

Please read this manual carefully before installation and keep it for future reference.

# Owner's Manual



# MRCOOL®

COMFORT MADE SIMPLE

Universal® Series  
Air Handler (High ESP)  
Model - MDUI180\*\*E

Due to updates and constantly improving performance, the information and instructions within this manual are subject to change without notice. Please visit [www.mrcool.com/documentation](http://www.mrcool.com/documentation) to ensure you have the latest version of this manual.

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Thank you for choosing MRCOOL. Please read this manual carefully before installation and keep it for future reference.

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## **! Safety Precautions ..... 2**

## **1 Appliance Overview ..... 5**

- 1. Introduction ..... 5
- 2. Accessories ..... 6
- 3. Unit Dimensions ..... 7
- 4. Main Parts ..... 8

## **2 Unit Installation ..... 9**

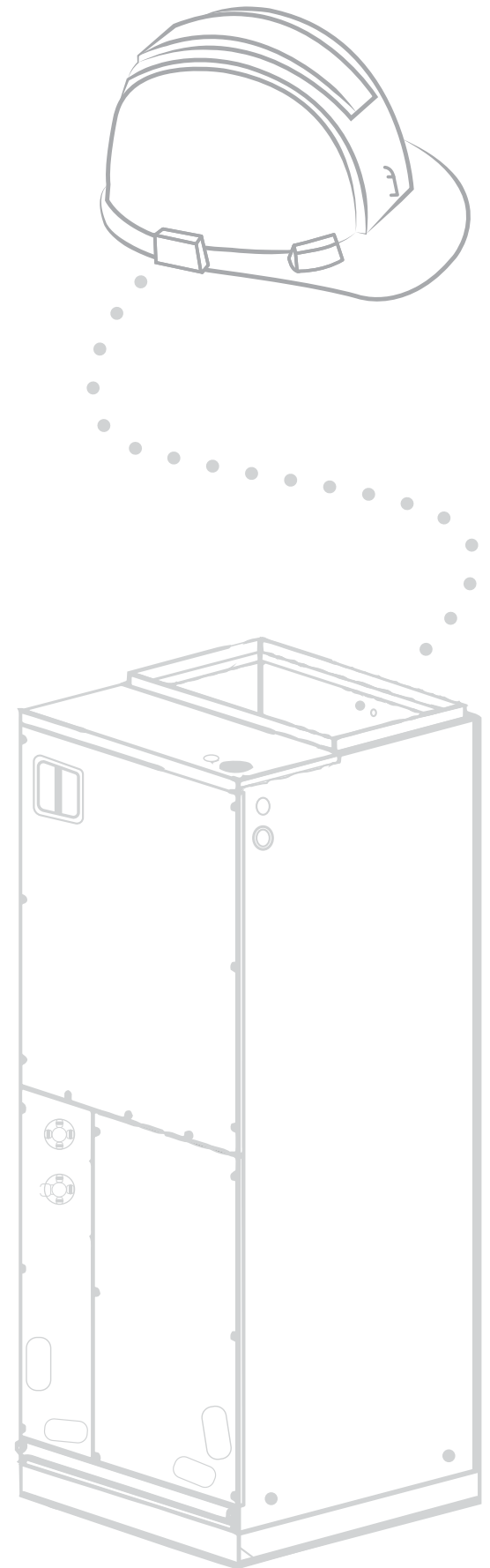
- 1. Pre-Installation Instructions ..... 9
- 2. Installation Location ..... 10
- 3. Conventional Line Set Installation ..... 11
- 4. No-Vac® Quick Connect ® Installation ..... 13
- 5. Condensate Removal ..... 14
- 6. Ductwork ..... 15
- 7. Electric Heat Kit Installation ..... 15
- 8. Air Handler Field Conversion ..... 17
- 9. Set Indoor Fan Speed ..... 18
- 10. Electrical Connection ..... 22

## **3 Post Installation Checks ..... 28**

## **4 Troubleshooting ..... 30**

## **5 Maintenance and Care ..... 33**

## **6 EU Disposal Guidelines ..... 34**



# Safety Precautions



## Read Before Installation

**Incorrect installation may cause serious damage or injury.**

The seriousness of potential damage or injuries is classified as either a **WARNING** or **CAUTION**.



**WARNING**

This symbol indicates ignoring instructions may cause death or serious injury.



**CAUTION**

This symbol indicates that ignoring instructions may cause moderate injury to your person, damage to your unit, or other property.



This symbol indicates that you should **NEVER** perform the indicated action.



## **WARNING**

**Please read the manual in its entirety before installing, operating or repairing.**

- ⊘ **DO NOT** share the electrical circuit with other appliances. Improper or insufficient power supply can cause fire or electrical shock.
  - ⊘ When connecting refrigerant piping, **DO NOT** let substances or gases other than the refrigerant enter the unit. The presence of other gases or substances will lower the unit's capacity, and may cause abnormally high pressure in the operation cycle. This may cause explosion and injury.
  - ⊘ **DO NOT** connect the ground wire to a gas pipe, water pipe, lightning arrester, or telephone wire.
  - ⊘ **DO NOT** allow children to play with the air conditioner. Children should be supervised around the unit at all times.
  - ⊘ **DO NOT** alter the settings of the pressure sensor or other protective devices; if short-circuited or modified, fire and/or an explosion could occur.
1. Installation must be performed by an authorized technician. Improper installation may cause water leakage, electrical shock, or fire.
  2. Installation must be performed according to installation instructions. Improper installation may cause water leakage, electrical shock, or fire.
  3. In North America, installation must be performed in accordance with the requirement of NEC and CEC (by authorized personnel only.) Contact an authorized service technician for repair or maintenance of the unit.
  4. Only use the included accessories and specified parts for installation. Using non-standard parts can cause water leakage, electrical shock, or fire and may cause the unit to fail.
  5. The United States Protection Agency ("EPA") has issued various regulations regarding the introduction and disposal of refrigerants introduced into this unit. Failure to follow these regulations may harm the environment and can lead to substantial fine. These regulations may vary due to the passage of laws. A certified technician must perform the installation and service of this product. Should questions arise, contact your local EPA office.

## **WARNING**

6. Install the unit in a firm location that can support the unit's weight. If the installation location cannot support the weight, or the installation is performed improperly, the unit may fall and cause serious injury and/or damage.
7. For all electrical work, follow all appropriate wiring standards, regulations, and the Installation Manual.
8. You must use an independent circuit to supply power. Do not connect other appliances to the same circuit. Insufficient electrical capacity or defects in electrical work can cause electrical shock or fire.
9. Connect electrical cables tightly and clamp them securely to prevent external forces from damaging the terminal. Improper electrical connections may overheat, causing fire and/or electrical shock.
10. All wiring must be properly arranged to ensure that the control board cover can close properly. If the control board cover is not closed properly, it can lead to corrosion and cause the connection points on the terminal to overheat, causing fire and/or electrical shock.
11. In certain functional environments, such as kitchens, server rooms, etc., the use of specially designed air-conditioning units is highly recommended. If the power or thermostat wires are damaged, they must be replaced by an authorized technician in order to avoid hazard.
12. This appliance can be used by children aged 8 years and older and persons with reduced physical, sensory, or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children should not play with the appliance. Cleaning and user maintenance should not be made by children without supervision.
13. The air conditioner unit can only be cleaned after it has been turned off and disconnected from power, otherwise electric shock may occur.
14. If installed in a compact space, ensure that there is adequate ventilation in case of leakage. Concentration of refrigerant gas can lead to explosion and other hazards.
15. The fixed wires connecting to this appliance must be configured with an all-pole disconnect under voltage class III.
16. Wear safety glasses, protective clothing, work gloves, and have a fire extinguisher available during installation.
17. Use a quenching cloth for brazing operations.

### **Note about Flourinated Gases:**

1. This air-conditioning unit contains R410A flourinated gases.
2. The refrigerant gas may not have an odor, thus this should not be considered a means of leak detection.
3. Installation, service, maintenance, and repair of this unit must be performed by a certified technician.
4. Product uninstallation and recycling must be performed by a certified technician.
5. If the system has a leak-detection system installed, it should be checked for leaks at least every 12 months.
6. Keep a record of all leak checks for the lifetime of the unit.

## CAUTION

- ⑦ For units that have an auxiliary electric heater, **DO NOT** install the unit within 3 feet (1 meter) of combustible materials.
- ⑦ **DO NOT** install the unit in a location that may be exposed to combustible gases. If combustible gas accumulates around the unit, it may cause fire.
- ⑦ **DO NOT** operate your air conditioner in a wet room such as a bathroom or laundry room. Too much exposure to water may cause electrical components to short circuit.
- ⑦ **DO NOT** put appendages or other objects into the air inlet or return grills.
- ⑦ **DO NOT** stop the appliance by directly cutting off the power. Turn off the unit first.
- ⑦ **DO NOT** install the appliance in areas with:
  - oil, smoke, or volatile liquid; as plastic parts may deteriorate, adversely affecting the integrity and functionality of the appliance.
  - corrosive gas; as this may corrode copper piping and welds, adversely affecting the integrity and functionality of the appliance.
- ⑦ **DO NOT** force-dry the filter using open flame or blowers, as this could damage it.
- 1. This appliance must be properly grounded during installation, or electrical shock may occur.
- 2. Install drainage piping according to the instructions in this manual. Improper drainage may cause water damage to your home and property.
- 3. This appliance must be stored in a well ventilated area equal in size to the area specified for operation.
- 4. Use proper measures to protect the unit from rodents and other small animals that may damage electrical components, causing the unit to malfunction.
- 5. If wired control (i.e. a wall-mount thermostat) is to be used, it should be connected first before powering up the unit, otherwise it may not function properly.
- 6. Only use a soft dry cloth or, as necessary, a slightly wet cloth with neutral detergent to clean the casing of this appliance.
- 7. Before operating the unit under low temperature, connect it to power for 8 hours. If it is deactivated for a short time, for example, one night, do not cut off the power (this is to protect the compressor).

To Our Customers;

Thank you for choosing a MRCOOL home HVAC product. Please read this manual carefully before installation and operation of the Universal™ Series Air Handler to ensure correct use and handling. In addition to the safety precautions in the previous section, please adhere to the following guidelines and note our exceptions to liability.


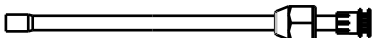
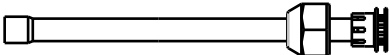
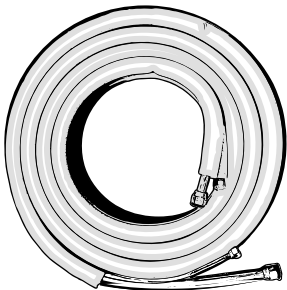
1. This appliance can be used by children aged 8 years and older and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children should not play with the appliance. Cleaning and user maintenance should not be made by children without supervision.
2. To ensure product reliability, the unit may consume power under stand-by status to maintain normal communication, and for preheating refrigerant and lubricant. If the unit will not be used for an extended period, disconnect the power supply. Reconnect the power supply and preheat the unit prior to use.
3. Ensure you have selected the proper model for the operating environment. Improper selection may impact operating performance.
4. This product has undergone strict inspection and operational testing before leaving the factory. To avoid damage due to improper disassembly, which may impact the normal operation, please do not disassemble the unit without proper training and equipment.
5. For technical assistance, please contact MRCOOL technical support at (270) 366-0457.
6. If the product is malfunctioning and/or is inoperable, please contact MRCOOL technical support at the aforementioned number, as soon as possible and provide the following information:
  - a. Product Nameplate Contents (model number, cooling / heating capacity, product serial number, factory date)
  - b. Nature of Malfunction (specify the circumstances before and after the error occurred)
7. All illustrations and information in the instruction manual are for reference only. In order to improve the product, we will continuously assess and innovate. We retain the right to make necessary revisions to the product from time to time. We reserve the right to revise the contents of this manual without notice.
8. If the supply cord is damaged, it must be replaced by MRCOOL, a professional service agent or similarly qualified person in order to avoid damage to the product.
9. MRCOOL, LLC assumes no responsibility for personal injury, property loss or equipment damage caused by improper installation and commissioning, unnecessary maintenance, or failure to follow relevant federal and state regulations, industrial standards, and the requirements of this instruction manual.
10. MRCOOL, LLC will bear no responsibilities for personal injury or property damage caused by the following:
  - a. Improper use of the appliance
  - b. Altering, maintaining, or operating the product with non-approved equipment.
  - c. Altering, maintaining, or operating the product outside of the guidelines of this manual.
  - d. Defects caused by corrosive gas.
  - e. Defects caused by shipping damage.
  - f. Failure to abide by this instruction manual or government regulations.
  - g. Products made by other manufacturers
  - h. Natural disasters, improper installation environment, or force majeure.

