow \overline{d}$) until you find the code that operates the air conditioner.

■ Contents of function setting

Each function setting listed in this section is adjustable in accordance with the installation environment.

NOTE: Setting will not be changed if invalid numbers or setting values are selected.

● Function setting list

	Function no.	Functions
1)	00	Remote controller address setting
2)	11	Filter sign
3)	30/31	Room temperature control for indoor unit sensor
4)	35/36	Room temperature control for wired remote controller sensor
5)	40	Auto restart
6)	42	Room temperature sensor switching
7)	44	Remote controller custom code
8)	46	External input control
9)	48	Room temperature sensor switching (Aux.)
10)	49	Indoor unit fan control for energy saving for cooling
11)	61	Control switching of external heaters
12)	62	Operating temperature switching of external heaters
13)	66	Outdoor temperature zone boundary temperature A
14)	67	Outdoor temperature zone boundary temperature B
15)	95	Heat insulation condition (building insulation)

1) Remote controller address setting

NOTE: Because this setting is normally done automatically when 2-wire-type wired remote controller is installed, setting is unnecessary.

Multiple indoor units can be operated by using one wired remote controller.

Set the unit number of each indoor unit.

Function number	Setting value	Setting description	Factory setting
00	00	Unit no. 0	◆
	01	Unit no. 1	
	02	Unit no. 2	
	03	Unit no. 3	
	04	Unit no. 4	
	05	Unit no. 5	
	06	Unit no. 6	
	07	Unit no. 7	
	08	Unit no. 8	
	09	Unit no. 9	
	10	Unit no. 10	
	11	Unit no. 11	
	12	Unit no. 12	
	13	Unit no. 13	
	14	Unit no. 14	
	15	Unit no. 15	

NOTE: When different type of indoor units (such as wall mounted type and cassette type, cassette type and duct type, or other combinations) are connected using group control system, some functions may no longer be available.

2) Filter sign

Select appropriate intervals for displaying the filter sign on the indoor unit according to the estimated amount of dust in the air of the room.

If the indication is not required, select "No indication" (03).

Function number	Setting value	Setting description	Factory setting
11	00	Standard (400 hours)	
	01	Long interval (1,000 hours)	
	02	Short interval (200 hours)	
	03	No indication	◆

3) Room temperature control for indoor unit sensor

NOTE: Before performing this setting, refer to Function 95.

Depending on the installed environment, correction of the room temperature sensor may be required. Select the appropriate control setting according to the installed environment.

The temperature of the room temperature sensor is corrected as follows:

Corrected temp. = Temp. of the room temp. sensor - Correction temp. value

Example of correction:

When the temperature of the room temp. sensor is 78°F and the setting value is "03" (-2°F), the corrected temp. will be 80°F (78°F - [-2°F]).

The temperature correction values show the difference from the Standard setting "00" (manufacturer's recommended value).

*When Function 95-01 (High insulation) is set, the Standard setting "00" will be the same as "No correction 0.0 °F (0.0 °C)" (01).

Function number		Setting value	Setting description	Factory setting
30 (For cooling)	31 (For heating)	00	Standard setting*	◆
		01	No correction 0.0 °F (0.0 °C)	
		02	-1 °F (-0.5 °C)	More cooling Less heating
		03	-2 °F (-1.0 °C)	
		04	-3 °F (-1.5 °C)	
		05	-4 °F (-2.0 °C)	
		06	-5 °F (-2.5 °C)	
		07	-6 °F (-3.0 °C)	
		08	-7 °F (-3.5 °C)	
		09	-8 °F (-4.0 °C)	
		10	+1 °F (+0.5 °C)	Less cooling More heating
		11	+2 °F (+1.0 °C)	
		12	+3 °F (+1.5 °C)	
		13	+4 °F (+2.0 °C)	
		14	+5 °F (+2.5 °C)	
		15	+6 °F (+3.0 °C)	
		16	+7 °F (+3.5 °C)	
		17	+8 °F (+4.0 °C)	

4) Room temperature control for wired remote controller sensor

NOTE: Before performing this setting, refer to Function 95.

Depending on the installed environment, correction of the wire remote temperature sensor may be required. Select the appropriate control setting according to the installed environment.

To change this setting, set Function 42 to Both "01".

Ensure that the Thermo Sensor icon is displayed on the remote controller screen.

*When Function 95-01 (High insulation) is set, the Standard setting "00" will be the same as "No correction 0.0 °C" (01).

Function number		Setting value	Setting description	Factory setting
35 (For cooling)	36 (For heating)	00	Standard setting*	◆
		01	No correction 0.0 °F (0.0 °C)	
		02	-1 °F (-0.5 °C)	More cooling Less heating
		03	-2 °F (-1.0 °C)	
		04	-3 °F (-1.5 °C)	
		05	-4 °F (-2.0 °C)	
		06	-5 °F (-2.5 °C)	
		07	-6 °F (-3.0 °C)	
		08	-7 °F (-3.5 °C)	
		09	-8 °F (-4.0 °C)	
		10	+1 °F (+0.5 °C)	Less cooling More heating
		11	+2 °F (+1.0 °C)	
		12	+3 °F (+1.5 °C)	
		13	+4 °F (+2.0 °C)	
		14	+5 °F (+2.5 °C)	
		15	+6 °F (+3.0 °C)	
		16	+7 °F (+3.5 °C)	
		17	+8 °F (+4.0 °C)	

5) Auto restart

Enables or disables automatic restart after a power interruption.

Function number	Setting value	Setting description	Factory setting
40	00	Enable	◆
	01	Disable	

NOTE: Auto restart is an emergency function such as for power outage etc. Do not attempt to use this function in normal operation. Be sure to operate the unit by remote controller or external device.

6) Room temperature sensor switching

(Only for wired remote controller)

When using the wired remote controller temperature sensor, change the setting to "Both" (01).

Function number	Setting value	Setting description	Factory setting
42	00	Indoor unit	◆
	01	Both	

00: Sensor on the indoor unit is active.

01: Sensors on both indoor unit and wired remote controller are active.

NOTE: Remote controller sensor must be turned on by using the remote controller.

7) Remote controller custom code

(Only for wireless remote controller)

The indoor unit custom code can be changed. Select the appropriate custom code.

Function number	Setting value	Setting description	Factory setting
44	00	A	◆
	01	B	
	02	C	
	03	D	

8) External input control

"Operation/Stop" mode or "Forced stop" mode can be selected.

Function number	Setting value	Setting description	Factory setting
46	00	Operation/Stop mode 1 (R.C. enabled)	◆
	01	(Setting prohibited)	
	02	Forced stop mode	
	03	Operation/Stop mode 2 (R.C. disabled)	

9) Room temperature sensor switching (Aux.)

To use the temperature sensor on the wired remote controller only, change the setting to "Wired remote controller" (01).

This function will only work if the function setting 42 is set at "Both" (01).

When the setting value is set to "Both" (00), more suitable control of the room temperature is possible by setting function setting 30 and 31 too.

Function number	Setting value	Setting description	Factory setting
48	00	Both	◆
	01	Wired remote controller	

10) Indoor unit fan control for energy saving for cooling

Enables or disables the power-saving function by controlling the indoor unit fan rotation when the outdoor unit is stopped during cooling operation.

Function number	Setting value	Setting description	Factory setting
49	00	Disable	
	01	Enable	
	02	Remote controller	◆

00: When the outdoor unit is stopped, the indoor unit fan operates continuously following the setting on the remote controller.

01: When the outdoor unit is stopped, the indoor unit fan operates intermittently at a very low speed.

02: Enable or disable this function by remote controller setting.

NOTES:

- As the factory setting, this setting is initially invalidated.
- Set to "00" or "01" when connecting a remote controller that cannot set the Fan control for energy saving function or connecting a network converter.
To confirm if the remote controller has this setting, refer to the operating manual of each remote controller.

11) Control switching of external heaters

Sets the control method for external heater to be used.

For details, refer to "External heater output" on page 05-19.

Function number	Setting value	Setting description	Factory setting
61	00	Auxiliary heater control 1	◆
	01	Auxiliary heater control 2	
	02	Heat pump prohibition control	
	03	Auxiliary heater control by outdoor temperature 1	
	04	Auxiliary heater control by outdoor temperature 2	

12) Operating temperature switching of external heaters

Sets the temperature conditions when the external heater is ON.

For details, refer to "External heater output" on page 05-19.

Function number	Setting value	Setting description		Factory setting
		Heater: On	Heater: Off	
62	00	-5.4 °F (-3 °C)	-1.8 °F (-1 °C)	◆
	01	-3.6 °F (-2 °C)	-1.8 °F (-1 °C)	
	02	-3.6 °F (-2 °C)	-1.8 °F (-1 °C)	
	03	-5.4 °F (-3 °C)	-1.8 °F (-1 °C)	
	04	-7.2 °F (-4 °C)	-1.8 °F (-1 °C)	
	05	-9.0 °F (-5 °C)	-1.8 °F (-1 °C)	

13) Outdoor temperature zone boundary temperature A

Setting required if changing of the outdoor temperature setting for heat pump prohibition zone is required when auxiliary heater control by outdoor temperature 1 and 2 are performed on the indoor unit. For details, refer to "External heater output" on page 05-19.

Function number	Setting value	Setting description	Factory setting
66	00	-4.0 °F (-20 °C)	◆
	01	-0.4 °F (-18 °C)	
	02	3.2 °F (-16 °C)	
	03	6.8 °F (-14 °C)	
	04	10.4 °F (-12 °C)	
	05	14.0 °F (-10 °C)	
	06	17.6 °F (-8 °C)	
	07	21.2 °F (-6 °C)	
	08	24.8 °F (-4 °C)	

14) Outdoor temperature zone boundary temperature B

Setting required if changing of the outdoor temperature setting for heat pump only zone is required when auxiliary heater control by outdoor temperature 1 is performed on the indoor unit. For details, refer to "External heater output" on page 05-19.

Function number	Setting value	Setting description	Factory setting
67	00	42.8 °F (6 °C)	◆
	01	14.0 °F (-10 °C)	
	02	17.6 °F (-8 °C)	
	03	21.2 °F (-6 °C)	
	04	24.8 °F (-4 °C)	
	05	28.4 °F (-2 °C)	
	06	32.0 °F (0 °C)	
	07	35.6 °F (2 °C)	
	08	39.2 °F (4 °C)	
	09	42.8 °F (6 °C)	
	10	46.4 °F (8 °C)	
	11	50.0 °F (10 °C)	
	12	53.6 °F (12 °C)	
	13	57.2 °F (14 °C)	
	14	60.8 °F (16 °C)	
	15	64.4 °F (18 °C)	

15) Heat insulation condition (building insulation)

Heat insulation conditions differ according to the installed environment.

"Standard insulation" (00) allows system to rapidly respond to the cooling or heating load changes.

"High insulation" (01) is when the heat insulation structure of the building is high and does not require system to rapidly respond to cooling or heating load changes.

When "High insulation" (01) is selected:

- Overheating (overcooling) is prevented at the start-up.
- All room-temperature control settings (Function 30, 31, 35, and 36) will reset to "No correction 0.0 °F (0.0 °C)".

Function number	Setting value	Setting description	Factory setting
95	00	Standard insulation	◆
	01	High insulation	

NOTE: When changing Function 95, perform this setting before other room-temperature control settings (Function 30, 31, 35, and 36). If Function 95 is not set first, room-temperature control settings (Function 30, 31, 35, and 36) will be reset and you must re-do them again.

1-2. Custom code setting for wireless remote controller

To interconnect the air conditioner and the wireless remote controller, assignment of the custom code for the wireless remote controller is required.

NOTE: Air conditioner cannot receive a signal if the air conditioner has not been set for the custom code.

When 2 or more air conditioners are installed in a room, and the remote controller is operating an air conditioner other than the one you wish to set, change the custom code of the remote controller to operate only the air conditioner you wish to set. (4 selections possible.)

Confirm the setting of the remote controller custom code and the function setting. If these do not match, the remote controller cannot be used to operate for the air conditioner.

1. Press the START/STOP button until only the clock is displayed on the remote controller display.
2. Press the MODE button for at least 5 seconds to display the current custom code. (Initially set to \overline{A} .)
3. Press the TEMP. (\wedge) (\vee) buttons to change the custom code between $\overline{A} \rightarrow \overline{b} \rightarrow \overline{c} \rightarrow \overline{d}$. Match the code on the display to the air conditioner custom code. (Initially set to \overline{A} .)
4. Press the MODE button again to return to the clock display. The custom code will be changed.

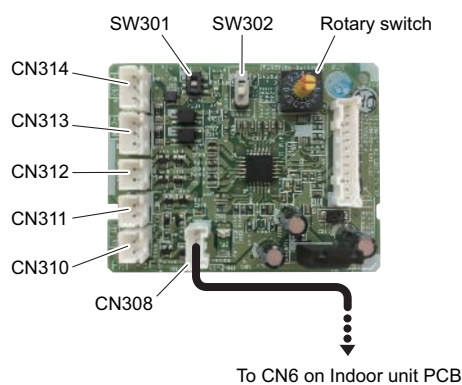


NOTES:

- If no button is pressed within 30 seconds after the custom code is displayed, the system returns to the original clock indicator. In this case, start again from step 1.
- The air conditioner custom code is set to \overline{A} prior to shipment. To change the custom code, contact your retailer.
- If you do not know the assigned code for the air conditioner, try each of the custom code ($\overline{A} \rightarrow \overline{b} \rightarrow \overline{c} \rightarrow \overline{d}$) until you find the code which operates the air conditioner.