# Appliance Overview

The Universal Series™ Air Handler offers the perfect combination of superior product quality, operating efficiency, operating sound levels, and value for money. The condensing unit uses the environmentally friendly refrigerant R410A, which is chlorine-free to help prevent damage to the ozone layer.

Unless otherwise stated (as "OPTIONAL") the air conditioning system includes the following accessories. Use all of the installation parts and accessories to install the air conditioner. Improper installation may result in water leakage, electrical shock, fire, or equipment failure.

## Accessories

PART	LOOKS LIKE...	QUANTITY
<b>Owner's Manual</b>		1 (this)
<b>Liquid Side Stub Kit</b>		1  To connect the unit with the liquid pipe
<b>Gas Side Stub Kit</b>		1  To connect the unit with the gas pipe
<b>OPTIONAL No-Vac® Quick Connect® Lineset Gas / Liquid Pipe Assembly</b>		1

## Unit Dimensions

MDUI18024E/MDUI18036E  
&  
MDUI18048E/MDUI18060E

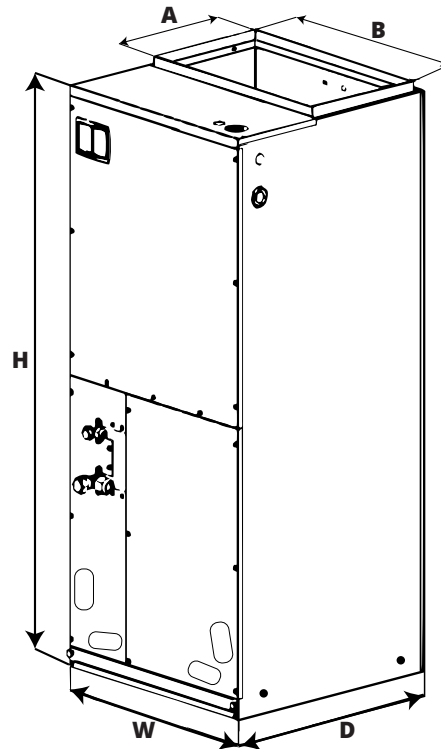


Fig. 1.1

### Unit Dimensions: Inches (mm)

Model	Width	Depth	Height	A	B
MDUI18024E & MDUI18036E	21-1/4 in (540 mm)	21-1/4 in (540 mm)	48-1/4 in (1224 mm)	11-5/8 in (295 mm)	20 in (508 mm)
MDUI18048E & MDUI18060E	21-3/4 in (630 mm)	21-1/4 in (540 mm)	57 in (1448 mm)	11-5/8 in (295 mm)	20 in (508 mm)



## Main Parts

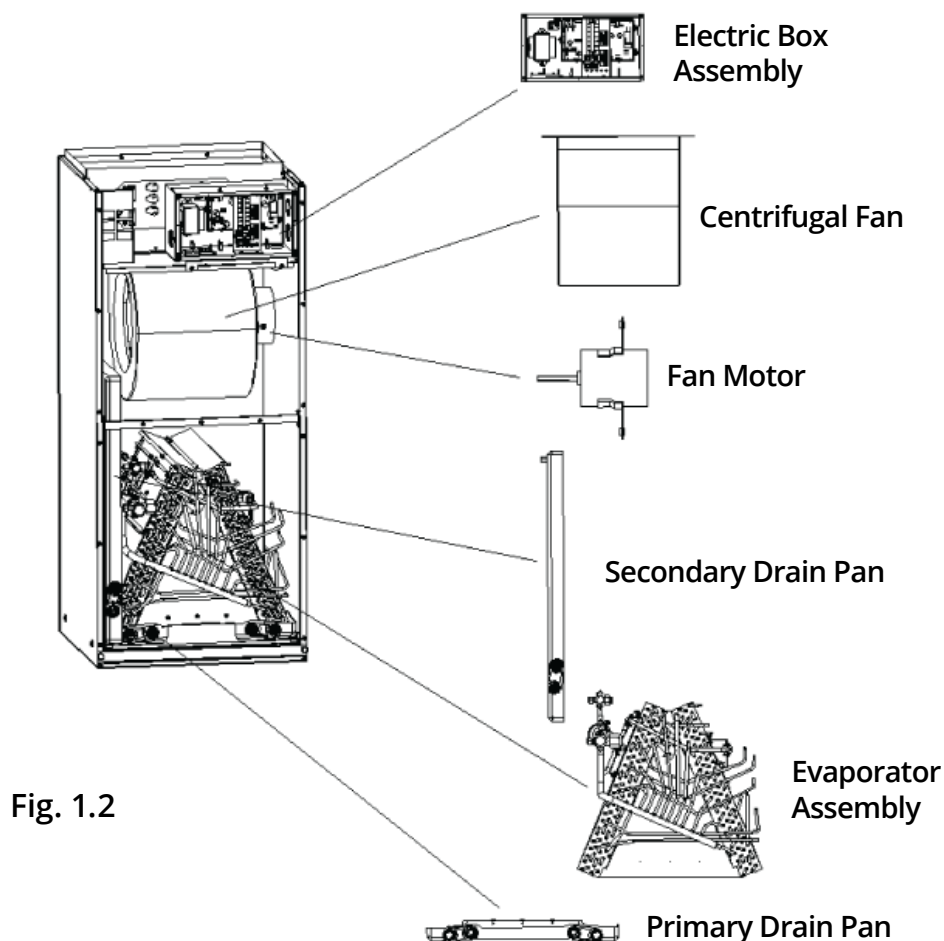


Fig. 1.2

Model	Cooling capacity (ton)	Optional electric heater (kW)
MDUI18024E / MDUI18036E	3.0	5-10
MDUI18048E	4.0	15
MDUI18060E	5.0	15

Model	Motor @ 230V ~, 60Hz	
	HP	FLA
MDUI18024E / MDUI18036E	1/2	2.1
MDUI18048E / MDUI18060E	3/4	3.2

Unit: inch (mm)

Model	Filter size
MDUI18024E / MDUI18036E	19-5/16 in x 20-5/16 in x 5/8 in (490 mm x 516 mm x 15 mm)
MDUI18048E / MDUI18060E	20-11/16 in x 20-5/16 in x 5/8 in (525 mm x 516 mm x 15 mm)

### NOTE

1. Dry coil and filter should be installed based upon nominal tonnage.
2. Use 0.96 as approximate SCFM correction factor for wet coil (optional).

## **! The Universal™ Series has 2 installation methods**

### **1. The Conventional Weld Line Set Installation**

Instructions can be found on **page 11**  
OR  
View complete install video by scanning this QR code



**MRCOOL®**  
Preferred Method

### **2. No-Vac® Quick Connect® Line Set Installation**

Instructions can be found on **page 12**  
OR  
View complete install video by scanning this QR code



## **! CAUTION**

- Before serving or installing this equipment, the electrical power to this unit must be in the “off” position.
- More than one electrical disconnect may exist on this unit. Lock out and tag switch with a suitable warning label. Failure to observe this warning may result in electrical shock that can cause personal injury or death.
- Due to high system pressure and electrical shock potential, installation and service work can be dangerous. Only trained and qualified persons are permitted to install or service this equipment. Observe all warnings contained in this manual and labels/tags attached to the equipment.

### **1. Checking Product Received**

After receiving the product, please check for any damage caused by transportation. Shipping damage is the responsibility of the carrier. Verify the model number, specifications, and accessories are correct prior to installation. The distributor or manufacturer will not accept claims from dealers for transportation damage or installation of incorrectly shipped units. If an incorrect unit is supplied, it must not be installed and it is to be returned to the supplier. The manufacturer assumes no responsibility for the installation of incorrectly delivered units.

### **2. Before Installation**

Carefully read all instructions for the installation prior to installing product. Make sure each step or procedure is understood and any special considerations are taken into account before starting installation. Assemble all tools, hardware and supplies needed to complete the installation. Some items may need to be purchased separately.

**NOTE: Make sure everything needed to install the product is on hand before starting.**

### **3. Codes & Regulations**

This product is designed and manufactured to comply with national codes. It is installer's responsibilities to install the product in accordance with such codes and/or any prevailing local codes/regulations. The manufacturer assumes no responsibilities for equipment installed in violation of any codes or regulations.

### **4. Replacement Parts... (continued on following page)**

## 4. Replacement Parts

When reporting shortages or damages, or ordering repair parts, give the complete product model and serial numbers as stamped on the product. Replacement parts for this product are available through your contractor or local distributor.

## Installation Location



### WARNING

- This air handler is designed for indoor installation only. ***DO NOT*** install it outdoors.
- When installing the air handler, take consideration to minimize the length of refrigerant tubing as much as possible.
- When installing in an area directly over a finished ceiling (such as an attic), installation of an emergency drain pan is required directly under the unit. See local and state codes for requirements.
- When installing this unit in an area that may become wet, elevate the unit with a sturdy, non-porous material. In installations that may lead to physical damage (i.e. a garage), it is advised to install a protective barrier to prevent such damage.
- ⊘ This air handler is designed for a complete supply and return ductwork system. ***DO NOT*** operate this product without complete ductwork attached.
- ⊘ ***DO NOT*** install the air handler in a location above or below the condenser that violates the instructions provided with the condenser. Service clearance is to take precedence. Allow a minimum of 24" service clearance in front of the unit.
- ⊘ ***DO NOT*** install the air handler in enclosed areas, such as garages, utility rooms or parking areas. Carbon monoxide producing devices (such as an automobile, space heater, gas water heater, etc.) should not be operated in enclosed areas such as unventilated garages, utility rooms or parking areas because of the danger of carbon monoxide (CO) poisoning resulting from exhaust emissions. If a furnace or air handler is installed in an enclosed area such as a garage, utility room, or parking area, and a carbon monoxide producing device is operated therein, there must be direct ventilation to the outside. Adequate ventilation is necessary to avoid the danger of CO poisoning which can occur if a carbon monoxide producing device continues to operate in an enclosed area. **If these warnings are not followed, Carbon monoxide emission can be (re)circulated throughout the building from the air handler causing serious illness including permanent brain damage or death.**

- If air handler is installed as **Fig. 2.1**, the air handler should be concealed in a specific room or space and make sure the air handler is not accessible to the general public.
- If air handler is installed as **Fig. 2.2**, make sure there is enough space for care and maintenance and the height between the air handler and ground is above 8 feet (2500 mm). and the air handler is not accessible to the general public.

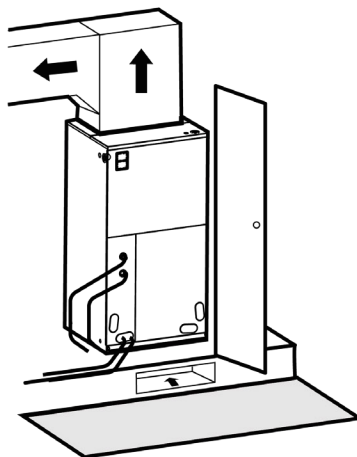


Fig. 2.1

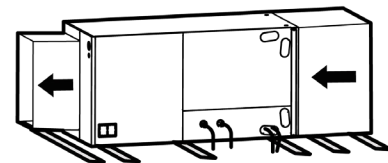


Fig. 2.2

## Conventional Line Set Installation

### Specification of Connection Pipe

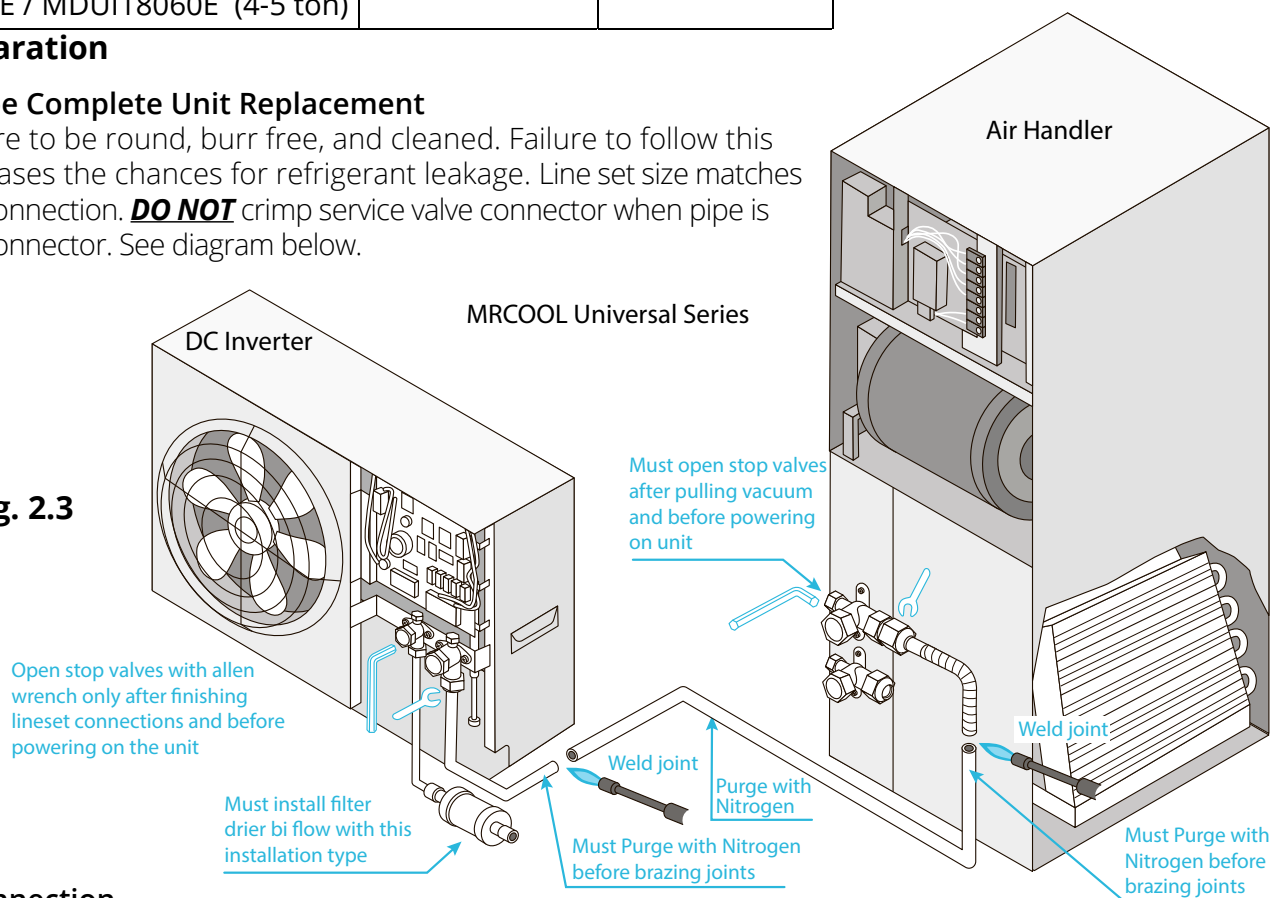
Model	External diameter (inch)	
	Vapor pipe	Liquid pipe
MDUI18024E / MDUI18036E (2-3 ton)	3/4 in	3/8 in
MDUI18048E / MDUI18060E (4-5 ton)		

### Piping Preparation

#### 1. WELD Type Complete Unit Replacement

All cut ends are to be round, burr free, and cleaned. Failure to follow this practice increases the chances for refrigerant leakage. Line set size matches service valve connection. **DO NOT** crimp service valve connector when pipe is smaller than connector. See diagram below.

Fig. 2.3



#### 2. Screw Connection

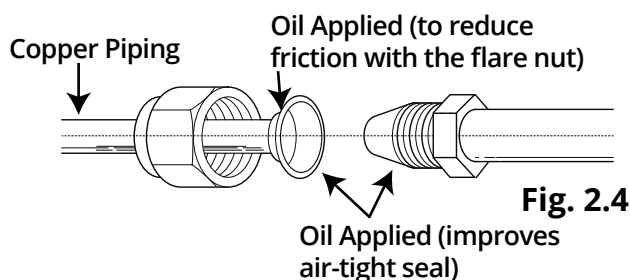


Fig. 2.4

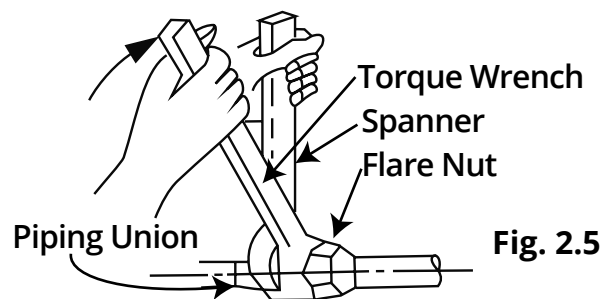
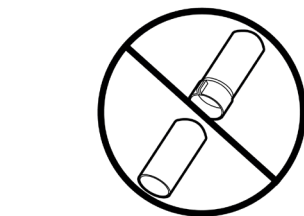
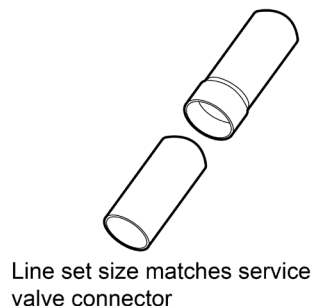


Fig. 2.5



Do not crimp service valve connector when pipe is smaller than connector

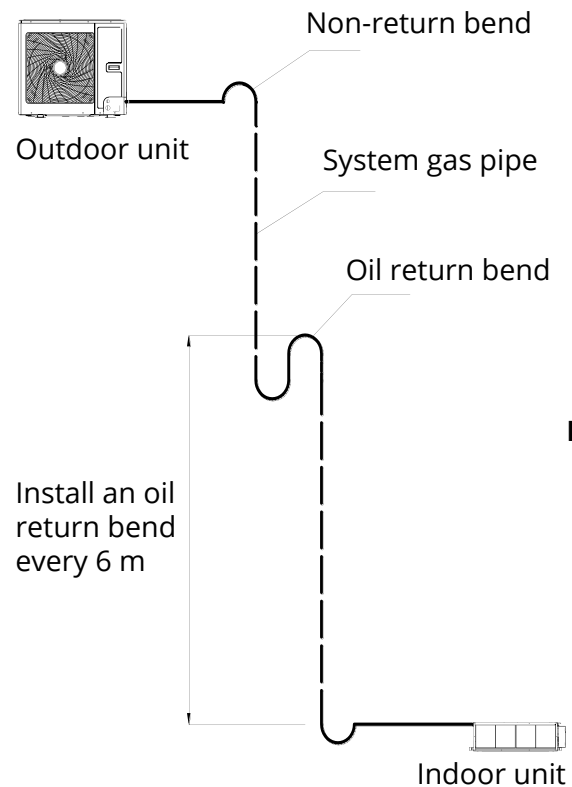
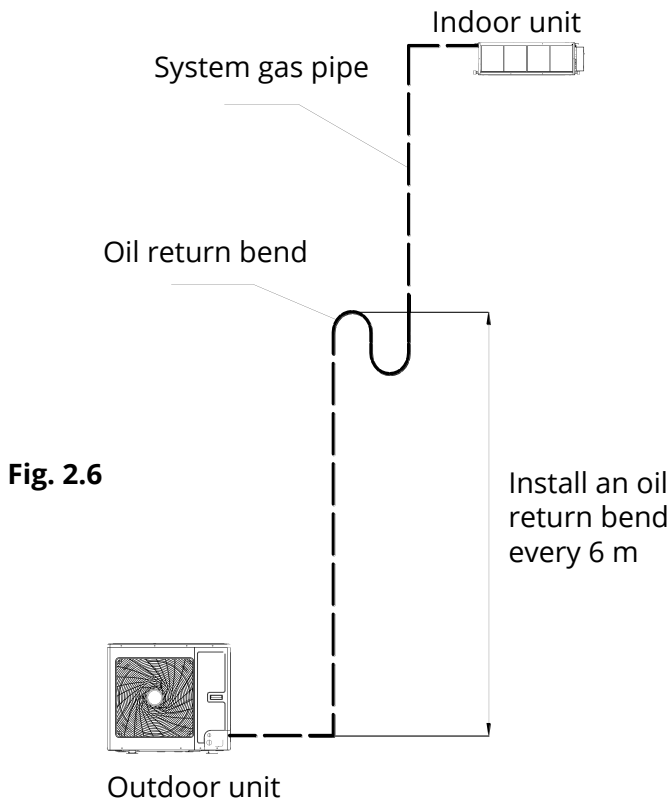
Pipe diameter (inch)	Tightening torque (N·m)
1/4	15-30
3/8	35-40
1/2	45-50
5/8	60-65
3/4	70-75
7/8	80-85

## OIL RETURN BENDS

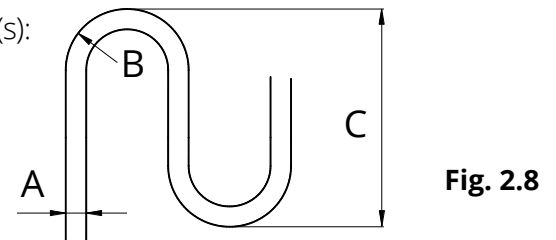
Add an oil return bend as described below:

IF Outdoor unit is beneath the indoor unit, there is no need to add a non-return bend at the lowest or highest position of the vertical pipe, as shown below in **Fig. 2.6**:

IF Outdoor unit is above the indoor unit, it is necessary to add an oil return bend and a non-return bend at the lowest and highest position of the vertical pipe, as shown below in **Fig. 2.7**:



Use the following dimensions in **Fig. 2.8** to form the oil return bend(s):



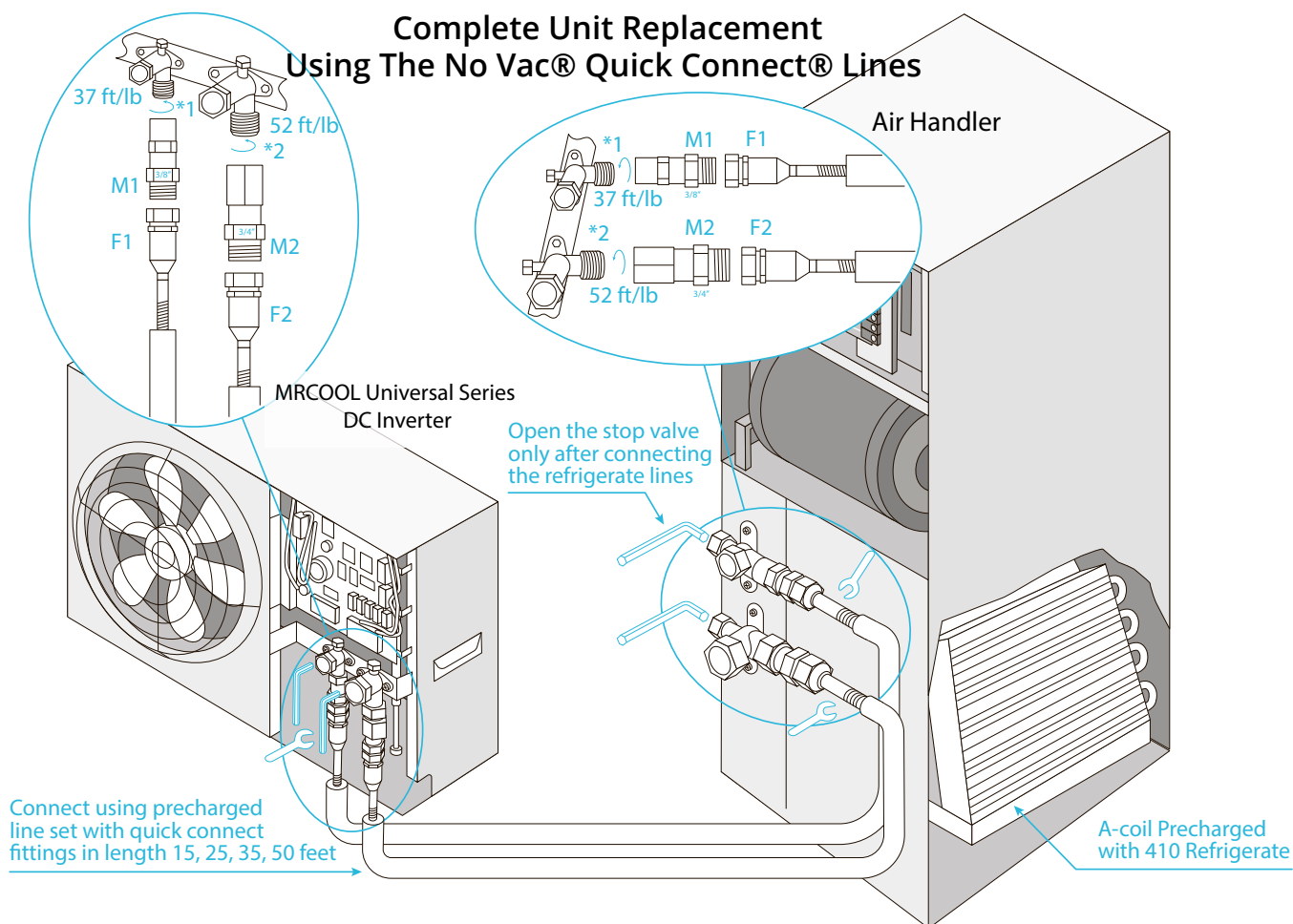
A (Pipe Diameter)		B		C	
Inches	mm	Inches	mm	Inches	mm
Φ1/2	Φ12	≥1	≥26	≥5.91	≤150
Φ5/8	Φ16	≥1.3	≥33	≥5.91	≤150
Φ3/4	Φ19	≥1.34	≥34	≥5.91	≤150