2. External input and output

External input and output PCB



PCB	External input	External output	Connector	Input select	Input signal
External input and output (UTY-XCSXZ2)	Operation/Stop	—	CN313/ CN314	Dry contact/ Apply voltage	Edge/Pulse
	Forced stop		CN313		Edge
	Forced thermostat off				
	—	Operation status	CN310	—	—
		Error status	CN311		
		Indoor unit fan operation status	CN312		
		External heater output			

NOTE: External input and output PCB cannot be used with Wireless LAN adapter simultaneously.

2-1. External input

With using external input function, some functions on this product can be controlled from an external device.

- "Operation/Stop" mode or "Forced stop" mode can be selected with function setting of indoor unit.
- A twisted pair cable (22AWG) should be used. Maximum length of cable is 492 ft (150 m).
- The wire connection should be separate from the power cable line.

External input and output PCB

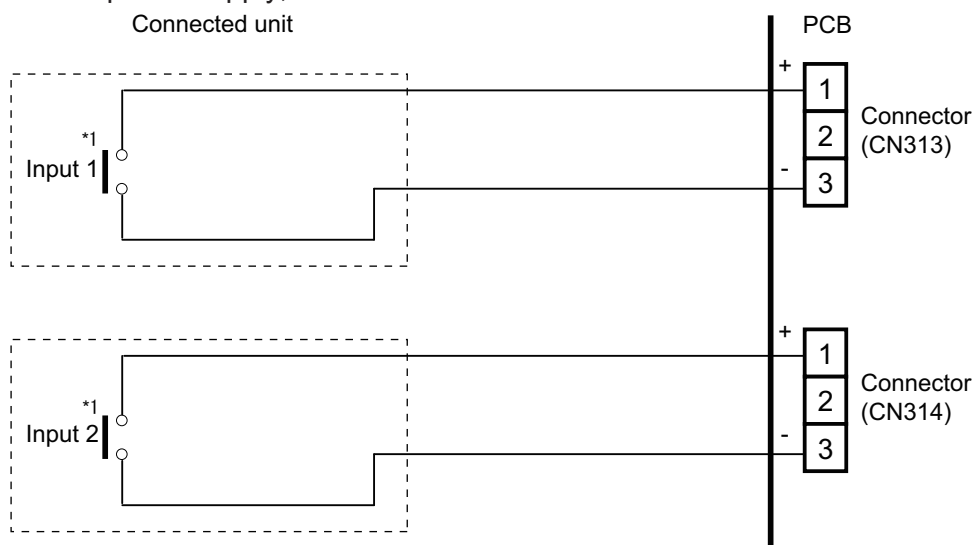
The indoor unit Operation/Stop can be set by using the input connector on the PCB.

Input select:

Use either one of these types of connectors according to the application. (Both types of connectors cannot be used simultaneously.)

– Dry contact

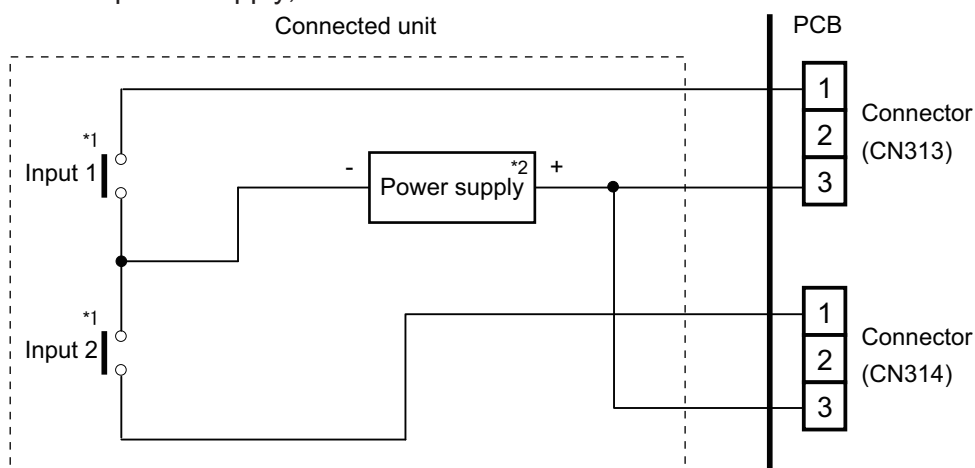
In case of internal power supply, set the slide switch of SW301 to "NON VOL" side.



*1: The switches can be used on the following condition: DC 12 V to 24 V, 1 mA to 15 mA.

– Apply voltage

In case of external power supply, set the slide switch of SW301 to "VOL" side.



*1: The switches can be used on the following condition: DC 12 V to 24 V, 1 mA to 15 mA.

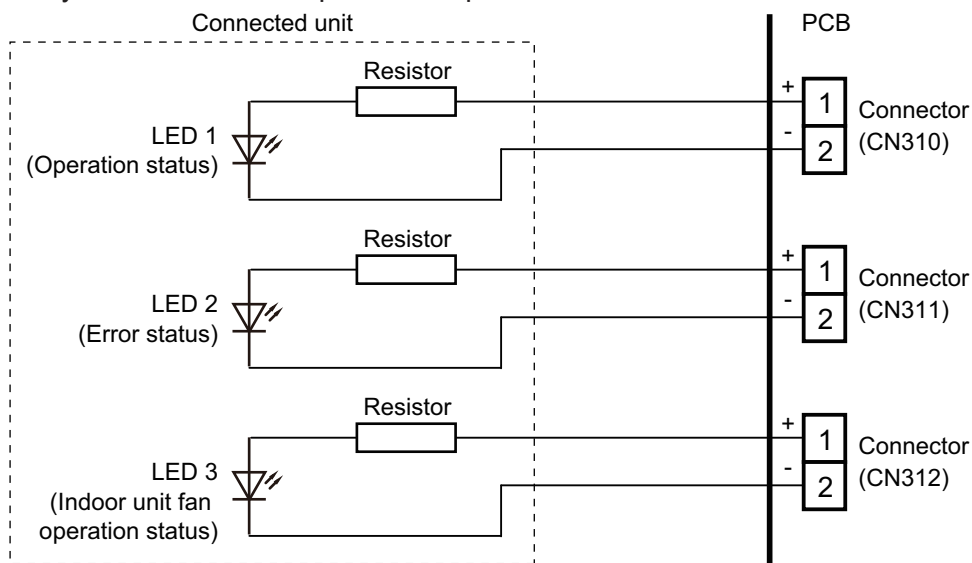
*2: Make the power supply DC 12 to 24 V, 10 mA or more.