## INSTRUCTIONS FOR USE WITH NO-VAC™ QUICK CONNECT® LINE SET SOLD SEPARATELY KINK RESISTANT, PRECHARGED, SIMPLE SECURE QUICK CONNECT, 100% CONNECTION GUARANTEE

Please read and follow the instructions and diagram below\* :

Connections must be made exactly as specified to avoid system leaks and /or damage

1. Take out matching male connectors **M1** and **M2**.
2. **Remove** protective cap with the copper gasket at each stop valve on the **DC INVERTER** and ensure the threads are clean and complete.
3. **Tighten** the **M1** connector to the **cutoff valve \*1** with a tightening force of 37ft/lb (50N).  
**Tighten** the **M2** connector to the **cutoff valve \*2** with a tightening force of 52ft/lb (70N).
4. **Repeat** step 3 for **AIR HANDLER** at the other end of the **LINE SET**.
5. Unroll and route the **LINE SET** between the **AIR HANDLER** and the **DC INVERTER**.
6. **Remove** the protective caps of the valves at both ends of the **LINE SET**. Verify that all threads are clean and complete.
7. **Tighten** the **LINE SET F1** valve to the **M1 Connector** (attached in step 3) with a force of 33ft/lb (45N). **Tighten** the **LINE SET F2** valve to the **M2 Connector** (attached in step 3) with a tightening force of 48ft/lb (65N).
8. **Repeat** this process for the **AIR HANDLER** at the other end of the **LINE SET**.
9. At the **OUTDOOR UNIT** **remove** the **protective cap** at the **cutoff valve switch** and **open** the **cutoff valve** with a hex wrench to run the refrigeration circuit. **If** there is any fizz, grease or other **leakage**, **close** the valve **immediately** and **check** that **steps 3 and 7** were done properly. **Otherwise**, immediately **apply soapy water** for micro-leakage detection. Soak the joints using a sponge or spray bottle. **If any bubbles form**, **close** the valve **immediately** and **check** that **steps 3 and 7** were done properly.
10. **After** the correct connection, **re-tighten** the cutoff valve's **protection cap** and **cover** the M1, M2 and F1, F2 connections with the grey **insulating sleeve** to help **prevent condensation**.



\*Failure to follow the instructions provided could result in severe harm to you, this product, or other property. The manufacturer, distributor, and seller are not responsible for any harm resulting from the failure to follow instructions and the failure to follow these instructions will void any and all warranties express or implied.

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v01-07-2020



## IMPORTANT

***The cutoff valves on the air handlers must be opened AFTER connecting the lines and BEFORE turning on the unit. Otherwise, operation can cause leakage and/or damage to the unit.***

## Condensate Removal

1. ***DO NOT*** connect the condensate drain pipe into the waste pipe or other pipelines that are likely to produce corrosive or peculiar smells. This will prevent odors from entering indoors or corrupting the unit.
2. ***DO NOT*** connect the condensate drain pipe into the rain pipe. This will prevent rain water from pouring in and causing property loss or personal injury.
3. The condensate drain pipe should be connected into a special drain system for the unit.
4. The drain pan has primary and secondary drain connections. Condensate removal is performed by attaching a 3/4" PVC pipe to the evaporator coil pan and terminated in accordance with local or state Plumbing/HVAC codes. The installation must include a "P" style trap that is located closely to the evaporator coil. ***DO NOT*** over-tighten the drain connection in order to prevent damage to the evaporator drain pan. See the following figure for details of a typical condensate line "P" trap.

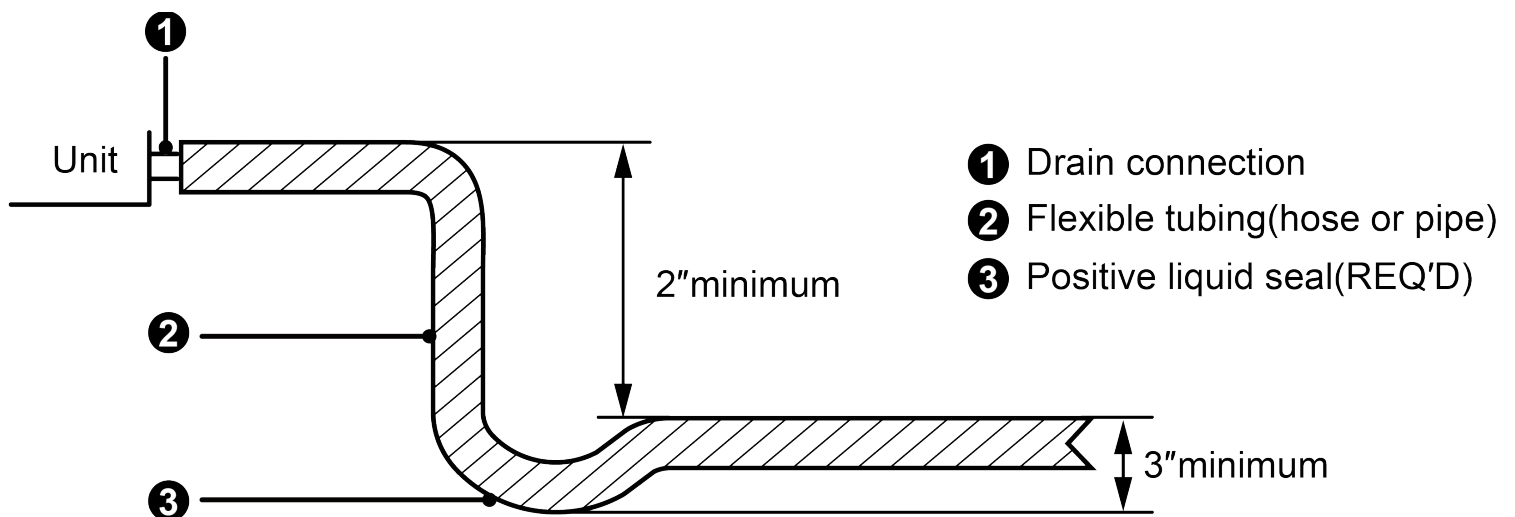



Fig. 2.9



## Ductwork

This air handler is designed for a complete supply and return ductwork system.

### **WARNING**

 **DO NOT** operate the unit without all ductwork completed and attached.

- Inadequate ductwork that restricts airflow can result in improper performance and compressor or heater failure.
- Ductwork is to be constructed in a manner that limits restrictions and maintains suitable air velocity.
- Ductwork is to be sealed to the unit in a manner that will prevent leakage.

### Return ductwork:

Do not dispose of the return ductwork in an area that can introduce toxic or objectionable fumes/odors into the ductwork. The return ductwork is to be introduced into the air handler bottom (upflow configuration).

### Return Air Filters:

Each installation must include a return air filter for the air handler or externally using a return air filter grille.

## Electric Heat Kit Installation (Optional)

The air handlers listed in this manual do not have a factory installed electric heater. An electric heat kit is available as an optional accessory. The only heat kits that can be used are **MHK\*\*U** series listed in the table below. Please refer to installation instructions provided with the heat kit, and in this manual, for the correct installation procedure.

### **WARNING**

- The electrical characteristics of the air handler, electric heat kit, and the power supply should be identical. This air handler does not have a factory installed electric heat kit, however, they are available as an optional accessory. If you plan to install a heat kit, only those in series indicated below can be used. **DO NOT use an electric heat kit other than those recommended below.**

**NOTE:** When the electric heat kit is turned on, the fan of the air handler must also be on.

Compatible Heat Kits

Kit #.	Description	Tonnage
MHK05U	5kW heat strip	2 Ton or 3 Ton
MHK08U	8kW heat strip	2 Ton or 3 Ton
MHK10U	10kW heat strip	2 Ton or 3 Ton
MHK15U	15kW heat strip	4 Ton or 5 Ton
MHK20U	20kW heat strip	4 Ton or 5 Ton

### **IMPORTANT**

***You must use a compatible heat kit listed in the above chart. Using an incorrect size, could cause the unit to overheat and/or cause equipment damage.***



## Electric Heat Kit Installation

### ! CAUTION

1. Ensure that all power supply is disconnected prior to installing the heat kit.
  2. A means of strain relief and conductor protection must be provided at the supply wire entrance into cabinet.
  3. Only use copper conductors.
  4. Installation must follow National Electric Code (NEC) and other applicable codes.
  5. If this appliance is installed in an enclosed area such as a garage or utility room with any carbon monoxide producing appliance, ensure the area is properly ventilated to the outside.
  6. A filter dryer is recommended for installation based on nominal tonnage.
  7. Use 0.96 as approximate SCFM correction factor for wet coil.
1. Remove the upper access panel from the air handler.
  2. Remove the cover plate inside the upper access panel of the air handler.
  3. Slide the heat kit into the slot and secure element plate with previously removed screws.
  4. Make sure to insert the supporting poles of the heat kit into the supporting hole of the air handler.
  5. Connect the quick connection plug and fasten the loose wires by using wire ties.
  6. Install the circuit breaker into the mounting rail, break out appropriate area of the plastic circuit breaker cover on the access panel of the air handler.
  7.
    - a. When installing the MHK05U, MHK08U, or MHK10U (2-3 Ton) use the following steps. Connect the power from the Circuit Breaker Panel to L1 and L2 of the circuit breaker included with the electric heat kit.
    - b. When installing the MHK15U and MHK20U (4-5 Ton) use the following steps. Connect two separate lines of power from the Circuit Breaker Panel to L1 and L2 of the two circuit breakers included with the electric heat kit.
    - c. When connecting the electric heat kit to the air handler, use the Molex Plug Wiring Harness from the electric heat kit and attach it to the Molex Plug Wiring Harness coming from air handler's PCB board.
- NOTE: The Molex Plug Connection will power the air handler. So, a separate source of incoming power for L1 & L2 terminals on the air handler is NOT needed when using an electric heat kit.**
- d. Replace access panel and check operation.