2-2. External output

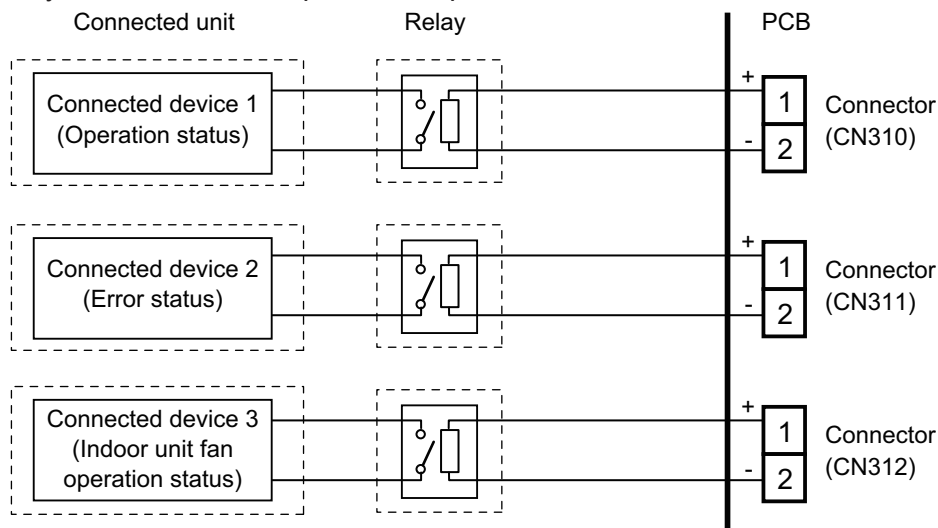
Use an external output cable with appropriate external dimension, depending on the number of cables to be installed.

External input and output PCB

- A twisted pair cable (22AWG) should be used. Maximum length of cable is 82 ft (25 m).
- Output voltage: High DC 12 V \pm 2 V, Low 0 V.
- Permissible current: 50 mA
- For details, refer to ["Combination of external input and output"](#) on page 05-13.
- **When indicator or other components are connected directly:**
Example: Rotary SW on External input and output PCB is set to "1".



- **When connecting with a device equipped with a power supply:**
Example: Rotary SW on External input and output PCB is set to "1".



2-3. Combination of external input and output

By combining the function setting of the rotary switch setting of the External input and output PCB, you can select various combinations of functions.

Combination examples of external input and output are as follows:

External input and output PCB (Rotary SW)	External input		
	External input and output PCB		
	CN313	CN314	Signal type
1	Operation/Stop	Not available	Edge
	Operation	Stop	Pulse
2	Forced Thermostat OFF	Not available	Edge
3 - 9, A	(Setting prohibited)		
B	Forced Thermostat OFF	Not available	Edge
C	Forced Thermostat OFF	Not available	Edge
D	Forced Thermostat OFF	Not available	Edge

External input and output PCB (Rotary SW)	External output		
	External input and output PCB		
	CN310	CN311	CN312
1	Operation/Stop	Error status	Indoor unit fan operation status
2	Error status	Indoor unit fan operation status	External heater output
3 - 9, A	(Setting prohibited)		
B	Operation/Stop	Indoor unit fan operation status	External heater output
C	Operation/Stop	Error status	External heater output
D	Operation/Stop	Indoor unit fan operation status	Error status

NOTE: Input of Operation/Stop depends on the setting of function setting 46.

00: Operation/Stop mode 1 (R.C. enabled)

01: (Setting prohibited)

02: Forced stop

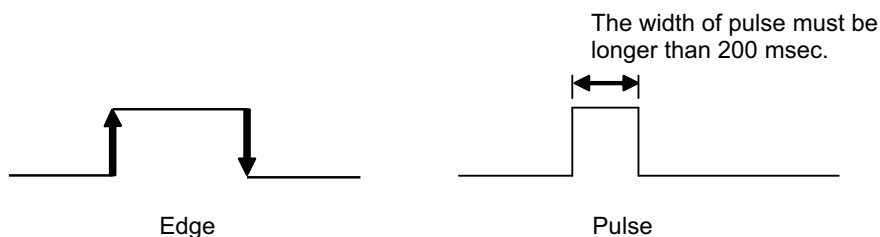
03: Operation/Stop mode 2 (R.C. disabled)

Input signal type

External input and output PCB:

The input signal type can be selected.

Signal type (edge or pulse) can be switched by the DIP switch SW302 on the External input and output PCB.

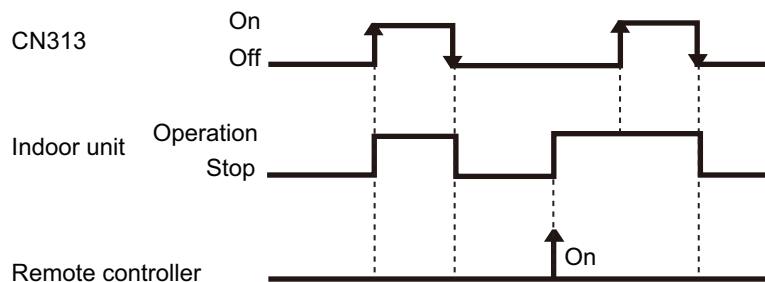


2-4. Details of function

■ Control input function

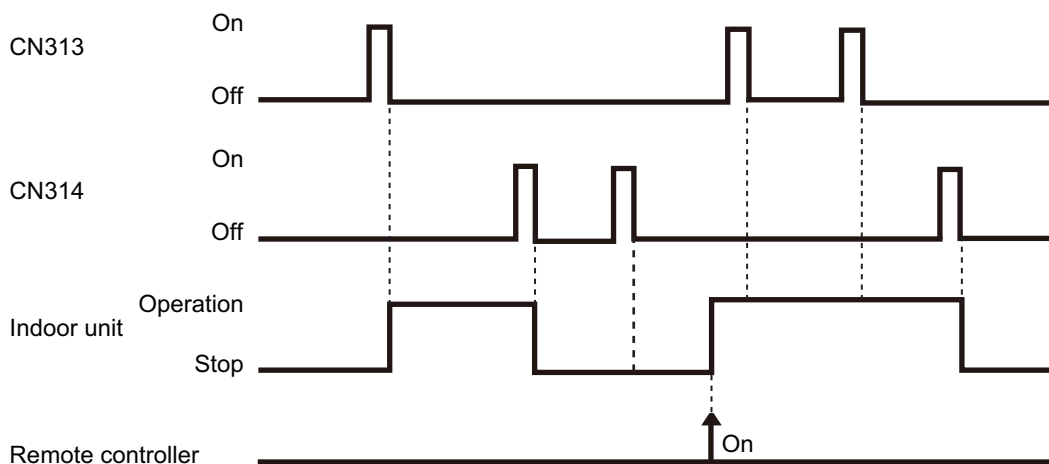
- When function setting is “Operation/Stop” mode 1
 - In the case of “Edge” input:

Function setting	Rotary SW on External input and output PCB	External input		Input signal	Command
46-00	1	External input and output PCB	CN313	Off → On	Operation
				On → Off	Stop



- In the case of “Pulse” input:

Function setting	Rotary SW on External input and output PCB	External input		Input signal	Command
46-00	1	External input and output PCB	CN313	Pulse	Operation
			CN314	Pulse	Stop



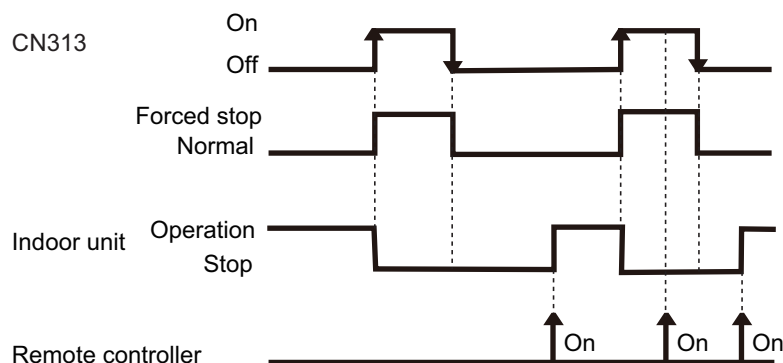
NOTES:

- The last command has priority.
- The indoor units within the same remote controller group operates in the same mode.

• When function setting is “Forced stop” mode

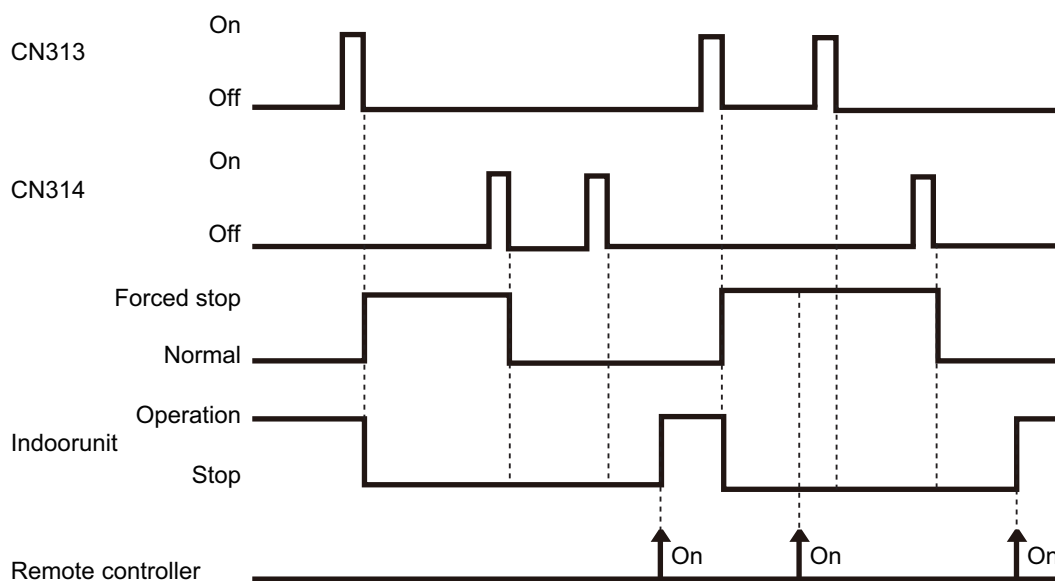
– In the case of “Edge” input:

Function setting	Rotary SW on External input and output PCB	External input		Input signal	Command
46-02	1	External input and output PCB	CN313	Off → On	Forced stop
				On → Off	Normal



– In the case of “Pulse” input:

Function setting	Rotary SW on External input and output PCB	External input		Input signal	Command
46-02	1	External input and output PCB	CN313	Pulse	Forced stop
			CN314	Pulse	Normal



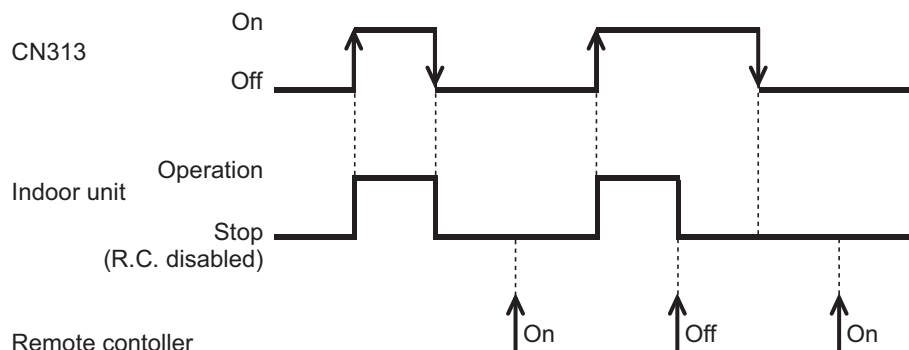
NOTES:

- When the forced stop is triggered, indoor unit stops and Operation/Stop operation by the remote controller is restricted.
- When forced stop function is used with forming a remote controller group, connect the same equipment to each indoor unit within the group.

• When function setting is “Operation/Stop” mode 2

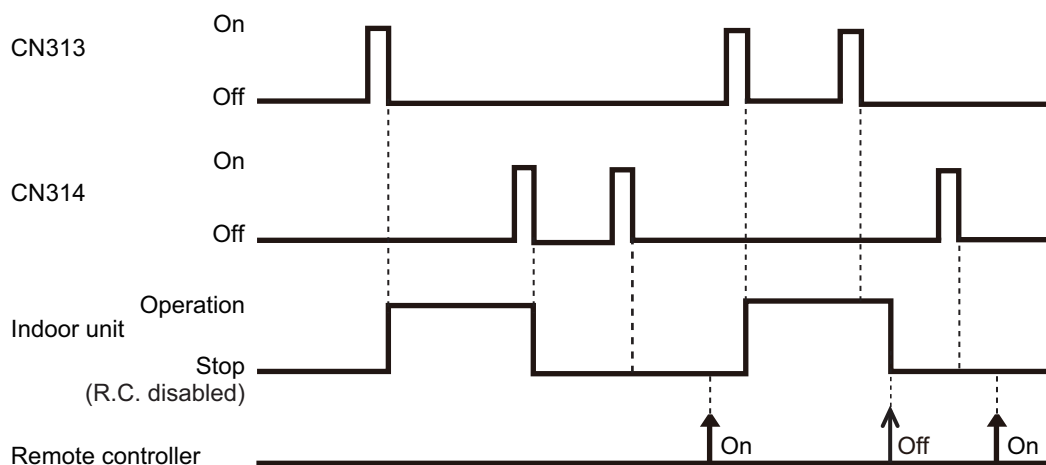
– In the case of “Edge” input:

Function setting	Rotary SW on External input and output PCB	External input		Input signal	Command
46-03	1	External input and output PCB	CN313	Off → On	Operation
				On → Off	Stop (R.C. disabled)



– In the case of “Pulse” input:

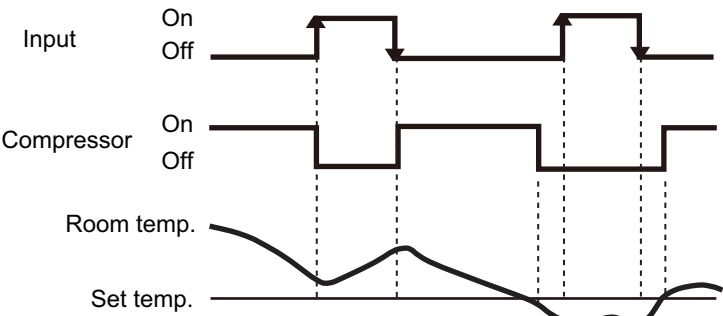
Function setting	Rotary SW on External input and output PCB	External input		Input signal	Command
46-03	1	External input and output PCB	CN313	Pulse	Operation
			CN314	Pulse	Stop (R.C. disabled)



NOTE: When “Operation/Stop” mode 2 function is used with forming a remote controller group, connect the same equipment to each indoor unit within the group.

• Forced thermostat off function

Rotary SW on External input and output PCB	External input		Input signal	Command
2 B C	External input and output PCB	CN313	Off → On	Thermostat off
			On → Off	Normal operation



FIELD
WORKING

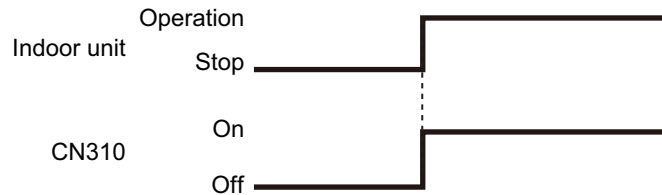
FIELD
WORKING

■ Control output function

• Operation/Stop status

Rotary SW on External input and output PCB	External output		Output signal	Command
1	External input and output PCB	CN310	Off → On	Operation
B			On → Off	Stop
C				
D				

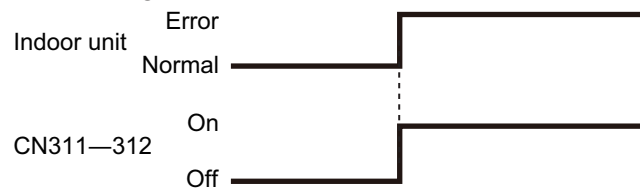
The output is low when the unit is stopped.



• Error status

Rotary SW on External input and output PCB	External output		Output signal	Command
1	External input and output PCB	CN311	Off → On	Error
C			On → Off	Normal
D		CN312	Off → On	Error
			On → Off	Normal

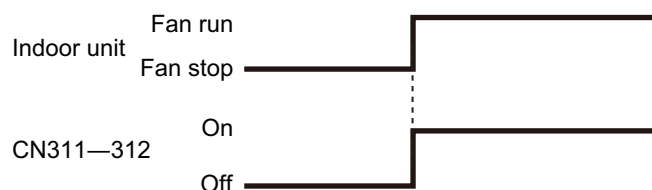
The output is ON when an error is generated for the indoor unit.



• Indoor unit fan operation status

Rotary SW on External input and output PCB	External output		Output signal	Command
1	External input and output PCB	CN312	Off → On	Fan run
			On → Off	Fan stop
2		CN311	Off → On	Fan run
B			On → Off	Fan stop
D				

Output signal	Condition
On Low → High	The indoor unit fan is operating.
Off High → Low	The fan is stopped or during cold air prevention. During thermostat off when in dry mode operation.



- External heater output

Rotary SW on External input and output PCB	External output		Output signal	Command
2 B C	External input and output PCB	CN312	Off → On	Heater on
			On → Off	Heater off

■ External heater output

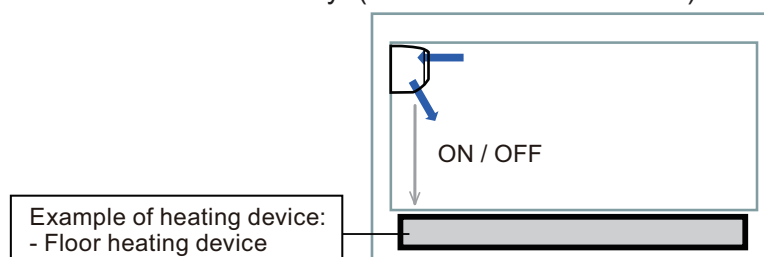
Control	Primary heater	Auxiliary heater	Function setting	
			Indoor unit	Wired R. C.
			Control switching external heaters No. 61	Sensor activation*2
Auxiliary heater control 1	Heat pump	External device*1	61-00	—
Auxiliary heater control 2	Heat pump	External device	61-01	—
Heat pump prohibition control	External device	None	61-02	On (Enabled)
Auxiliary heater control by outdoor temperature 1	Heat pump	External device	61-03	On (Enabled)
Auxiliary heater control by outdoor temperature 2	Heat Pump	External device	61-04	On (Enabled)

NOTES:

- After turning off the heater, 3 minutes of standby time is required by next power-on of the heater.
- For items marked “—” in the table, any of validate or invalidate of the setting are acceptable.
- *1: External device means Hot water, Electrical heater, etc.
- *2: Sensor activation:
 - Setting change from the factory setting is required.
 - Indoor unit fan setting will be on for safety reason without sensor activation of wired remote controller.