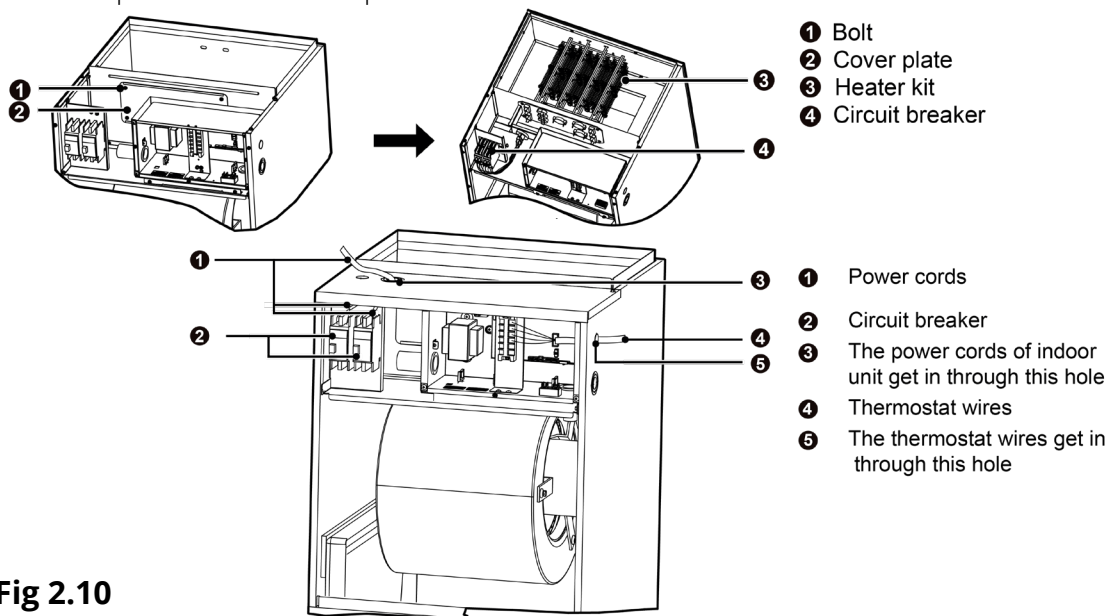


Fig 2.10

## Air Handler Field Conversion

### Converting Unit From 3 Ton to 2 Ton

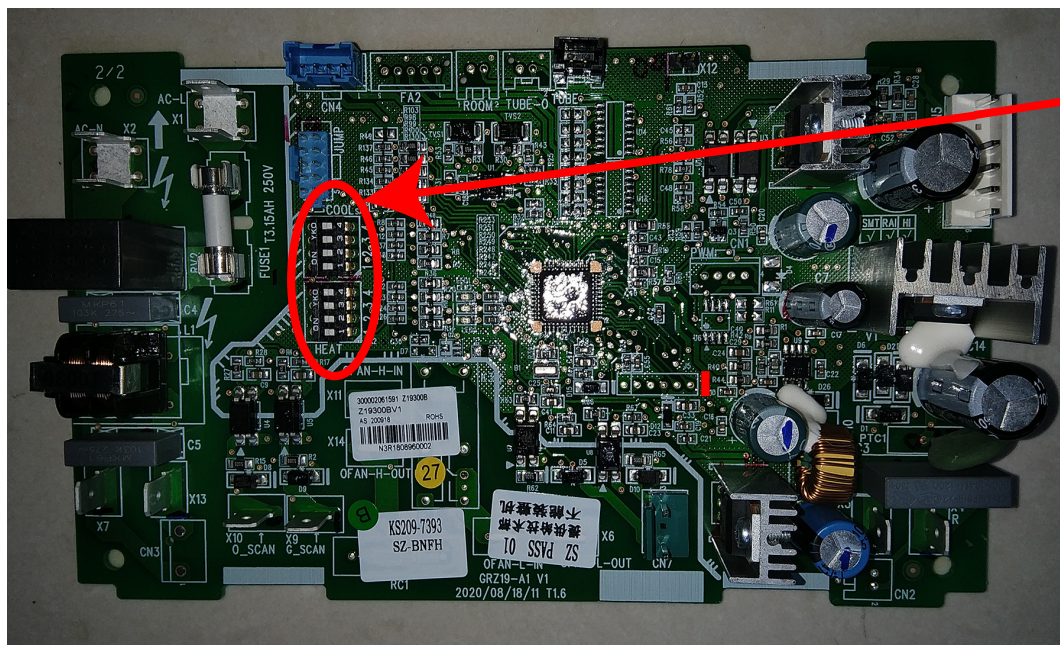
Follow these instructions during unit installation in order to enable a Universal Series® 3 ton condenser and air handler split system to operate at 2 ton capacity.

1. **DO NOT** attempt this conversion while the unit is powered on.
2. Locate the capacity dip switch on the air handler main board. The capacity dip switch is circled on the photo below.
3. The default position of the capacity dip switch is 1, 2, & 4 'Up' and 3 'Down' on both the SA2 and SA1 switches.
4. The default position of the capacity dip switch is 36k.
5. To activate the 24k capacity, flip capacity dip switch 2 & 4 on SA2 and SA1 to Down. Flip capacity dip switch 3 on SA2 and SA1 to Up.

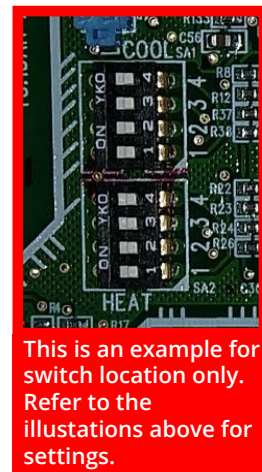
### Converting Unit From 5 Ton to 4 Ton

Follow these instructions during unit installation in order to enable a Universal Series® 5 ton condenser and air handler split system to operate at 4 ton capacity.

1. **DO NOT** attempt this conversion while the unit is powered on.
2. Locate the capacity dip switch on the air handler main board. The capacity dip switch is circled on the photo below.
3. The default position of the capacity dip switch is 2, 3, & 4 'Up' and 1 'Down' on both the SA2 and SA1 switches.
4. The default position of the capacity dip switch is 60k.
5. To activate the 48k capacity, flip capacity dip switch 1, 3, & 4 on SA2 and SA1 to Down. Flip capacity dip switch 2 on SA2 and SA1 to Up.



Location of Dip Switch on Air Handler Main Board



This is an example for switch location only. Refer to the illustrations above for settings.

## NOTE

Refer to the Universal Condenser Manual for the Dip Switch instructions and settings for the condenser.

## Set Indoor Fan Speed/Dip Switch Configuration

The High ESP Air Handler comes equipped with an 8-speed fan. Below are settings for the dip switches (found on the indoor main control board) in order to adjust the fan to each of the speeds for the 2-3 Ton unit (**For the 4-5 Ton unit, please refer to the following page**). The higher the level, the higher the speed of the the indoor unit fan. The default setting is Level 4. **NOTE: Dip switch settings must be configured before powering on the unit.**

### Fan Speed/Dip Switch Settings for MDUI18024E/MDUI18036E (2-3 Ton)

Model	Level	Heat (SA2)				Cool (SA1)			
<b>24K Indoor Unit Dip Switches</b>	Level 1	1	0	0	0	0	0	0	0
	Level 2	1	0	0	1	0	0	0	0
	Level 3	1	0	1	0	0	0	0	0
	Level 4-Default	1	0	1	1	0	0	0	0
	Level 5	1	1	0	0	0	0	0	0
	Level 6	1	1	0	1	0	0	0	0
	Level 7	1	1	1	0	0	0	0	0
	Level 8	1	1	1	1	0	0	0	0
<b>36K Indoor Unit Dip Switches</b>	Level 1	0	0	0	0	0	0	0	0
	Level 2	0	0	0	1	0	0	0	0
	Level 3	0	0	1	0	0	0	0	0
	Level 4-Default	0	0	1	1	0	0	0	0
	Level 5	0	1	0	0	0	0	0	0
	Level 6	0	1	0	1	0	0	0	0
	Level 7	0	1	1	0	0	0	0	0
	Level 8	0	1	1	1	0	0	0	0

**NOTE: 0 means position dip switch to on, 1 means position dip switch to number.**

## Fan Speed/Dip Switch Settings for MDUI18048E/MDUI18060E (4-5 Ton)

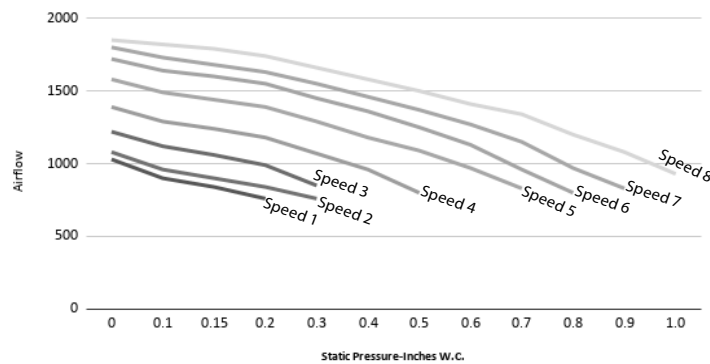
Model	Level	Heat (SA2)				Cool (SA1)			
<b>48K Indoor Unit Dip Switches</b>	Level 1	1	0	0	0	0	0	0	0
	Level 2	1	0	0	1	0	0	0	0
	Level 3	1	0	1	0	0	0	0	0
	Level 4-Default	1	0	1	1	0	0	0	0
	Level 5	1	1	0	0	0	0	0	0
	Level 6	1	1	0	1	0	0	0	0
	Level 7	1	1	1	0	0	0	0	0
	Level 8	1	1	1	1	0	0	0	0
<b>60K Indoor Unit Dip Switches</b>	Level 1	0	0	0	0	0	0	0	0
	Level 2	0	0	0	1	0	0	0	0
	Level 3	0	0	1	0	0	0	0	0
	Level 4-Default	0	0	1	1	0	0	0	0
	Level 5	0	1	0	0	0	0	0	0
	Level 6	0	1	0	1	0	0	0	0
	Level 7	0	1	1	0	0	0	0	0
	Level 8	0	1	1	1	0	0	0	0

**NOTE: 0 means position dip switch to on, 1 means position dip switch to number.**

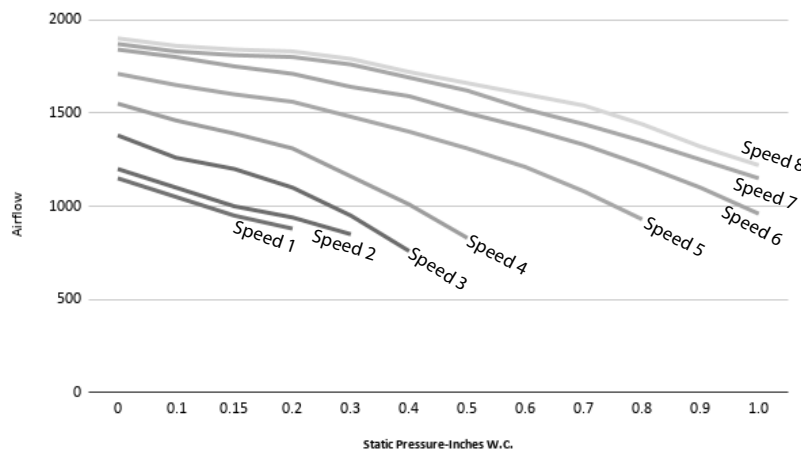
## Air Flow Volume Under Different ESP & Fan Speed: MDUI18024E/MDUI18036E (2-3 Ton)

Model	MDUI18024E											
Level	Static pressure(Inches W.C.)											
	0	0.1	0.15	0.2	0.3	0.4	0.5	0.6	0.7	0.8	0.9	1.0
Speed 1(CFM)	1030	900	840	-	-	-	-	-	-	-	-	-
Speed 2(CFM)	1080	960	900	840	-	-	-	-	-	-	-	-
Speed 3(CFM)	1220	1120	1060	990	850	-	-	-	-	-	-	-
Speed 4(CFM)	1390	1290	1240	1180	1070	960	-	-	-	-	-	-
Speed 5(CFM)	1580	1490	1440	1390	1290	1180	1090	970	830	-	-	-
Speed 6(CFM)	1720	1640	1600	1550	1450	1360	1250	1130	960	-	-	-
Speed 7(CFM)	1800	1730	1680	1630	1550	1460	1370	1270	1150	970	830	-
Speed 8(CFM)	1850	1820	1790	1740	1660	1580	1500	1410	1340	1200	1080	930

**NOTE: Please refer to the tables above & below for fan speed selection relative to static pressure. "-" in the table indicate speeds that are not allowed to be used.**



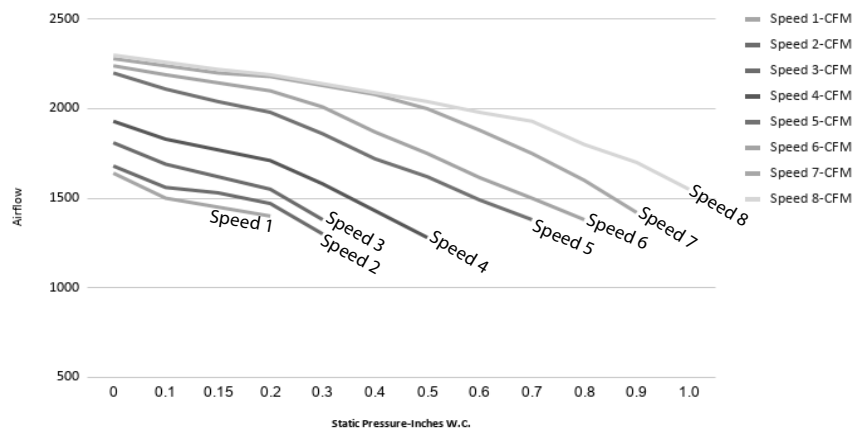
Model	MDUI18036E											
Level	Static pressure(Inches W.C.)											
	0	0.1	0.15	0.2	0.3	0.4	0.5	0.6	0.7	0.8	0.9	1.0
Speed 1(CFM)	1150	1050	950	880	-	-	-	-	-	-	-	-
Speed 2(CFM)	1200	1100	1000	940	850	-	-	-	-	-	-	-
Speed 3(CFM)	1380	1260	1200	1100	950	-	-	-	-	-	-	-
Speed 4(CFM)	1550	1460	1390	1310	1160	1010	830	-	-	-	-	-
Speed 5(CFM)	1710	1650	1600	1560	1480	1400	1310	1210	1080	930	-	-
Speed 6(CFM)	1840	1800	1750	1710	1640	1590	1500	1420	1330	1220	1100	960
Speed 7(CFM)	1870	1830	1810	1800	1760	1690	1620	1520	1440	1350	1250	1150
Speed 8(CFM)	1900	1860	1840	1830	1790	1720	1660	1600	1540	1440	1320	1220



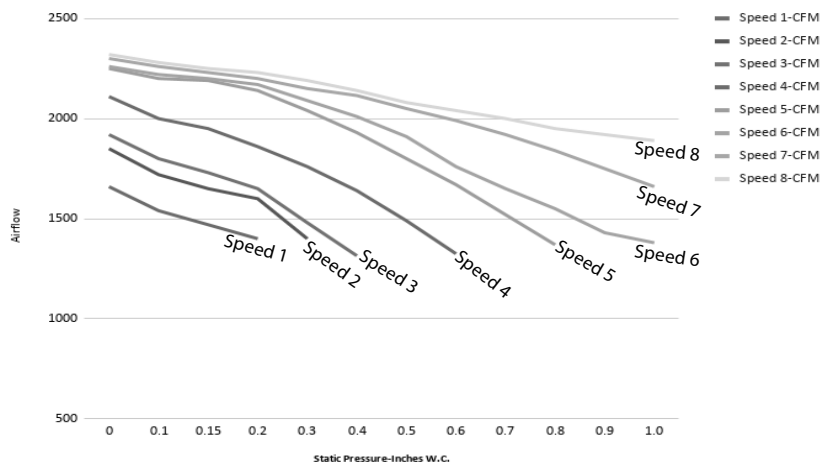
# Unit Installation

## Air Flow Volume Under Different ESP & Fan Speed: MDUI18048E/MDUI18060E (4-5 Ton)

Model	MDUI18048E											
Level	Static pressure(Inches W.C.)											
	0	0.1	0.15	0.2	0.3	0.4	0.5	0.6	0.7	0.8	0.9	1.0
Speed 1(CFM)	1640	1500	1450	1350	-	-	-	-	-	-	-	-
Speed 2(CFM)	1680	1560	1500	1380	1300	-	-	-	-	-	-	-
Speed 3(CFM)	1810	1690	1620	1550	1380	-	-	-	-	-	-	-
Speed 4(CFM)	1930	1830	1770	1710	1580	1430	1280	-	-	-	-	-
Speed 5(CFM)	2200	2110	2040	1980	1860	1720	1620	1490	1380	-	-	-
Speed 6(CFM)	2240	2190	2145	2100	2010	1870	1750	1615	1500	1380	-	-
Speed 7(CFM)	2280	2240	2200	2180	2130	2080	2000	1880	1750	1600	1420	-
Speed 8(CFM)	2300	2260	2220	2190	2140	2090	2040	1980	1930	1800	1700	1550



Model	MDUI18060E											
Level	Static pressure(Inches W.C.)											
	0	0.1	0.15	0.2	0.3	0.4	0.5	0.6	0.7	0.8	0.9	1.0
Speed 1(CFM)	1660	1540	1470	1400	-	-	-	-	-	-	-	-
Speed 2(CFM)	1850	1720	1650	1600	1400	-	-	-	-	-	-	-
Speed 3(CFM)	1920	1800	1730	1650	1480	1315	-	-	-	-	-	-
Speed 4(CFM)	2110	2000	1950	1860	1760	1640	1490	1325	-	-	-	-
Speed 5(CFM)	2250	2200	2190	2140	2040	1930	1800	1670	1520	1370	-	-
Speed 6(CFM)	2260	2220	2200	2170	2090	2010	1910	1760	1650	1550	1430	1380
Speed 7(CFM)	2300	2260	2230	2200	2150	2115	2050	1990	1920	1840	1750	1660
Speed 8(CFM)	2320	2280	2250	2230	2190	2140	2080	2040	2000	1950	1920	1890





## Electrical Connection

### Electrical Regulations



#### **WARNING** Before performing electrical work, read the following regulations

1. Electrical installation must be conducted by professionals in compliance with local laws, regulations and this installation manual. Never artificially extend the length of a power cord. The electric circuit must be equipped with a circuit breaker and air switch. Both must have sufficient capacity.
2. Unit operating power must be within the nominal range stated in the instruction manual. Use a specialized power circuit for the unit. Do not draw power from another power circuit.
3. The air conditioner circuit should be at least 5 ft (1.5 m) away from any flammable surface.
4. The external power cords, the thermostat wires and thermostat must be effectively fixed.
5. The external power cords, thermostat wires, and thermostat must **NOT** directly contact any hot objects. For example: they must not come into contact with chimney pipes, warm gas pipes or other hot objects.
6. The external power cords, thermostat wires, and thermostat must **NOT** be squeezed. Never pull, stretch or bend the wires.
7. The external power cords, thermostat wires, and thermostat must **NOT** collide with any metal beam or edge on the ceiling, or touch any metal burrs or sharp metal edge.
8. Connect wires in accordance to the circuit diagram labeled on the unit or electric box. Screws must be tightened. Slipped screws must be replaced by specialized flat-head screws.
9. Wiring terminals should be connected firmly to the terminal board. Loose connection is not safe.
10. Only use the power cables that are delivered along with the air conditioner. **DO NOT** change the power cables arbitrarily. **DO NOT** change the length and terminals of the power cables.
11. After the electrical installation is finished, please use wire clamps to secure the power cords and thermostat wires. Make sure the wires are not clamped too tight.
12. The wire gauge of the power cord should be sufficiently large. A damaged power cord or other wires must be replaced by specialized wires. Wiring work must be done according to national wiring rules and regulations.
13. This product is factory shipped for use with a 208/230V-1Ph-60Hz electrical power supply. This air handler must not be reconfigured to operate with any other power supply.
14. The unit must have an uninterrupted, unbroken electric grounding to minimize the possibility of personal injury if an electric fault occurs. The electric grounding circuit may consist of an appropriate sized power cord connected with the grounding piece, located in the unit control box, and also connecting to the building electric service panel. Other methods of grounding are permitted if performed in accordance with the National Electric Code (NEC), American National Standards Institute (ANSI), National Fire Protection Association (NFPA) 70, and local/state codes. In Canada, electric grounding conforms to the Canadian electric code CSA c22.1. Failure to observe this warning can result in electrical shock that can cause personal injury.

## Electrical Connection

### Electrical Parameters

Indoor Unit Model	Power Supply	Min. Circuit Ampacity	Max. Overcurrent Protection (A)
MDUI18024E/MDUI18036E	208/230V (60 Hz)	4 amps	15 amps
MDUI18048E/MDUI18060E	208/230V (60 Hz)	8 amps	15 amps

1. The fuse is located on the main board.
2. Install a circuit breaker at every power terminal near the units (indoor unit and thermostat) with at least 0.12 in (3 mm) contact gap. Both units must reach the plug.
3. Circuit breaker and power cord specifications listed in the above table are determined based on the maximum power input of the units.
4. Specifications of power cords listed in the above table are applicable in a working condition where ambient temperature is 104°F (40°C) and multi-core copper cable (e.g. YJV copper cable, with insulated PE and PVC sheath) is protected by a conduit, and is resistant to 194°F (90°C) in maximum (see IEC 60364-5-52). If working conditions change, please adjust the specifications according to national standards.
5. Specifications of circuit breaker are based on a working condition where the working temperature is 104°F (40°C). If working conditions change, please adjust the specifications according to national standards.
6. Use 18 AWG 6 strand thermostat wire as the connection between the indoor unit and the thermostat. The maximum connection length is 98 feet (30 m). Please select a proper length according to local conditions. Thermostat wire must not be twisted together.
7. The gauge of thermostat wire between the indoor unit and thermostat should be no less than 18 AWG and at least 6 strand to ensure a proper connection.

### Connecting the Power Cord & Communication Wire



#### WARNING

1. Before work begins, please check to ensure the unit and thermostat are powered OFF.
2. Match the terminal numbers and wire colors with the colors indicated in the indoor unit.
3. Wrong wire connection may burn the electrical components.
4. Connect the wires firmly to the wiring box. Incomplete installation may lead to a fire hazard.
5. Please use wire clamps to secure the external covers of connecting wires. (Insulators must be clamped securely; otherwise, electrical leakage may occur.)
6. Ground wire should be connected.
7. High and low voltage wires should be led through different rubber rings of the electric box cover.
8. **DO NOT** bundle the thermostat wires or lay them side by side, otherwise errors will occur.
9. High and low voltage wires should be secured separately. Secure the high voltage wires with large clamps and the low voltage wires with small clamps.
10. Use screws to tighten the thermostat wires and power cords of the unit on the terminal board. Improper connection could create a fire hazard.
11. If the power cords and thermostat wires are not correctly connected, the air conditioner could suffer damage.
12. Ground the system by connecting the ground wire.
13. The units should comply with all applicable local and national rules and regulations on power consumption.
14. When connecting the power cord, make sure the phase sequence of the power supply matches with the corresponding terminals, otherwise the compressor will be reversed and operate abnormally.



## Electrical Connection

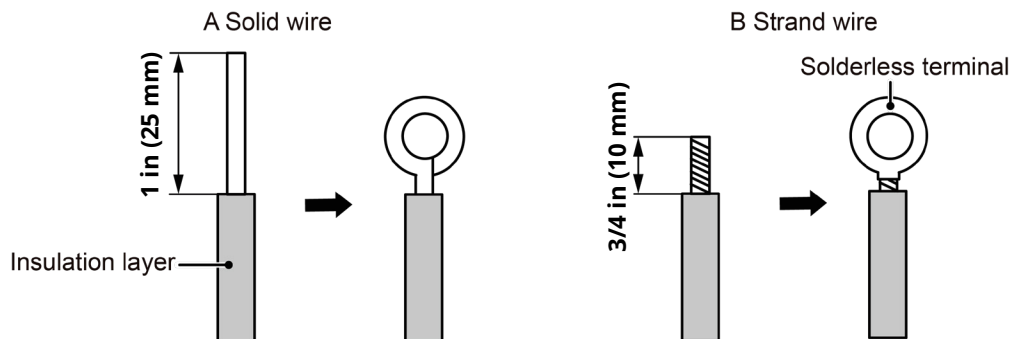
### Connecting the Power Cord & Thermostat Wires

**For solid wires** (Refer to **Fig. 2.11 A**):

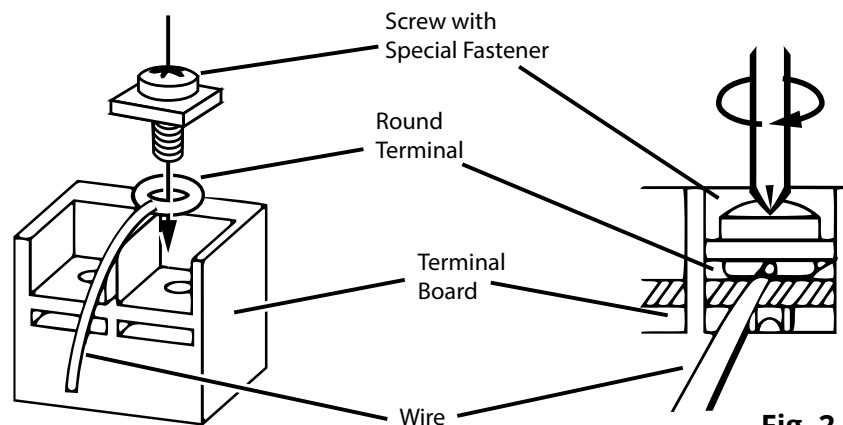
1. Use wire cutters to cut off the wire end and then peel away about 25 mm of the insulation layer.
2. Use a screwdriver to unscrew the terminal screw on the terminal board.
3. Use nippers to bend the solid wire into a ring that fits the terminal screw.
4. Form a proper ring and attach to the terminal board. Use a screwdriver to tighten the terminal screw.

**For braided/strand wires** (Refer to **Fig. 2.11 B & Fig. 2.12**):

1. Use wire cutters to cut off the wire end and then peel away about 10mm of the insulation layer.
2. Use a screwdriver to unscrew the terminal screw on the terminal board.
3. Use a round terminal fastener or clamp to secure the round terminal firmly on the peeled wire end.
4. Locate the round terminal conduit. Use a screwdriver to replace it and tighten the terminal screw (as shown in **Fig. 2.12**).



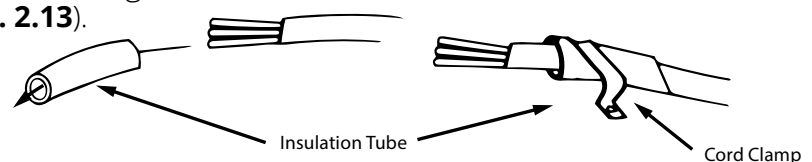
**Fig. 2.11**



**Fig. 2.12**

**For all terminal wiring** (Refer to **Fig. 2.14 & 2.15 (2-3 ton unit)** or **Fig. 2.16 & 2.17 (4-5 ton unit)** on the next page):

5. Lead the connection wire and power cord through the insulation tube. Then secure the wires with wire clamps (as shown in **Fig. 2.13**).