● Installation configuration of individual connection

External heating device is installed individually. (No use of indoor unit fan)



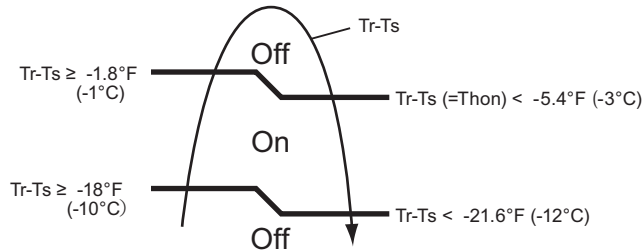
⚠ WARNING

- Design and install external heater appropriately with considering its protection.
- Inappropriate designing and installation of external heater may cause a fire by emitted heat from the external heater.
- Fujitsu General Ltd. is not responsible for inappropriate designing or installation of external heating device.

● Auxiliary heater control 1

Operation	Condition
Heater on	Heater is on as shown in following diagram of heating temperature.
Heater off	<ul style="list-style-type: none"> Heater is off as shown in following diagram of heating temperature. Other than heating mode Error occurred Forced thermostat off Fan stop protection

- Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of external heaters).
- All control temperatures will shift by adjusting "Thon".



Tr: Room temperature
Ts: Set temperature
Thon: Heater on temperature

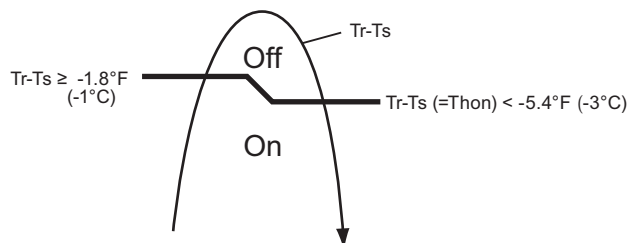
Example: When set temperature (Ts) is 72°F (22°C) (Factory setting),

- and room temperature (Tr) increases above 53.6°F (12°C), signal output is on.
- and room temperature (Tr) increases above 69.8°F (21°C), signal output is off.
- and room temperature (Tr) decreases below 66.2°F (19°C), signal output is on.
- and room temperature (Tr) decreases below 50°F (10°C), signal output is off.

● Auxiliary heater control 2

Operation	Condition
Heater on	Heater is on as shown in following diagram of heating temperature.
Heater off	<ul style="list-style-type: none"> Heater is off as shown in following diagram of heating temperature. Other than heating mode Error occurred Forced thermostat off Fan stop protection

- Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of external heaters).
- All control temperatures will shift by adjusting "Thon".



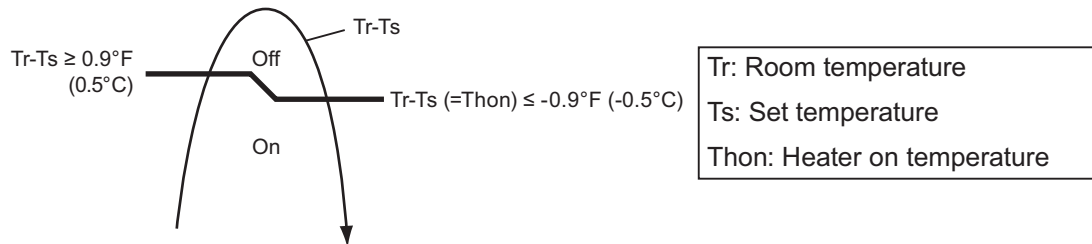
Tr: Room temperature
Ts: Set temperature
Thon: Heater on temperature

● Heat pump prohibition control

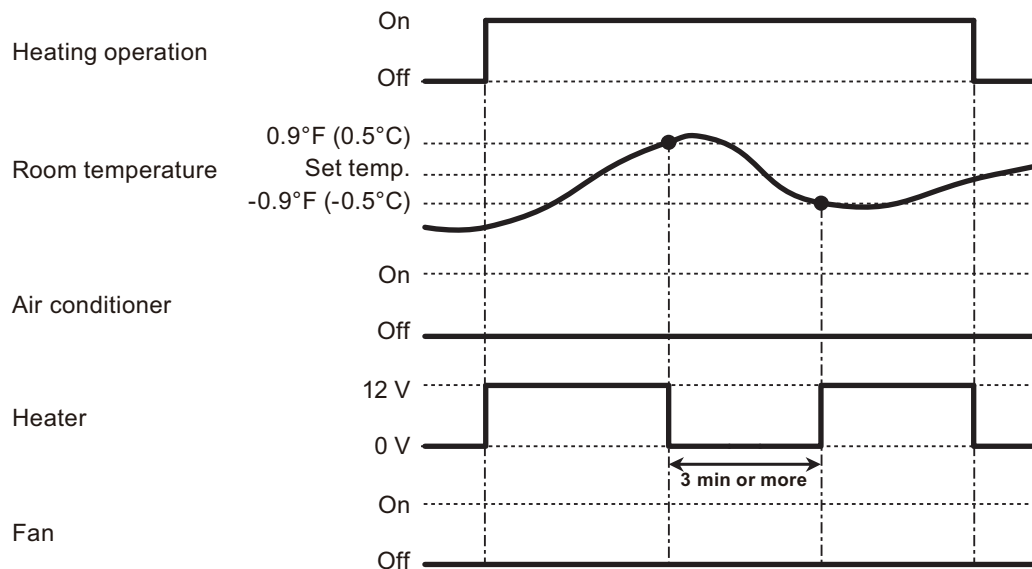
Perform heating by external heater only. Indoor unit is continuous thermostat off.

Operation	Condition
Heater on	Heater is on as shown in following diagram of heating temperature.
Heater off	<ul style="list-style-type: none"> Heater is off as shown in following diagram of heating temperature. Other than heating mode Error occurred Forced thermostat off

- Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of external heaters).
- All control temperatures will shift by adjusting "Thon".



• Operation status



NOTE: In following operations, compressor will be on.

- Other than heating
- Test run

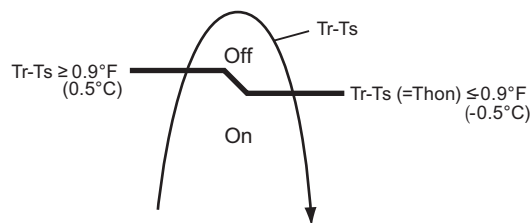
● Auxiliary heater control by outdoor temperature 1

This control selects heat pump or external heater according to the outdoor temperature. When outdoor temperature is high, the heating is performed by using heat pump only.

Operation	Condition
Heater on	Heater is on as shown in following diagram of heating temperature.
Heater off	<ul style="list-style-type: none"> Heater is off as shown in following diagram of heating temperature. Other than heating mode Error occurred Forced thermostat off Heat pump only zone

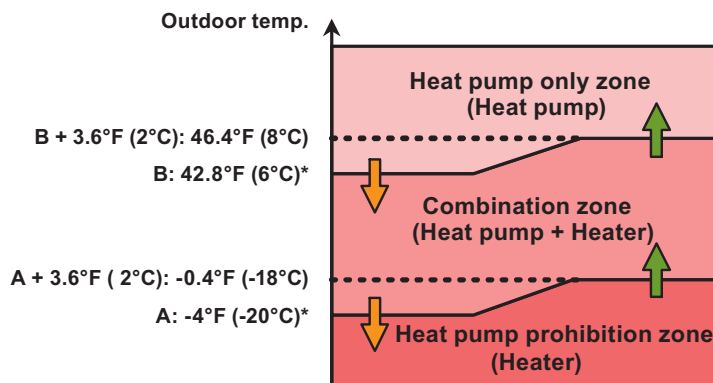
- Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of external heaters).
- All control temperatures will shift by adjusting "Thon".
- Outdoor temperature zone boundary A and B: Adjustable individually by function setting number 66 and 67.

• External heater output



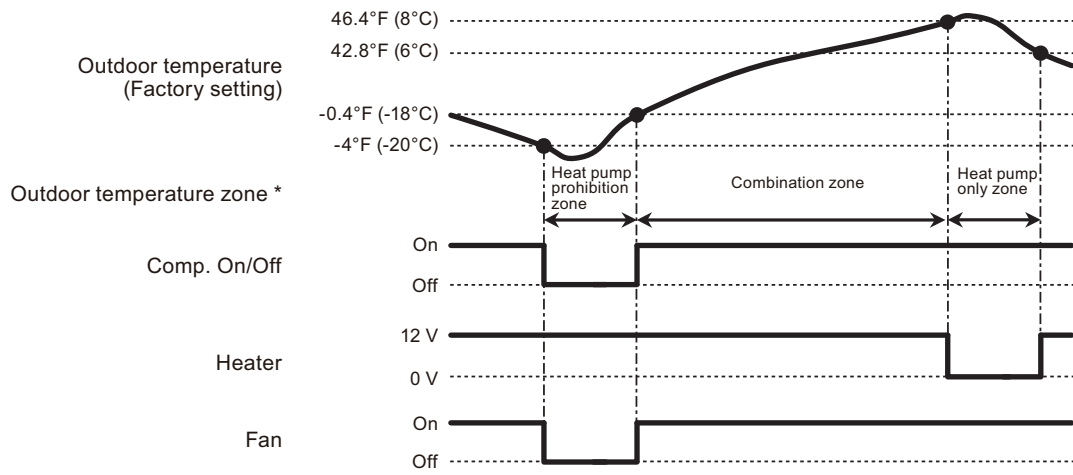
Tr: Room temperature
Ts: Set temperature
Thon: Heater on temperature

• Outdoor temperature zone



*: Adjustable by function setting 66 and 67

- Operation status



* The outdoor temperature zone transition from one to another will stay in that zone for minimum of 30 min.

NOTE: In following operations, compressor will be on in heat pump prohibition zone.

- Other than heating
- Test run

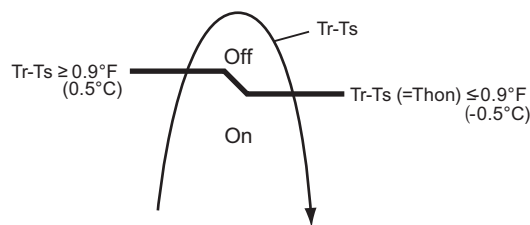
● Auxiliary heater control by outdoor temperature 2

This control selects heat pump or external heater according to the outdoor temperature. Even when outdoor temperature is high, the heating is performed by using both of heat pump and external heater.

Operation	Condition
Heater on	Heater is on as shown in following diagram of heating temperature.
Heater off	<ul style="list-style-type: none"> Heater is off as shown in following diagram of heating temperature. Other than heating mode Error occurred Forced thermostat off

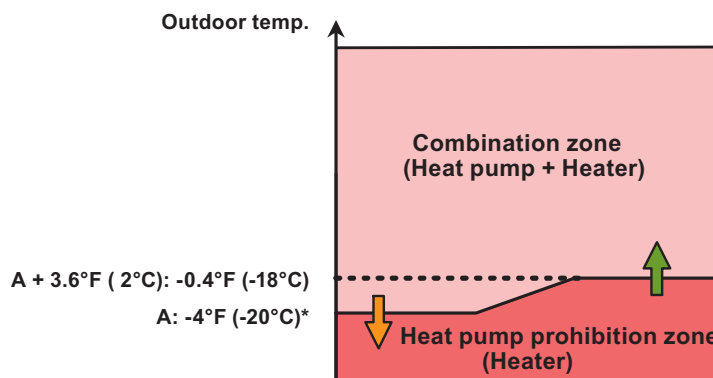
- Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of external heaters).
- All control temperatures will shift by adjusting “Thon”.
- Outdoor temperature zone boundary A: Adjustable by function setting number 66.

• External heater output



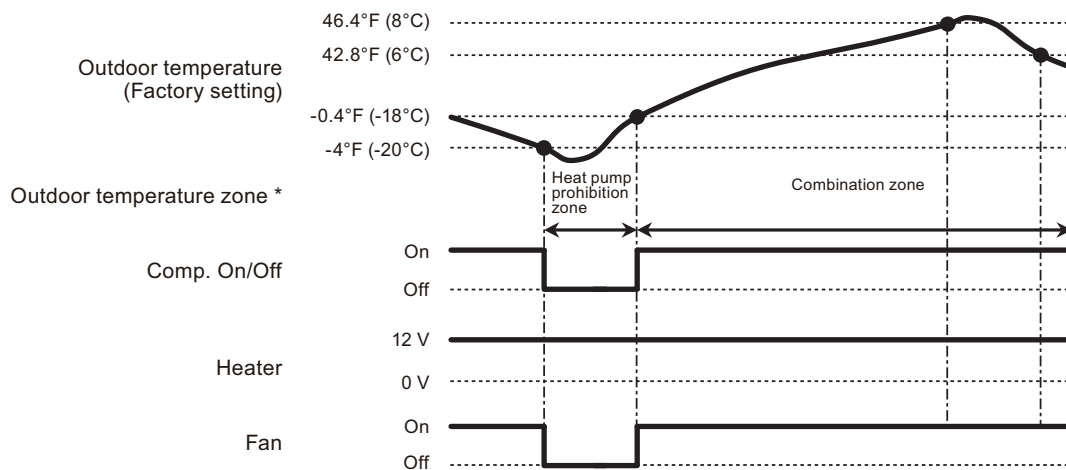
Tr: Room temperature
Ts: Set temperature
Thon: Heater on temperature

• Outdoor temperature zone



*: Adjustable by function setting 66

- Operation status



NOTE: In following operations, compressor will be on in heat pump prohibition zone.

- Other than heating
- Test run