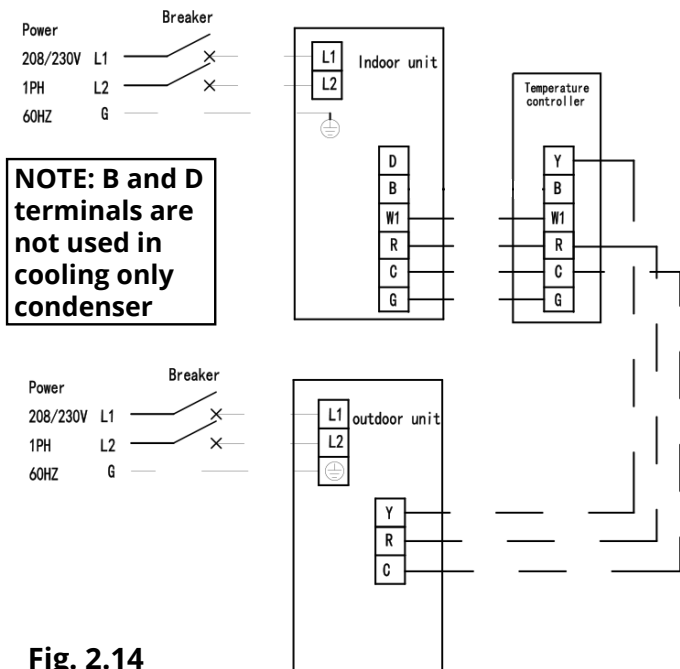


**Fig. 2.13**

## Electrical Connection

### Electrical wiring of ESP Air Handler MDUI18024E/MDUI18036E (With & Without Heat Pump)

#### High ESP Air Handler w/cooling only condenser



#### High ESP Air Handler w/heat pump condenser

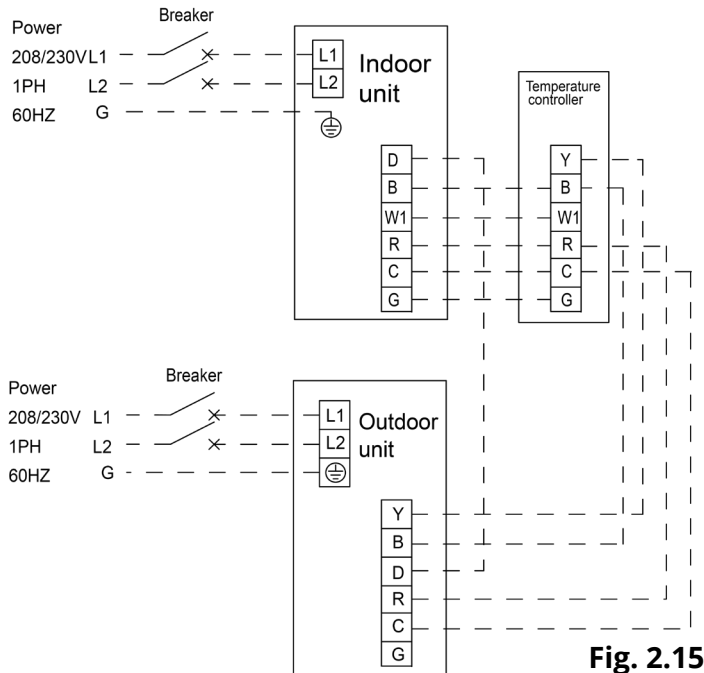


Fig. 2.14

Fig. 2.15

#### NOTES:

Y - Compressor control signal for outdoor unit  
D - Defrosting signal  
C - 24V common  
W1 - Heater Control signal

B - 4-way valve control signal (energized in heating mode)  
R - 24V AC Power Supply  
G - Fan signal for indoor unit

### Electrical wiring of ESP Air Handler MDUI18048E/MDUI18060E (With & Without Heat Pump)

#### High ESP Air Handler w/cooling only condenser

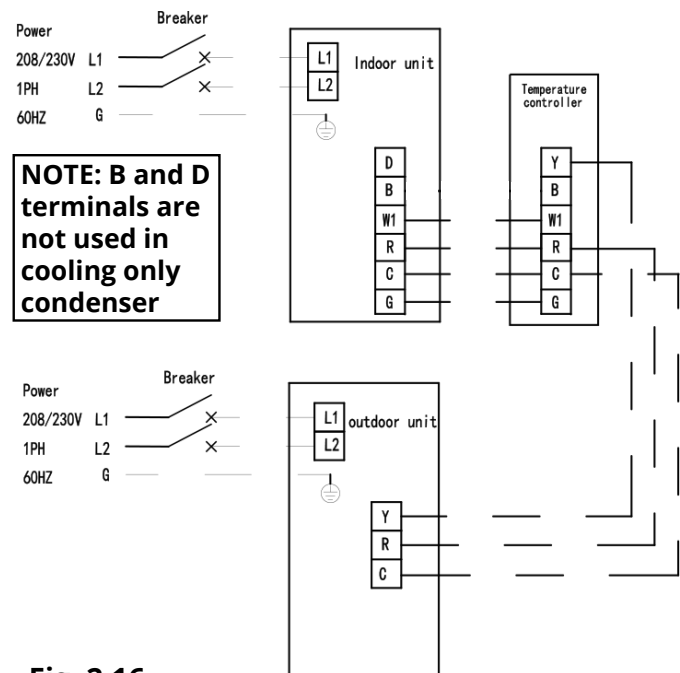


Fig. 2.16

#### High ESP Air Handler w/heat pump condenser

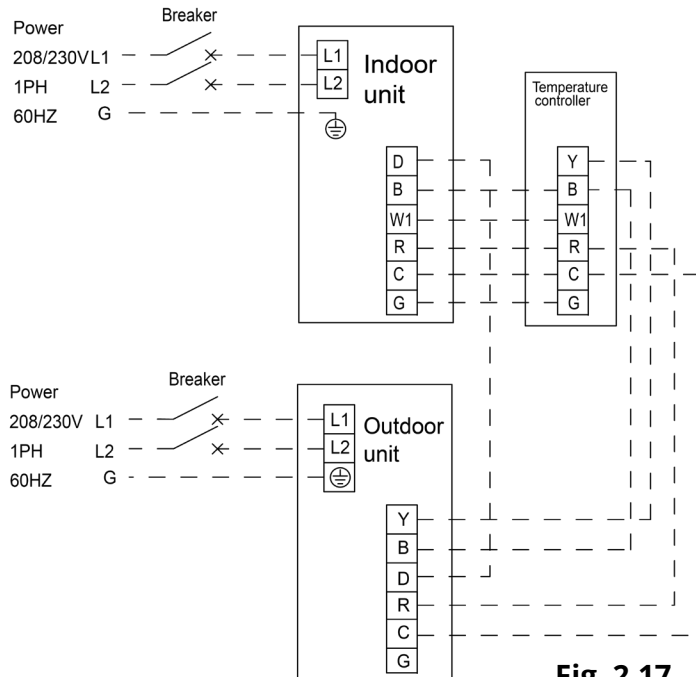
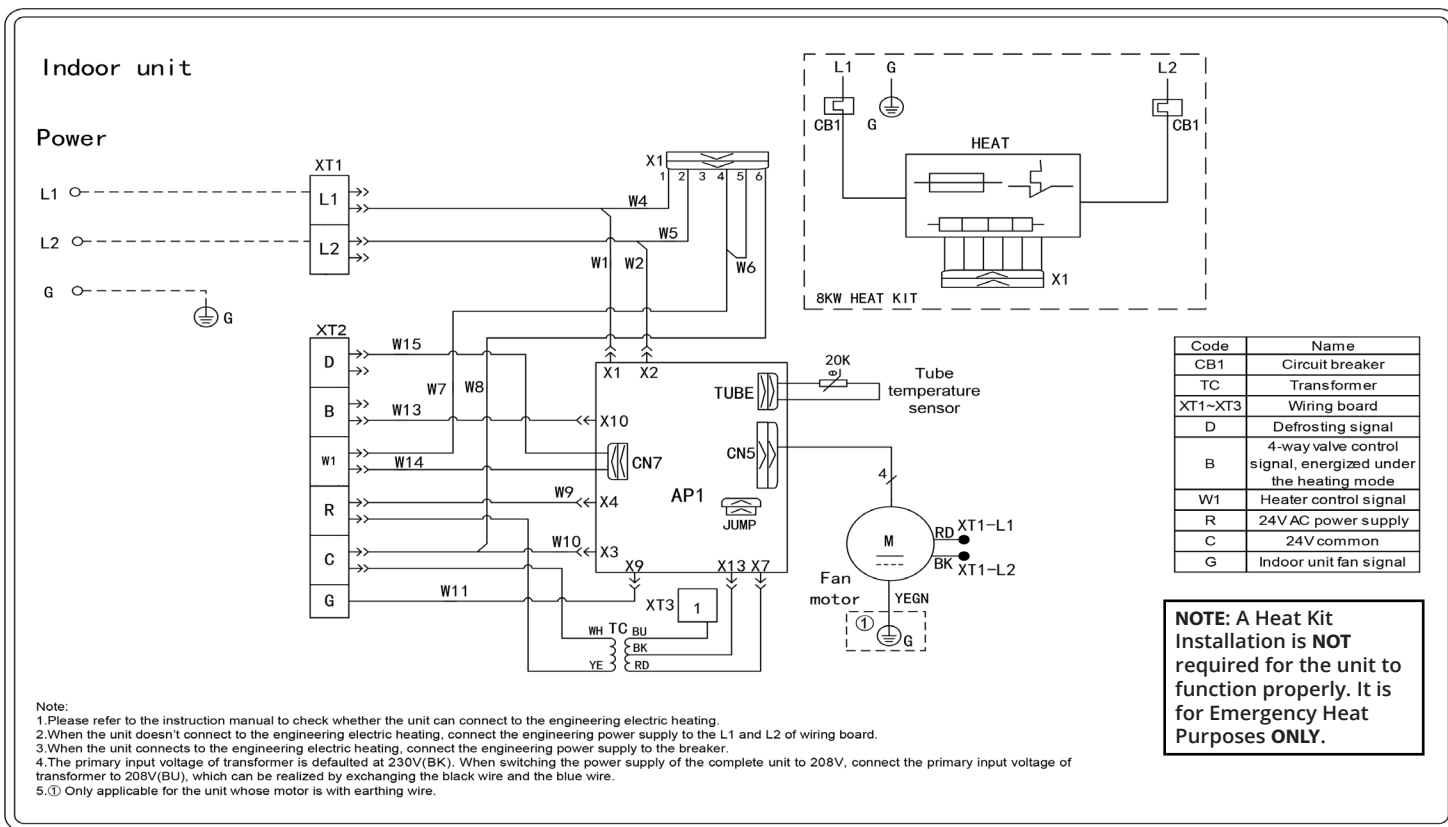


Fig. 2.17

## Electrical Connection

### Wiring Diagram of MDUOC18024E/MDUI18036E (2-3 Ton with Electric Heat Kit)



### Optional: Heat Kit Installation Instructions

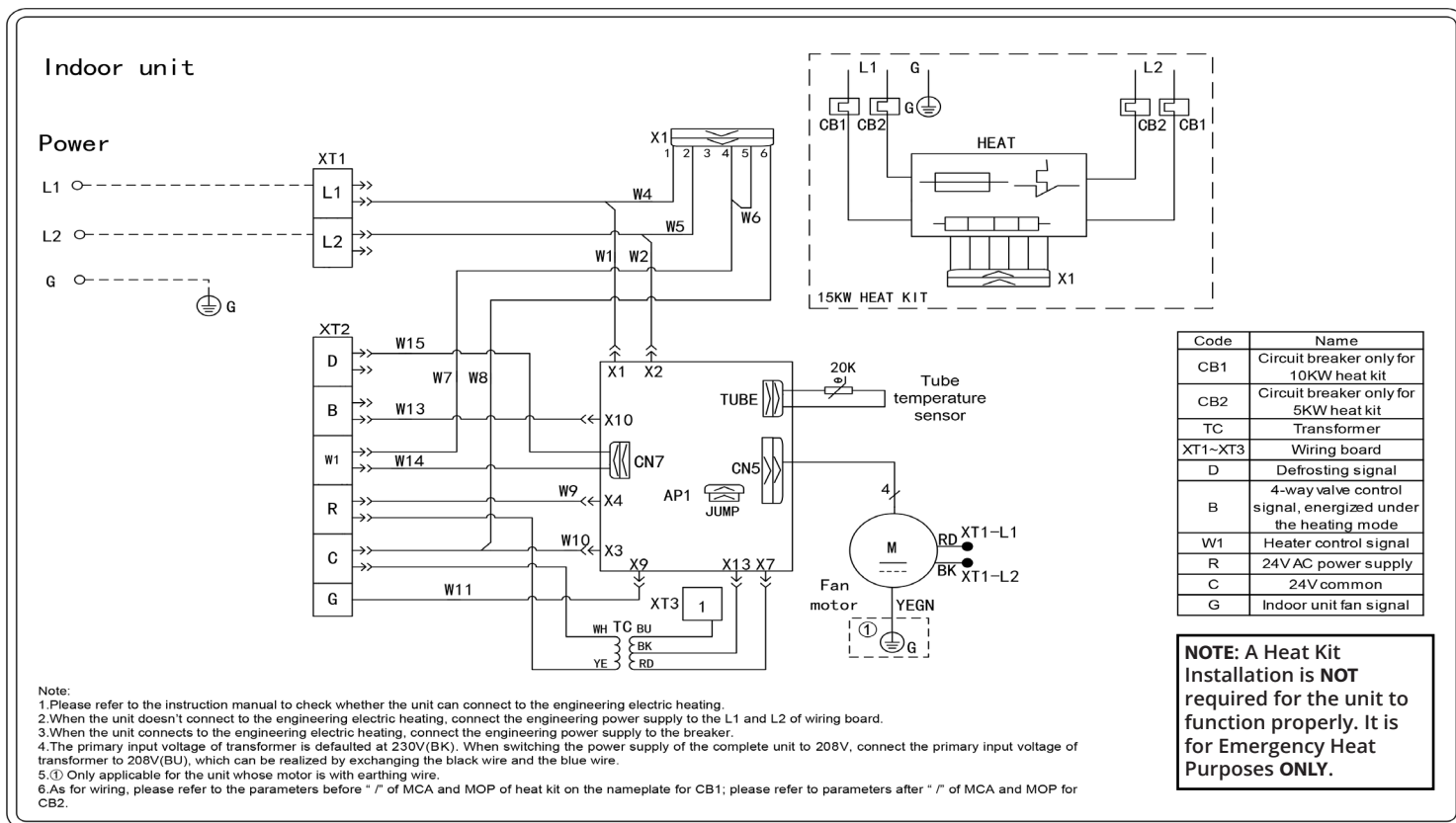
- Remove the upper access panel from the air handler.
- Remove the cover plate inside the upper access panel of the air handler.
- Slide the heat kit into the slot and secure element plate with previously removed screws.
- Make sure to insert the supporting poles of the heat kit into the supporting hole of the air handler.
- Connect the quick connection plug and fasten the loose wires by using wire ties.
- Install the circuit breaker into the mounting rail, break out appropriate area of the plastic circuit breaker cover on the access panel of the air handler.
- When installing the MHK05U, MHK08U, MHK10U. Connect the power from the Circuit Breaker Panel to L1 and L2 of the circuit breaker included with the electric heat kit.
  - When connecting the electric heat kit to the air handler, use the Molex Plug Wiring Harness from the electric heat kit and attach it to the Molex Plug Wiring Harness coming from air handler's PCB board.
  - The Molex Plug Connection will power the air handler, so you will not need a separate source of incoming power for the air handler itself.
  - Please see the chart below for proper sizing of panel.

Circuit Breaker Size in Panel for Air Handler + Heat Kit	
Combination	Max Amperage
MDUI 24K/36K + MHK05U	30 Amps
MDUI 24K/36K + MHK08U	45 Amps
MDUI 24K/36K + MHK10U	60 Amps

**NOTE:** For wiring diagram of 4-5 ton units with electric heater please refer to the next page.

## Electrical Connection

### Wiring Diagram of MDUOC18048E/MDUI18060E (4-5 Ton with Electric Heat Kit)



### Optional: Heat Kit Installation Instructions

- Remove the upper access panel from the air handler.
- Remove the cover plate inside the upper access panel of the air handler.
- Slide the heat kit into the slot and secure element plate with previously removed screws.
- Make sure to insert the supporting poles of the heat kit into the supporting hole of the air handler.
- Connect the quick connection plug and fasten the loose wires by using wire ties.
- Install the circuit breaker into the mounting rail, break out appropriate area of the plastic circuit breaker cover on the access panel of the air handler.
- When installing the MHK15U and MHK20U. Connect two separate lines of power from the Circuit Breaker Panel to L1 and L2 of the two circuit breakers included with the electric heat kit.
  - When connecting the electric heat kit to the air handler, use the Molex Plug Wiring Harness from the electric heat kit and attach it to the Molex Plug Wiring Harness coming from air handler's PCB board.
  - The Molex Plug Connection will power the air handler, so you will not need a separate source of incoming power for the air handler itself.
  - Please see the chart below for proper sizing of panel.

Circuit Breaker Size in Panel for Air Handler + Heat Kit	
Combination	Max Amperage
MDUI 48K/60K+ MHK15U	60/30 Amps
MDUI 48K/60K+ MHK20U	60/60 Amps

## Before Test Run

Only perform test run after you have completed the following steps:

- **Electrical Safety Checks** – Confirm that the electrical system is safe and operating properly
- **Gas Leak Checks** – Check all flare nut connections and confirm that the system is not leaking
- Confirm that gas and liquid (high and low pressure) valves are fully open

List of Checks to Perform	Possible Malfunctions	PASS/FAIL	
Is the main body installed securely?	The unit may fall down, vibrate or produce noise		
Did you conduct a water leakage test?	Cooling capacity may become inadequate		
Is the unit well insulated from heat?	Condensate, water drops may occur		
Does water drain properly from drain hose?	Condensate, water drops may occur		
Is the voltage consistent with the specifications stated on the nameplate?	The unit may fail or its components may get burned.		
Are the wires, piping, and valves installed correctly?	The unit may fail or its components may ignite.		
Has the unit been safely grounded?	Risk of electrical leakage.		
Do the wire specifications comply with the requirements?	The unit may fail or its components may ignite.		
Are there any obstacles blocking the air inlet or outlets of the units?	Cooling capacity may become unsatisfactory.		
Have you recorded the length of refrigerant pipe and the refrigerant charge amount?	The refrigerant charging amount can't be controlled.		
Is the panel mounted firmly?	It may cause an air leak, vibration, and noise.		
Are there any cracks in the air return or supply pipe?	It may cause an air leak, vibration, and condensation.		

## Test Run

### Preparation Before Connecting The Power:

1. Power must not be connected if the installation work is not completed.
2. Verify the control circuit is correct and all the wires are firmly connected. Valves on the vapor and liquid line should be completely open.
3. Remove any scattered objects, especially metal filing, thrum, and clip.
4. Ensure the unit's appearance and piping system has not been damaged during transportation or handling.
5. Check for any loose terminals and ensure the phases are correct.

### Operation After Connecting The Power:

1. If all the above steps are complete, power on the unit.
2. If there are any loud and/or abnormal sounds, turn off the unit and contact MRCOOL Tech Support immediately.
3. Verify the unit operates normally under several modes.

(1) If your air conditioner fails to function normally, check the following items before conducting maintenance:

Problem	Cause	Corrective Measure
The unit will not activate.	The unit is not connected to a power supply.	Connect to power supply.
	Low voltage.	Check the circuit voltage is within rated scope.
	Fuse broken or circuit breaker trips off.	Replace fuse or reconnect breaker.
The unit operates but stops immediately.	Air inlet and outlet of the units have been blocked.	Clear any obstacles and keep the area well ventilated.
Abnormal cooling or heating.	Air inlet and outlet of the units have been blocked.	Remove obstacles.
	Inappropriate temperature setting.	Adjust setting at thermostat.
	Doors or windows are opened.	Close the door or windows.
	Direct sunshine.	Draw curtain or louver.
	Too much heat source in the room.	Reduce heat source.
	Filter screen is blocked by dirt.	Clean the filter.



## NOTICE

**Check the above items and take appropriate corrective measures. If the unit continues to function improperly, immediately disconnect power and contact MRCOOL or your installation dealer.**

# Troubleshooting

(2) The following situations are not operation failures.

Problem	Time of Occurrence	Cause
Unit does not run.	When unit is started immediately after it is just turned off.	Overload protection switch causes a 3 minute delay.
	When power is turned on.	Start up could be delayed up to 1 minute.
Mist comes from the unit.	During operation.	If the unit is running under high humidity, the wet air in the room will be quickly cooled down.
The unit generates noise.	Slight cracking sound is heard when unit is turned on.	Electronic expansion valve initialization can cause this noise temporarily.
	There is a continuous sound when cooling.	Gas refrigerant flow can cause a slight noise.
	The unit makes a sound when unit starts or stops.	Gas refrigerant flow can cause a slight noise.
	There is slight and continuous sound when unit is running or after running.	The drainage system can cause this noise during operation.
Dust comes from the unit.	When unit runs after no operation for a long period of time.	Dust has settled inside the indoor unit.
The unit emits odor.	During operation.	Smells from the operating environment may be pulled through the air handler.
Indoor unit still runs after switched off.	After every indoor unit receives "stop" signal, fan will keep running.	Indoor fan can be set as "ON" or "AUTO" mode. Under "ON" mode, indoor fan will keep running after switching off the unit.

There are LED indicators on the main board of the indoor unit, which are used to display the operating status and malfunction information of the unit.

LED indicator	Color	Function
Power Indicator	Red	Indoor unit main board is powered on, Power Indicator is on.
Running Indicator	Green	-After detecting the signal that the indoor fan is turned on, the running indicator light is on. -After detecting the signal the indoor fan is turned off, the running indicator light is off. -When detecting a system failure, the running indicator light flashes.

Different running indicator flashing light means different system failure.

Malfunction	Running Indicator status	Remark
Indoor Jumper cap failure	Light out 3S then flash once	Flash means light on 0.5S then light out 0.5S
Indoor fan failure	Light out 3S then flash twice	
Indoor tube temperature sensor failure	Light out 3S then flash four times	





## **WARNING**

- 1) **When abnormalities occur, stop the unit immediately and disconnect power. Contact MRCOOL. If the unit continues to run abnormally, it may damage the unit and cause an electric shock or a fire hazard.**
- 2) **DO NOT attempt repairs to the appliance yourself. Improper repair and maintenance can create electric shock and fire hazards. Please contact MRCOOL Tech Support for further guidance or a qualified professional for repairs.**

Regular check, maintenance, and care should be performed by professional personnel, which will prolong the life span of the unit.

## Drain Pipe

Regularly check the drain pipe for clogs in order to ensure smooth condensate drainage.

## Notice Before Seasonal Use

1. Check if the inlet/outlet of the indoor unit is clogged.
2. Check if the ground wire is earthed reliably.
3. Check if the filter screen has been set soundly.
4. Check if the unit is installed firmly. If there is something abnormal, please contact the local appointed service center.

## Maintenance After Seasonal Use

1. Cut off main power supply of the unit.
2. Clean filter screen of indoor units.
3. Clean the dust from the indoor units.
4. In the event of rusting, use anti-rust paint to stop the spreading of rust.

## Parts Replacement

Purchase replacement parts from local appointed service center or dealer if necessary.

## After-Sales Service

If the air-conditioning unit you purchased has any quality problem or you have any inquiry, please contact the Mr. Cool Tech Support.

### Warranty should meet the following requirements:

1. First run of the unit should be operated by professional personnel from factory appointed service center.
2. Only factory manufactured accessories can be used on the machine.
3. All the instructions listed in this manual should be followed.
4. Warranty will be automatically voided if the above requirements are not met.

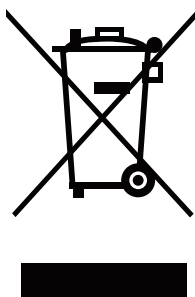
This appliance contains refrigerant and other potentially hazardous materials. When disposing of this appliance, the law requires special collection and treatment. **DO NOT** dispose of this product as household waste or unsorted municipal waste.

When disposing of this appliance, you have the following options:

- Dispose of the appliance at a designated municipal electronic waste collection facility.
- When buying a new appliance, the retailer will receive the old appliance free of charge.
- The manufacturer will receive the old appliance free of charge.
- Sell the appliance to certified scrap metal dealers.

## Special notice

Disposing of this appliance in the forest or other natural surroundings endangers your health and is bad for the environment. Hazardous substances may leak into the ground water and enter the food chain.





# **MRCOOL®**

**COMFORT MADE SIMPLE**

## Universal™ Series

**ELECTRICIAN and/or HVAC TECHNICIAN:**

**LICENSE #:**

**INSTALLATION DATE:**

**INSTALLATION LOCATION:**

**SERIAL NUMBER:**